

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET

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Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391

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Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
03/31/2011	04/21/2011
03/31/2011	04/21/2011
03/31/2011	04/21/2011
03/31/2011	04/21/2011
03/31/2011	04/21/2011
03/31/2011	04/21/2011
03/31/2011	04/21/2011

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Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Pattern	Minimal harm or potential for actual

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Based on Nursing Home Compare - Complaint Deficiency

145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
145388	RICHLAND CARE & REHAB	410 EAST MACK
145473	COUNTRYSIDE CARE CENTRE	2330 WEST GALENA BOULEVARD
145473	COUNTRYSIDE CARE CENTRE	2330 WEST GALENA BOULEVARD
145930	GOOD SAMARITAN - PONTIAC	14335 US HIGHWAY 66

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 725-3400
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PETERSBURG	IL	62675	(217) 632-2334
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OLNEY	IL	62450	(618) 395-7421
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AURORA	IL	60506	(630) 896-4686
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AURORA	IL	60506	(630) 896-4686
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PONTIAC	IL	61764	(815) 844-5121
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Based on Nursing Home Compare - Complaint Deficiency

02/18/2011

04/19/2011

03/31/2011

04/18/2011

03/08/2011

04/15/2011

03/17/2011

04/15/2011

03/17/2011

04/15/2011

03/22/2011

04/15/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.

harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is safe, easy to use, clean and comfortable.

Widespread

Potential for minimal harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Immediate jeopardy to resident health or safety

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

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145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
146006	ANNA REHAB & NURSING CENTER	315 SOUTH BRADY MILL ROAD
146006	ANNA REHAB & NURSING CENTER	315 SOUTH BRADY MILL ROAD
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145631	NEWMAN REHABILITATION & HCC	418 SOUTH MEMORIAL PARK DRIVE
145923	MANORCARE OF HIGHLAND PARK	2773 SKOKIE VALLEY ROAD
145923	MANORCARE OF HIGHLAND PARK	2773 SKOKIE VALLEY ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WESTMONT	IL	60559	(630) 960-2026
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ANNA	IL	62906	(618) 833-6343
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ANNA	IL	62906	(618) 833-6343
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CHICAGO	IL	60640	(773) 769-2570
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NEWMAN	IL	61942	(217) 837-2421
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HIGHLAND PARK	IL	60035	(847) 266-9266
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HIGHLAND PARK	IL	60035	(847) 266-9266
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Based on Nursing Home Compare - Complaint Deficiency

03/21/2011

04/13/2011

03/18/2011

04/13/2011

03/18/2011

04/13/2011

03/29/2011

04/12/2011

03/22/2011

04/08/2011

03/17/2011

04/08/2011

03/17/2011

04/08/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145930	GOOD SAMARITAN - PONTIAC	14335 US HIGHWAY 66
145952	HERITAGE MANOR-BEARDSTOWN SOUTH	8306 ST LUKES DRIVE
145620	ROSEWOOD CARE CENTER OF SWANSEA	100 ROSEWOOD VILLAGE DRIVE
145930	GOOD SAMARITAN - PONTIAC	14335 US HIGHWAY 66
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK

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Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 316-1400
PONTIAC	IL	61764	(815) 844-5121
BEARDSTOWN	IL	62618	(217) 323-9454
SWANSEA	IL	62220	(618) 236-1391
PONTIAC	IL	61764	(815) 844-5121
CICERO	IL	60804	(708) 656-9120
CICERO	IL	60804	(708) 656-9120
CICERO	IL	60804	(708) 656-9120

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Based on Nursing Home Compare - Complaint Deficiency

03/09/2011

04/07/2011

03/22/2011

04/07/2011

03/17/2011

04/07/2011

03/16/2011

04/06/2011

03/22/2011

04/06/2011

03/09/2011

04/01/2011

03/09/2011

04/01/2011

03/09/2011

04/01/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that a doctor approves a resident's admission in writing and that each resident has a doctor.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home	Pattern	Immediate jeopardy to resident health or

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Based on Nursing Home Compare - Complaint Deficiency

145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145256	LAKELAND REHAB & HEALTHCARE CENTER	800 WEST TEMPLE STREET

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Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 656-9120
SPRINGFIELD	IL	62702	(217) 787-9600
SPRINGFIELD	IL	62702	(217) 787-9600
SPRINGFIELD	IL	62702	(217) 787-9600
PLAINFIELD	IL	60544	(815) 436-3400
HOMewood	IL	60430	(708) 799-0244
CICERO	IL	60804	(708) 863-0500
CICERO	IL	60804	(708) 863-0500
EFFINGHAM	IL	62401	(217) 342-2171

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Based on Nursing Home Compare - Complaint Deficiency

03/11/2011

04/01/2011

03/11/2011

04/01/2011

03/11/2011

04/01/2011

03/15/2011

03/30/2011

03/09/2011

03/29/2011

01/28/2011

03/29/2011

01/28/2011

03/29/2011

02/24/2011

03/25/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145416	HEARTLAND MANOR NURSING CENTER	410 NORTHWEST THIRD
145416	HEARTLAND MANOR NURSING CENTER	410 NORTHWEST THIRD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145388	RICHLAND CARE & REHAB	410 EAST MACK
145043	MANORCARE OF KANKAKEE	900 WEST RIVER PLACE
145043	MANORCARE OF KANKAKEE	900 WEST RIVER PLACE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CASEY	IL	62420	(217) 932-4081
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CASEY	IL	62420	(217) 932-4081
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MORTON	IL	61550	(309) 266-9741
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OLNEY	IL	62450	(618) 395-7421
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KANKAKEE	IL	60901	(815) 933-1711
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KANKAKEE	IL	60901	(815) 933-1711
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ROCK ISLAND	IL	61201	(309) 788-0458
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/17/2011

03/25/2011

02/17/2011

03/25/2011

03/22/2011

03/24/2011

03/08/2011

03/24/2011

03/10/2011

03/23/2011

03/10/2011

03/23/2011

03/23/2011

03/23/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Widespread	Potential for minimal harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

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Based on Nursing Home Compare - Complaint Deficiency

145388	RICHLAND CARE & REHAB	410 EAST MACK
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
146112	BRADLEY ROYALE	650 NORTH KINZIE
14E888	SHARON HEALTH CARE WILLOWS	3520 NORTH ROCHELLE
1.40E+215	HARBOR CREST HOME	817 17TH STREET
1.40E+215	HARBOR CREST HOME	817 17TH STREET
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OLNEY	IL	62450	(618) 395-7421
EAST PEORIA	IL	61611	(309) 694-9865
CHICAGO	IL	60616	(312) 791-0035
BRADLEY	IL	60915	(815) 933-1666
PEORIA	IL	61604	(309) 688-0451
FULTON	IL	61252	(815) 589-3411
FULTON	IL	61252	(815) 589-3411
PALOS HEIGHTS	IL	60463	(708) 597-1000
CHICAGO	IL	60628	(773) 928-2000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/08/2011	03/21/2011
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03/15/2011	03/21/2011
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03/08/2011	03/18/2011
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02/04/2011	03/18/2011
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03/01/2011	03/17/2011
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02/15/2011	03/15/2011
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02/15/2011	03/15/2011
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03/04/2011	03/14/2011
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02/17/2011	03/14/2011
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
post nurse staffing information.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
146070	TWIN WILLOWS NURSING CENTER	1600 NORTH BROADWAY, PO BOX 370
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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SALEM	IL	62881	(618) 548-0542
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BLOOMINGDALE	IL	60108	(630) 894-7400
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BLOOMINGDALE	IL	60108	(630) 894-7400
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FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/17/2011

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03/12/2011

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03/11/2011

03/11/2011

03/11/2011

03/11/2011

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

quality.

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
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Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
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Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
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Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
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Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
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Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		DRIVE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145952	HERITAGE MANOR-BEARDSTOWN SOUTH	8306 ST LUKES DRIVE
145416	HEARTLAND MANOR NURSING CENTER	410 NORTHWEST THIRD
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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JACKSONVILLE	IL	62650	(217) 245-4174
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BEARDSTOWN	IL	62618	(217) 323-9454
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CASEY	IL	62420	(217) 932-4081
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HERRIN	IL	62948	(618) 942-7391
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HERRIN	IL	62948	(618) 942-7391
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HERRIN	IL	62948	(618) 942-7391
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/10/2011

03/11/2011

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03/04/2011

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02/15/2011

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02/17/2011

03/09/2011

02/10/2011

03/09/2011

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03/09/2011

02/10/2011

03/09/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
145795	TOWER HILL HEALTHCARE CENTER	759 KANE STREET
145011	GROVE OF EVANSTON	500 ASBURY STREET
14E360	SHELDON HEALTH CARE CENTER	170 WEST CONCORD
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PALOS HEIGHTS	IL	60463	(708) 597-1000
WATSEKA	IL	60970	(815) 432-7768
SOUTH ELGIN	IL	60177	(847) 697-3310
EVANSTON	IL	60202	(847) 316-3320
SHELDON	IL	60966	(815) 429-3522
PLAINFIELD	IL	60544	(815) 436-3400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/04/2011

03/08/2011

03/04/2011

03/08/2011

02/24/2011

03/04/2011

02/28/2011

03/03/2011

03/01/2011

03/03/2011

02/04/2011

03/02/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
146130	HILLCREST RETIREMENT VILLAGE	1740 NORTH CIRCUIT DRIVE
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PLAINFIELD	IL	60544	(815) 436-3400
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PLAINFIELD	IL	60544	(815) 436-3400
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ROCK FALLS	IL	61071	(815) 625-8510
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ROCK FALLS	IL	61071	(815) 625-8510
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ROCK FALLS	IL	61071	(815) 625-8510
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ROUND LAKE BEACH	IL	60073	(847) 546-5300
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BERWYN	IL	60402	(708) 749-4160
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/04/2011

03/02/2011

02/04/2011

03/02/2011

03/02/2011

03/02/2011

03/02/2011

03/02/2011

03/02/2011

03/02/2011

02/16/2011

03/02/2011

02/08/2011

02/28/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145420	BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	111 EAST WASHINGTON
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
14E888	SHARON HEALTH CARE WILLOWS	3520 NORTH ROCHELLE
145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BENSENVILLE	IL	60106	(630) 766-5800
MARION	IL	62959	(618) 997-1365
MARION	IL	62959	(618) 997-1365
CHICAGO	IL	60640	(773) 769-2570
CHICAGO	IL	60640	(773) 769-2570
PEORIA	IL	61604	(309) 688-0451
JOLIET	IL	60435	(815) 725-0443

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/22/2011

02/25/2011

01/27/2011

02/25/2011

01/27/2011

02/25/2011

02/04/2011

02/24/2011

02/04/2011

02/24/2011

02/08/2011

02/23/2011

02/01/2011

02/22/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145043	MANORCARE OF KANKAKEE	900 WEST RIVER PLACE
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE
145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

KANKAKEE	IL	60901	(815) 933-1711
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BLOOMINGDALE	IL	60108	(630) 894-7400
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MATTOON	IL	61938	(217) 234-6401
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MATTOON	IL	61938	(217) 234-6401
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CAMP POINT	IL	62320	(217) 593-7734
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/03/2011

02/21/2011

02/03/2011

02/21/2011

01/31/2011

02/21/2011

02/10/2011

02/21/2011

01/25/2011

02/21/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

change drugs that cause unwanted effects.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145244	LAKE SHORE HLTHCARE &REHAB CTR	7200 NORTH SHERIDAN ROAD
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DOLTON	IL	60419	(708) 841-9550
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GRANITE CITY	IL	62040	(618) 931-3900
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GRANITE CITY	IL	62040	(618) 931-3900
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CHICAGO	IL	60626	(773) 973-7200
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CHICAGO	IL	60621	(773) 224-5900
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CHICAGO	IL	60621	(773) 224-5900
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CHICAGO	IL	60621	(773) 224-5900
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/01/2011

02/18/2011

01/27/2011

02/17/2011

01/27/2011

02/17/2011

01/21/2011

02/15/2011

12/22/2010

02/15/2011

12/22/2010

02/15/2011

12/22/2010

02/15/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

update the care plan.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who

Pattern

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

146017	HERITAGE NURSING CENTER	1315B CURT DRIVE
146017	HERITAGE NURSING CENTER	1315B CURT DRIVE
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHAMPAIGN	IL	61820	(217) 352-5707
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CHAMPAIGN	IL	61820	(217) 352-5707
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PEKIN	IL	61554	(309) 353-1099
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HILLSIDE	IL	60162	(708) 544-9933
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HILLSIDE	IL	60162	(708) 544-9933
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/03/2011

02/14/2011

02/14/2011

02/14/2011

01/10/2011

02/11/2011

01/21/2011

02/11/2011

01/21/2011

02/11/2011

01/27/2011

02/08/2011

01/27/2011

02/08/2011

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves

receive help with eating/drinking,
grooming and hygiene.

harm

Make sure that the nursing home
area is free of dangers that cause
accidents.

Isolated

Actual harm

Make sure that the nursing home
area is free of dangers that cause
accidents.

Widespread

Immediate jeopardy to resident health or
safety

Let the appropriate people see
and talk to each resident.

Isolated

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Minimal harm or potential for actual
harm

Make sure that doctors visit
residents regularly, as required.

Isolated

Minimal harm or potential for actual
harm

Make sure that the nursing home
area is free of dangers that cause
accidents.

Isolated

Minimal harm or potential for actual
harm

1) Hire only people who have no
legal history of abusing,
neglecting or mistreating
residents; or 2) report and
investigate any acts or reports of
abuse, neglect or mistreatment of
residents.

Isolated

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146035	NORTH ADAMS HOME	2259 EAST 1100TH STREET
146035	NORTH ADAMS HOME	2259 EAST 1100TH STREET
145294	PRAIRIE VILLAGE HEALTHCARE CTR	1024 WEST WALNUT
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MENDON	IL	62351	(217) 936-2137
MENDON	IL	62351	(217) 936-2137
JACKSONVILLE	IL	62650	(217) 245-5175
LE ROY	IL	61752	(309) 962-5000
LONG GROVE	IL	60047	(847) 438-8275
RIGHTON PARK	IL	60471	(708) 747-6120
RIGHTON PARK	IL	60471	(708) 747-6120
RIGHTON PARK	IL	60471	(708) 747-6120

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/13/2011

02/07/2011

01/13/2011

02/07/2011

01/19/2011

02/04/2011

01/19/2011

02/04/2011

01/03/2011

02/04/2011

01/14/2011

02/03/2011

01/14/2011

02/03/2011

01/14/2011

02/03/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Have licensed, certified, or registered staff to give needed services.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
1.40E+151	MONROE PAV HLTH/TREATMENT CTR	1400 WEST MONROE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

RIGHTON PARK	IL	60471	(708) 747-6120
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RIGHTON PARK	IL	60471	(708) 747-6120
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RIGHTON PARK	IL	60471	(708) 747-6120
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MORRIS	IL	60450	(815) 942-5108
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SPRINGFIELD	IL	62702	(217) 525-1880
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MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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CHICAGO	IL	60607	(312) 666-4090
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/14/2011

02/03/2011

01/14/2011

02/03/2011

01/14/2011

02/03/2011

01/21/2011

02/03/2011

01/26/2011

01/31/2011

01/25/2011

01/31/2011

01/25/2011

01/31/2011

01/25/2011

01/31/2011

01/06/2011

01/31/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

1.40E+151

MONROE PAV HLTH/TREATMENT CTR

1400 WEST MONROE
STREET

145879

TRI-STATE NURSING & REHAB CTR

2500 EAST 175TH
STREET

145441

SHELBYVILLE MANOR

1111 WEST NORTH
12TH STREET

145441

SHELBYVILLE MANOR

1111 WEST NORTH
12TH STREET

145696

NILES NSG & REHAB CTR

9777 GREENWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60607	(312) 666-4090
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LANSING	IL	60438	(708) 474-7330
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SHELBYVILLE	IL	62565	(217) 774-2111
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SHELBYVILLE	IL	62565	(217) 774-2111
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NILES	IL	60714	(847) 967-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/06/2011

01/31/2011

01/04/2011

01/28/2011

01/27/2011

01/27/2011

01/27/2011

01/27/2011

12/23/2010

01/27/2011

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

discharging or transferring a resident.		harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145927	WINDMILL NURSING PAVILION	16000 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 967-7000
EAST PEORIA	IL	61611	(309) 694-9865
LENA	IL	61048	(815) 369-4561
ELMWOOD PARK	IL	60707	(708) 452-9200
MATTOON	IL	61938	(217) 234-6401
SOUTH HOLLAND	IL	60473	(708) 339-0600
SOUTH HOLLAND	IL	60473	(708) 339-0600

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/23/2010

01/27/2011

01/19/2011

01/26/2011

01/25/2011

01/26/2011

01/12/2011

01/24/2011

01/11/2011

01/24/2011

01/04/2011

01/24/2011

01/04/2011

01/24/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WABASH

145927

WINDMILL NURSING PAVILION

16000 SOUTH
WABASH

146005

ASTA CARE CENTER - FORD COUNTY

1240 NORTH MARKET
STREET

146079

HELIA HEALTHCARE OF CARBONDALE

500 SOUTH LEWIS
LANE

14A074

ARBOUR HEALTH CARE CENTER

1512 WEST FARGO

145796

BALMORAL HOME

2055 WEST
BALMORAL AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SOUTH HOLLAND	IL	60473	(708) 339-0600
PAXTON	IL	60957	(217) 379-4896
CARBONDALE	IL	62901	(618) 529-5355
CHICAGO	IL	60626	(773) 465-7751
CHICAGO	IL	60625	(773) 561-8661

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/04/2011

01/24/2011

01/05/2011

01/24/2011

01/06/2011

01/24/2011

12/10/2010

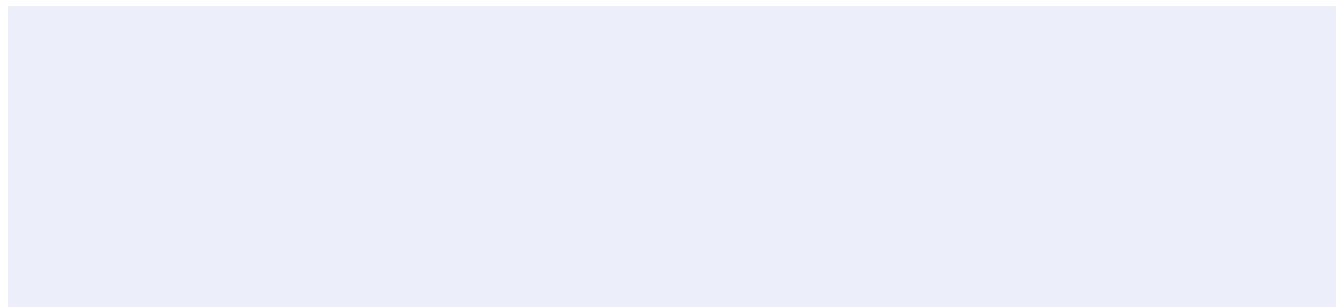
01/24/2011

01/07/2011

01/23/2011

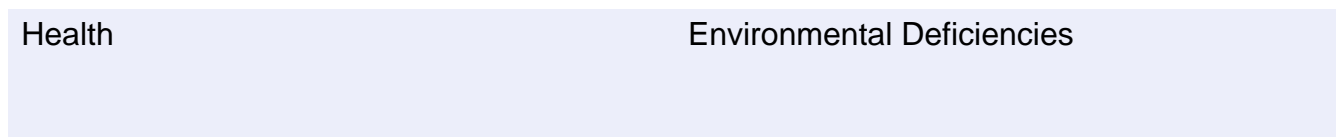
Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



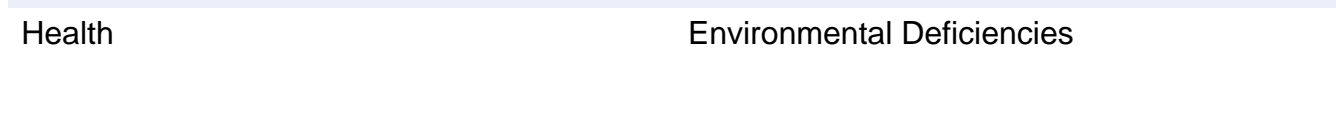
Health

Mistreatment Deficiencies



Health

Environmental Deficiencies



Health

Environmental Deficiencies



Health

Mistreatment Deficiencies



Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145796	BALMORAL HOME	2055 WEST BALMORAL AVENUE
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60625	(773) 561-8661
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CHICAGO	IL	60621	(773) 224-5900
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HERRIN	IL	62948	(618) 942-7391
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ROCKFORD	IL	61107	(815) 229-5200
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CHICAGO	IL	60621	(773) 224-5900
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/07/2011

01/23/2011

12/22/2010

01/21/2011

12/28/2010

01/21/2011

12/28/2010

01/20/2011

12/22/2010

01/20/2011

12/10/2010

01/20/2011

12/10/2010

01/20/2011

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Mistreatment Deficiencies

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Provide social services for related	Isolated	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
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145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
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145878	ST PATRICK'S RESIDENCE	1400 BROOKDALE ROAD
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145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
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145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
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145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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NAPERVILLE	IL	60563	(630) 416-6565
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ROCK FALLS	IL	61071	(815) 625-8510
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HILLSBORO	IL	62049	(217) 532-6191
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HILLSBORO	IL	62049	(217) 532-6191
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/10/2010

01/20/2011

12/10/2010

01/20/2011

12/28/2010

01/20/2011

12/29/2010

01/20/2011

12/21/2010

01/19/2011

12/21/2010

01/19/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical problems to help each resident achieve the highest possible quality of life.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145945	IMBODEN CREEK LIVING CENTER	180 WEST IMBODEN
1.40E+170	WINSTON MANOR CNV & NURSING	2155 WEST PIERCE
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
146086	TUSCOLA HEALTH CARE CENTER	1203 EGYPTIAN TRAIL
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
146012	SYCAMORE	720 SYCAMORE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HILLSBORO	IL	62049	(217) 532-6191
DECATUR	IL	62521	(217) 422-6464
CHICAGO	IL	60622	(773) 252-2066
BLOOMINGTON	IL	61701	(309) 827-6046
TUSCOLA	IL	61953	(217) 253-4791
ROCKFORD	IL	61108	(815) 397-8700
QUINCY	IL	62301	(217) 222-1480

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/21/2010

01/19/2011

12/30/2010

01/19/2011

12/22/2010

01/19/2011

11/30/2010

01/18/2011

12/22/2010

01/18/2011

12/20/2010

01/17/2011

01/04/2011

01/17/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

grooming and hygiene.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146076

MANOR COURT OF CLINTON

1 PARK LANE WEST

146076

MANOR COURT OF CLINTON

1 PARK LANE WEST

146076

MANOR COURT OF CLINTON

1 PARK LANE WEST

14E392

WEST CHICAGO TERRACE

928 JOLIET ROAD

145730

CONTINENTAL NURSING & REHAB CENTER

5336 NORTH
WESTERN AVENUE

145730

CONTINENTAL NURSING & REHAB CENTER

5336 NORTH
WESTERN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CLINTON	IL	61727	(217) 935-8500
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CLINTON	IL	61727	(217) 935-8500
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CLINTON	IL	61727	(217) 935-8500
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WEST CHICAGO	IL	60185	(630) 231-9292
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CHICAGO	IL	60625	(773) 271-5600
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CHICAGO	IL	60625	(773) 271-5600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/22/2010

01/17/2011

12/22/2010

01/17/2011

12/22/2010

01/17/2011

12/28/2010

01/17/2011

12/15/2010

01/15/2011

12/15/2010

01/15/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

temperature.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Pattern

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give or get special rehabilitation if in the patient's plan of care.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145338	MANORCARE OF WESTMONT	512 EAST OGDEN AVENUE
145338	MANORCARE OF WESTMONT	512 EAST OGDEN AVENUE
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60625	(773) 271-5600
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CHICAGO	IL	60625	(773) 271-5600
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WESTMONT	IL	60559	(630) 323-4400
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WESTMONT	IL	60559	(630) 323-4400
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SPRINGFIELD	IL	62702	(217) 525-1880
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SPRINGFIELD	IL	62702	(217) 525-1880
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SPRINGFIELD	IL	62702	(217) 525-1880
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ROCKFORD	IL	61103	(815) 877-5752
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2010	01/15/2011
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12/15/2010	01/15/2011
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12/21/2010	01/14/2011
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12/21/2010	01/14/2011
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12/15/2010	01/13/2011
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12/15/2010	01/13/2011
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12/15/2010	01/13/2011
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12/17/2010	01/12/2011
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Give each resident enough fluids	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOULEVARD

145818

ASTA CARE CENTER OF ROCKFORD

707 WEST RIVERSIDE
BOULEVARD

145975

ROCHELLE REHAB & HEALTH CARE CENTER

900 NORTH 3RD
STREET

145899

LEXINGTON OF ORLAND PARK

14601 SOUTH JOHN
HUMPHREY DR

145899

LEXINGTON OF ORLAND PARK

14601 SOUTH JOHN
HUMPHREY DR

145950

ROCK ISLAND NURSING & REHB CENTER

2545 24TH STREET

146109

MEADOWS MENNONITE HOME

24588 CHURCH
STREET

145197

CONCORD NURSING & REHAB CENTER

9401 SOUTH
RIDGELAND AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 877-5752
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ROCHELLE	IL	61068	(815) 562-4111
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ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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ROCK ISLAND	IL	61201	(309) 788-0458
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CHENOA	IL	61726	(309) 747-2702
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OAK LAWN	IL	60453	(708) 599-6700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/17/2010

01/12/2011

01/06/2011

01/12/2011

12/16/2010

01/11/2011

12/16/2010

01/11/2011

12/22/2010

01/10/2011

12/02/2010

01/10/2011

12/17/2010

01/07/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

to keep them healthy and prevent dehydration.		harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
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145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
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145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 599-6700
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OAK LAWN	IL	60453	(708) 599-6700
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GALESBURG	IL	61401	(309) 344-1300
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/17/2010

01/07/2011

12/17/2010

01/07/2011

12/15/2010

01/07/2011

12/16/2010

01/07/2011

12/16/2010

01/07/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Be administered in a way that leads to the highest possible level

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145711	LEXINGTON OF ELMHURST	420 WEST BUTTERFIELD ROAD
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145874	MEADOWBROOK MANOR - NAPERVILLE	720 RAYMOND DRIVE
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
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146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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ELMHURST	IL	60126	(630) 832-2300
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NAPERVILLE	IL	60563	(630) 355-0220
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ROCKFORD	IL	61103	(815) 316-1400
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EAST MOLINE	IL	61244	(309) 755-3466
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EAST MOLINE	IL	61244	(309) 755-3466
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/16/2010

01/07/2011

12/16/2010

01/07/2011

12/08/2010

01/07/2011

12/01/2010

01/06/2011

12/30/2010

01/06/2011

11/17/2010

01/06/2011

11/17/2010

01/06/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of well being for each resident.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Immediate jeopardy to resident health or safety

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.

Isolated

Minimal harm or potential for actual harm

Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.

Pattern

Minimal harm or potential for actual harm

Make sure that residents are safe

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE
430 SOUTH 30TH
AVENUE

146041

EAST MOLINE NURSING & REHAB

145371

ASTA CARE CENTER OF BLOOMINGTN

1509 NORTH
CALHOUN STREET

145371

ASTA CARE CENTER OF BLOOMINGTN

1509 NORTH
CALHOUN STREET

145371

ASTA CARE CENTER OF BLOOMINGTN

1509 NORTH
CALHOUN STREET

145371

ASTA CARE CENTER OF BLOOMINGTN

1509 NORTH
CALHOUN STREET

145371

ASTA CARE CENTER OF BLOOMINGTN

1509 NORTH
CALHOUN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST MOLINE	IL	61244	(309) 755-3466
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BLOOMINGTON	IL	61701	(309) 827-6046
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BLOOMINGTON	IL	61701	(309) 827-6046
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BLOOMINGTON	IL	61701	(309) 827-6046
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BLOOMINGTON	IL	61701	(309) 827-6046
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BLOOMINGTON	IL	61701	(309) 827-6046
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/17/2010

01/06/2011

10/08/2010

01/05/2011

11/30/2010

01/05/2011

11/30/2010

01/05/2011

11/30/2010

01/05/2011

11/30/2010

01/05/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from serious medication errors.

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Pattern

Minimal harm or potential for actual harm

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Isolated

Minimal harm or potential for actual harm

Make sure each resident has the right to choose activities, schedules and health care according to his or her interests,

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGTON	IL	61701	(309) 827-6046
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NILES	IL	60714	(847) 647-6400
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NILES	IL	60714	(847) 647-6400
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NILES	IL	60714	(847) 647-6400
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CHICAGO	IL	60649	(773) 731-4200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/30/2010

01/05/2011

09/01/2010

01/05/2011

11/23/2010

01/05/2011

11/23/2010

01/05/2011

12/15/2010

01/05/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

assessment, and plan of care.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145608	MANORCARE OF SOUTH HOLLAND	2145 EAST 170TH STREET
145670	SHERWIN MANOR NURSING CENTER, LLC	7350 NORTH SHERIDAN ROAD
146130	HILLCREST RETIREMENT VILLAGE	1740 NORTH CIRCUIT DRIVE
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 731-4200
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WOODSTOCK	IL	60098	(815) 338-1700
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GLEN CARBON	IL	62034	(618) 288-5014
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SOUTH HOLLAND	IL	60473	(708) 895-3255
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CHICAGO	IL	60626	(773) 274-1000
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ROUND LAKE BEACH	IL	60073	(847) 546-5300
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JACKSONVILLE	IL	62650	(217) 243-6451
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2010

01/05/2011

01/03/2011

01/04/2011

12/08/2010

01/04/2011

11/05/2010

01/04/2011

01/04/2011

01/04/2011

12/07/2010

01/04/2011

01/03/2011

01/03/2011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Keep all essential equipment working safely.	Pattern	Potential for minimal harm
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Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
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Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET
146083	MANOR COURT OF PRINCETON	140 NORTH SIXTH STREET
145875	GROVE LINCOLN PARK LIVING & REHAB	2732 NORTH HAMPDEN COURT
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JACKSONVILLE	IL	62650	(217) 243-6451
PRINCETON	IL	61356	(815) 875-6600
CHICAGO	IL	60614	(773) 248-6000
BURBANK	IL	60459	(708) 499-5400
BURBANK	IL	60459	(708) 499-5400
MORTON	IL	61550	(309) 266-9741
WILMINGTON	IL	60481	(815) 476-2200

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/03/2011

01/03/2011

12/13/2010

12/31/2010

12/22/2010

12/30/2010

12/15/2010

12/30/2010

12/15/2010

12/30/2010

12/29/2010

12/29/2010

12/16/2010

12/29/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that a doctor approves a resident's admission in writing and that each resident has a doctor.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
145430	CHRISTIAN NURSING HOME	1507 7TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLEN CARBON	IL	62034	(618) 288-5014
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DOLTON	IL	60419	(708) 849-5000
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DOLTON	IL	60419	(708) 849-5000
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LENA	IL	61048	(815) 369-4561
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LINCOLN	IL	62656	(217) 732-2189
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BELLEVILLE	IL	62223	(618) 397-8400
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BELLEVILLE	IL	62223	(618) 397-8400
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BELLEVILLE	IL	62223	(618) 397-8400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/10/2010

12/28/2010

12/10/2010

12/28/2010

12/10/2010

12/28/2010

12/22/2010

12/28/2010

12/03/2010

12/27/2010

11/24/2010

12/24/2010

11/24/2010

12/24/2010

11/24/2010

12/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62223	(618) 397-8400
BELLEVILLE	IL	62223	(618) 397-8400
BELLEVILLE	IL	62223	(618) 397-8400
BELLEVILLE	IL	62223	(618) 397-8400
BELLEVILLE	IL	62223	(618) 397-8400
PEORIA HEIGHTS	IL	61614	(309) 685-1545
CHICAGO	IL	60649	(773) 721-5000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/24/2010

12/24/2010

11/24/2010

12/24/2010

11/24/2010

12/24/2010

11/24/2010

12/24/2010

11/24/2010

12/24/2010

11/19/2010

12/24/2010

12/22/2010

12/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
146052	ALHAMBRA CARE CENTER	417 EAST MAIN STREET, BOX 310

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 721-5000
CHICAGO	IL	60649	(773) 721-5000
CHICAGO	IL	60649	(773) 721-5000
JOLIET	IL	60435	(815) 725-3400
ROCKFORD	IL	61108	(815) 397-8700
ROCKFORD	IL	61103	(815) 964-2200
ROCKFORD	IL	61103	(815) 964-2200
TINLEY PARK	IL	60477	(708) 798-2272
ALHAMBRA	IL	62001	(618) 488-3565

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/22/2010

12/24/2010

12/22/2010

12/24/2010

12/22/2010

12/24/2010

12/07/2010

12/23/2010

12/20/2010

12/23/2010

12/03/2010

12/23/2010

12/03/2010

12/23/2010

11/23/2010

12/23/2010

12/13/2010

12/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Resident Rights Deficiencies
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Health	Administration Deficiencies
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Health	Mistreatment Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give the resident's legal representative the same rights as the resident.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Let residents complain without being treated differently or badly.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145256	LAKELAND REHAB & HEALTHCARE CENTER	800 WEST TEMPLE STREET
145256	LAKELAND REHAB & HEALTHCARE CENTER	800 WEST TEMPLE STREET
145256	LAKELAND REHAB & HEALTHCARE CENTER	800 WEST TEMPLE STREET
145256	LAKELAND REHAB & HEALTHCARE CENTER	800 WEST TEMPLE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 529-5355
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MORTON	IL	61550	(309) 266-9741
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EFFINGHAM	IL	62401	(217) 342-2171
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EFFINGHAM	IL	62401	(217) 342-2171
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EFFINGHAM	IL	62401	(217) 342-2171
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EFFINGHAM	IL	62401	(217) 342-2171
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/29/2010

12/23/2010

12/02/2010

12/22/2010

12/08/2010

12/22/2010

12/08/2010

12/22/2010

12/08/2010

12/22/2010

12/08/2010

12/22/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
145878	ST PATRICK'S RESIDENCE	1400 BROOKDALE ROAD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145479	ATRIUM HEALTH CARE CENTER	1425 WEST ESTES AVENUE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SHERMAN	IL	62684	(217) 744-2299
NAPERVILLE	IL	60563	(630) 416-6565
CHICAGO	IL	60637	(773) 752-6000
SPRINGFIELD	IL	62702	(217) 787-9600
SPRINGFIELD	IL	62702	(217) 787-9600
CHICAGO	IL	60626	(773) 973-4780
BURNHAM	IL	60633	(708) 862-1260

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/02/2010

12/22/2010

11/24/2010

12/21/2010

12/06/2010

12/20/2010

11/15/2010

12/19/2010

11/15/2010

12/19/2010

11/17/2010

12/17/2010

12/17/2010

12/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
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145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
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145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
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145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
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145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
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145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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PETERSBURG	IL	62675	(217) 632-2249
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PETERSBURG	IL	62675	(217) 632-2249
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WILMINGTON	IL	60481	(815) 476-2200
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ORLAND PARK	IL	60462	(708) 349-8300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/17/2010

12/17/2010

12/17/2010

12/17/2010

11/12/2010

12/16/2010

12/08/2010

12/16/2010

12/16/2010

12/16/2010

12/16/2010

12/16/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHARLESTON	IL	61920	(217) 345-7066
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CHICAGO	IL	60616	(312) 791-0035
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CHICAGO	IL	60616	(312) 791-0035
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CHICAGO	IL	60616	(312) 791-0035
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CHICAGO	IL	60616	(312) 791-0035
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CHICAGO	IL	60616	(312) 791-0035
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BELLEVILLE	IL	62220	(618) 277-7700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/18/2010

12/13/2010

11/12/2010

12/12/2010

11/12/2010

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11/12/2010

12/12/2010

11/12/2010

12/12/2010

11/12/2010

12/12/2010

11/10/2010

12/10/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

groups that can help.

Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
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Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD
145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62220	(618) 277-7700
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CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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MIDLOTHIAN	IL	60445	(708) 389-3141
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MIDLOTHIAN	IL	60445	(708) 389-3141
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SCHAUMBURG	IL	60194	(847) 884-5000
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SCHAUMBURG	IL	60194	(847) 884-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/10/2010

12/10/2010

12/08/2010

12/10/2010

12/08/2010

12/10/2010

12/09/2010

12/10/2010

12/09/2010

12/10/2010

12/03/2010

12/07/2010

12/03/2010

12/07/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD
145900	PRAIRIE VIEW CR CTR-LEWISTOWN	175 EAST SYCAMORE
145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
145460	WINCHESTER HOUSE	1125 NORTH MILWAUKEE AVENUE
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SCHAUMBURG	IL	60194	(847) 884-5000
LEWISTOWN	IL	61542	(309) 547-2267
FOREST PARK	IL	60130	(708) 488-9850
MCHENRY	IL	60050	(815) 344-2600
MCHENRY	IL	60050	(815) 344-2600
MCHENRY	IL	60050	(815) 344-2600
LIBERTYVILLE	IL	60048	(847) 377-7200
CRETE	IL	60417	(708) 367-4401
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/03/2010	12/07/2010
11/04/2010	12/06/2010
12/03/2010	12/04/2010
12/03/2010	12/03/2010
12/03/2010	12/03/2010
12/03/2010	12/03/2010
11/17/2010	12/03/2010
11/10/2010	12/03/2010
11/04/2010	12/03/2010
11/04/2010	12/03/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Widespread	Potential for minimal harm
Do a new assessment after any major change in a resident's physical or mental health.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WESTERN AVE

146013

BERKELEY NURSING & REHAB CENTER

6909 WEST NORTH
AVENUE

145337

BRONZEVILLE PARK NSG & LVG CTR

3400 SOUTH INDIANA

145337

BRONZEVILLE PARK NSG & LVG CTR

3400 SOUTH INDIANA

145337

BRONZEVILLE PARK NSG & LVG CTR

3400 SOUTH INDIANA

145337

BRONZEVILLE PARK NSG & LVG CTR

3400 SOUTH INDIANA

145718

CRESTWOOD CARE CENTRE

14255 SOUTH CICERO
AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK PARK	IL	60302	(708) 386-1112
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CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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CRESTWOOD	IL	60445	(708) 371-0400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/12/2010

12/03/2010

11/17/2010

12/02/2010

11/17/2010

12/02/2010

11/17/2010

12/02/2010

11/17/2010

12/02/2010

11/30/2010

12/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give enough notice to the resident before changing the resident's room or roommate.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146103	HENDERSON COUNTY RET CENTER	604 OAKWOOD DRIVE
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
145121	EUNICE C SMITH NURSING HOME	1251 COLLEGE AVENUE
145121	EUNICE C SMITH NURSING HOME	1251 COLLEGE AVENUE
145121	EUNICE C SMITH NURSING HOME	1251 COLLEGE AVENUE
145121	EUNICE C SMITH NURSING HOME	1251 COLLEGE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STRONGHURST	IL	61480	(309) 924-1123
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SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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ALTON	IL	62002	(618) 463-7330
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ALTON	IL	62002	(618) 463-7330
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ALTON	IL	62002	(618) 463-7330
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ALTON	IL	62002	(618) 463-7330
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/10/2010

12/02/2010

11/17/2010

12/02/2010

11/17/2010

12/02/2010

11/17/2010

12/02/2010

09/17/2010

12/01/2010

09/17/2010

12/01/2010

09/17/2010

12/01/2010

09/17/2010

12/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Potential for minimal harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145121	EUNICE C SMITH NURSING HOME	1251 COLLEGE AVENUE
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585
145471	MONTEBELLO HEALTHCARE CENTER	1599 KEOKUK STREET
145471	MONTEBELLO HEALTHCARE CENTER	1599 KEOKUK STREET
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST

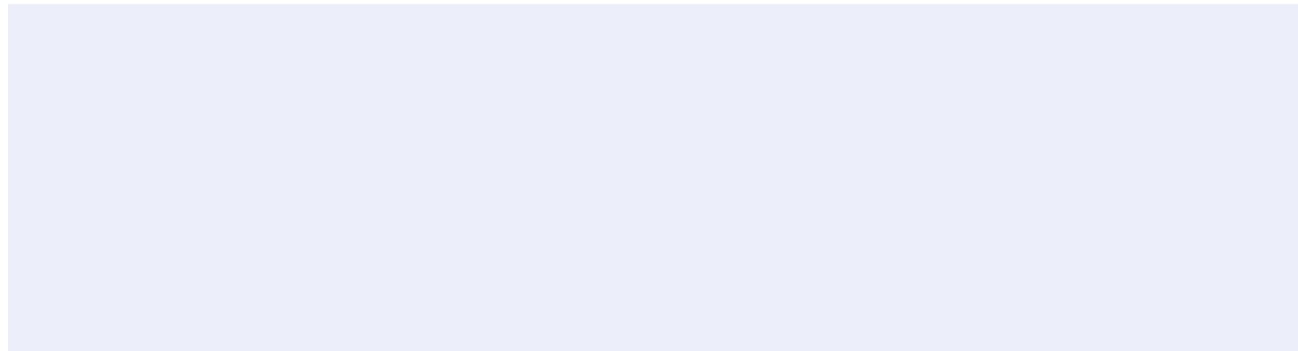
Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ALTON	IL	62002	(618) 463-7330
BYRON	IL	61010	(815) 234-2511
HAMILTON	IL	62341	(217) 847-3931
HAMILTON	IL	62341	(217) 847-3931
EAST PEORIA	IL	61611	(309) 694-9865
AVISTON	IL	62216	(618) 228-7615

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



11/30/2010

12/01/2010



11/30/2010

12/01/2010

11/30/2010

12/01/2010



11/30/2010

12/01/2010

11/03/2010

12/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145665	SHERIDAN HEALTH CARE CENTER	2534 ELIM AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVISTON	IL	62216	(618) 228-7615
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CHICAGO	IL	60616	(312) 922-2777
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HIGHLAND	IL	62249	(618) 654-2368
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AVISTON	IL	62216	(618) 228-7615
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AVISTON	IL	62216	(618) 228-7615
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AVISTON	IL	62216	(618) 228-7615
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ZION	IL	60099	(847) 746-8435
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/03/2010

12/01/2010

10/28/2010

12/01/2010

11/04/2010

11/30/2010

11/03/2010

11/30/2010

11/03/2010

11/30/2010

11/03/2010

11/30/2010

11/30/2010

11/30/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

who enters the nursing home without a catheter is not given a catheter, unless it is necessary.		harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to	Isolated	Minimal harm or potential for actual

145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
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145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
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145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORRIDGE	IL	60634	(708) 457-0700
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NORRIDGE	IL	60634	(708) 457-0700
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NORRIDGE	IL	60634	(708) 457-0700
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WATSEKA	IL	60970	(815) 432-7768
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WATSEKA	IL	60970	(815) 432-7768
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/04/2010

11/29/2010

11/04/2010

11/29/2010

11/04/2010

11/29/2010

11/23/2010

11/29/2010

11/23/2010

11/29/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Keep each resident free from physical restraints, unless needed for medical treatment.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145729	CARLYLE HEALTHCARE CENTER	501 CLINTON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGTON	IL	61701	(309) 827-8004
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BLOOMINGTON	IL	61701	(309) 827-8004
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JOLIET	IL	60435	(815) 744-5560
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JOLIET	IL	60435	(815) 744-5560
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CHICAGO	IL	60660	(773) 769-2230
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CARLYLE	IL	62231	(618) 594-3112
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/04/2010

11/26/2010

11/04/2010

11/26/2010

10/28/2010

11/24/2010

10/28/2010

11/24/2010

11/03/2010

11/24/2010

11/08/2010

11/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145729	CARLYLE HEALTHCARE CENTER	501 CLINTON STREET
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145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
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145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
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145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
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145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
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145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARLYLE	IL	62231	(618) 594-3112
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TOLUCA	IL	61369	(815) 452-2367
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HILLSIDE	IL	60162	(708) 544-9933
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BEMENT	IL	61813	(217) 678-2191
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BEMENT	IL	61813	(217) 678-2191
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BEMENT	IL	61813	(217) 678-2191
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/08/2010

11/24/2010

10/28/2010

11/23/2010

11/03/2010

11/23/2010

11/09/2010

11/23/2010

11/09/2010

11/23/2010

11/09/2010

11/23/2010

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Pattern

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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146049	IROQUOIS RESIDENT HOME, THE	200 FAIRMAN AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BEMENT	IL	61813	(217) 678-2191
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WATSEKA	IL	60970	(815) 432-7768
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WATSEKA	IL	60970	(815) 432-7768
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WATSEKA	IL	60970	(815) 432-7768
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WATSEKA	IL	60970	(815) 432-7768
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WATSEKA	IL	60970	(815) 432-7768
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/09/2010

11/23/2010

09/29/2010

11/23/2010

09/29/2010

11/23/2010

09/29/2010

11/23/2010

09/29/2010

11/23/2010

09/29/2010

11/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145555	EDWARDSVILLE NURSING & REHABILITATION CENTER	401 ST MARY DRIVE
146074	MASON POINT	ONE MASONIC WAY
146074	MASON POINT	ONE MASONIC WAY
146074	MASON POINT	ONE MASONIC WAY
1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EDWARDSVILLE	IL	62025	(618) 692-1330
SULLIVAN	IL	61951	(217) 728-4394
SULLIVAN	IL	61951	(217) 728-4394
SULLIVAN	IL	61951	(217) 728-4394
CENTRALIA	IL	62801	(618) 532-2428
METROPOLIS	IL	62960	(618) 524-2634
HARRISBURG	IL	62946	(618) 252-7405
HARRISBURG	IL	62946	(618) 252-7405

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/04/2010

11/22/2010

11/03/2010

11/22/2010

11/03/2010

11/22/2010

11/03/2010

11/22/2010

10/29/2010

11/22/2010

10/28/2010

11/21/2010

10/22/2010

11/19/2010

10/22/2010

11/19/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

and self respect.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Isolated	Minimal harm or potential for actual harm
Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET, PO BOX 468

145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
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145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
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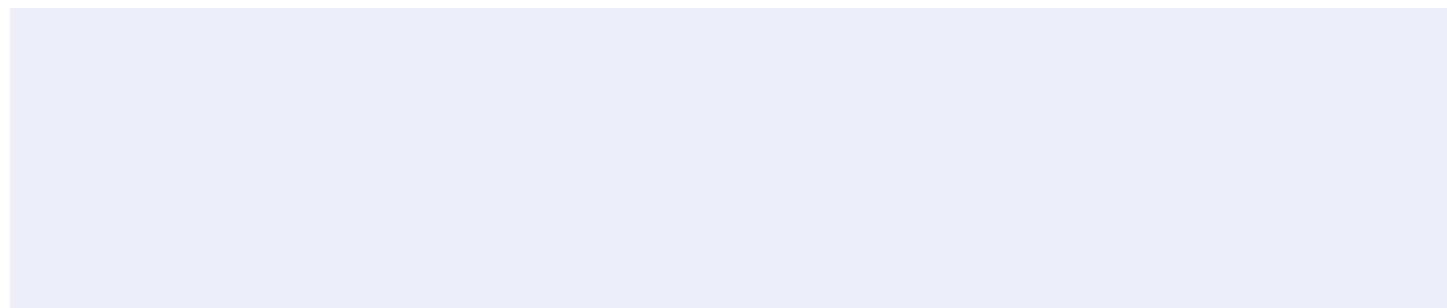
145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



CHICAGO	IL	60625	(773) 271-5600
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CHICAGO	IL	60625	(773) 271-5600
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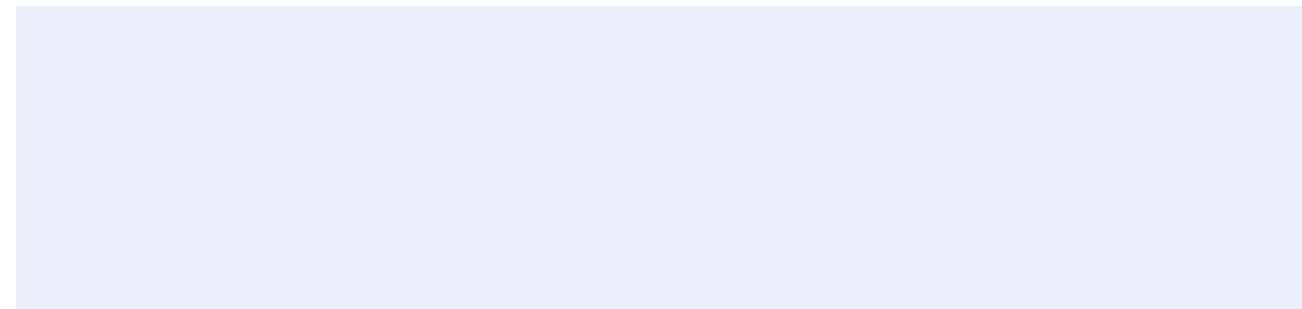
CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



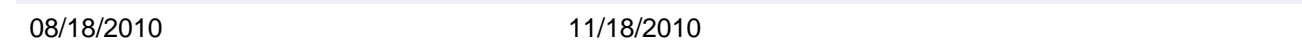
10/15/2010

11/18/2010



10/15/2010

11/18/2010



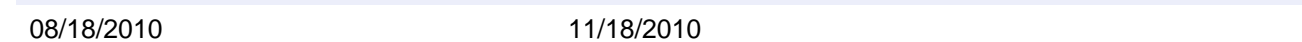
08/18/2010

11/18/2010



08/18/2010

11/18/2010

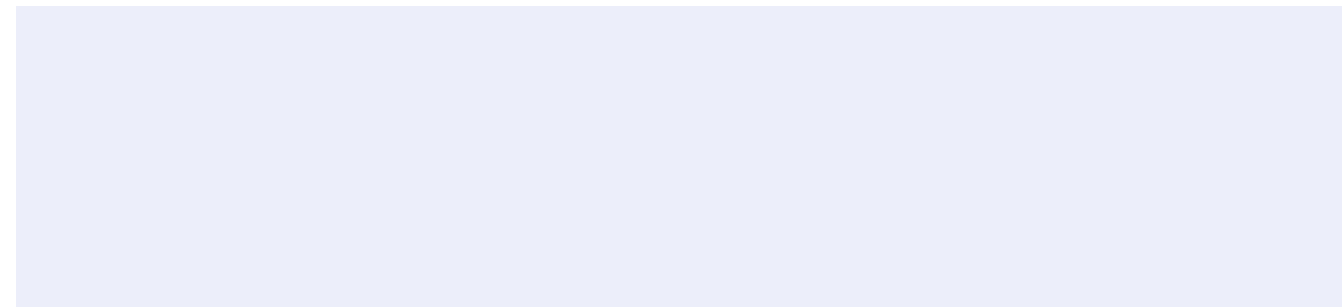


08/18/2010

11/18/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Environmental Deficiencies



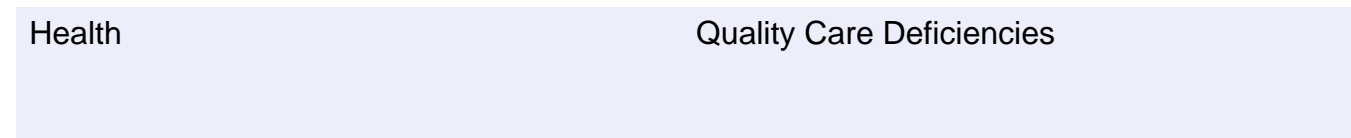
Health

Nutrition and Dietary Deficiencies



Health

Environmental Deficiencies



Health

Quality Care Deficiencies



Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Prepare food that is nutritional, appetizing, tasty, attractive, well- cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/18/2010

11/18/2010

08/18/2010

11/18/2010

09/08/2010

11/18/2010

09/08/2010

11/18/2010

09/08/2010

11/18/2010

09/08/2010

11/18/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Make sure that residents are safe	Isolated	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
145312	NORTHWOODS CARE CENTRE	2250 PEARL STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHARLESTON	IL	61920	(217) 345-7066
DANVILLE	IL	61832	(217) 443-2955
CARBONDALE	IL	62901	(618) 549-3355
CENTRALIA	IL	62801	(618) 532-2428
CHICAGO	IL	60626	(773) 338-3300
PARIS	IL	61944	(217) 465-5376
PEKIN	IL	61554	(309) 353-1099
CENTRALIA	IL	62801	(618) 532-2428
BELVIDERE	IL	61008	(815) 544-0358

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/08/2010

11/18/2010

11/12/2010

11/17/2010

10/25/2010

11/16/2010

10/29/2010

11/16/2010

10/18/2010

11/15/2010

11/04/2010

11/13/2010

10/27/2010

11/12/2010

10/29/2010

11/12/2010

11/03/2010

11/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Administration Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Administration Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from serious medication errors.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
145996	OAKRIDGE NURSING & REHAB CENTER	323 OAKRIDGE AVENUE
145996	OAKRIDGE NURSING & REHAB CENTER	323 OAKRIDGE AVENUE
145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
146104	JACKSON HEIGHTS NURSING HOME	404 BROOKVIEW DRIVE
145655	V I P MANOR	393 EDWARDSVILLE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCK ISLAND	IL	61201	(309) 788-7631
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ROCK ISLAND	IL	61201	(309) 788-7631
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HILLSIDE	IL	60162	(708) 547-6595
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HILLSIDE	IL	60162	(708) 547-6595
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BEMENT	IL	61813	(217) 678-2191
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FARMER CITY	IL	61842	(309) 928-2118
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WOOD RIVER	IL	62095	(618) 259-4111
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/20/2010

11/11/2010

10/20/2010

11/11/2010

10/19/2010

11/11/2010

10/19/2010

11/11/2010

11/09/2010

11/10/2010

11/04/2010

11/10/2010

10/19/2010

11/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

Provide needed housekeeping and maintenance.

Widespread

Potential for minimal harm

Keep all essential equipment working safely.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Keep safe, clean and homelike surroundings.

Pattern

Potential for minimal harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145655	V I P MANOR	393 EDWARDSVILLE ROAD
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1.40E+108	KANKAKEE TERRACE	100 BELLE AIRE
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145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
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145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
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145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WOOD RIVER	IL	62095	(618) 259-4111
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BOURBONNAIS	IL	60914	(815) 939-0910
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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WOODSTOCK	IL	60098	(815) 338-1700
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/19/2010

11/09/2010

11/03/2010

11/08/2010

10/15/2010

11/05/2010

10/15/2010

11/05/2010

10/14/2010

11/05/2010

10/13/2010

11/05/2010

10/13/2010

11/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that meets all of a resident's needs, with timetables and actions that can be measured.

harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Be administered in a way that leads to the highest possible level of well being for each resident.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145518	MAR KA NURSING HOME	201 SOUTH 10TH STREET
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145897	LEBANON CARE CENTER	1201 NORTH ALTON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MASCOUTAH	IL	62258	(618) 566-8000
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/03/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.

Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
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Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
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Do a new assessment after any major change in a resident's physical or mental health.	Isolated	Minimal harm or potential for actual harm
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Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Actual harm
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Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145897	LEBANON CARE CENTER	1201 NORTH ALTON
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145897	LEBANON CARE CENTER	1201 NORTH ALTON
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145897	LEBANON CARE CENTER	1201 NORTH ALTON
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145897	LEBANON CARE CENTER	1201 NORTH ALTON
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145897	LEBANON CARE CENTER	1201 NORTH ALTON
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1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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CENTRALIA	IL	62801	(618) 532-2428
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/06/2010

11/05/2010

10/29/2010

11/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145135	BURGIN MANOR OF OLNEY, INC.	900 928 EAST SCOTT
145518	MAR KA NURSING HOME	201 SOUTH 10TH STREET
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145376	OAKVIEW HTS CONT C & REHAB CTR	R R 4 1320 WEST 9TH STREET
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OLNEY	IL	62450	(618) 395-1000
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MASCOUTAH	IL	62258	(618) 566-8000
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CHICAGO	IL	60643	(773) 233-6311
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CENTRALIA	IL	62801	(618) 532-2428
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PEKIN	IL	61554	(309) 353-1099
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MOUNT CARMEL	IL	62863	(618) 263-4337
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CICERO	IL	60804	(708) 863-0500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/28/2010

11/04/2010

11/03/2010

11/03/2010

10/21/2010

11/01/2010

10/29/2010

11/01/2010

06/22/2010

10/30/2010

09/08/2010

10/29/2010

10/18/2010

10/29/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

update the care plan.

Get proof that a nurse aide has the training and skills that the State requires.

Pattern

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Have a private telephone available for use.

Pattern

Potential for minimal harm

Listen to the resident or family groups or act on their complaints or suggestions.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Develop a complete care plan that meets all of a resident's

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
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145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
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146037	PLEASANT MEADOWS CHR VILLAGE	P O BOX 375 400 W WASHINGTON
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1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
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1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
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1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
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1.40E+125	BROOKSIDE MANOR	1740 WEST MCCORD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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CHRISMAN	IL	61924	(217) 269-2396
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CENTRALIA	IL	62801	(618) 532-2428
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CENTRALIA	IL	62801	(618) 532-2428
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CENTRALIA	IL	62801	(618) 532-2428
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CENTRALIA	IL	62801	(618) 532-2428
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/18/2010

10/29/2010

10/18/2010

10/29/2010

10/01/2010

10/29/2010

10/29/2010

10/29/2010

10/29/2010

10/29/2010

10/29/2010

10/29/2010

10/29/2010

10/29/2010

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Mistreatment Deficiencies

Mistreatment Deficiencies

Mistreatment Deficiencies

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Keep each resident free from physical restraints, unless needed for medical treatment.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Provide care in a way that keeps

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+125

BROOKSIDE MANOR

1740 WEST MCCORD

1.40E+125

BROOKSIDE MANOR

1740 WEST MCCORD

14E342

ROCK FALLS REHAB & HCC

430 MARTIN ROAD

145908

AMBERWOOD CARE CENTER

2313 NORTH
ROCKTON AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CENTRALIA	IL	62801	(618) 532-2428
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CENTRALIA	IL	62801	(618) 532-2428
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ROCK FALLS	IL	61071	(815) 626-4575
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ROCKFORD	IL	61103	(815) 964-2200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/29/2010

10/29/2010

10/29/2010

10/29/2010

10/27/2010

10/29/2010

10/12/2010

10/28/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

or builds each resident's dignity and self respect.

harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
146015	HEARTHSTONE MANOR	920 N SEMINARY AVE P O BOX 520

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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DOLTON	IL	60419	(708) 841-9550
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DOLTON	IL	60419	(708) 841-9550
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WOODSTOCK	IL	60098	(815) 338-1749
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/03/2010

10/27/2010

09/03/2010

10/27/2010

10/14/2010

10/27/2010

10/05/2010

10/27/2010

10/05/2010

10/27/2010

10/12/2010

10/27/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14E342	ROCK FALLS REHAB & HCC	430 MARTIN ROAD
14E342	ROCK FALLS REHAB & HCC	430 MARTIN ROAD
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCK FALLS	IL	61071	(815) 626-4575
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ROCK FALLS	IL	61071	(815) 626-4575
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BERWYN	IL	60402	(708) 749-4160
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ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/05/2010

10/27/2010

10/27/2010

10/27/2010

10/15/2010

10/26/2010

08/12/2010

10/26/2010

10/06/2010

10/26/2010

10/06/2010

10/26/2010

10/06/2010

10/26/2010

10/06/2010

10/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Let the resident or the resident's representative look at all records.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HUMPHREY DR

145899

LEXINGTON OF ORLAND PARK

14601 SOUTH JOHN
HUMPHREY DR

145899

LEXINGTON OF ORLAND PARK

14601 SOUTH JOHN
HUMPHREY DR

146076

MANOR COURT OF CLINTON

1 PARK LANE WEST

146076

MANOR COURT OF CLINTON

1 PARK LANE WEST

145275

TIMBERCREEK REHAB & HEALTHCARE
CENTER

2220 STATE STREET

145275

TIMBERCREEK REHAB & HEALTHCARE
CENTER

2220 STATE STREET

145900

PRAIRIE VIEW CR CTR-LEWISTOWN

175 EAST SYCAMORE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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CLINTON	IL	61727	(217) 935-8500
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CLINTON	IL	61727	(217) 935-8500
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PEKIN	IL	61554	(309) 347-1110
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PEKIN	IL	61554	(309) 347-1110
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LEWISTOWN	IL	61542	(309) 547-2267
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/06/2010

10/26/2010

10/06/2010

10/26/2010

10/19/2010

10/26/2010

10/19/2010

10/26/2010

10/18/2010

10/22/2010

10/18/2010

10/22/2010

09/02/2010

10/22/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Send and promptly deliver unopened mail to residents.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
14E342	ROCK FALLS REHAB & HCC	430 MARTIN ROAD
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
146125	ASSISI HEALTHCARE OF CLARE OAKS	829 CARILLON DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHAMPAIGN	IL	61821	(217) 352-0516
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HERRIN	IL	62948	(618) 942-7391
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ROCK FALLS	IL	61071	(815) 626-4575
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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BARTLETT	IL	60103	(630) 483-3905
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/27/2010

10/22/2010

09/27/2010

10/22/2010

10/05/2010

10/22/2010

09/30/2010

10/21/2010

09/30/2010

10/21/2010

09/30/2010

10/21/2010

09/30/2010

10/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

discharging or transferring a resident.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145517	WHITE OAK REHABILITATION & HCC	1700 WHITE STREET
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	IL	62864	(618) 242-4075
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CHICAGO	IL	60626	(773) 338-3300
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CHICAGO	IL	60626	(773) 338-3300
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ELGIN	IL	60121	(847) 742-8822
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ELGIN	IL	60121	(847) 742-8822
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ELGIN	IL	60121	(847) 742-8822
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DOLTON	IL	60419	(708) 849-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/14/2010

10/15/2010

09/22/2010

10/15/2010

09/22/2010

10/15/2010

09/23/2010

10/15/2010

09/23/2010

10/15/2010

09/23/2010

10/15/2010

09/30/2010

10/15/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
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Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146013	BERKELEY NURSING & REHAB CENTER	6909 WEST NORTH AVENUE
145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
145602	VILLAGE AT VICTORY LAKES, THE	1055 EAST GRAND AVENUE
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK PARK	IL	60302	(708) 386-1112
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SAVOY	IL	61874	(217) 402-9700
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LINDENHURST	IL	60046	(847) 356-5900
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 525-1880
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WOODSTOCK	IL	60098	(815) 338-1700
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GLENWOOD	IL	60425	(708) 758-6200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/22/2010

10/15/2010

11/18/2010

10/14/2010

09/27/2010

10/14/2010

09/24/2010

10/14/2010

10/05/2010

10/13/2010

09/21/2010

10/13/2010

08/19/2010

10/13/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145952	HERITAGE MANOR-BEARDSTOWN SOUTH	8306 ST LUKES DRIVE
146031	GREEK AMERICAN REHAB CARE CTR	220 N FIRST STREET
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
BEARDSTOWN	IL	62618	(217) 323-9454
WHEELING	IL	60090	(847) 459-8700
CHICAGO	IL	60649	(773) 731-7300
SPRINGFIELD	IL	62702	(217) 525-1880
CHICAGO	IL	60628	(773) 928-2000
ROCKFORD	IL	61108	(815) 397-8700

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/13/2010

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10/13/2010

08/25/2010

10/13/2010

09/27/2010

10/13/2010

10/05/2010

10/12/2010

09/21/2010

10/12/2010

07/28/2010

10/12/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
146122	ST PAUL'S HOME	1021 WEST E STREET
14E361	ASPEN REHAB & HEALTH CARE	1403 9TH AVENUE
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-8700
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BELLEVILLE	IL	62220	(618) 233-2095
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SILVIS	IL	61282	(309) 796-2600
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SPRINGFIELD	IL	62702	(217) 525-1880
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SPRINGFIELD	IL	62702	(217) 525-1880
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CHICAGO	IL	60632	(773) 884-0484
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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09/23/2010

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10/05/2010

10/11/2010

10/05/2010

10/11/2010

09/23/2010

10/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
145991	COMMUNITY CARE	4314 SOUTH WABASH AVENUE
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
145452	HERITAGE MANOR-DWIGHT	300 EAST MAZON AVENUE
145452	HERITAGE MANOR-DWIGHT	300 EAST MAZON AVENUE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145877	DOLTON NURSING & REHAB	14325 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60632	(773) 884-0484
CHICAGO	IL	60653	(773) 538-8300
HERRIN	IL	62948	(618) 942-7391
DWIGHT	IL	60420	(815) 584-1240
DWIGHT	IL	60420	(815) 584-1240
DOLTON	IL	60419	(708) 849-5000
DOLTON	IL	60419	(708) 849-5000
DOLTON	IL	60419	(708) 849-5000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/10/2010

09/16/2010

10/10/2010

09/15/2010

10/08/2010

09/15/2010

10/08/2010

09/22/2010

10/08/2010

09/22/2010

10/08/2010

09/22/2010

10/08/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.		
Keep safe, clean and homelike surroundings.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DOLTON	IL	60419	(708) 849-5000
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PAXTON	IL	60957	(217) 379-4896
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ENERGY	IL	62933	(618) 942-7014
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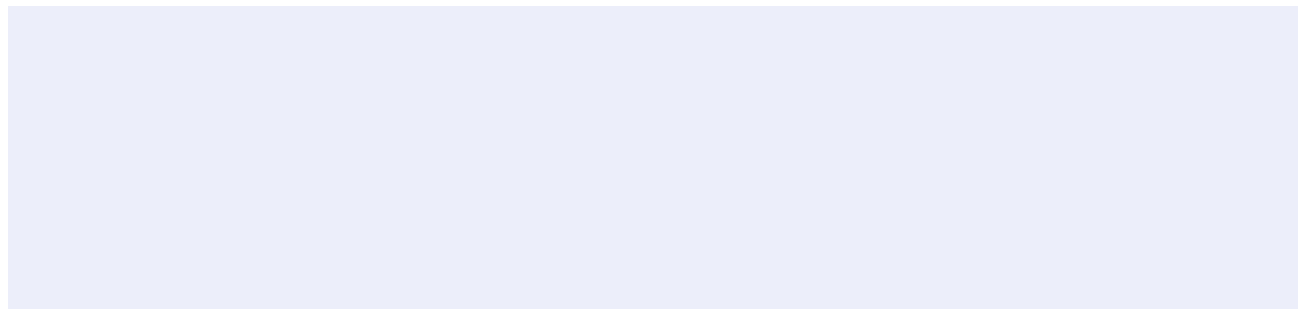
FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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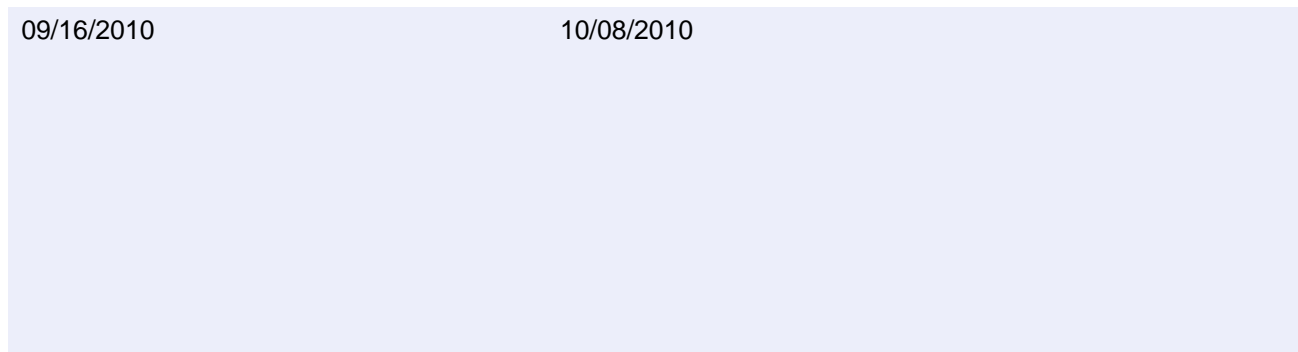
Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



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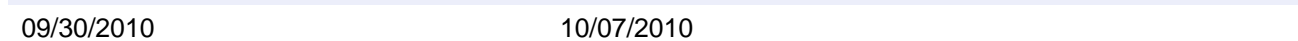
09/30/2010

10/07/2010



09/30/2010

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09/30/2010

10/07/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that follow each resident's written care	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145981	SWANSEA REHAB HEALTH CARE	1405 NORTH SECOND STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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BYRON	IL	61010	(815) 234-2511
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EAST MOLINE	IL	61244	(309) 796-0922
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EAST MOLINE	IL	61244	(309) 796-0922
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EAST MOLINE	IL	61244	(309) 796-0922
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FREEPORT	IL	61032	(815) 235-6196
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ORLAND PARK	IL	60462	(708) 349-8300
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SWANSEA	IL	62226	(618) 233-6625
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/06/2010

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10/06/2010

10/07/2010

09/30/2010

10/06/2010

08/12/2010

10/06/2010

09/17/2010

10/06/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

plan.

Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DECATUR	IL	62526	(217) 875-0020
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OTTAWA	IL	61350	(815) 433-0476
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OTTAWA	IL	61350	(815) 433-0476
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OTTAWA	IL	61350	(815) 433-0476
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FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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09/09/2010

10/04/2010

09/30/2010

10/01/2010

09/30/2010

10/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident.

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Immediate jeopardy to resident health or safety
Make sure that doctors visit residents regularly, as required.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
1.40E+258	PARK HAVEN CARE CENTER	107 SOUTH LINCOLN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WEST FRANKFORT	IL	62896	(618) 932-2109
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ROCKFORD	IL	61103	(815) 964-2200
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CHICAGO	IL	60649	(773) 731-4200
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CHICAGO	IL	60649	(773) 731-4200
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CHICAGO	IL	60649	(773) 731-4200
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SMITHTON	IL	62285	(618) 235-4600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/01/2010

09/22/2010

10/01/2010

09/22/2010

10/01/2010

09/16/2010

10/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a private telephone available for use.	Widespread	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+258	PARK HAVEN CARE CENTER	107 SOUTH LINCOLN
145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
145837	PITTSFIELD MANOR	610 LOWRY STREET
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SMITHTON	IL	62285	(618) 235-4600
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SCHAUMBURG	IL	60194	(847) 884-5000
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CASEYVILLE	IL	62232	(618) 345-3072
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST MOLINE	IL	61244	(309) 755-3466
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PITTSFIELD	IL	62363	(217) 285-5200
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GLENWOOD	IL	60425	(708) 758-6200
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LONG GROVE	IL	60047	(847) 438-8275
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LONG GROVE	IL	60047	(847) 438-8275
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/16/2010

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08/17/2010

09/30/2010

08/13/2010

09/30/2010

08/11/2010

09/29/2010

09/28/2010

09/28/2010

09/10/2010

09/28/2010

09/10/2010

09/28/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
14E729	SHARON HEALTH CARE WOODS	3223 WEST RICHWOODS BOULEVARD
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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PEORIA	IL	61604	(309) 685-5241
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EAST MOLINE	IL	61244	(309) 755-3466
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ROCK ISLAND	IL	61201	(309) 788-0458
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CHICAGO	IL	60652	(773) 434-8787
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HOMewood	IL	60430	(708) 957-9200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/23/2010

09/27/2010

09/24/2010

09/27/2010

08/13/2010

09/25/2010

09/10/2010

09/24/2010

08/27/2010

09/24/2010

09/07/2010

09/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident achieve the highest possible quality of life.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HOMEWOOD	IL	60430	(708) 957-9200
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HOMEWOOD	IL	60430	(708) 957-9200
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HOMEWOOD	IL	60430	(708) 957-9200
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HOMEWOOD	IL	60430	(708) 957-9200
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ROCK ISLAND	IL	61201	(309) 788-0458
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ROCK ISLAND	IL	61201	(309) 788-0458
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/07/2010

09/24/2010

09/07/2010

09/24/2010

09/07/2010

09/24/2010

09/07/2010

09/24/2010

09/10/2010

09/23/2010

09/10/2010

09/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145987	GALESBURG TERRACE	1145 FRANK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHAMPAIGN	IL	61820	(217) 352-5135
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CHAMPAIGN	IL	61820	(217) 352-5135
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QUINCY	IL	62301	(217) 224-3780
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MOUNT VERNON	IL	62864	(618) 242-1800
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ROCKFORD	IL	61103	(815) 877-5752
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GALESBURG	IL	61401	(309) 342-2103
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/14/2010

09/22/2010

09/14/2010

09/22/2010

09/02/2010

09/22/2010

08/17/2010

09/22/2010

09/22/2010

09/22/2010

08/12/2010

09/22/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from serious medication errors.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot	Pattern	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/12/2010

09/22/2010

08/12/2010

09/22/2010

08/12/2010

09/22/2010

08/30/2010

09/22/2010

08/30/2010

09/22/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

care, and prostheses.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
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145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
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145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
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145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
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145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
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146016	SUNSET REHABILITATION & HEALTH CARE	129 SOUTH 1ST AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CLINTON	IL	61727	(217) 935-8500
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MORRIS	IL	60450	(815) 942-5108
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MORRIS	IL	60450	(815) 942-5108
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MORRIS	IL	60450	(815) 942-5108
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MORRIS	IL	60450	(815) 942-5108
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CANTON	IL	61520	(309) 647-4327
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/01/2010

09/22/2010

08/25/2010

09/21/2010

08/25/2010

09/21/2010

08/25/2010

09/21/2010

08/25/2010

09/21/2010

09/08/2010

09/21/2010

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146016	SUNSET REHABILITATION & HEALTH CARE	129 SOUTH 1ST AVENUE
146016	SUNSET REHABILITATION & HEALTH CARE	129 SOUTH 1ST AVENUE
145437	COLONIAL HALL CARE CENTER	515 BUREAU VALLEY PARKWAY
145624	FLORA GARDENS CARE CENTER	701 SHADWELL AVENUE
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CANTON	IL	61520	(309) 647-4327
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CANTON	IL	61520	(309) 647-4327
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PRINCETON	IL	61356	(815) 875-3347
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FLORA	IL	62839	(618) 662-8361
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/08/2010

09/21/2010

09/08/2010

09/21/2010

09/01/2010

09/20/2010

09/16/2010

09/20/2010

09/08/2010

09/20/2010

09/08/2010

09/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE
145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE
145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 549-3355
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OAK PARK	IL	60302	(708) 848-5966
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CICERO	IL	60804	(708) 656-9120
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URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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MATTOON	IL	61938	(217) 234-6401
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MATTOON	IL	61938	(217) 234-6401
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MATTOON	IL	61938	(217) 234-6401
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/14/2010

09/20/2010

09/08/2010

09/18/2010

08/31/2010

09/18/2010

09/01/2010

09/17/2010

09/01/2010

09/17/2010

08/12/2010

09/17/2010

08/12/2010

09/17/2010

08/12/2010

09/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145503	DOUGLAS REHABILITATION & CARE CENTER	3516 POWELL LANE
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
145722	UNITED METHODIST VILLAGE, NORTH CAMPUS	2101 JAMES STREET
145722	UNITED METHODIST VILLAGE, NORTH CAMPUS	2101 JAMES STREET
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MATTOON	IL	61938	(217) 234-6401
NILES	IL	60714	(847) 647-6400
LAWRENCEVILLE	IL	62439	(618) 943-3444
LAWRENCEVILLE	IL	62439	(618) 943-3444
ROCKFORD	IL	61103	(815) 877-5752
ROCKFORD	IL	61103	(815) 877-5752

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/17/2010

09/17/2010

09/01/2010

09/17/2010

08/25/2010

09/17/2010

08/25/2010

09/17/2010

08/26/2010

09/17/2010

08/26/2010

09/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Hire enough skilled workers to carry out dietary service.	Widespread	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145006	AURORA REHAB & LIVING CENTER	1601 NORTH FARNSWORTH AVENUE
145376	OAKVIEW HTS CONT C & REHAB CTR	R R 4 1320 WEST 9TH STREET
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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AURORA	IL	60505	(630) 898-1180
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MOUNT CARMEL	IL	62863	(618) 263-4337
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EAST PEORIA	IL	61611	(309) 699-5400
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PLAINFIELD	IL	60544	(815) 436-3400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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09/17/2010

08/17/2010

09/15/2010

08/26/2010

09/15/2010

09/08/2010

09/15/2010

08/27/2010

09/15/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
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Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Immediate jeopardy to resident health or safety
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Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each	Pattern	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145884	CANTERBURY MANOR NURSING CTR	718 NORTH MARKET STREET
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145884	CANTERBURY MANOR NURSING CTR	718 NORTH MARKET STREET
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145884	CANTERBURY MANOR NURSING CTR	718 NORTH MARKET STREET
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145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
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145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
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145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
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145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WATERLOO	IL	62298	(618) 939-8565
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WATERLOO	IL	62298	(618) 939-8565
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WATERLOO	IL	62298	(618) 939-8565
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/25/2010

09/14/2010

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08/25/2010

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08/19/2010

09/13/2010

08/19/2010

09/13/2010

08/19/2010

09/13/2010

08/19/2010

09/13/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident.

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
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Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Be administered in a way that	Pattern	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
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145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
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145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET
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145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET
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145841	PARKWAY MANOR	3116 WILLIAMSON COUNTY PARKWAY
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145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
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145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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LINCOLN	IL	62656	(217) 735-1538
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LINCOLN	IL	62656	(217) 735-1538
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MARION	IL	62959	(618) 993-8600
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MARYVILLE	IL	62062	(618) 344-7750
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CHICAGO	IL	60620	(773) 436-6600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/19/2010

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09/13/2010

09/13/2010

09/13/2010

08/26/2010

09/13/2010

09/03/2010

09/12/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

leads to the highest possible level of well being for each resident.		harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Pattern	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each	Widespread	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60620	(773) 436-6600
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BLOOMINGTON	IL	61701	(309) 827-8004
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BLOOMINGTON	IL	61701	(309) 827-8004
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BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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WHITE HALL	IL	62092	(217) 374-2144
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WHITE HALL	IL	62092	(217) 374-2144
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/03/2010

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08/30/2010

09/10/2010

08/30/2010

09/10/2010

08/18/2010

09/10/2010

08/18/2010

09/10/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident achieve the highest possible quality of life.

Provide needed housekeeping and maintenance.

Pattern

Potential for minimal harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Keep all essential equipment working safely.

Pattern

Potential for minimal harm

Keep safe, clean and homelike surroundings.

Pattern

Potential for minimal harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
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145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
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145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
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145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST PEORIA	IL	61611	(309) 699-5400
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DANVILLE	IL	61832	(217) 443-2955
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DANVILLE	IL	61832	(217) 443-2955
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DANVILLE	IL	61832	(217) 443-2955
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/08/2010

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09/07/2010

09/10/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
145880	HILLVIEW HEALTH CARE CENTER	512 NORTH 11TH STREET
145246	MANORCARE OF HINSDALE	600 WEST OGDEN AVENUE
145879	TRI-STATE NURSING & REHAB CTR	2500 EAST 175TH STREET
145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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DANVILLE	IL	61832	(217) 443-2955
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VIENNA	IL	62995	(618) 658-2951
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HINSDALE	IL	60521	(630) 325-9630
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LANSING	IL	60438	(708) 474-7330
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PEORIA HEIGHTS	IL	61614	(309) 685-1545
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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08/04/2010

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08/05/2010

09/07/2010

08/17/2010

09/07/2010

08/18/2010

09/06/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145486	SPRING VALLEY NURSING	1300 NORTH
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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SPRING VALLEY	IL	61362	(815) 664-4708
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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09/04/2010

08/05/2010

09/04/2010

08/17/2010

09/03/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
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Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
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1) Develop a complete care plan	Isolated	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GREENWOOD
STREET

145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
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145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
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145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
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145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
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145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
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145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 549-3355
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CHICAGO	IL	60644	(773) 287-5959
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CHICAGO	IL	60644	(773) 287-5959
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ROCKFORD	IL	61108	(815) 397-8700
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CHESTER	IL	62233	(618) 826-3210
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ROCKFORD	IL	61108	(815) 397-8700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/01/2010

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09/02/2010

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09/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.		harm
Give lab tests only when the attending doctor ordered them.	Pattern	Minimal harm or potential for actual harm
Provide clean bed and bath linens that are in good condition.	Widespread	Potential for minimal harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145235	LAKEFRONT NSG & REHAB CTR	7618 NORTH SHERIDAN ROAD
145235	LAKEFRONT NSG & REHAB CTR	7618 NORTH SHERIDAN ROAD
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-8700
ROCKFORD	IL	61108	(815) 397-8700
DANVILLE	IL	61834	(217) 443-6430
SPRINGFIELD	IL	62702	(217) 787-9600
CHICAGO	IL	60626	(773) 743-7711
CHICAGO	IL	60626	(773) 743-7711
URBANA	IL	61802	(217) 384-3784

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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07/12/2010

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09/02/2010

08/03/2010

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09/01/2010

09/01/2010

09/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

skills, if possible.		
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145834	COLUMBUS PARK N & REHAB CENTER	BARTELL DRIVE 901 SOUTH AUSTIN
145431	MAPLE LAWN HEALTH CENTER	700 NORTH MAIN STREET
145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145727	POLO REHAB & HCC	703 EAST BUFFALO
145727	POLO REHAB & HCC	703 EAST BUFFALO
145727	POLO REHAB & HCC	703 EAST BUFFALO
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60644	(773) 287-5959
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EUREKA	IL	61530	(309) 467-2337
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MORRIS	IL	60450	(815) 942-5108
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ROCKFORD	IL	61103	(815) 964-2200
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POLO	IL	61064	(815) 946-2203
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POLO	IL	61064	(815) 946-2203
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POLO	IL	61064	(815) 946-2203
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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08/11/2010

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08/30/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.

harm

Give special rehabilitation by skilled workers, when ordered by a doctor.

Isolated

Minimal harm or potential for actual harm

Keep all essential equipment working safely.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Provide needed housekeeping and maintenance.

Pattern

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MAYFIELD

145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145033	TERRACE NH, THE	1615 SUNSET AVENUE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
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WAUKEGAN	IL	60087	(847) 244-6700
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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CRETE	IL	60417	(708) 367-4401
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CRETE	IL	60417	(708) 367-4401
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BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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DANVILLE	IL	61834	(217) 443-6430
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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08/05/2010

08/25/2010

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145278	STERLING PAVILION	105 EAST 23RD STREET
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145608	MANORCARE OF SOUTH HOLLAND	2145 EAST 170TH STREET
145608	MANORCARE OF SOUTH HOLLAND	2145 EAST 170TH STREET
145219	BURGESS SQUARE HEALTHCARE CTR	5801 SOUTH CASS AVENUE
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DANVILLE	IL	61834	(217) 443-6430
STERLING	IL	61081	(815) 626-4264
CLINTON	IL	61727	(217) 935-8500
ROCKFORD	IL	61107	(815) 229-5200
SOUTH HOLLAND	IL	60473	(708) 895-3255
SOUTH HOLLAND	IL	60473	(708) 895-3255
WESTMONT	IL	60559	(630) 971-2645
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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07/22/2010

08/21/2010

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08/19/2010

08/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
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Health	Environmental Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Environmental Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

plan.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
1.40E+108	KANKAKEE TERRACE	100 BELLE AIRE
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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BOURBONNAIS	IL	60914	(815) 939-0910
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JACKSONVILLE	IL	62650	(217) 243-6451
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METROPOLIS	IL	62960	(618) 524-2634
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METROPOLIS	IL	62960	(618) 524-2634
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/20/2010

08/20/2010

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08/20/2010

08/20/2010

07/06/2010

08/20/2010

08/02/2010

08/19/2010

08/03/2010

08/19/2010

08/03/2010

08/19/2010

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

his or her health status.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

METROPOLIS	IL	62960	(618) 524-2634
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METROPOLIS	IL	62960	(618) 524-2634
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/03/2010

08/19/2010

08/03/2010

08/19/2010

07/28/2010

08/19/2010

07/28/2010

08/19/2010

07/28/2010

08/19/2010

07/28/2010

08/19/2010

07/28/2010

08/19/2010

08/13/2010

08/19/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Widespread	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145237	REGENCY REHABILITATION CENTER	6631 MILWAUKEE AVENUE
145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
145961	BEL-WOOD NURSING HOME	6701 WEST PLANK ROAD
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 647-7444
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CAHOKIA	IL	62206	(618) 332-0114
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CAHOKIA	IL	62206	(618) 332-0114
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PEORIA	IL	61604	(309) 697-4541
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CHICAGO	IL	60643	(773) 298-1177
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/05/2010

08/18/2010

08/06/2010

08/18/2010

08/06/2010

08/18/2010

08/06/2010

08/18/2010

08/17/2010

08/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.		
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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WILMINGTON	IL	60481	(815) 476-2200
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BLOOMINGTON	IL	61701	(309) 827-6046
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CHICAGO	IL	60645	(773) 465-5000
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CHICAGO	IL	60645	(773) 465-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/17/2010

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08/17/2010

08/17/2010

07/15/2010

08/16/2010

08/05/2010

08/16/2010

07/15/2010

08/16/2010

07/15/2010

08/16/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give special rehabilitation by skilled workers, when ordered by a doctor.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145488	SNYDERS-VAUGHN HAVEN	135 SOUTH MORGAN STREET
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145488	SNYDERS-VAUGHN HAVEN	135 SOUTH MORGAN STREET
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145838	PETERSON PARK HEALTH CARE CTR	6141 NORTH PULASKI ROAD
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

RUSHVILLE	IL	62681	(217) 322-3201
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RUSHVILLE	IL	62681	(217) 322-3201
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CHICAGO	IL	60646	(773) 478-2000
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/16/2010

08/15/2010

07/16/2010

08/15/2010

07/23/2010

08/15/2010

05/21/2010

08/13/2010

05/21/2010

08/13/2010

05/21/2010

08/13/2010

05/21/2010

08/13/2010

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
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145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
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145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
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145639	CHICAGO RIDGE NURSING CENTER	10602 SOUTHWEST HIGHWAY
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145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
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145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60625	(773) 583-7130
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CHICAGO	IL	60625	(773) 583-7130
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CHICAGO	IL	60625	(773) 583-7130
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CHICAGO RIDGE	IL	60415	(708) 448-1540
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MORTON	IL	61550	(309) 266-5331
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MORTON	IL	61550	(309) 266-5331
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/01/2010

08/13/2010

07/01/2010

08/13/2010

07/07/2010

08/13/2010

07/16/2010

08/13/2010

07/20/2010

08/13/2010

07/20/2010

08/13/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

unwanted effects.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern

Immediate jeopardy to resident health or safety

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Offer other nutritional food to each resident who will not eat the food served.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORTON	IL	61550	(309) 266-5331
CICERO	IL	60804	(708) 656-9120
CICERO	IL	60804	(708) 656-9120
CHICAGO	IL	60653	(312) 326-2000
CHICAGO	IL	60653	(312) 326-2000
GLEN CARBON	IL	62034	(618) 288-5014
GLEN CARBON	IL	62034	(618) 288-5014
HILLSBORO	IL	62049	(217) 532-6191

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/20/2010

08/13/2010

07/07/2010

08/13/2010

07/07/2010

08/13/2010

07/07/2010

08/13/2010

07/07/2010

08/12/2010

07/23/2010

08/11/2010

07/23/2010

08/11/2010

07/29/2010

08/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Let each resident choose whether to manage his or her own money or deposit it with the nursing home.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
1) Develop a complete care plan	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HILLSBORO	IL	62049	(217) 532-6191
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HILLSBORO	IL	62049	(217) 532-6191
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HILLSBORO	IL	62049	(217) 532-6191
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EAST PEORIA	IL	61611	(309) 699-5400
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CHICAGO	IL	60649	(773) 731-7300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/29/2010

08/11/2010

07/29/2010

08/11/2010

07/23/2010

08/11/2010

06/24/2010

08/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
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145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
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145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
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146012	SYCAMORE	720 SYCAMORE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SHELBYVILLE	IL	62565	(217) 774-2128
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SHELBYVILLE	IL	62565	(217) 774-2128
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SHELBYVILLE	IL	62565	(217) 774-2128
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QUINCY	IL	62301	(217) 222-1480
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/30/2010

08/10/2010

07/30/2010

08/10/2010

07/30/2010

08/10/2010

07/14/2010

08/10/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60640	(773) 334-2224
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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BELLEVILLE	IL	62226	(618) 235-6600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/06/2010

08/10/2010

07/15/2010

08/09/2010

07/15/2010

08/09/2010

07/02/2010

08/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145634	ASTORIA PLACE LIVING & REHAB	6300 NORTH CALIFORNIA AVENUE
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62226	(618) 235-6600
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MARION	IL	62959	(618) 997-1365
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60659	(773) 973-1900
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PETERSBURG	IL	62675	(217) 632-2249
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ROCK ISLAND	IL	61201	(309) 788-7631
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RIGHTON PARK	IL	60471	(708) 747-6120
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/02/2010

08/09/2010

07/21/2010

08/09/2010

08/05/2010

08/09/2010

07/30/2010

08/08/2010

07/20/2010

08/07/2010

07/22/2010

08/06/2010

07/16/2010

08/06/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145626	OAKTON PAVILLION	1660 OAKTON PLACE
145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
1.40E+206	ALBANY CARE	901 MAPLE AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DES PLAINES	IL	60018	(847) 299-5588
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PALOS HILLS	IL	60465	(708) 598-3460
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PALOS HILLS	IL	60465	(708) 598-3460
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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EVANSTON	IL	60202	(847) 475-4000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/19/2010

08/06/2010

07/23/2010

08/06/2010

07/23/2010

08/06/2010

08/05/2010

08/05/2010

08/05/2010

08/05/2010

08/05/2010

08/05/2010

08/05/2010

08/05/2010

07/23/2010

08/04/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Keep each resident's personal and medical records private and confidential.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145376	OAKVIEW HTS CONT C & REHAB CTR	R R 4 1320 WEST 9TH STREET
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145376	OAKVIEW HTS CONT C & REHAB CTR	R R 4 1320 WEST 9TH STREET
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145376	OAKVIEW HTS CONT C & REHAB CTR	R R 4 1320 WEST 9TH STREET
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145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
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145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD
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145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT CARMEL	IL	62863	(618) 263-4337
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MOUNT CARMEL	IL	62863	(618) 263-4337
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MOUNT CARMEL	IL	62863	(618) 263-4337
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CHICAGO	IL	60644	(773) 287-5959
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WHEATON	IL	60187	(630) 668-2500
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WHEATON	IL	60187	(630) 668-2500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/19/2010

08/03/2010

07/19/2010

08/03/2010

07/19/2010

08/03/2010

07/15/2010

08/02/2010

07/20/2010

08/01/2010

07/20/2010

08/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Widespread	Potential for minimal harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
145427	ELDERCARE OF ALTON	3523 WICKENHAUSER
145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
145832	RIDGEVIEW REHAB & NURSING CENTER	6450 NORTH RIDGE AVENUE
1.40E+206	ALBANY CARE	901 MAPLE AVENUE
145536	PROVENA OUR LADY OF VICTORY	20 BRIARCLIFF LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WHEATON	IL	60187	(630) 668-2500
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CHAMPAIGN	IL	61821	(217) 352-0516
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EAST MOLINE	IL	61244	(309) 755-3466
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ALTON	IL	62002	(618) 465-8887
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DANVILLE	IL	61832	(217) 443-2955
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DANVILLE	IL	61832	(217) 443-2955
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CHICAGO	IL	60626	(773) 743-8700
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EVANSTON	IL	60202	(847) 475-4000
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BOURBONNAIS	IL	60914	(815) 937-2022
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/20/2010

08/01/2010

07/09/2010

08/01/2010

06/17/2010

07/31/2010

06/22/2010

07/30/2010

07/27/2010

07/30/2010

07/27/2010

07/30/2010

07/14/2010

07/30/2010

07/06/2010

07/30/2010

07/08/2010

07/29/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
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Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
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Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
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Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Give proper treatment to residents with feeding tubes to	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
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145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
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145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
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145853	CENTRAL BAPTIST VILLAGE	4747 NORTH CANFIELD AVENUE
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145853	CENTRAL BAPTIST VILLAGE	4747 NORTH CANFIELD AVENUE
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145946	RENAISSANCE AT HILLSIDE	4600 NORTH
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRETE	IL	60417	(708) 367-4401
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CRETE	IL	60417	(708) 367-4401
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EAST PEORIA	IL	61611	(309) 699-5400
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NORRIDGE	IL	60656	(708) 583-8500
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NORRIDGE	IL	60656	(708) 583-8500
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HILLSIDE	IL	60162	(708) 544-9933
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/15/2010

07/29/2010

07/15/2010

07/29/2010

07/23/2010

07/29/2010

07/12/2010

07/29/2010

07/12/2010

07/29/2010

07/08/2010

07/29/2010

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Widespread

Potential for minimal harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home

Isolated

Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		FRONTAGE ROAD
145875	GROVE LINCOLN PARK LIVING & REHAB	2732 NORTH HAMPDEN COURT
145875	GROVE LINCOLN PARK LIVING & REHAB	2732 NORTH HAMPDEN COURT
145875	GROVE LINCOLN PARK LIVING & REHAB	2732 NORTH HAMPDEN COURT
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60614	(773) 248-6000
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CHICAGO	IL	60614	(773) 248-6000
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CHICAGO	IL	60614	(773) 248-6000
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CHICAGO	IL	60649	(773) 731-4200
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CHICAGO	IL	60649	(773) 721-5000
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ROCK FALLS	IL	61071	(815) 625-8510
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BELLEVILLE	IL	62223	(618) 397-8400
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CHICAGO	IL	60653	(773) 285-0550
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/15/2010

07/27/2010

07/15/2010

07/27/2010

07/15/2010

07/27/2010

07/15/2010

07/26/2010

07/23/2010

07/26/2010

07/26/2010

07/26/2010

06/30/2010

07/23/2010

06/30/2010

07/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		safety
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
14E845	WILSON CARE	4544 NORTH HAZEL STREET
14E845	WILSON CARE	4544 NORTH HAZEL STREET
14E845	WILSON CARE	4544 NORTH HAZEL STREET
145126	ALDEN LINCOLN REHAB & H C CTR	504 WEST WELLINGTON AVENUE
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(773) 285-0550
CHICAGO	IL	60640	(773) 561-7241
CHICAGO	IL	60640	(773) 561-7241
CHICAGO	IL	60640	(773) 561-7241
CHICAGO	IL	60657	(773) 281-6200
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/30/2010

07/23/2010

07/06/2010

07/23/2010

07/06/2010

07/23/2010

07/06/2010

07/23/2010

07/20/2010

07/22/2010

07/07/2010

07/22/2010

07/07/2010

07/22/2010

07/07/2010

07/22/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Provide a tasty and well-balanced diet that meets the nutritional needs of each resident.	Widespread	Minimal harm or potential for actual harm
Hire enough skilled workers to carry out dietary service.	Widespread	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Widespread	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level	Widespread	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
146048	MEADOW MANOR	800 MCADAM DR
146064	LINCOLN MANOR	2650 NORTH MONROE STREET
145336	WARREN BARR PAVILION	66 WEST OAK STREET
145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145860	GROVE NORTH LIVING & REHAB CTR	9000 LA VERGNE AVENUE
145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TAYLORVILLE	IL	62568	(217) 824-2277
DECATUR	IL	62526	(217) 875-1973
CHICAGO	IL	60610	(312) 705-5100
MCHENRY	IL	60050	(815) 344-2600
ELGIN	IL	60121	(847) 742-8822
ELGIN	IL	60121	(847) 742-8822
SKOKIE	IL	60077	(847) 679-2322
STERLING	IL	61081	(815) 626-9020

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/12/2010

07/22/2010

04/08/2010

07/22/2010

07/02/2010

07/21/2010

07/15/2010

07/21/2010

07/01/2010

07/21/2010

07/01/2010

07/21/2010

07/07/2010

07/21/2010

07/20/2010

07/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

leads to the highest possible level of well being for each resident.		harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Minimal harm or potential for actual harm
Do a new assessment after any major change in a resident's physical or mental health.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 235-6173
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/06/2010

07/20/2010

07/07/2010

07/20/2010

07/07/2010

07/20/2010

07/07/2010

07/20/2010

07/07/2010

07/19/2010

07/07/2010

07/19/2010

07/07/2010

07/19/2010

07/07/2010

07/19/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Widespread	Minimal harm or potential for actual harm
Keep sound levels comfortable.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Let residents complain without being treated differently or badly.	Widespread	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Widespread	Minimal harm or potential for actual harm
Hire a qualified activities director.	Widespread	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+248	JOLIET TERRACE	2230 MCDONOUGH
145800	SUNSET HOME	418 WASHINGTON STREET
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145779	PARK VILLA NRSG & REHAB CENTER	12550 SOUTH RIDGELAND AVENUE
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
145879	TRI-STATE NURSING & REHAB CTR	2500 EAST 175TH STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60436	(815) 729-3801
QUINCY	IL	62301	(217) 223-2636
CRESTWOOD	IL	60445	(708) 371-0400
PALOS HEIGHTS	IL	60463	(708) 597-9300
HERRIN	IL	62948	(618) 942-7391
LIBERTYVILLE	IL	60048	(847) 816-3200
PALOS HILLS	IL	60465	(708) 598-3460
PALOS HILLS	IL	60465	(708) 598-3460
LANSING	IL	60438	(708) 474-7330
FREEPORT	IL	61032	(815) 232-6181

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/17/2010 07/16/2010

06/25/2010 07/15/2010

06/22/2010 07/14/2010

06/24/2010 07/14/2010

06/22/2010 07/14/2010

07/12/2010 07/12/2010

07/02/2010 07/12/2010

07/02/2010 07/12/2010

06/30/2010 07/12/2010

06/18/2010 07/12/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Widespread	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Have drugs and other similar products available, which are needed every day and in	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145379	ALDEN VALLEY RIDGE REHAB & HCC	275 EAST ARMY TRAIL ROAD
145427	ELDERCARE OF ALTON	3523 WICKENHAUSER
145324	RESURRECTION NSG & REHAB CTR	1001 NORTH GREENWOOD AVENUE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 232-6181
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FREEPORT	IL	61032	(815) 232-6181
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BLOOMINGDALE	IL	60108	(630) 893-9616
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ALTON	IL	62002	(618) 465-8887
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PARK RIDGE	IL	60068	(847) 692-5600
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GLEN CARBON	IL	62034	(618) 288-5014
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GLEN CARBON	IL	62034	(618) 288-5014
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/18/2010

07/12/2010

06/18/2010

07/12/2010

07/07/2010

07/10/2010

06/22/2010

07/10/2010

06/24/2010

07/09/2010

06/11/2010

07/09/2010

06/11/2010

07/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needed every day and in emergencies, and give them out properly.

Properly mark drugs and other similar products.

Pattern

Minimal harm or potential for actual harm

Be administered in a way that leads to the highest possible level of well being for each resident.

Pattern

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145427	ELDERCARE OF ALTON	3523 WICKENHAUSER
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ALTON	IL	62002	(618) 465-8887
CHICAGO	IL	60626	(773) 338-3300
CHICAGO	IL	60626	(773) 338-3300
FREEPORT	IL	61032	(815) 232-6181
CASEYVILLE	IL	62232	(618) 345-3072
CASEYVILLE	IL	62232	(618) 345-3072
CASEYVILLE	IL	62232	(618) 345-3072

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/22/2010

07/09/2010

06/23/2010

07/09/2010

06/23/2010

07/09/2010

06/18/2010

07/09/2010

06/17/2010

07/08/2010

06/17/2010

07/08/2010

06/17/2010

07/08/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145985

UNIVERSITY NURSING & REHABILITATION

UNIVERSITY DRIVE

145985

UNIVERSITY NURSING & REHABILITATION

UNIVERSITY DRIVE

146076

MANOR COURT OF CLINTON

1 PARK LANE WEST

145546

HERITAGE MANOR-MOUNT ZION

1225 WOODLAND
DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EDWARDSVILLE	IL	62025	(618) 656-1081
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EDWARDSVILLE	IL	62025	(618) 656-1081
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CLINTON	IL	61727	(217) 935-8500
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MOUNT ZION	IL	62549	(217) 864-2356
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/07/2010

07/08/2010

07/07/2010

07/08/2010

06/30/2010

07/08/2010

07/01/2010

07/07/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing,

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145514	EFFINGHAM REHAB & HEALTH CARE CTR	1610 NORTH LAKEWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 232-6181
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NILES	IL	60714	(847) 967-7000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60649	(773) 356-9300
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EFFINGHAM	IL	62401	(217) 347-7781
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/18/2010

07/07/2010

06/14/2010

07/06/2010

06/29/2010

07/06/2010

06/29/2010

07/06/2010

06/24/2010

07/06/2010

06/15/2010

07/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146021	NATURE TRAIL HEALTH CARE CENTER	1001 SOUTH 34TH STREET
146021	NATURE TRAIL HEALTH CARE CENTER	1001 SOUTH 34TH STREET
146021	NATURE TRAIL HEALTH CARE CENTER	1001 SOUTH 34TH STREET
145311	HILLCREST NURSING & REHAB CTR	777 DRAPER
145591	METHODIST HOME	1415 WEST FOSTER AVENUE
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	IL	62864	(618) 242-5700
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MOUNT VERNON	IL	62864	(618) 242-5700
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MOUNT VERNON	IL	62864	(618) 242-5700
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JOLIET	IL	60432	(815) 727-4794
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CHICAGO	IL	60640	(773) 769-5500
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CLINTON	IL	61727	(217) 935-8500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/03/2010

07/03/2010

06/03/2010

07/03/2010

06/03/2010

07/03/2010

06/11/2010

07/02/2010

06/02/2010

07/02/2010

06/30/2010

07/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Potential for minimal harm
Make sure that each resident gets help to keep vision and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD
1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CLINTON	IL	61727	(217) 935-8500
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NORTH AURORA	IL	60542	(630) 892-7627
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NORTH AURORA	IL	60542	(630) 892-7627
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WESTCHESTER	IL	60154	(708) 531-1441
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JOLIET	IL	60435	(815) 436-5900
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CHICAGO	IL	60644	(773) 287-5959
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/30/2010

07/02/2010

06/16/2010

07/02/2010

06/16/2010

07/02/2010

06/01/2010

07/01/2010

06/30/2010

07/01/2010

06/11/2010

07/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

hearing.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional,	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146064	LINCOLN MANOR	2650 NORTH MONROE STREET
145420	BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	111 EAST WASHINGTON
145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DECATUR	IL	62526	(217) 875-1973
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BENSENVILLE	IL	60106	(630) 766-5800
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PARIS	IL	61944	(217) 465-5376
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ROCKFORD	IL	61107	(815) 229-1999
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ROCKFORD	IL	61107	(815) 229-1999
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CHICAGO	IL	60644	(773) 287-5959
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CLINTON	IL	61727	(217) 935-8500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/08/2010

07/01/2010

05/27/2010

06/30/2010

06/17/2010

06/30/2010

06/23/2010

06/30/2010

06/23/2010

06/30/2010

06/11/2010

06/30/2010

06/30/2010

06/30/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

appetizing, tasty, attractive, well-cooked, and at the right temperature.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145680	ROSEWOOD CARE CENTER OF MOLINE	7300 34TH AVENUE
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
146016	SUNSET REHABILITATION & HEALTH CARE	129 SOUTH 1ST AVENUE
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HARVEY	IL	60426	(708) 333-9550
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MOLINE	IL	61265	(309) 792-5940
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CHICAGO	IL	60644	(773) 287-5959
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CANTON	IL	61520	(309) 647-4327
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WILMINGTON	IL	60481	(815) 476-2200
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WILMINGTON	IL	60481	(815) 476-2200
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WILMINGTON	IL	60481	(815) 476-2200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/16/2010

06/29/2010

06/24/2010

06/29/2010

06/11/2010

06/29/2010

06/23/2010

06/28/2010

03/26/2010

06/26/2010

03/26/2010

06/26/2010

04/28/2010

06/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Provide care for each resident in a way that keeps or builds the resident's quality of life.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give or get special rehabilitation if in the patient's plan of care.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145395	REHAB & CARE CTR - JACKSON CO	1441 NORTH 14TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WILMINGTON	IL	60481	(815) 476-2200
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WILMINGTON	IL	60481	(815) 476-2200
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MURPHYSBORO	IL	62966	(618) 684-2136
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EAST MOLINE	IL	61244	(309) 796-0922
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PITTSFIELD	IL	62363	(217) 285-5200
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PITTSFIELD	IL	62363	(217) 285-5200
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PITTSFIELD	IL	62363	(217) 285-5200
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PITTSFIELD	IL	62363	(217) 285-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/28/2010

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06/26/2010

06/02/2010

06/25/2010

06/24/2010

06/25/2010

06/25/2010

06/25/2010

06/25/2010

06/25/2010

06/25/2010

06/25/2010

06/25/2010

06/25/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Keep safe, clean and homelike surroundings.	Pattern	Minimal harm or potential for actual harm
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Give or get special rehabilitation if in the patient's plan of care.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145837	PITTSFIELD MANOR	610 LOWRY STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET
145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
145628	EVERGREEN NURSING & REHAB CENTER	1115 NORTH WENTHE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PITTSFIELD	IL	62363	(217) 285-5200
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PITTSFIELD	IL	62363	(217) 285-5200
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PITTSFIELD	IL	62363	(217) 285-5200
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CHICAGO	IL	60645	(773) 338-6800
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CHICAGO	IL	60645	(773) 338-6800
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EFFINGHAM	IL	62401	(217) 347-7121
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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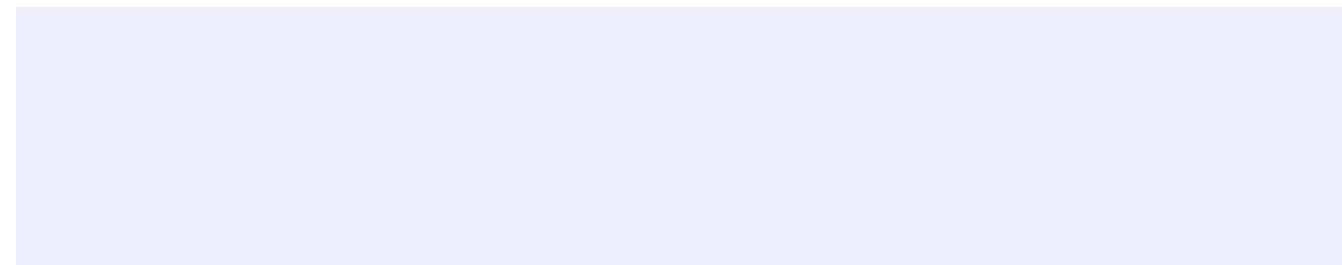
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

Give or get special rehabilitation if in the patient's plan of care.

Isolated

Minimal harm or potential for actual harm

Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.

Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145628	EVERGREEN NURSING & REHAB CENTER	1115 NORTH WENTHE
145628	EVERGREEN NURSING & REHAB CENTER	1115 NORTH WENTHE
145720	ST CLARA'S MANOR	200 FIFTH STREET
145958	BETHANY HEALTH CARE & REHAB CT	3298 RESOURCE PARKWAY
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
146024	ASTORIA GARDENS & REHAB CENTER	1008 EAST BROADWAY
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EFFINGHAM	IL	62401	(217) 347-7121
EFFINGHAM	IL	62401	(217) 347-7121
LINCOLN	IL	62656	(217) 735-1507
DEKALB	IL	60115	(815) 756-5526
CHICAGO	IL	60616	(312) 791-0035
CHICAGO	IL	60616	(312) 791-0035
URBANA	IL	61802	(217) 384-3784
ASTORIA	IL	61501	(309) 329-1333
PEORIA	IL	61614	(309) 693-8777

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/24/2010

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06/24/2010

06/24/2010

06/03/2010

06/23/2010

06/03/2010

06/23/2010

06/17/2010

06/22/2010

06/10/2010

06/22/2010

03/26/2010

06/21/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

regulations.		
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide clean bed and bath linens that are in good condition.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST HIGHWAY
145751	P A PETERSON CENTER FOR HEALTH	1311 PARKVIEW AVENUE
145751	P A PETERSON CENTER FOR HEALTH	1311 PARKVIEW AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
145662	GLEN BRIDGE N & REHAB CENTRE	8333 WEST GOLF ROAD
145712	WILLOW CREST NURSING PAVILION	515 NORTH MAIN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HOMEWOOD	IL	60430	(708) 799-0244
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CHICAGO RIDGE	IL	60415	(708) 425-1100
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ROCKFORD	IL	61107	(815) 399-8832
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ROCKFORD	IL	61107	(815) 399-8832
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EAST MOLINE	IL	61244	(309) 755-3466
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EAST MOLINE	IL	61244	(309) 755-3466
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NILES	IL	60714	(847) 966-9190
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SANDWICH	IL	60548	(815) 786-8426
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/02/2010

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05/06/2010

06/20/2010

05/06/2010

06/20/2010

06/03/2010

06/20/2010

06/03/2010

06/20/2010

06/18/2010

06/19/2010

06/18/2010

06/19/2010

Health

Quality Care Deficiencies

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Environmental Deficiencies

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Environmental Deficiencies

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Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145712	WILLOW CREST NURSING PAVILION	515 NORTH MAIN
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET
145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SANDWICH	IL	60548	(815) 786-8426
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EVERGREEN PARK	IL	60805	(708) 907-7000
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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SAVOY	IL	61874	(217) 402-9700
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PARIS	IL	61944	(217) 465-5376
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PARIS	IL	61944	(217) 465-5376
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/17/2010

04/22/2010

06/17/2010

05/13/2010

06/17/2010

05/13/2010

06/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Mistreatment Deficiencies

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Quality Care Deficiencies

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Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

accidents.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET
145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET
145510	IMPERIAL GROVE PAVILION, THE	1366 WEST FULLERTON AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145666	CENTRALIA MANOR	1910 EAST MCCORD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PARIS	IL	61944	(217) 465-5376
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PARIS	IL	61944	(217) 465-5376
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CHICAGO	IL	60614	(773) 248-9300
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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CENTRALIA	IL	62801	(618) 533-1200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/13/2010

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06/17/2010

06/17/2010

06/17/2010

05/26/2010

06/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

done by the right professional, and are signed by the person completing them.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Choose a doctor to be the medical director.	Widespread	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Make sure that residents are safe	Pattern	Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

RTE 161 EAST
1910 EAST MCCORD
RTE 161 EAST

145666 CENTRALIA MANOR

145439 CHAMPAIGN URBANA REG REHAB CENTER 302 WEST BURWASH

145439 CHAMPAIGN URBANA REG REHAB CENTER 302 WEST BURWASH

145439 CHAMPAIGN URBANA REG REHAB CENTER 302 WEST BURWASH

145439 CHAMPAIGN URBANA REG REHAB CENTER 302 WEST BURWASH

145439 CHAMPAIGN URBANA REG REHAB CENTER 302 WEST BURWASH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CENTRALIA	IL	62801	(618) 533-1200
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SAVOY	IL	61874	(217) 402-9700
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SAVOY	IL	61874	(217) 402-9700
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SAVOY	IL	61874	(217) 402-9700
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SAVOY	IL	61874	(217) 402-9700
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SAVOY	IL	61874	(217) 402-9700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/16/2010

04/22/2010

06/16/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from serious medication errors.

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Pattern

safety

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give the resident's legal representative the same rights as the resident.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
146046	BURNSIDES COMMUNITY HEALTH CTR	410 NORTH SECOND STREET
145786	LINCOLNWOOD PLACE	7000 NORTH MCCORMICK BLVD.
145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SAVOY	IL	61874	(217) 402-9700
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SAVOY	IL	61874	(217) 402-9700
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MARSHALL	IL	62441	(217) 826-2358
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LINCOLNWOOD	IL	60645	(847) 673-7166
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/15/2010

05/04/2010

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03/26/2010

06/11/2010

03/26/2010

06/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
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146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
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14E327	PINCKNEYVILLE HEALTH CARE CTR	708 VIRGINIA COURT
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145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
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145312	NORTHWOODS CARE CENTRE	2250 PEARL STREET
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145312	NORTHWOODS CARE CENTRE	2250 PEARL STREET
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145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PAXTON	IL	60957	(217) 379-4896
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PAXTON	IL	60957	(217) 379-4896
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PINCKNEYVILLE	IL	62274	(618) 357-2493
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CHICAGO	IL	60649	(773) 731-4200
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BELVIDERE	IL	61008	(815) 544-0358
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BELVIDERE	IL	61008	(815) 544-0358
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CHICAGO	IL	60653	(773) 285-0550
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/04/2010

06/10/2010

05/26/2010

06/09/2010

06/07/2010

06/09/2010

05/21/2010

06/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Properly mark drugs and other similar products.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Pattern

Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146115	NEW ATHENS HOME FOR THE AGED	203 SOUTH JOHNSON STREET
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145514	EFFINGHAM REHAB & HEALTH CARE CTR	1610 NORTH LAKEWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NEW ATHENS	IL	62264	(618) 475-2550
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002
MARYVILLE	IL	62062	(618) 288-5999
CHICAGO	IL	60637	(773) 752-6000
CHICAGO	IL	60637	(773) 752-6000
CHICAGO	IL	60637	(773) 752-6000
EFFINGHAM	IL	62401	(217) 347-7781

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/26/2010

06/09/2010

06/02/2010

06/08/2010

06/02/2010

06/08/2010

05/24/2010

06/08/2010

03/24/2010

06/08/2010

05/04/2010

06/08/2010

05/13/2010

06/08/2010

05/14/2010

06/07/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Pattern	Immediate jeopardy to resident health or safety
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145514	EFFINGHAM REHAB & HEALTH CARE CTR	1610 NORTH LAKEWOOD
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145991	COMMUNITY CARE	4314 SOUTH WABASH AVENUE
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145991	COMMUNITY CARE	4314 SOUTH WABASH AVENUE
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14E845	WILSON CARE	4544 NORTH HAZEL STREET
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14E845	WILSON CARE	4544 NORTH HAZEL STREET
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145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EFFINGHAM	IL	62401	(217) 347-7781
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CHICAGO	IL	60653	(773) 538-8300
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CHICAGO	IL	60653	(773) 538-8300
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CHICAGO	IL	60640	(773) 561-7241
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CHICAGO	IL	60640	(773) 561-7241
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NILES	IL	60714	(847) 647-6400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/14/2010

06/07/2010

05/17/2010

06/07/2010

05/17/2010

06/07/2010

04/07/2010

06/07/2010

06/04/2010

06/07/2010

06/02/2010

06/06/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Minimal harm or potential for actual harm

Give or get special rehabilitation if in the patient's plan of care.

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Minimal harm or potential for actual harm

Make sure that residents who

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
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145382	LEE MANOR	1301 LEE STREET
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145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
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145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
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145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD
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145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 647-6400
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DES PLAINES	IL	60018	(847) 635-4000
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FREEPORT	IL	61032	(815) 235-6196
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CRETE	IL	60417	(708) 367-4401
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CHICAGO	IL	60608	(773) 847-8061
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CHICAGO	IL	60644	(773) 921-8000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/02/2010

06/06/2010

06/03/2010

06/05/2010

05/17/2010

06/04/2010

05/17/2010

06/04/2010

05/17/2010

06/04/2010

06/04/2010

06/04/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
146035	NORTH ADAMS HOME	2259 EAST 1100TH STREET
145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON STREET
145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LOVES PARK	IL	61111	(815) 633-6810
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BLOOMINGTON	IL	61701	(309) 827-8004
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BLOOMINGTON	IL	61701	(309) 827-8004
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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MENDON	IL	62351	(217) 936-2137
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MORRISON	IL	61270	(815) 772-4003
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MORRISON	IL	61270	(815) 772-4003
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/03/2010

06/04/2010

06/02/2010

06/03/2010

06/02/2010

06/03/2010

12/17/2009

06/03/2010

02/18/2010

06/03/2010

05/13/2010

06/03/2010

06/01/2010

06/03/2010

05/10/2010

06/02/2010

05/19/2010

06/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON STREET
145339	ELM BROOK HLTH C & REHAB CTRE	127 WEST DIVERSEY
145339	ELM BROOK HLTH C & REHAB CTRE	127 WEST DIVERSEY
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORRISON	IL	61270	(815) 772-4003
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ELMHURST	IL	60126	(630) 530-5225
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ELMHURST	IL	60126	(630) 530-5225
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/19/2010

06/02/2010

05/19/2010

06/02/2010

05/19/2010

06/02/2010

03/18/2010

06/02/2010

04/29/2010

06/02/2010

04/29/2010

06/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

care for residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Immediate jeopardy to resident health or safety
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145906	DIXON HEALTHCARE & REHAB CENTER	800 DIVISION STREET
1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD
145307	GROVE OF LA GRANGE PARK	701 NORTH LAGRANGE ROAD
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST SAINT LOUIS	IL	62205	(618) 874-3597
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DIXON	IL	61021	(815) 284-3393
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NORTH AURORA	IL	60542	(630) 892-7627
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LA GRANGE PARK	IL	60526	(708) 354-7300
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BERWYN	IL	60402	(708) 749-4160
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HIGHLAND	IL	62249	(618) 654-2368
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COLLINSVILLE	IL	62234	(618) 344-8476
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/24/2010

06/02/2010

06/01/2010

06/02/2010

05/03/2010

06/02/2010

05/04/2010

05/31/2010

05/04/2010

05/30/2010

05/05/2010

05/29/2010

05/27/2010

05/28/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/27/2010

05/28/2010

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05/28/2010

05/27/2010

05/28/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145523	AMBOY NURSING ACQUISITION	15 WEST WASSON ROAD
145547	DEKALB COUNTY REHAB & NURSING	2600 NORTH ANNIE GLIDDEN ROAD
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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AMBOY	IL	61310	(815) 857-2550
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DEKALB	IL	60115	(815) 758-2477
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ROCKFORD	IL	61103	(815) 964-2200
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BERWYN	IL	60402	(708) 749-4160
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/27/2010

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05/28/2010

05/27/2010

05/28/2010

05/20/2010

05/28/2010

05/12/2010

05/28/2010

05/12/2010

05/28/2010

05/04/2010

05/27/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Choose a doctor to be the medical director.	Isolated	Actual harm
Have an agreement with at least one hospital certified by Medicare or Medicaid to make sure residents can be moved quickly to the hospital when they need medical care.	Isolated	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Potential for minimal harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional,	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145562	GATEWAY REGIONAL MED CTR SNF	2100 MADISON AVENUE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
146013	BERKELEY NURSING & REHAB CENTER	6909 WEST NORTH AVENUE
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BERWYN	IL	60402	(708) 749-4160
GRANITE CITY	IL	62040	(618) 798-3175
GLENWOOD	IL	60425	(708) 758-6200
OAK PARK	IL	60302	(708) 386-1112
PEKIN	IL	61554	(309) 347-1110
PEKIN	IL	61554	(309) 347-1110
PEKIN	IL	61554	(309) 347-1110
PEKIN	IL	61554	(309) 347-1110

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/05/2010

05/27/2010

05/13/2010

05/27/2010

05/06/2010

05/27/2010

04/26/2010

05/26/2010

04/26/2010

05/26/2010

04/26/2010

05/26/2010

04/26/2010

05/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Prepare food that is nutritional,	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CENTER

145663	ELMWOOD TERRACE HEALTHCARE CTR	1017 WEST GALENA BOULEVARD
146013	BERKELEY NURSING & REHAB CENTER	6909 WEST NORTH AVENUE
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145851	EASTSIDE HEALTH & REHAB CENTER	1400 EAST WASHINGTON STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60506	(630) 897-3100
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OAK PARK	IL	60302	(708) 386-1112
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BLOOMINGTON	IL	61701	(309) 827-6046
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PITTSFIELD	IL	62363	(217) 285-4491
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HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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FREEPORT	IL	61032	(815) 235-6173
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FREEPORT	IL	61032	(815) 235-6173
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/18/2010

05/26/2010

05/06/2010

05/26/2010

05/04/2010

05/25/2010

04/23/2010

05/25/2010

04/29/2010

05/24/2010

04/29/2010

05/24/2010

05/13/2010

05/24/2010

05/13/2010

05/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

appetizing, tasty, attractive, well-cooked, and at the right temperature.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145809	LAKE COOK TERRACE NURSING CTR	263 SKOKIE BOULEVARD
145571	CEDAR RIDGE HEALTH REHAB CENTER	ONE PERRYMAN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 235-6173
NORTHBROOK	IL	60062	(847) 564-0505
LEBANON	IL	62254	(618) 537-6165
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/29/2010

05/22/2010

05/06/2010

05/21/2010

04/22/2010

05/21/2010

04/22/2010

05/21/2010

04/22/2010

05/21/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
145460	WINCHESTER HOUSE	1125 NORTH MILWAUKEE AVENUE
145764	RENAISSANCE PARK SOUTH	10935 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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DECATUR	IL	62526	(217) 875-0020
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DECATUR	IL	62526	(217) 875-0020
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DECATUR	IL	62526	(217) 875-0020
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DECATUR	IL	62526	(217) 875-0020
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LIBERTYVILLE	IL	60048	(847) 377-7200
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CHICAGO	IL	60628	(773) 928-2000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/21/2010

05/21/2010

04/21/2010

05/21/2010

04/21/2010

05/21/2010

04/07/2010

05/20/2010

05/07/2010

05/20/2010

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.

harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern

Minimal harm or potential for actual harm

Try to resolve each resident's complaints quickly.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Pattern

Minimal harm or potential for actual harm

Provide activities to meet the needs of each resident.

Pattern

Minimal harm or potential for actual harm

Make sure that doctors visit

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145659	WATERFORD NURSING & REHAB, THE	7445 N. SHERIDAN ROAD
145760	COTILLION RIDGE NURSING CENTER	600 EAST ROBINWOOD DRIVE
145784	BRIAR PLACE	6800 WEST JOLIET
145334	BALLARD NURSING CENTER	9300 BALLARD ROAD
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60628	(773) 928-2000
CHICAGO	IL	60626	(773) 338-3300
CHICAGO	IL	60626	(773) 338-3300
ROBINSON	IL	62454	(618) 544-3192
INDIAN HEAD PARK	IL	60525	(708) 246-8500
DES PLAINES	IL	60016	(847) 294-2300
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/16/2010

05/19/2010

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05/04/2010

05/19/2010

05/11/2010

05/19/2010

04/21/2010

05/18/2010

04/23/2010

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04/23/2010

05/18/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
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Health	Environmental Deficiencies
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Health	Administration Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145708	COUNTRY HEALTH	RURAL ROUTE 1 BOX 14
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
14A112	HANCOCK COUNTY NURSING HOME	403 SOUTH ADAMS
145126	ALDEN LINCOLN REHAB & H C CTR	504 WEST WELLINGTON AVENUE
145160	CAPITOL CARE CENTER	555 WEST CARPENTER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA HEIGHTS	IL	61614	(309) 682-5428
CRETE	IL	60417	(708) 367-4401
GIFFORD	IL	61847	(217) 568-7362
STREATOR	IL	61364	(815) 672-9390
HOMewood	IL	60430	(708) 957-9200
CARTHAGE	IL	62321	(217) 357-6566
CHICAGO	IL	60657	(773) 281-6200
SPRINGFIELD	IL	62702	(217) 525-1880

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/04/2010

05/17/2010

05/17/2010

05/17/2010

05/14/2010

05/17/2010

05/17/2010

05/17/2010

04/28/2010

05/17/2010

04/23/2010

05/17/2010

05/13/2010

05/15/2010

04/21/2010

05/15/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

proper treatment and services to increase range of motion.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145801	PLEASANT VIEW LUTHER HOME	505 COLLEGE AVENUE
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
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OTTAWA	IL	61350	(815) 434-1130
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AVISTON	IL	62216	(618) 228-7615
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AVISTON	IL	62216	(618) 228-7615
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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CHICAGO	IL	60645	(773) 465-5000
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ROCKFORD	IL	61103	(815) 877-5752
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/22/2010

05/14/2010

05/11/2010

05/14/2010

05/11/2010

05/14/2010

04/27/2010

05/14/2010

04/29/2010

05/14/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145923	MANORCARE OF HIGHLAND PARK	2773 SKOKIE VALLEY ROAD
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145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
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145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
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145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
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145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
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145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HIGHLAND PARK	IL	60035	(847) 266-9266
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ROCK FALLS	IL	61071	(815) 625-8510
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CHICAGO	IL	60632	(773) 884-0484
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ROCKFORD	IL	61108	(815) 484-1002
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ROCKFORD	IL	61108	(815) 484-1002
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ROCKFORD	IL	61108	(815) 484-1002
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/16/2010

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05/04/2010

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05/11/2010

05/13/2010

05/11/2010

05/13/2010

05/11/2010

05/13/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Immediate jeopardy to resident health or safety

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Immediate jeopardy to resident health or safety

Write and use policies that forbid mistreatment, neglect and abuse

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145469	PARIS HEALTH CARE CENTER	1011 NORTH MAIN STREET
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145658	PLUM GROVE NURSING & REHAB CENTER	24 SOUTH PLUM GROVE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002
PARIS	IL	61944	(217) 465-5376
FREEPORT	IL	61032	(815) 235-6173
COLLINSVILLE	IL	62234	(618) 344-8476
OAK PARK	IL	60302	(708) 848-5966
PALATINE	IL	60067	(847) 358-0311

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/11/2010

05/13/2010

05/11/2010

05/13/2010

05/13/2010

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05/13/2010

05/13/2010

05/04/2010

05/12/2010

05/11/2010

05/12/2010

04/15/2010

05/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145784	BRIAR PLACE	6800 WEST JOLIET
145784	BRIAR PLACE	6800 WEST JOLIET
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145792	WOODBRIIDGE NURSING PAVILION	2242 NORTH KEDZIE
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK PARK	IL	60302	(708) 848-5966
ROCK ISLAND	IL	61201	(309) 788-0458
INDIAN HEAD PARK	IL	60525	(708) 246-8500
INDIAN HEAD PARK	IL	60525	(708) 246-8500
LEBANON	IL	62254	(618) 537-4401
CHICAGO	IL	60647	(773) 486-7700
BYRON	IL	61010	(815) 234-2511

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/11/2010

05/11/2010

06/10/2010

05/11/2010

04/19/2010

05/10/2010

04/19/2010

05/10/2010

05/07/2010

05/10/2010

05/07/2010

05/08/2010

04/21/2010

05/07/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON
145985	UNIVERSITY NURSING & REHABILITATION	UNIVERSITY DRIVE
145246	MANORCARE OF HINSDALE	600 WEST OGDEN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 436-5900
JOLIET	IL	60435	(815) 436-5900
BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605
CHICAGO	IL	60644	(773) 261-7074
EDWARDSVILLE	IL	62025	(618) 656-1081
HINSDALE	IL	60521	(630) 325-9630

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/06/2010

05/07/2010

05/06/2010

05/07/2010

04/14/2010

05/07/2010

04/14/2010

05/07/2010

03/23/2010

05/07/2010

04/09/2010

05/07/2010

04/16/2010

05/06/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145308	MAPLEWOOD CARE	50 NORTH JANE
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145308	MAPLEWOOD CARE	50 NORTH JANE
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145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
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145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
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145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ELGIN	IL	60123	(847) 697-3750
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ELGIN	IL	60123	(847) 697-3750
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TOLUCA	IL	61369	(815) 452-2367
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TOLUCA	IL	61369	(815) 452-2367
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TOLUCA	IL	61369	(815) 452-2367
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/23/2010

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04/27/2010

05/05/2010

04/27/2010

05/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread	Minimal harm or potential for actual harm
Get proof that a nurse aide has the training and skills that the State requires.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145183	COLONIAL MANOR	620 WARRINGTON AVENUE
145454	CARLINVILLE REHAB & HCC	751 NORTH OAK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TOLUCA	IL	61369	(815) 452-2367
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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DANVILLE	IL	61832	(217) 446-0660
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CARLINVILLE	IL	62626	(217) 854-2511
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/02/2010

05/04/2010

04/20/2010

05/04/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.		
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Let residents complain without being treated differently or badly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145454	CARLINVILLE REHAB & HCC	751 NORTH OAK STREET
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARLINVILLE	IL	62626	(217) 854-2511
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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CHICAGO	IL	60625	(773) 271-5600
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MARION	IL	62959	(618) 997-1365
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MARION	IL	62959	(618) 997-1365
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CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/20/2010

05/03/2010

04/27/2010

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04/27/2010

05/03/2010

04/30/2010

05/03/2010

04/30/2010

05/03/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

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Environmental Deficiencies

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Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is safe, easy to use, clean and comfortable.

Pattern

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Widespread

Potential for minimal harm

Give professional services that meet a professional standard of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.
145183	COLONIAL MANOR	620 WARRINGTON AVENUE
145727	POLO REHAB & HCC	703 EAST BUFFALO

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60643	(773) 298-1177
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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NORTHBROOK	IL	60062	(847) 795-9700
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DANVILLE	IL	61832	(217) 446-0660
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POLO	IL	61064	(815) 946-2203
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/02/2010

05/02/2010

04/02/2010

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03/19/2010

05/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

14A112	HANCOCK COUNTY NURSING HOME	403 SOUTH ADAMS
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
146002	DAYSTAR CARE CENTER	2001 CEDAR
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARTHAGE	IL	62321	(217) 357-6566
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JOLIET	IL	60435	(815) 725-3400
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JOLIET	IL	60435	(815) 725-3400
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BURNHAM	IL	60633	(708) 862-1260
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CAIRO	IL	62914	(618) 734-1700
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CLINTON	IL	61727	(217) 935-8500
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URBANA	IL	61802	(217) 384-3784
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JOLIET	IL	60435	(815) 744-5560
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EAST SAINT	IL	62205	(618) 874-3597
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/07/2010

04/30/2010

04/20/2010

04/30/2010

04/01/2010

04/30/2010

04/29/2010

04/29/2010

04/14/2010

04/29/2010

03/18/2010

04/29/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe	Pattern	Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Administration Deficiencies
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Health	Administration Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Pattern	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Widespread	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
Get proof that a nurse aide has the training and skills that the State requires.	Widespread	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Minimal harm or potential for actual harm
Help the resident go to and from x-rays and other tests.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Widespread	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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Based on Nursing Home Compare - Complaint Deficiency

EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/29/2010

02/18/2010

04/29/2010

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
145760	COTILLION RIDGE NURSING CENTER	600 EAST ROBINWOOD DRIVE
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
145395	REHAB & CARE CTR - JACKSON CO	1441 NORTH 14TH STREET
145395	REHAB & CARE CTR - JACKSON CO	1441 NORTH 14TH STREET
145648	CENTRAL NURSING & REHAB CENTER	2450 NORTH CENTRAL AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60652	(773) 434-8787
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MORTON	IL	61550	(309) 266-5331
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ROBINSON	IL	62454	(618) 544-3192
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SPRINGFIELD	IL	62703	(217) 789-1680
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MURPHYSBORO	IL	62966	(618) 684-2136
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MURPHYSBORO	IL	62966	(618) 684-2136
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CHICAGO	IL	60639	(773) 889-1333
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/28/2010

04/21/2010

04/27/2010

04/21/2010

04/27/2010

04/22/2010

04/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60620	(773) 436-6600
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CHICAGO	IL	60620	(773) 436-6600
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CHICAGO	IL	60620	(773) 436-6600
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LEMONT	IL	60439	(630) 243-0400
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ROCKFORD	IL	61107	(815) 229-5200
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ROCKFORD	IL	61107	(815) 229-5200
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GLEN CARBON	IL	62034	(618) 288-5014
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/01/2010

04/26/2010

04/01/2010

04/26/2010

04/01/2010

04/25/2010

04/22/2010

04/25/2010

04/01/2010

04/23/2010

04/01/2010

04/23/2010

01/28/2010

04/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
145981	SWANSEA REHAB HEALTH CARE	1405 NORTH SECOND STREET
145981	SWANSEA REHAB HEALTH CARE	1405 NORTH SECOND STREET
146082	FRANKFORT HEALTHCARE & REHAB CENTER	2500 EAST ST. LOUIS STREET
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SKOKIE	IL	60076	(847) 679-4161
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SKOKIE	IL	60076	(847) 679-4161
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SWANSEA	IL	62226	(618) 233-6625
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SWANSEA	IL	62226	(618) 233-6625
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WEST FRANKFORT	IL	62896	(618) 932-3236
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HARRISBURG	IL	62946	(618) 252-7405
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2010

04/23/2010

04/02/2010

04/23/2010

04/22/2010

04/23/2010

04/22/2010

04/23/2010

04/08/2010

04/23/2010

04/01/2010

04/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145860	GROVE NORTH LIVING & REHAB CTR	9000 LA VERGNE AVENUE
145911	HERITAGE MANOR-GIBSON CITY	620 EAST FIRST STREET
145911	HERITAGE MANOR-GIBSON CITY	620 EAST FIRST STREET
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SAVOY	IL	61874	(217) 402-9700
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QUINCY	IL	62301	(217) 224-3780
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QUINCY	IL	62301	(217) 224-3780
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SKOKIE	IL	60077	(847) 679-2322
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GIBSON CITY	IL	60936	(217) 784-4257
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GIBSON CITY	IL	60936	(217) 784-4257
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BELLEVILLE	IL	62220	(618) 277-7700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/22/2010

04/22/2010

04/02/2010

04/22/2010

04/02/2010

04/22/2010

04/19/2010

04/21/2010

04/21/2010

04/21/2010

04/21/2010

04/21/2010

04/01/2010

04/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Properly mark drugs and other similar products.

Pattern

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
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145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
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145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
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145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
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145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
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145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SKOKIE	IL	60076	(847) 679-4161
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2010

04/20/2010

03/31/2010

04/20/2010

03/31/2010

04/20/2010

03/31/2010

04/20/2010

03/31/2010

04/20/2010

03/31/2010

04/20/2010

Health

Nutrition and Dietary Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident.

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
14A057	ALL AMERICAN NURSING HOME	5448 NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SOUTH HOLLAND	IL	60473	(708) 596-5500
SOUTH BELOIT	IL	61080	(815) 389-3911
SOUTH BELOIT	IL	61080	(815) 389-3911
SOUTH BELOIT	IL	61080	(815) 389-3911
DANVILLE	IL	61832	(217) 443-2955
METROPOLIS	IL	62960	(618) 524-2634
CHICAGO	IL	60640	(773) 334-2224
CHICAGO	IL	60640	(773) 334-2224

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/31/2010

04/20/2010

03/30/2010

04/20/2010

03/30/2010

04/20/2010

03/30/2010

04/20/2010

04/08/2010

04/20/2010

04/15/2010

04/20/2010

04/09/2010

04/20/2010

04/09/2010

04/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well	Widespread	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
146078	PERSHING CONVALESCENT HOME	3900 SOUTH OAK PARK AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60640	(773) 334-2224
CHICAGO	IL	60640	(773) 334-2224
CHICAGO	IL	60640	(773) 334-2224
CRETE	IL	60417	(708) 367-4401
CRETE	IL	60417	(708) 367-4401
MORRIS	IL	60450	(815) 942-5108
CHAMPAIGN	IL	61821	(217) 352-0516
EVERGREEN PARK	IL	60805	(708) 907-7000
EVERGREEN PARK	IL	60805	(708) 907-7000
STICKNEY	IL	60402	(708) 484-7543

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/09/2010

04/20/2010

04/09/2010

04/20/2010

04/02/2010

04/19/2010

04/02/2010

04/19/2010

03/24/2010

04/19/2010

03/25/2010

04/19/2010

04/13/2010

04/18/2010

04/13/2010

04/18/2010

04/13/2010

04/18/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are well nourished.	Widespread	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Keep each resident free from drugs that restrain them, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PARK AVENUE

146078

PERSHING CONVALESCENT HOME

3900 SOUTH OAK
PARK AVENUE

146125

ASSISI HEALTHCARE OF CLARE OAKS

829 CARILLON DRIVE

145970

WINDSOR PARK NURSING & LIVING CENTER

2649 EAST 75TH ST

145211

BRENTWOOD SUB-ACUTE HEALTHCARE
CENTER

5400 WEST 87TH
STREET

145427

ELDERCARE OF ALTON

3523 WICKENHAUSER

145440

NEIGHBORS REHABILITATION CENTER, LLC

811 WEST 2ND, PO
BOX 585

145614

CHATEAU NRSG & REHAB CENTER

7050 MADISON
STREET

145898

WOODSIDE EXTENDED CARE

120 WEST 26TH
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STICKNEY	IL	60402	(708) 484-7543
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BARTLETT	IL	60103	(630) 483-3905
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CHICAGO	IL	60649	(773) 356-9300
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BURBANK	IL	60459	(708) 423-1200
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ALTON	IL	62002	(618) 465-8887
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BYRON	IL	61010	(815) 234-2511
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WILLOWBROOK	IL	60521	(630) 323-6380
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SOUTH CHICAGO HEIGHT	IL	60411	(708) 756-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/13/2010

04/18/2010

03/18/2010

04/18/2010

04/02/2010

04/17/2010

03/16/2010

04/16/2010

03/30/2010

04/16/2010

03/31/2010

04/16/2010

03/26/2010

04/16/2010

04/15/2010

04/16/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated
Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated
Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated
Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated
Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated
Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Pattern
Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated
Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if:

Isolated
Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
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145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
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146097	EL PASO HEALTH CARE CENTER	850 EAST SECOND STREET
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HEIGHT

ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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EL PASO	IL	61738	(309) 527-2700
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/23/2010

04/16/2010

03/23/2010

04/16/2010

04/02/2010

04/16/2010

03/18/2010

04/14/2010

03/18/2010

04/14/2010

03/18/2010

04/14/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
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145853	CENTRAL BAPTIST VILLAGE	4747 NORTH CANFIELD AVENUE
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145853	CENTRAL BAPTIST VILLAGE	4747 NORTH CANFIELD AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST SAINT LOUIS	IL	62205	(618) 874-3597
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EAST SAINT LOUIS	IL	62205	(618) 874-3597
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NORRIDGE	IL	60656	(708) 583-8500
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NORRIDGE	IL	60656	(708) 583-8500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/18/2010

04/14/2010

03/18/2010

04/14/2010

03/26/2010

04/14/2010

03/26/2010

04/14/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
146019	WABASH CHRISTIAN RETIREMENT	COLLEGE BOULEVARD
145043	MANORCARE OF KANKAKEE	900 WEST RIVER PLACE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREATOR	IL	61364	(815) 672-9390
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STREATOR	IL	61364	(815) 672-9390
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STREATOR	IL	61364	(815) 672-9390
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STREATOR	IL	61364	(815) 672-9390
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CARMI	IL	62821	(618) 382-4644
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KANKAKEE	IL	60901	(815) 933-1711
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/05/2010

04/13/2010

02/05/2010

04/13/2010

02/05/2010

04/13/2010

02/05/2010

04/13/2010

03/29/2010

04/12/2010

03/18/2010

04/10/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Immediate jeopardy to resident health or safety
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145043	MANORCARE OF KANKAKEE	900 WEST RIVER PLACE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

KANKAKEE	IL	60901	(815) 933-1711
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FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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GLEN CARBON	IL	62034	(618) 288-5014
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/18/2010

04/10/2010

03/19/2010

04/09/2010

03/19/2010

04/09/2010

01/28/2010

04/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
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1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
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145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
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145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
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145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
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145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLEN CARBON	IL	62034	(618) 288-5014
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GLEN CARBON	IL	62034	(618) 288-5014
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GLEN CARBON	IL	62034	(618) 288-5014
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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MOMENCE	IL	60954	(815) 472-2423
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/28/2010

04/09/2010

01/28/2010

04/09/2010

01/28/2010

04/09/2010

03/05/2010

04/09/2010

03/05/2010

04/09/2010

03/23/2010

04/09/2010

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who

Pattern

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145961	BEL-WOOD NURSING HOME	6701 WEST PLANK ROAD
145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH AVENUE
146012	SYCAMORE	720 SYCAMORE
146012	SYCAMORE	720 SYCAMORE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOMENCE	IL	60954	(815) 472-2423
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MOMENCE	IL	60954	(815) 472-2423
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CRESTWOOD	IL	60445	(708) 371-0400
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PEORIA	IL	61604	(309) 697-4541
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ORLAND PARK	IL	60462	(708) 403-6500
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QUINCY	IL	62301	(217) 222-1480
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QUINCY	IL	62301	(217) 222-1480
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/23/2010

04/09/2010

03/23/2010

04/09/2010

03/23/2010

04/09/2010

04/01/2010

04/09/2010

03/23/2010

04/09/2010

03/30/2010

04/09/2010

03/30/2010

04/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146012	SYCAMORE	720 SYCAMORE
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
146117	CASEY HEALTHCARE CENTER	100 N.E. 15TH COURT
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

QUINCY	IL	62301	(217) 222-1480
ENERGY	IL	62933	(618) 942-7014
CASEY	IL	62420	(217) 932-5217
ROCKFORD	IL	61107	(815) 229-5200
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010

04/09/2010

03/16/2010

04/09/2010

03/31/2010

04/09/2010

03/23/2010

04/08/2010

04/07/2010

04/08/2010

04/07/2010

04/08/2010

04/07/2010

04/08/2010

04/07/2010

04/08/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
146093	MEADOWBROOK MANOR - LAGRANGE	339 9TH AVENUE
146093	MEADOWBROOK MANOR - LAGRANGE	339 9TH AVENUE
146093	MEADOWBROOK MANOR - LAGRANGE	339 9TH AVENUE
146093	MEADOWBROOK MANOR - LAGRANGE	339 9TH AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BURNHAM	IL	60633	(708) 862-1260
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BRIDGEVIEW	IL	60455	(708) 598-2605
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ROCKFORD	IL	61108	(815) 397-8700
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LA GRANGE	IL	60525	(708) 354-4660
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LA GRANGE	IL	60525	(708) 354-4660
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LA GRANGE	IL	60525	(708) 354-4660
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LA GRANGE	IL	60525	(708) 354-4660
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/07/2010

04/08/2010

04/08/2010

04/08/2010

03/29/2010

04/08/2010

02/11/2010

04/07/2010

03/18/2010

04/07/2010

03/18/2010

04/07/2010

03/18/2010

04/07/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Provide services to meet the needs and preferences of each resident.

Widespread

Potential for minimal harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Keep each resident free from

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145817	FRIENDSHIP HOUSE OF CENTRALIA	1000 MARTIN LUTHER KING DRIVE
145817	FRIENDSHIP HOUSE OF CENTRALIA	1000 MARTIN LUTHER KING DRIVE
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145382	LEE MANOR	1301 LEE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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CENTRALIA	IL	62801	(618) 532-3642
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CENTRALIA	IL	62801	(618) 532-3642
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JACKSONVILLE	IL	62650	(217) 243-6405
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FREEPORT	IL	61032	(815) 235-6196
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DES PLAINES	IL	60018	(847) 635-4000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/19/2010

04/06/2010

03/19/2010

04/06/2010

03/17/2010

04/06/2010

03/17/2010

04/06/2010

04/06/2010

04/06/2010

03/19/2010

04/05/2010

03/05/2010

04/04/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical restraints, unless needed for medical treatment.		harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145382	LEE MANOR	1301 LEE STREET
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145499	FAYETTE COUNTY HOSPITAL	650 W TAYLOR ST
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145499	FAYETTE COUNTY HOSPITAL	650 W TAYLOR ST
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DES PLAINES	IL	60018	(847) 635-4000
URBANA	IL	61802	(217) 384-3784
URBANA	IL	61802	(217) 384-3784
VANDALIA	IL	62471	(618) 283-1231
VANDALIA	IL	62471	(618) 283-1231

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/01/2010

04/04/2010

04/02/2010

04/03/2010

04/02/2010

04/03/2010

03/16/2010

04/02/2010

03/16/2010

04/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+149	BRYN MAWR CARE	5547 NORTH KENMORE
1.40E+149	BRYN MAWR CARE	5547 NORTH KENMORE
1.40E+149	BRYN MAWR CARE	5547 NORTH KENMORE
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145480	MATTOON HEALTHCARE AND REHAB CTR	2121 SOUTH NINTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60640	(773) 561-7040
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CHICAGO	IL	60640	(773) 561-7040
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CHICAGO	IL	60640	(773) 561-7040
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CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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WATSEKA	IL	60970	(815) 432-5476
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MATTOON	IL	61938	(217) 235-7138
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2010

04/02/2010

04/02/2010

04/02/2010

04/02/2010

04/02/2010

03/25/2010

04/01/2010

03/25/2010

04/01/2010

03/25/2010

04/01/2010

03/18/2010

04/01/2010

03/24/2010

04/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Widespread	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Widespread	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145691	HALLMARK HOUSE NURSING CENTER	2501 ALLENTOWN ROAD
145732	HERITAGE MANOR-NORMAL	509 NORTH ADELAIDE
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
145235	LAKEFRONT NSG & REHAB CTR	7618 NORTH SHERIDAN ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60614	(773) 348-4055
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PEKIN	IL	61554	(309) 347-3121
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NORMAL	IL	61761	(309) 452-7468
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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PEORIA	IL	61604	(309) 688-4412
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CHICAGO	IL	60626	(773) 743-7711
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/15/2010

04/01/2010

04/01/2010

04/01/2010

03/04/2010

04/01/2010

03/30/2010

04/01/2010

03/30/2010

04/01/2010

04/01/2010

04/01/2010

03/22/2010

03/31/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145388	RICHLAND CARE & REHAB	410 EAST MACK
145655	V I P MANOR	393 EDWARDSVILLE ROAD
1.40E+169	WINCREST NURSING CENTER CORP	6326 NORTH WINTHROP AVENUE
14E322	SHARON HEALTH CARE PINES	3614 NORTH ROCHELLE
145031	HEARTLAND OF NORMAL	510 BROADWAY
145336	WARREN BARR PAVILION	66 WEST OAK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COLLINSVILLE	IL	62234	(618) 344-8476
LONG GROVE	IL	60047	(847) 438-8275
OLNEY	IL	62450	(618) 395-7421
WOOD RIVER	IL	62095	(618) 259-4111
CHICAGO	IL	60660	(773) 338-7800
PEORIA	IL	61604	(309) 688-0350
NORMAL	IL	61761	(309) 452-4406
CHICAGO	IL	60610	(312) 705-5100

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/05/2010

03/31/2010

03/03/2010

03/31/2010

03/09/2010

03/29/2010

03/08/2010

03/29/2010

02/26/2010

03/27/2010

03/26/2010

03/27/2010

03/26/2010

03/26/2010

03/11/2010

03/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide clean bed and bath linens that are in good condition.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145427

ELDERCARE OF ALTON

3523 WICKENHAUSER

145427

ELDERCARE OF ALTON

3523 WICKENHAUSER

145453

ALDEN TERRACE OF MCHENRY REHAB

803 ROYAL DRIVE

145666

CENTRALIA MANOR

1910 EAST MCCORD
RTE 161 EAST

145666

CENTRALIA MANOR

1910 EAST MCCORD
RTE 161 EAST

145666

CENTRALIA MANOR

1910 EAST MCCORD
RTE 161 EAST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ALTON	IL	62002	(618) 465-8887
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ALTON	IL	62002	(618) 465-8887
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MCHENRY	IL	60050	(815) 344-2600
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CENTRALIA	IL	62801	(618) 533-1200
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CENTRALIA	IL	62801	(618) 533-1200
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CENTRALIA	IL	62801	(618) 533-1200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/02/2010

03/26/2010

03/02/2010

03/26/2010

03/05/2010

03/26/2010

03/04/2010

03/26/2010

03/04/2010

03/26/2010

03/04/2010

03/26/2010

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.

harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Actual harm

Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.

Pattern

Potential for minimal harm

Provide services to meet the needs and preferences of each resident.

Pattern

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2)

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST
145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CENTRALIA	IL	62801	(618) 533-1200
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CENTRALIA	IL	62801	(618) 533-1200
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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FREEPORT	IL	61032	(815) 235-6173
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FREEPORT	IL	61032	(815) 235-6173
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BURBANK	IL	60459	(708) 499-5400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/04/2010

03/26/2010

03/04/2010

03/26/2010

03/04/2010

03/26/2010

03/26/2010

03/26/2010

03/26/2010

03/26/2010

03/09/2010

03/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Make sure that residents are safe from serious medication errors.

Isolated

Actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Have enough nurses to care for every resident in a way that maximizes the resident's well being.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145727	POLO REHAB & HCC	703 EAST BUFFALO
145765	HERITAGE NURSING HOME	5888 NORTH RIDGE
145816	LEXINGTON OF LAKE ZURICH	900 SOUTH RAND ROAD
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHAMPAIGN	IL	61820	(217) 352-5135
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CHAMPAIGN	IL	61820	(217) 352-5135
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CHAMPAIGN	IL	61820	(217) 352-5135
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CHAMPAIGN	IL	61820	(217) 352-5135
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CHAMPAIGN	IL	61820	(217) 352-5135
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POLO	IL	61064	(815) 946-2203
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CHICAGO	IL	60660	(773) 769-2626
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LAKE ZURICH	IL	60047	(847) 726-1200
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BLOOMINGTON	IL	61701	(309) 827-8004
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/14/2010

03/25/2010

01/14/2010

03/25/2010

01/14/2010

03/25/2010

01/14/2010

03/25/2010

02/16/2010

03/25/2010

03/25/2010

03/25/2010

03/11/2010

03/25/2010

02/25/2010

03/25/2010

03/11/2010

03/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Actual harm

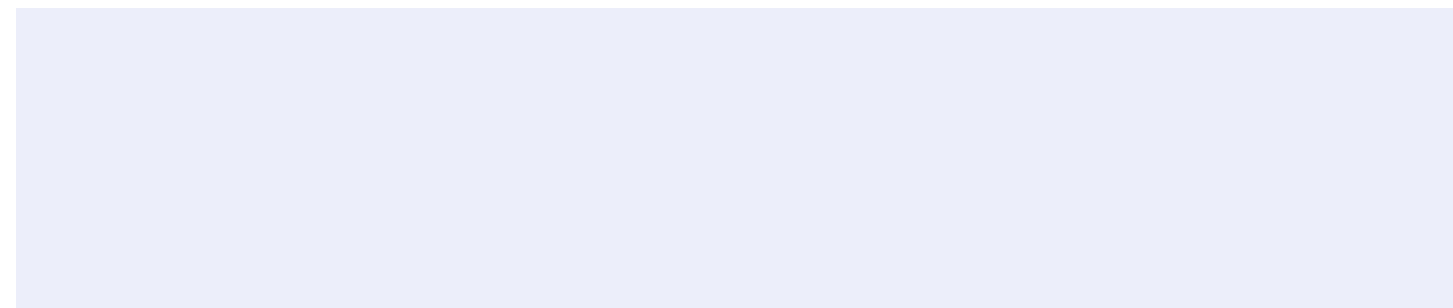
Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145016	HERITAGE MANOR-BLOOMINGTON	700 EAST WALNUT
145817	FRIENDSHIP HOUSE OF CENTRALIA	1000 MARTIN LUTHER KING DRIVE
145031	HEARTLAND OF NORMAL	510 BROADWAY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



BLOOMINGTON	IL	61701	(309) 827-8004
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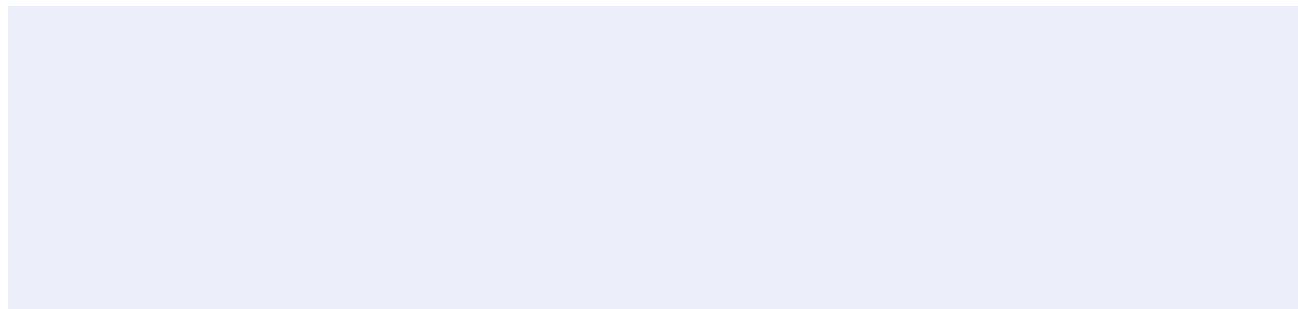
BLOOMINGTON	IL	61701	(309) 827-8004
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CENTRALIA	IL	62801	(618) 532-3642
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NORMAL	IL	61761	(309) 452-4406
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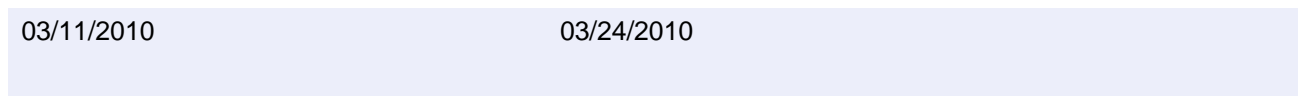
Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



03/11/2010

03/24/2010



03/11/2010

03/24/2010

03/22/2010

03/24/2010

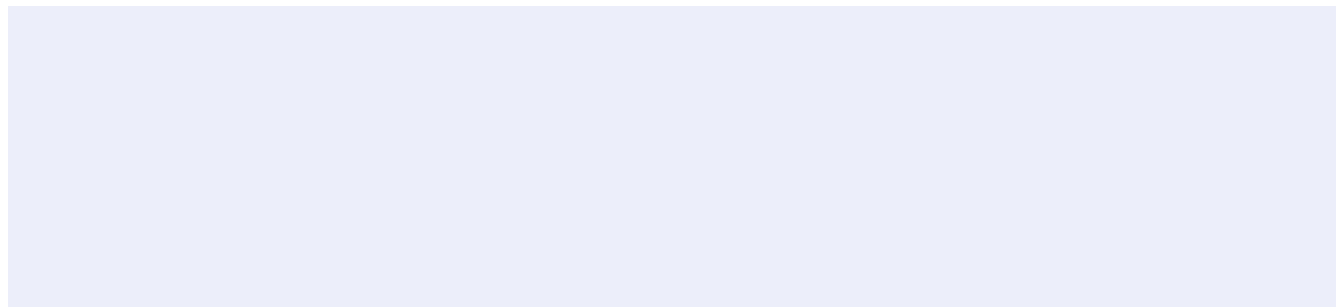


07/09/2010

03/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Properly care for residents
needing special services,
including: injections, colostomy,
ureostomy, ileostomy,
tracheostomy care, tracheal
suctioning, respiratory care, foot
care, and prostheses.

Isolated

Minimal harm or potential for actual
harm

Give or get lab tests to meet the
needs of residents.

Isolated

Minimal harm or potential for actual
harm

Immediately tell the resident,
doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Isolated

Minimal harm or potential for actual
harm

Make sure that residents are safe
from serious medication errors.

Isolated

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145319	HERITAGE MANOR-EL PASO	555 EAST CLAY
145571	CEDAR RIDGE HEALTH REHAB CENTER	ONE PERRYMAN STREET
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EL PASO	IL	61738	(309) 527-6240
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LEBANON	IL	62254	(618) 537-6165
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/09/2010

03/23/2010

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03/23/2010

03/04/2010

03/23/2010

02/24/2010

03/23/2010

02/24/2010

03/23/2010

02/24/2010

03/23/2010

03/04/2010

03/23/2010

03/04/2010

03/23/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

162

145887	WAUCONDA HEALTHCARE AND REHAB	176 THOMAS COURT
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146061	WESTBURY CARE CENTER	1800 ROBIN LANE
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145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
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145697	KNOX COUNTY NURSING HOME	800 NORTH MARKET STREET
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145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST HIGHWAY
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WAUCONDA	IL	60084	(847) 526-5551
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LISLE	IL	60532	(630) 353-5519
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DANVILLE	IL	61834	(217) 443-6430
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KNOXVILLE	IL	61448	(309) 289-2338
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CHICAGO RIDGE	IL	60415	(708) 425-1100
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/01/2010

03/23/2010

02/10/2010

03/23/2010

03/12/2010

03/22/2010

02/24/2010

03/21/2010

03/05/2010

03/21/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145376	OAKVIEW HTS CONT C & REHAB CTR	R R 4 1320 WEST 9TH STREET
145783	SUNRISE MANOR OF VIRDEN	333 SOUTH WRIGHTSMAN STREET
146006	ANNA REHAB & NURSING CENTER	315 SOUTH BRADY MILL ROAD
146006	ANNA REHAB & NURSING CENTER	315 SOUTH BRADY MILL ROAD
14A112	HANCOCK COUNTY NURSING HOME	403 SOUTH ADAMS
145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT CARMEL	IL	62863	(618) 263-4337
VIRDEN	IL	62690	(217) 965-4821
ANNA	IL	62906	(618) 833-6343
ANNA	IL	62906	(618) 833-6343
CARTHAGE	IL	62321	(217) 357-6566
NORRIDGE	IL	60634	(708) 457-0700
NORRIDGE	IL	60634	(708) 457-0700
NORRIDGE	IL	60634	(708) 457-0700

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/25/2010

03/19/2010

02/17/2010

03/19/2010

02/25/2010

03/19/2010

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03/19/2010

02/17/2010

03/19/2010

03/04/2010

03/18/2010

03/04/2010

03/18/2010

03/04/2010

03/18/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
145697	KNOX COUNTY NURSING HOME	800 NORTH MARKET STREET
145697	KNOX COUNTY NURSING HOME	800 NORTH MARKET STREET
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145987	GALESBURG TERRACE	1145 FRANK STREET
145031	HEARTLAND OF NORMAL	510 BROADWAY
145031	HEARTLAND OF NORMAL	510 BROADWAY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORRIDGE	IL	60634	(708) 457-0700
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KNOXVILLE	IL	61448	(309) 289-2338
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KNOXVILLE	IL	61448	(309) 289-2338
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MIDLOTHIAN	IL	60445	(708) 389-3141
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MIDLOTHIAN	IL	60445	(708) 389-3141
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GALESBURG	IL	61401	(309) 342-2103
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NORMAL	IL	61761	(309) 452-4406
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NORMAL	IL	61761	(309) 452-4406
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/04/2010

03/18/2010

02/24/2010

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02/26/2010

03/18/2010

02/26/2010

03/18/2010

03/17/2010

03/18/2010

02/19/2010

03/17/2010

02/19/2010

03/17/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Choose a doctor to be the medical director.	Isolated	Minimal harm or potential for actual harm
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Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment	Isolated	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145031	HEARTLAND OF NORMAL	510 BROADWAY
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
146080	COUNTRYVIEW CC OF MACOMB	400 WEST GRANT STREET
145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORMAL	IL	61761	(309) 452-4406
EAST PEORIA	IL	61611	(309) 699-5400
EAST PEORIA	IL	61611	(309) 699-5400
EAST PEORIA	IL	61611	(309) 699-5400
MACOMB	IL	61455	(309) 837-2386
OAK LAWN	IL	60453	(708) 599-6700
OAK LAWN	IL	60453	(708) 599-6700
URBANA	IL	61802	(217) 384-3784

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/11/2010

03/16/2010

03/11/2010

03/16/2010

03/11/2010

03/16/2010

03/05/2010

03/16/2010

02/25/2010

03/15/2010

02/25/2010

03/15/2010

02/25/2010

03/15/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145697	KNOX COUNTY NURSING HOME	800 NORTH MARKET STREET
145792	WOODBIDGE NURSING PAVILION	2242 NORTH KEDZIE
145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68
145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HOFFMAN ESTATES	IL	60194	(847) 884-0011
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RIGHTON PARK	IL	60471	(708) 747-6120
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RIGHTON PARK	IL	60471	(708) 747-6120
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KNOXVILLE	IL	61448	(309) 289-2338
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CHICAGO	IL	60647	(773) 486-7700
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CARRIER MILLS	IL	62917	(618) 994-2323
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CARRIER MILLS	IL	62917	(618) 994-2323
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/03/2010

03/15/2010

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03/15/2010

03/12/2010

03/15/2010

02/24/2010

03/15/2010

03/10/2010

03/15/2010

02/23/2010

03/13/2010

02/23/2010

03/13/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145648	CENTRAL NURSING & REHAB CENTER	2450 NORTH CENTRAL AVENUE
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145974	NORWOOD CROSSING	6016 NORTH NINA AVENUE
145974	NORWOOD CROSSING	6016 NORTH NINA AVENUE
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
145776	BRIGHTVIEW CARE CENTER	4538 NORTH BEACON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60639	(773) 889-1333
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HARVEY	IL	60426	(708) 333-9550
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CHICAGO	IL	60631	(773) 631-4856
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CHICAGO	IL	60631	(773) 631-4856
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ENERGY	IL	62933	(618) 942-7014
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ENERGY	IL	62933	(618) 942-7014
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CHICAGO	IL	60640	(773) 275-7200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/11/2010

03/13/2010

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02/11/2010

03/12/2010

02/11/2010

03/12/2010

02/16/2010

03/12/2010

02/16/2010

03/12/2010

02/19/2010

03/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

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Environmental Deficiencies

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Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Make sure that a doctor approves a resident's admission in writing and that each resident has a doctor.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145850

CEDAR POINTE REHAB & NURSING

5825 WEST CERMAK
ROAD

145475

ST ANN'S HEALTHCARE CENTER

770 STATE STREET

145629

PRAIRIE MANOR NRSG & REHAB CTR

345 DIXIE HIGHWAY

145753

DANVILLE CARE CENTER

1701 NORTH BOWMAN

145112

HOLY FAMILY NURSING & REHAB CENTER

2380 DEMPSTER
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 656-9120
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CHESTER	IL	62233	(618) 826-2314
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CHICAGO HEIGHTS	IL	60411	(708) 754-7601
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DANVILLE	IL	61832	(217) 443-2955
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DES PLAINES	IL	60016	(847) 296-3335
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/05/2010

03/11/2010

02/17/2010

03/10/2010

02/17/2010

03/10/2010

03/04/2010

03/10/2010

02/11/2010

03/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

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Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145388	RICHLAND CARE & REHAB	410 EAST MACK
145817	FRIENDSHIP HOUSE OF CENTRALIA	1000 MARTIN LUTHER KING DRIVE
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
145112	HOLY FAMILY NURSING & REHAB CENTER	2380 DEMPSTER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OLNEY	IL	62450	(618) 395-7421
CENTRALIA	IL	62801	(618) 532-3642
CICERO	IL	60804	(708) 656-9120
CHICAGO	IL	60649	(773) 731-7300
CHICAGO	IL	60649	(773) 731-7300
CHICAGO	IL	60649	(773) 731-7300
DES PLAINES	IL	60016	(847) 296-3335

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/25/2010

03/09/2010

03/04/2010

03/09/2010

02/09/2010

03/09/2010

02/18/2010

03/09/2010

02/18/2010

03/09/2010

02/18/2010

03/09/2010

02/11/2010

03/08/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

representative; or 3) check and update the care plan.		
Hire nurse aides who have completed required training and shown that they are skilled.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Widespread	Potential for minimal harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Keep accurate and appropriate	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145220

PINE CREST HEALTH CARE

3300 WEST 175TH
STREET

145220

PINE CREST HEALTH CARE

3300 WEST 175TH
STREET

145289

HELIA HEALTHCARE OF BELLEVILLE

40 NORTH 64TH
STREET

145817

FRIENDSHIP HOUSE OF CENTRALIA

1000 MARTIN LUTHER
KING DRIVE

146037

PLEASANT MEADOWS CHR VILLAGE

P O BOX 375 400 W
WASHINGTON

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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BELLEVILLE	IL	62223	(618) 397-8400
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CENTRALIA	IL	62801	(618) 532-3642
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CHRISMAN	IL	61924	(217) 269-2396
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ROCKFORD	IL	61107	(815) 229-1999
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/08/2010

03/08/2010

02/08/2010

03/08/2010

03/05/2010

03/08/2010

03/04/2010

03/08/2010

02/17/2010

03/08/2010

03/05/2010

03/06/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical records.

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

harm

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Widespread

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145033	TERRACE NH, THE	1615 SUNSET AVENUE
145033	TERRACE NH, THE	1615 SUNSET AVENUE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145370	SULLIVAN REHAB & HLTH CARE CTR	11 HAWTHORNE STREET
145739	LUTHERAN HOME FOR THE AGED	800 WEST OAKTON STREET
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WAUKEGAN	IL	60087	(847) 244-6700
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WAUKEGAN	IL	60087	(847) 244-6700
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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SULLIVAN	IL	61951	(217) 728-4327
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ARLINGTON HTS	IL	60004	(847) 253-3710
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ELGIN	IL	60121	(847) 742-8822
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ELGIN	IL	60121	(847) 742-8822
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/04/2010

03/05/2010

02/04/2010

03/05/2010

02/10/2010

03/05/2010

03/05/2010

03/05/2010

02/03/2010

03/05/2010

02/09/2010

03/05/2010

02/09/2010

03/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

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Resident Assessment Deficiencies

Health

Quality Care Deficiencies

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Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Let each resident choose whether to manage his or her own money or deposit it with the nursing home.	Pattern	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145867	FAIRMONT CARE CENTRE	5061 NORTH PULASKI ROAD
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146127	FLORENCE NURSING HOME	546 EAST GRANT HIGHWAY
1.40E+179	CLAYBERG, THE	625 EAST MONROE STREET
1.40E+179	CLAYBERG, THE	625 EAST MONROE STREET
1.40E+179	CLAYBERG, THE	625 EAST MONROE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60630	(773) 604-8112
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AURORA	IL	60505	(630) 897-8714
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SPRINGFIELD	IL	62702	(217) 787-9600
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MARENGO	IL	60152	(815) 568-8322
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CUBA	IL	61427	(309) 785-5012
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CUBA	IL	61427	(309) 785-5012
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CUBA	IL	61427	(309) 785-5012
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/11/2010

03/05/2010

02/08/2010

03/05/2010

12/31/2009

03/05/2010

02/23/2010

03/05/2010

01/28/2010

03/05/2010

01/28/2010

03/05/2010

01/28/2010

03/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Environmental Deficiencies

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Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

money which is deposited with the nursing home.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Get proof that a nurse aide has the training and skills that the State requires.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident,

Isolated

Minimal harm or potential for actual

STREET

14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
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14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
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14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
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145050	DU PAGE CONVALESCENT CENTER	400 N COUNTY FARM RD PO BOX708
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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WHEATON	IL	60187	(630) 665-6400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/11/2010

03/05/2010

02/11/2010

03/05/2010

02/11/2010

03/05/2010

02/04/2010

03/04/2010

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

harm

Give residents proper treatment
to prevent new bed (pressure)
sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Minimal harm or potential for actual
harm

Immediately tell the resident,
doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Isolated

Minimal harm or potential for actual
harm

1) Hire only people who have no
legal history of abusing,
neglecting or mistreating
residents; or 2) report and
investigate any acts or reports of

Isolated

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145454	CARLINVILLE REHAB & HCC	751 NORTH OAK STREET
145454	CARLINVILLE REHAB & HCC	751 NORTH OAK STREET
145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145987	GALESBURG TERRACE	1145 FRANK STREET
145987	GALESBURG TERRACE	1145 FRANK STREET
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARLINVILLE	IL	62626	(217) 854-2511
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CARLINVILLE	IL	62626	(217) 854-2511
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PALOS HEIGHTS	IL	60463	(708) 597-1000
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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PAXTON	IL	60957	(217) 379-4896
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PAXTON	IL	60957	(217) 379-4896
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/17/2010

03/04/2010

02/17/2010

03/04/2010

01/12/2010

03/04/2010

03/03/2010

03/04/2010

03/03/2010

03/04/2010

03/04/2010

03/04/2010

03/04/2010

03/04/2010

Sage R&D

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Health

Resident Rights Deficiencies

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Pharmacy Service Deficiencies

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Quality Care Deficiencies

Health

Environmental Deficiencies

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Administration Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Potential for minimal harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Have a program to keep infection	Widespread	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145712

WILLOW CREST NURSING PAVILION

515 NORTH MAIN

145712

WILLOW CREST NURSING PAVILION

515 NORTH MAIN

145712

WILLOW CREST NURSING PAVILION

515 NORTH MAIN

145712

WILLOW CREST NURSING PAVILION

515 NORTH MAIN

145789

GOOD SAMARITAN SOCIETY - GENESEO
VILLAGE

704 SOUTH ILLINOIS
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SANDWICH	IL	60548	(815) 786-8426
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SANDWICH	IL	60548	(815) 786-8426
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SANDWICH	IL	60548	(815) 786-8426
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SANDWICH	IL	60548	(815) 786-8426
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GENESEO	IL	61254	(309) 944-6424
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/18/2010

03/03/2010

02/18/2010

03/03/2010

02/18/2010

03/03/2010

02/18/2010

03/03/2010

02/10/2010

03/03/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.

harm

Give each resident enough fluids to keep them healthy and prevent dehydration. Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged. Isolated

Minimal harm or potential for actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property. Isolated

Actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan. Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 656-9120
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CHICAGO	IL	60660	(773) 769-2230
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MOMENCE	IL	60954	(815) 472-2423
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MOMENCE	IL	60954	(815) 472-2423
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MOMENCE	IL	60954	(815) 472-2423
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CHICAGO	IL	60625	(773) 271-5600
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CICERO	IL	60804	(708) 863-0500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/09/2010

03/03/2010

02/19/2010

03/02/2010

02/18/2010

03/02/2010

02/18/2010

03/02/2010

02/18/2010

03/02/2010

02/05/2010

03/02/2010

02/04/2010

03/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145711	LEXINGTON OF ELMHURST	420 WEST BUTTERFIELD ROAD
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
146114	LENA LIVING CENTER	1010 SOUTH LOGAN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

METROPOLIS	IL	62960	(618) 524-2634
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METROPOLIS	IL	62960	(618) 524-2634
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METROPOLIS	IL	62960	(618) 524-2634
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ELMHURST	IL	60126	(630) 832-2300
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LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010

03/02/2010

02/10/2010

03/02/2010

02/10/2010

03/02/2010

02/11/2010

03/01/2010

02/10/2010

03/01/2010

02/10/2010

03/01/2010

02/10/2010

03/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Potential for minimal harm

Keep all essential equipment working safely.

Pattern

Potential for minimal harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual harm

Have enough nurses to care for every resident in a way that maximizes the resident's well being.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Pattern

Minimal harm or potential for actual harm

Provide care in a way that keeps

Pattern

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

1.40E+254	GOOD SAMARITAN N H-KNOXVILLE	407 NORTH HEBARD STREET
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1.40E+254	GOOD SAMARITAN N H-KNOXVILLE	407 NORTH HEBARD STREET
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1.40E+254	GOOD SAMARITAN N H-KNOXVILLE	407 NORTH HEBARD STREET
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1.40E+254	GOOD SAMARITAN N H-KNOXVILLE	407 NORTH HEBARD STREET
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1.40E+254	GOOD SAMARITAN N H-KNOXVILLE	407 NORTH HEBARD STREET
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

KNOXVILLE	IL	61448	(309) 289-2614
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KNOXVILLE	IL	61448	(309) 289-2614
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KNOXVILLE	IL	61448	(309) 289-2614
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KNOXVILLE	IL	61448	(309) 289-2614
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KNOXVILLE	IL	61448	(309) 289-2614
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URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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BYRON	IL	61010	(815) 234-2511
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/23/2010

02/28/2010

02/23/2010

02/28/2010

02/23/2010

02/28/2010

02/23/2010

02/28/2010

02/23/2010

02/28/2010

02/25/2010

02/26/2010

02/25/2010

02/26/2010

02/10/2010

02/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

or builds each resident's dignity and self respect.		harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Widespread	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Keep safe, clean and homelike	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BYRON	IL	61010	(815) 234-2511
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BYRON	IL	61010	(815) 234-2511
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BYRON	IL	61010	(815) 234-2511
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BYRON	IL	61010	(815) 234-2511
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BYRON	IL	61010	(815) 234-2511
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010

02/26/2010

02/10/2010

02/26/2010

02/10/2010

02/26/2010

02/10/2010

02/26/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
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145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
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145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
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145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
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145395	REHAB & CARE CTR - JACKSON CO	1441 NORTH 14TH STREET
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145655	V I P MANOR	393 EDWARDSVILLE ROAD
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145388	RICHLAND CARE & REHAB	410 EAST MACK
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60645	(773) 338-6800
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CHICAGO	IL	60645	(773) 338-6800
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CAMP POINT	IL	62320	(217) 593-7734
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CAMP POINT	IL	62320	(217) 593-7734
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MURPHYSBORO	IL	62966	(618) 684-2136
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WOOD RIVER	IL	62095	(618) 259-4111
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OLNEY	IL	62450	(618) 395-7421
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/26/2010

02/26/2010

01/26/2010

02/26/2010

02/10/2010

02/26/2010

02/10/2010

02/26/2010

02/08/2010

02/25/2010

02/16/2010

02/25/2010

02/11/2010

02/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145388	RICHLAND CARE & REHAB	410 EAST MACK
145557	ALDEN ESTATES OF BARRINGTON	1420 SOUTH BARRINGTON ROAD
145557	ALDEN ESTATES OF BARRINGTON	1420 SOUTH BARRINGTON ROAD
145613	ATRIUM HC & REHAB CTR OF CAHOKIA	3354 JEROME LANE
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145878	ST PATRICK'S RESIDENCE	1400 BROOKDALE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OLNEY	IL	62450	(618) 395-7421
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BARRINGTON	IL	60010	(847) 382-6664
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BARRINGTON	IL	60010	(847) 382-6664
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CAHOKIA	IL	62206	(618) 337-9400
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CHICAGO	IL	60621	(773) 224-5900
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NAPERVILLE	IL	60563	(630) 416-6565
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/11/2010

02/24/2010

02/01/2010

02/24/2010

02/01/2010

02/24/2010

02/08/2010

02/24/2010

01/26/2010

02/24/2010

02/24/2010

02/24/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145311

HILLCREST NURSING & REHAB CTR

777 DRAPER

145683

ABINGTON OF GLENVIEW

3901 GLENVIEW ROAD

145267

HERITAGE MANOR-PANA

1000 EAST SIXTH
STREET ROAD

145710

MEADOWBROOK MANOR - BOLINGBROOK

431 WEST
REMINGTON
BOULEVARD

145881

MID AMERICA CARE CENTER

4920 NORTH
KENMORE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60432	(815) 727-4794
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GLENVIEW	IL	60025	(847) 729-0000
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PANA	IL	62557	(217) 562-2174
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BOLINGBROOK	IL	60440	(630) 759-1112
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CHICAGO	IL	60640	(773) 769-2700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/16/2010

02/23/2010

02/03/2010

02/23/2010

02/11/2010

02/22/2010

01/20/2010

02/22/2010

02/10/2010

02/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145519	WHITE HALL NURSING & REHAB CENTER	620 WEST BRIDGEPORT
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SAVOY	IL	61874	(217) 402-9700
WHITE HALL	IL	62092	(217) 374-2144
WHITE HALL	IL	62092	(217) 374-2144
WHITE HALL	IL	62092	(217) 374-2144
WHITE HALL	IL	62092	(217) 374-2144
WHITE HALL	IL	62092	(217) 374-2144
WHITE HALL	IL	62092	(217) 374-2144
WHITE HALL	IL	62092	(217) 374-2144
NILES	IL	60714	(847) 967-7000
DECATUR	IL	62526	(217) 875-0020

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/28/2010

02/19/2010

02/05/2010

02/19/2010

02/05/2010

02/19/2010

02/05/2010

02/19/2010

02/05/2010

02/19/2010

02/05/2010

02/19/2010

02/05/2010

02/19/2010

02/05/2010

02/19/2010

02/10/2010

02/19/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Fire Safety

Electrical Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Widespread	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
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146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
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1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
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1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
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1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
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145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GRANITE CITY	IL	62040	(618) 877-2700
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GRANITE CITY	IL	62040	(618) 877-2700
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CRESTWOOD	IL	60445	(708) 597-5251
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CRESTWOOD	IL	60445	(708) 597-5251
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CRESTWOOD	IL	60445	(708) 597-5251
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/28/2010

02/19/2010

01/28/2010

02/19/2010

02/18/2010

02/19/2010

02/18/2010

02/19/2010

02/18/2010

02/19/2010

12/17/2009

02/18/2010

12/17/2009

02/18/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146011	ROBINGS MANOR REHAB & HEALTH CARE	502 NORTH MAIN
146002	DAYSTAR CARE CENTER	2001 CEDAR
146097	EL PASO HEALTH CARE CENTER	850 EAST SECOND STREET
145898	WOODSIDE EXTENDED CARE	120 WEST 26TH STREET
145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BRIGHTON	IL	62012	(618) 372-3232
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CAIRO	IL	62914	(618) 734-1700
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EL PASO	IL	61738	(309) 527-2700
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SOUTH CHICAGO HEIGHT	IL	60411	(708) 756-5200
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NORTHBROOK	IL	60062	(847) 795-9700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/02/2010

02/17/2010

02/16/2010

02/16/2010

01/20/2010

02/16/2010

02/02/2010

02/15/2010

01/25/2010

02/15/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.		
Have licensed, certified, or registered staff to give needed services.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.
14A050	WESTWOOD MANOR, THE	2444 WEST TOUHY AVENUE
145825	SOUTH ELGIN REHAB & HCC	746 WEST SPRING STREET
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
1.40E+161	SACRED HEART HOME	1550 SOUTH ALBANY
1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORTHBROOK	IL	60062	(847) 795-9700
CHICAGO	IL	60645	(773) 274-7705
SOUTH ELGIN	IL	60177	(847) 697-0565
HERRIN	IL	62948	(618) 942-2525
HERRIN	IL	62948	(618) 942-2525
HERRIN	IL	62948	(618) 942-2525
HERRIN	IL	62948	(618) 942-2525
CHICAGO	IL	60623	(773) 277-6868
NORTH AURORA	IL	60542	(630) 892-7627

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/25/2010

02/15/2010

01/22/2010

02/15/2010

01/25/2010

02/12/2010

02/02/2010

02/12/2010

02/02/2010

02/12/2010

02/02/2010

02/12/2010

02/02/2010

02/12/2010

02/01/2010

02/12/2010

01/20/2010

02/11/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Rights Deficiencies
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Fire Safety	Fire Alarm Systems Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Widespread	Potential for minimal harm
Give or get special rehabilitation if in the patient's plan of care.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Potential for minimal harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
an approved installation, maintenance and testing program for fire alarm systems.	Widespread	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145825	SOUTH ELGIN REHAB & HCC	746 WEST SPRING STREET
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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SOUTH ELGIN	IL	60177	(847) 697-0565
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ALEDO	IL	61231	(309) 582-5376
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ORLAND PARK	IL	60462	(708) 403-6500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/26/2010

02/10/2010

01/26/2010

02/10/2010

01/26/2010

02/10/2010

01/26/2010

02/10/2010

01/25/2010

02/10/2010

01/19/2010

02/10/2010

01/26/2010

02/10/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145860	GROVE NORTH LIVING & REHAB CTR	9000 LA VERGNE AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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CAMP POINT	IL	62320	(217) 593-7734
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SKOKIE	IL	60077	(847) 679-2322
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/31/2009

02/10/2010

12/31/2009

02/10/2010

12/31/2009

02/10/2010

01/20/2010

02/09/2010

02/02/2010

02/09/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

to prevent new bed (pressure) sores or heal existing bed sores.

Give each resident care and services to get or keep the highest quality of life possible.

Pattern

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Isolated

Actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+248	JOLIET TERRACE	2230 MCDONOUGH
145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60436	(815) 729-3801
CHICAGO	IL	60660	(773) 769-2230
ROCKFORD	IL	61103	(815) 877-5752
ROCKFORD	IL	61103	(815) 877-5752
PEORIA	IL	61604	(309) 688-4412
CHICAGO	IL	60616	(312) 922-2777
BELLEVILLE	IL	62226	(618) 235-6600

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/20/2010

02/09/2010

02/05/2010

02/08/2010

01/15/2010

02/08/2010

01/15/2010

02/08/2010

01/21/2010

02/08/2010

01/08/2010

02/05/2010

02/02/2010

02/05/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
146126	OUR LADY OF ANGELS RET HOME	1201 WYOMING AVENUE
14E327	PINCKNEYVILLE HEALTH CARE CTR	708 VIRGINIA COURT
14E327	PINCKNEYVILLE HEALTH CARE CTR	708 VIRGINIA COURT
145388	RICHLAND CARE & REHAB	410 EAST MACK
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAMP POINT	IL	62320	(217) 593-7734
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JOLIET	IL	60435	(815) 725-6631
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PINCKNEYVILLE	IL	62274	(618) 357-2493
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PINCKNEYVILLE	IL	62274	(618) 357-2493
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OLNEY	IL	62450	(618) 395-7421
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MARION	IL	62959	(618) 997-1365
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/20/2010

02/05/2010

01/20/2010

02/05/2010

01/14/2010

02/05/2010

01/14/2010

02/05/2010

02/04/2010

02/04/2010

01/26/2010

02/04/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

catheter, unless it is necessary.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DANVILLE	IL	61834	(217) 443-6430
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DANVILLE	IL	61834	(217) 443-6430
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DANVILLE	IL	61834	(217) 443-6430
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DANVILLE	IL	61834	(217) 443-6430
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DANVILLE	IL	61834	(217) 443-6430
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CHICAGO	IL	60643	(773) 298-1177
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FREESPORT	IL	61032	(815) 232-6181
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/04/2010

02/04/2010

01/04/2010

02/04/2010

01/04/2010

02/04/2010

01/04/2010

02/04/2010

01/14/2010

02/04/2010

02/03/2010

02/03/2010

12/22/2009

02/03/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
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145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
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145382	LEE MANOR	1301 LEE STREET
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145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
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145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
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145884	CANTERBURY MANOR NURSING CTR	718 NORTH MARKET STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 232-6181
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FREEPORT	IL	61032	(815) 232-6181
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DES PLAINES	IL	60018	(847) 635-4000
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BELLEVILLE	IL	62226	(618) 235-6600
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BELLEVILLE	IL	62226	(618) 235-6600
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WATERLOO	IL	62298	(618) 939-8565
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/22/2009

02/03/2010

12/22/2009

02/03/2010

01/19/2010

02/02/2010

01/21/2010

02/02/2010

01/21/2010

02/02/2010

01/13/2010

02/02/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.

Keep each resident's personal and medical records private and confidential.

Pattern

Minimal harm or potential for actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145884	CANTERBURY MANOR NURSING CTR	718 NORTH MARKET STREET
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145479	ATRIUM HEALTH CARE CENTER	1425 WEST ESTES AVENUE
145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WATERLOO	IL	62298	(618) 939-8565
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CHAMPAIGN	IL	61821	(217) 352-0516
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WATSEKA	IL	60970	(815) 432-5476
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CHICAGO	IL	60626	(773) 973-4780
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GALESBURG	IL	61401	(309) 344-1300
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GALESBURG	IL	61401	(309) 344-1300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/13/2010

02/02/2010

01/25/2010

02/02/2010

01/14/2010

02/01/2010

01/12/2010

02/01/2010

01/13/2010

02/01/2010

01/13/2010

02/01/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GALESBURG	IL	61401	(309) 344-1300
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GALESBURG	IL	61401	(309) 344-1300
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CHICAGO	IL	60644	(773) 378-5490
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CHICAGO	IL	60644	(773) 378-5490
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CHICAGO	IL	60644	(773) 378-5490
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BLOOMINGDALE	IL	60108	(630) 894-7400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/13/2010

02/01/2010

01/13/2010

02/01/2010

01/06/2010

01/29/2010

01/06/2010

01/29/2010

01/14/2010

01/29/2010

01/14/2010

01/28/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145985	UNIVERSITY NURSING & REHABILITATION	UNIVERSITY DRIVE
145985	UNIVERSITY NURSING & REHABILITATION	UNIVERSITY DRIVE
145985	UNIVERSITY NURSING & REHABILITATION	UNIVERSITY DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
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CHICAGO	IL	60616	(312) 791-0035
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CHICAGO	IL	60616	(312) 791-0035
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ALEDO	IL	61231	(309) 582-5376
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EDWARDSVILLE	IL	62025	(618) 656-1081
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EDWARDSVILLE	IL	62025	(618) 656-1081
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EDWARDSVILLE	IL	62025	(618) 656-1081
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/12/2010

01/27/2010

01/12/2010

01/27/2010

01/12/2010

01/27/2010

01/19/2010

01/27/2010

01/11/2010

01/27/2010

01/11/2010

01/27/2010

01/11/2010

01/27/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.		
Make sure that residents are well nourished.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Widespread	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET
145200	FRANKLIN GROVE NURSING CENTER	502 NORTH STATE STREET
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 224-5900
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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WAUKEGAN	IL	60085	(847) 249-2400
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FRANKLIN GROVE	IL	61031	(815) 456-2374
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EAST PEORIA	IL	61611	(309) 694-9865
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JOLIET	IL	60433	(815) 727-5451
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/07/2010

01/26/2010

01/22/2010

01/23/2010

01/22/2010

01/23/2010

01/07/2010

01/22/2010

01/21/2010

01/22/2010

01/21/2010

01/22/2010

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Immediate jeopardy to resident health or safety

Make sure that residents are safe from serious medication errors.

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
146064	LINCOLN MANOR	2650 NORTH MONROE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60433	(815) 727-5451
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CAMP POINT	IL	62320	(217) 593-7734
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CAMP POINT	IL	62320	(217) 593-7734
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BURNHAM	IL	60633	(708) 862-1260
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METROPOLIS	IL	62960	(618) 524-2634
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DECATUR	IL	62526	(217) 875-1973
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/21/2010

01/22/2010

01/20/2010

01/22/2010

01/20/2010

01/22/2010

01/22/2010

01/22/2010

01/06/2010

01/22/2010

12/17/2009

01/22/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide at least one room to use as a dining room and for activities, that is a good size, with good lighting, airflow and furniture.	Widespread	Potential for minimal harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause	Pattern	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145087	MANORCARE OF OAK LAWN WEST	6300 WEST 95TH STREET
145087	MANORCARE OF OAK LAWN WEST	6300 WEST 95TH STREET
146085	A MERKLE-C KNIPPRATH N H	RURAL ROUTE 1
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 599-8800
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OAK LAWN	IL	60453	(708) 599-8800
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CLIFTON	IL	60927	(815) 694-2306
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CHICAGO	IL	60640	(773) 769-2570
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CHICAGO	IL	60649	(773) 721-5000
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CHICAGO	IL	60649	(773) 721-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/12/2010

01/21/2010

01/12/2010

01/21/2010

01/20/2010

01/21/2010

01/06/2010

01/20/2010

01/19/2010

01/20/2010

01/19/2010

01/20/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145991

COMMUNITY CARE

4314 SOUTH WABASH
AVENUE

146059

BARTON W STONE - JACKSONVILLE

873 GROVE STREET

145395

REHAB & CARE CTR - JACKSON CO

1441 NORTH 14TH
STREET

146046

BURNSIDES COMMUNITY HEALTH CTR

410 NORTH SECOND
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(773) 538-8300
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JACKSONVILLE	IL	62650	(217) 479-3400
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MURPHYSBORO	IL	62966	(618) 684-2136
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MARSHALL	IL	62441	(217) 826-2358
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/12/2010

01/20/2010

01/19/2010

01/20/2010

12/16/2009

01/19/2010

12/22/2009

01/19/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST
145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145875	GROVE LINCOLN PARK LIVING & REHAB	2732 NORTH HAMPDEN COURT
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WATSEKA	IL	60970	(815) 432-5476
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CENTRALIA	IL	62801	(618) 533-1200
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CENTRALIA	IL	62801	(618) 533-1200
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CHICAGO	IL	60625	(773) 588-9500
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CHICAGO	IL	60614	(773) 248-6000
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STREATOR	IL	61364	(815) 672-9390
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STREATOR	IL	61364	(815) 672-9390
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/14/2010

01/18/2010

12/30/2009

01/15/2010

12/30/2009

01/15/2010

12/29/2009

01/15/2010

01/06/2010

01/15/2010

01/14/2010

01/15/2010

01/14/2010

01/15/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Fire Safety

Exits and Egress Deficiencies

Fire Safety

Electrical Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
exits that are accessible at all times.	Pattern	Minimal harm or potential for actual harm
properly installed electrical wiring and equipment.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145894

FOX RIVER PAVILION

400 EAST NEW YORK
STREET

145894

FOX RIVER PAVILION

400 EAST NEW YORK
STREET

145942

OAK LAWN RESPIRATORY & REHAB

9525 SOUTH
MAYFIELD

145942

OAK LAWN RESPIRATORY & REHAB

9525 SOUTH
MAYFIELD

145863

MARION REHAB & NURSING CENTER

1301 EAST DEYOUNG

1.40E+307

NORTH AURORA CARE CENTER

310 BANBURY ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60505	(630) 897-8714
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AURORA	IL	60505	(630) 897-8714
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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MARION	IL	62959	(618) 997-1365
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NORTH AURORA	IL	60542	(630) 892-7627
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/06/2010

01/14/2010

01/06/2010

01/14/2010

01/13/2010

01/14/2010

01/13/2010

01/14/2010

12/30/2009

01/13/2010

01/11/2010

01/12/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60620	(773) 436-6600
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ROCKFORD	IL	61103	(815) 964-2200
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BERWYN	IL	60402	(708) 749-4160
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BELLEVILLE	IL	62223	(618) 397-8400
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BELLEVILLE	IL	62223	(618) 397-8400
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BELLEVILLE	IL	62223	(618) 397-8400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/23/2009

01/11/2010

12/17/2009

01/10/2010

12/07/2009

01/08/2010

01/05/2010

01/08/2010

01/05/2010

01/08/2010

01/05/2010

01/08/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

discharging or transferring a resident.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Hire a qualified dietician.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145502	TAYLORVILLE CARE CENTER	600 SOUTH HOUSTON
145502	TAYLORVILLE CARE CENTER	600 SOUTH HOUSTON
145502	TAYLORVILLE CARE CENTER	600 SOUTH HOUSTON
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TAYLORVILLE	IL	62568	(217) 824-9636
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TAYLORVILLE	IL	62568	(217) 824-9636
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TAYLORVILLE	IL	62568	(217) 824-9636
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WESTCHESTER	IL	60154	(708) 531-1441
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WESTCHESTER	IL	60154	(708) 531-1441
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WESTCHESTER	IL	60154	(708) 531-1441
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CARBONDALE	IL	62901	(618) 549-3355
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BRIDGEVIEW	IL	60455	(708) 598-2605
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2009

01/08/2010

12/15/2009

01/08/2010

12/15/2009

01/08/2010

12/16/2009

01/08/2010

12/16/2009

01/08/2010

12/16/2009

01/08/2010

12/23/2009

01/08/2010

12/24/2009

01/08/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
146011	ROBINGS MANOR REHAB & HEALTH CARE	502 NORTH MAIN
146015	HEARTHSTONE MANOR	920 N SEMINARY AVE P O BOX 520
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JACKSONVILLE	IL	62650	(217) 245-4174
BRIGHTON	IL	62012	(618) 372-3232
WOODSTOCK	IL	60098	(815) 338-1749
COLLINSVILLE	IL	62234	(618) 344-8476
COLLINSVILLE	IL	62234	(618) 344-8476
COLLINSVILLE	IL	62234	(618) 344-8476
COLLINSVILLE	IL	62234	(618) 344-8476

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/08/2010

01/08/2010

12/08/2009

01/07/2010

12/15/2009

01/07/2010

01/06/2010

01/06/2010

01/06/2010

01/06/2010

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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Mistreatment Deficiencies
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Health	Mistreatment Deficiencies
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Health	Mistreatment Deficiencies
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Health	Administration Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that	Widespread	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARE CENTER

145621	PAVILION OF WAUKEGAN	2217 WASHINGTON STREET
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145621	PAVILION OF WAUKEGAN	2217 WASHINGTON STREET
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145621	PAVILION OF WAUKEGAN	2217 WASHINGTON STREET
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145388	RICHLAND CARE & REHAB	410 EAST MACK
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145388	RICHLAND CARE & REHAB	410 EAST MACK
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145388	RICHLAND CARE & REHAB	410 EAST MACK
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WAUKEGAN	IL	60085	(847) 244-4100
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WAUKEGAN	IL	60085	(847) 244-4100
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WAUKEGAN	IL	60085	(847) 244-4100
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OLNEY	IL	62450	(618) 395-7421
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OLNEY	IL	62450	(618) 395-7421
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OLNEY	IL	62450	(618) 395-7421
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/21/2009

01/06/2010

12/21/2009

01/06/2010

12/21/2009

01/06/2010

12/03/2009

01/04/2010

12/03/2009

01/04/2010

12/03/2009

01/04/2010

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

leads to the highest possible level of well being for each resident.

harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145792	WOODBIDGE NURSING PAVILION	2242 NORTH KEDZIE
145792	WOODBIDGE NURSING PAVILION	2242 NORTH KEDZIE
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60647	(773) 486-7700
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CHICAGO	IL	60647	(773) 486-7700
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CARBONDALE	IL	62901	(618) 549-3355
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TOLUCA	IL	61369	(815) 452-2367
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TOLUCA	IL	61369	(815) 452-2367
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/07/2009

01/04/2010

12/07/2009

01/04/2010

12/23/2009

01/01/2010

12/14/2009

12/31/2009

12/14/2009

12/31/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
145257	CRYSTAL PINES REHAB & HCC	335 NORTH ILLINOIS AVENUE
145257	CRYSTAL PINES REHAB & HCC	335 NORTH ILLINOIS AVENUE
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOMENCE	IL	60954	(815) 472-2423
CHICAGO	IL	60632	(773) 884-0484
CHICAGO	IL	60632	(773) 884-0484
CRYSTAL LAKE	IL	60014	(815) 459-7791
CRYSTAL LAKE	IL	60014	(815) 459-7791
CICERO	IL	60804	(708) 863-0500
CICERO	IL	60804	(708) 863-0500

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2009

12/31/2009

12/16/2009

12/31/2009

12/16/2009

12/31/2009

12/14/2009

12/30/2009

12/14/2009

12/30/2009

11/12/2009

12/30/2009

11/12/2009

12/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that all needed doctor visits are made personally by a doctor, as required.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Make sure that residents with reduced range of motion get	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
145946	RENAISSANCE AT HILLSIDE	4600 NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 863-0500
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CHICAGO	IL	60616	(312) 842-5000
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OAK PARK	IL	60302	(708) 848-5966
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ROCKFORD	IL	61108	(815) 397-5531
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HILLSIDE	IL	60162	(708) 544-9933
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HILLSIDE	IL	60162	(708) 544-9933
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/12/2009

12/30/2009

12/14/2009

12/29/2009

12/17/2009

12/29/2009

12/29/2009

12/29/2009

12/09/2009

12/29/2009

12/09/2009

12/29/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

proper treatment and services to increase range of motion.		
Make sure that residents are well nourished.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146005	ASTA CARE CENTER - FORD COUNTY	FRONTAGE ROAD 1240 NORTH MARKET STREET
145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
145846	ROSEWOOD CARE CENTER OF EDWARDSVILLE	6277 CENTER GROVE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PAXTON	IL	60957	(217) 379-4896
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CHICAGO	IL	60625	(773) 583-7130
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CHICAGO	IL	60625	(773) 583-7130
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OAK PARK	IL	60302	(708) 848-5966
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HOMEWOOD	IL	60430	(708) 957-9200
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EDWARDSVILLE	IL	62025	(618) 659-0605
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/29/2009

12/29/2009

12/09/2009

12/28/2009

12/09/2009

12/28/2009

12/17/2009

12/28/2009

12/02/2009

12/28/2009

12/23/2009

12/24/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Let each resident choose a personal doctor.	Isolated	Minimal harm or potential for actual harm
Send and promptly deliver unopened mail to residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145271	HERITAGE MANOR-LITCHFIELD	628 SOUTH ILLINOIS STREET
145271	HERITAGE MANOR-LITCHFIELD	628 SOUTH ILLINOIS STREET
145271	HERITAGE MANOR-LITCHFIELD	628 SOUTH ILLINOIS STREET
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145665	SHERIDAN HEALTH CARE CENTER	2534 ELIM AVENUE
145665	SHERIDAN HEALTH CARE CENTER	2534 ELIM AVENUE
145984	ALDEN NORTH SHORE REHAB & HCC	5050 WEST TOUHY AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LITCHFIELD	IL	62056	(217) 324-2153
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LITCHFIELD	IL	62056	(217) 324-2153
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LITCHFIELD	IL	62056	(217) 324-2153
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CHICAGO	IL	60614	(773) 348-4055
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ZION	IL	60099	(847) 746-8435
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ZION	IL	60099	(847) 746-8435
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SKOKIE	IL	60077	(847) 679-6100
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/17/2009

12/23/2009

12/17/2009

12/23/2009

12/17/2009

12/23/2009

12/15/2009

12/23/2009

08/17/2009

12/23/2009

08/17/2009

12/23/2009

12/07/2009

12/23/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146046	BURNSIDES COMMUNITY HEALTH CTR	410 NORTH SECOND STREET
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145339	ELM BROOK HLTH C & REHAB CTRE	127 WEST DIVERSEY
145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD
145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD
145893	MANORCARE OF PALOS HEIGHTS WEST	11860 SOUTHWEST HIGHWAY
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARSHALL	IL	62441	(217) 826-2358
BERWYN	IL	60402	(708) 749-4160
ELMHURST	IL	60126	(630) 530-5225
SCHAUMBURG	IL	60194	(847) 884-5000
SCHAUMBURG	IL	60194	(847) 884-5000
PALOS HEIGHTS	IL	60463	(708) 361-4555
JACKSONVILLE	IL	62650	(217) 245-4174
JACKSONVILLE	IL	62650	(217) 245-4174
SPRINGFIELD	IL	62703	(217) 789-1680

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/22/2009	12/23/2009
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12/07/2009	12/22/2009
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12/10/2009	12/22/2009
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12/01/2009	12/21/2009
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12/01/2009	12/21/2009
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11/13/2009	12/21/2009
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09/23/2009	12/21/2009
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12/18/2009	12/21/2009
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12/03/2009	12/21/2009
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have licensed, certified, or registered staff to give needed services.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145344	LIBERTYVILLE MANOR EXT CARE	610 PETERSON ROAD
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145888	ALDEN NORTHMOOR REHAB & HCC	5831 NORTH NORTHWEST HIGHWAY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CASEYVILLE	IL	62232	(618) 345-3072
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OAK PARK	IL	60302	(708) 848-5966
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LIBERTYVILLE	IL	60048	(847) 367-6100
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CRETE	IL	60417	(708) 367-4401
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BELLEVILLE	IL	62226	(618) 235-6600
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HOMEWOOD	IL	60430	(708) 799-0244
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CHICAGO	IL	60631	(773) 775-8080
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2009

12/19/2009

12/01/2009

12/19/2009

12/01/2009

12/18/2009

12/01/2009

12/18/2009

12/07/2009

12/18/2009

11/25/2009

12/18/2009

11/24/2009

12/18/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

without a catheter is not given a catheter, unless it is necessary.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
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146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
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14E392	WEST CHICAGO TERRACE	928 JOLIET ROAD
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145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
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145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
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145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
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145567	CARE CENTER OF ABINGDON	801 WEST MARTIN STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GRANITE CITY	IL	62040	(618) 877-2700
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GRANITE CITY	IL	62040	(618) 877-2700
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WEST CHICAGO	IL	60185	(630) 231-9292
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BELLEVILLE	IL	62220	(618) 277-7700
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EAST PEORIA	IL	61611	(309) 699-5400
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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ABINGDON	IL	61410	(309) 462-2356
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/03/2009

12/18/2009

12/03/2009

12/18/2009

12/07/2009

12/18/2009

12/17/2009

12/17/2009

12/02/2009

12/17/2009

12/11/2009

12/16/2009

12/02/2009

12/16/2009

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
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Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH AVENUE
145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH AVENUE
145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH AVENUE
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146051	BARRY COMMUNITY CARE CENTER	1313 PRATT STREET
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ORLAND PARK	IL	60462	(708) 403-6500
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ORLAND PARK	IL	60462	(708) 403-6500
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ORLAND PARK	IL	60462	(708) 403-6500
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PAXTON	IL	60957	(217) 379-4896
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BARRY	IL	62312	(217) 335-2326
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CHAMPAIGN	IL	61820	(217) 352-5135
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BELLEVILLE	IL	62226	(618) 234-3323
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/04/2009

12/16/2009

12/04/2009

12/16/2009

12/04/2009

12/16/2009

12/03/2009

12/16/2009

11/25/2009

12/16/2009

12/03/2009

12/15/2009

11/23/2009

12/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145502	TAYLORVILLE CARE CENTER	600 SOUTH HOUSTON
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145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
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145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
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145771	RIVER BLUFF NURSING HOME	4401 NORTH MAIN STREET
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145771	RIVER BLUFF NURSING HOME	4401 NORTH MAIN STREET
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145821	ROSEWOOD CARE CENTER OF ELGIN	2355 ROYAL
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TAYLORVILLE	IL	62568	(217) 824-9636
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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ROCKFORD	IL	61103	(815) 877-8061
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ROCKFORD	IL	61103	(815) 877-8061
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ELGIN	IL	60123	(847) 888-9585
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2009

12/15/2009

10/14/2009

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12/15/2009

11/13/2009

12/15/2009

11/13/2009

12/15/2009

11/16/2009

12/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOULEVARD

145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
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1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD
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1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
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146078	PERSHING CONVALESCENT HOME	3900 SOUTH OAK PARK AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARION	IL	62959	(618) 997-1365
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NORTH AURORA	IL	60542	(630) 892-7627
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NORTH AURORA	IL	60542	(630) 892-7627
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GLENWOOD	IL	60425	(708) 758-6200
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CHARLESTON	IL	61920	(217) 345-7066
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CHARLESTON	IL	61920	(217) 345-7066
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STICKNEY	IL	60402	(708) 484-7543
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/08/2009

12/15/2009

12/02/2009

12/14/2009

12/02/2009

12/14/2009

11/25/2009

12/11/2009

11/30/2009

12/11/2009

11/30/2009

12/11/2009

10/28/2009

12/11/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

to prevent new bed (pressure) sores or heal existing bed sores.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145336	WARREN BARR PAVILION	66 WEST OAK STREET
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145336	WARREN BARR PAVILION	66 WEST OAK STREET
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145336	WARREN BARR PAVILION	66 WEST OAK STREET
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145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
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145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
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145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
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145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60610	(312) 705-5100
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CHICAGO	IL	60610	(312) 705-5100
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CHICAGO	IL	60610	(312) 705-5100
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GRANITE CITY	IL	62040	(618) 931-3900
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ROCKFORD	IL	61108	(815) 397-5531
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ROCKFORD	IL	61108	(815) 397-5531
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ROCKFORD	IL	61108	(815) 397-5531
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/19/2009

12/10/2009

11/19/2009

12/10/2009

11/19/2009

12/10/2009

11/12/2009

12/10/2009

11/25/2009

12/10/2009

11/25/2009

12/10/2009

11/25/2009

12/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

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Quality Care Deficiencies

Health

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Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Immediate jeopardy to resident health or safety

Provide needed housekeeping and maintenance.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing,

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
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145689	MANORCARE OF ELK GROVE VILLAGE	1920 NERGE ROAD
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145819	CLAREMONT REHAB & LIVING CTR	150 NORTH WEILAND ROAD
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145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
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145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
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145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 487-1200
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ELK GROVE VILLAGE	IL	60007	(847) 301-0550
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BUFFALO GROVE	IL	60089	(847) 465-0200
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HILLSIDE	IL	60162	(708) 544-9933
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HILLSIDE	IL	60162	(708) 544-9933
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HILLSIDE	IL	60162	(708) 544-9933
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/01/2009

12/09/2009

11/03/2009

12/09/2009

12/01/2009

12/09/2009

10/22/2009

12/09/2009

10/22/2009

12/09/2009

10/22/2009

12/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Protect each resident from all abuse, physical punishment, and

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146016	SUNSET REHABILITATION & HEALTH CARE	129 SOUTH 1ST AVENUE
145126	ALDEN LINCOLN REHAB & H C CTR	504 WEST WELLINGTON AVENUE
145126	ALDEN LINCOLN REHAB & H C CTR	504 WEST WELLINGTON AVENUE
145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
1.40E+169	WINCREST NURSING CENTER CORP	6326 NORTH WINTHROP AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FOREST PARK	IL	60130	(708) 488-9850
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200
CANTON	IL	61520	(309) 647-4327
CHICAGO	IL	60657	(773) 281-6200
CHICAGO	IL	60657	(773) 281-6200
OREGON	IL	61061	(815) 732-7994
CHICAGO	IL	60653	(312) 326-2000
CHICAGO	IL	60660	(773) 338-7800

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/08/2009

12/09/2009

11/23/2009

12/09/2009

11/23/2009

12/09/2009

12/08/2009

12/09/2009

12/03/2009

12/08/2009

12/03/2009

12/08/2009

11/18/2009

12/08/2009

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12/07/2009

12/01/2009

12/05/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Rights Deficiencies
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Health	Mistreatment Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

being separated from others.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Send and promptly deliver unopened mail to residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a private telephone available for use.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468
14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
14A057	ALL AMERICAN NURSING HOME	5448 NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 863-0500
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DOLTON	IL	60419	(708) 841-9550
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DOLTON	IL	60419	(708) 841-9550
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HARRISBURG	IL	62946	(618) 252-7405
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HARRISBURG	IL	62946	(618) 252-7405
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CHICAGO	IL	60640	(773) 334-2224
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CHICAGO	IL	60640	(773) 334-2224
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/12/2009

12/04/2009

11/10/2009

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11/10/2009

12/04/2009

11/16/2009

12/04/2009

11/16/2009

12/04/2009

11/02/2009

12/04/2009

11/02/2009

12/04/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.

Provide care in a way that keeps or builds each resident's dignity and self respect.

Pattern

Potential for minimal harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Give or get special rehabilitation if in the patient's plan of care.

Pattern

Minimal harm or potential for actual harm

Provide social services for related

Pattern

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BROADWAY STREET

14A057

ALL AMERICAN NURSING HOME

5448 NORTH
BROADWAY STREET

14A057

ALL AMERICAN NURSING HOME

5448 NORTH
BROADWAY STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

145987

GALESBURG TERRACE

1145 FRANK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60640	(773) 334-2224
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CHICAGO	IL	60640	(773) 334-2224
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/02/2009

12/04/2009

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12/03/2009

12/02/2009

12/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical problems to help each resident achieve the highest possible quality of life.		harm
Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
146008	ALDEN OF WATERFORD	2021 RANDI DRIVE
146064	LINCOLN MANOR	2650 NORTH MONROE STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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AURORA	IL	60505	(630) 851-7266
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DECATUR	IL	62526	(217) 875-1973
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CHICAGO	IL	60621	(773) 224-5900
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EAST SAINT	IL	62205	(618) 874-3597
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/09/2009

12/02/2009

11/09/2009

12/02/2009

11/09/2009

12/02/2009

11/24/2009

12/02/2009

11/13/2009

12/02/2009

11/09/2009

12/01/2009

10/30/2009

12/01/2009

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needed every day and in emergencies, and give them out properly.

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that residents are safe

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145897	LEBANON CARE CENTER	1201 NORTH ALTON
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145220	PINE CREST HEALTH CARE	3300 WEST 175TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LOUIS

HERRIN	IL	62948	(618) 942-7391
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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HAZEL CREST	IL	60429	(708) 335-2400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/23/2009

12/01/2009

09/28/2009

11/30/2009

10/14/2009

11/28/2009

10/14/2009

11/28/2009

11/09/2009

11/25/2009

11/09/2009

11/25/2009

10/19/2009

11/24/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from serious medication errors.

harm

Keep accurate and appropriate medical records.

Pattern

Potential for minimal harm

Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.

Widespread

Potential for minimal harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68
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145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
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145825	SOUTH ELGIN REHAB & HCC	746 WEST SPRING STREET
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145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
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146034	TILLERS NSG AND REHAB CTR	4390 ROUTE 71
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARRIER MILLS	IL	62917	(618) 994-2323
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ROCK ISLAND	IL	61201	(309) 788-7631
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SOUTH ELGIN	IL	60177	(847) 697-0565
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BEMENT	IL	61813	(217) 678-2191
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OSWEGO	IL	60543	(630) 554-1001
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/04/2009

11/20/2009

11/19/2009

11/20/2009

10/30/2009

11/20/2009

11/10/2009

11/20/2009

10/26/2009

11/20/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146038	PRAIRIE CITY REHAB & H C	825 E MAIN STREET, RR #2, BOX 97
146038	PRAIRIE CITY REHAB & H C	825 E MAIN STREET, RR #2, BOX 97
145801	PLEASANT VIEW LUTHER HOME	505 COLLEGE AVENUE
145830	WOOD GLEN NURSING & REHAB CTR	201 WEST NORTH AVENUE
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PRAIRIE CITY	IL	61470	(309) 775-3313
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PRAIRIE CITY	IL	61470	(309) 775-3313
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OTTAWA	IL	61350	(815) 434-1130
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WEST CHICAGO	IL	60185	(630) 876-8100
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CHICAGO	IL	60644	(773) 287-5959
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/13/2009

11/20/2009

10/13/2009

11/20/2009

11/19/2009

11/19/2009

10/15/2009

11/19/2009

11/12/2009

11/19/2009

11/17/2009

11/18/2009

11/17/2009

11/18/2009

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MAYFIELD

145639

CHICAGO RIDGE NURSING CENTER

10602 SOUTHWEST
HIGHWAY

145819

CLAREMONT REHAB & LIVING CTR

150 NORTH WEILAND
ROAD

1.40E+148

COLUMBUS MANOR RES CARE HOME

5107 21 WEST
JACKSON
BOULEVARD

145347

GILMAN HEALTHCARE CENTER

1390 SOUTH
CRESCENT STREET,
BOX 307

145413

ASTA CARE CENTER OF TOLUCA

101 EAST VIA
GHIGLIERI

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO RIDGE	IL	60415	(708) 448-1540
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BUFFALO GROVE	IL	60089	(847) 465-0200
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CHICAGO	IL	60644	(773) 378-5490
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GILMAN	IL	60938	(815) 265-7208
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TOLUCA	IL	61369	(815) 452-2367
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/23/2009

11/16/2009

10/27/2009

11/16/2009

10/01/2009

11/15/2009

10/26/2009

11/13/2009

10/26/2009

11/13/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

discharging or transferring a resident.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
145208	BRIDGEVIEW HEALTH CARE CENTER	8100 SOUTH HARLEM AVENUE
145772	ODD FELLOW-REBEKAH HOME	201 LAFAYETTE AVENUE EAST
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TOLUCA	IL	61369	(815) 452-2367
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CHICAGO	IL	60644	(773) 287-5959
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CHICAGO	IL	60644	(773) 287-5959
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PAXTON	IL	60957	(217) 379-4896
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BRIDGEVIEW	IL	60455	(708) 594-5440
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MATTOON	IL	61938	(217) 235-5449
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MARYVILLE	IL	62062	(618) 344-7750
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/26/2009

11/13/2009

10/14/2009

11/13/2009

10/14/2009

11/13/2009

10/22/2009

11/13/2009

10/30/2009

11/12/2009

10/27/2009

11/12/2009

11/09/2009

11/11/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

update the care plan.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Properly hold, secure and manage each resident's personal money which is deposited with

Pattern

Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146019

WABASH CHRISTIAN RETIREMENT

COLLEGE
BOULEVARD

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARMI	IL	62821	(618) 382-4644
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ROCKFORD	IL	61107	(815) 229-1999
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ROCKFORD	IL	61107	(815) 229-1999
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ROCKFORD	IL	61107	(815) 229-1999
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ROCKFORD	IL	61107	(815) 229-1999
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/29/2009

11/11/2009

11/10/2009

11/10/2009

11/10/2009

11/10/2009

11/10/2009

11/10/2009

11/10/2009

11/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the nursing home.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145033	TERRACE NH, THE	1615 SUNSET AVENUE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
146112	BRADLEY ROYALE	650 NORTH KINZIE
146112	BRADLEY ROYALE	650 NORTH KINZIE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61107	(815) 229-1999
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CHICAGO	IL	60644	(773) 287-5959
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JACKSONVILLE	IL	62650	(217) 245-4174
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WAUKEGAN	IL	60087	(847) 244-6700
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EVERGREEN PARK	IL	60805	(708) 907-7000
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BRADLEY	IL	60915	(815) 933-1666
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BRADLEY	IL	60915	(815) 933-1666
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/10/2009

11/10/2009

10/14/2009

11/09/2009

09/23/2009

11/09/2009

10/07/2009

11/06/2009

11/05/2009

11/06/2009

10/09/2009

11/05/2009

10/09/2009

11/05/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

dehydration.

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
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Provide clean bed and bath linens that are in good condition.	Pattern	Minimal harm or potential for actual harm
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Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
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Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146112	BRADLEY ROYALE	650 NORTH KINZIE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BRADLEY	IL	60915	(815) 933-1666
RIGHTON PARK	IL	60471	(708) 747-6120
RIGHTON PARK	IL	60471	(708) 747-6120
RIGHTON PARK	IL	60471	(708) 747-6120
PEORIA HEIGHTS	IL	61614	(309) 685-1545
PEORIA HEIGHTS	IL	61614	(309) 685-1545
PEORIA HEIGHTS	IL	61614	(309) 685-1545
PEORIA HEIGHTS	IL	61614	(309) 685-1545

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/09/2009

11/05/2009

09/22/2009

11/04/2009

10/29/2009

11/04/2009

10/29/2009

11/04/2009

10/15/2009

11/04/2009

10/15/2009

11/04/2009

10/15/2009

11/04/2009

10/15/2009

11/04/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
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145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
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145811	BELLA VISTA CARE CENTER	1629 GARDNER LANE
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145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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145244	LAKE SHORE HLTHCARE &REHAB CTR	7200 NORTH SHERIDAN ROAD
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145494	MCLEAN COUNTY NURSING HOME	901 NORTH MAIN
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA HEIGHTS	IL	61614	(309) 685-1545
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PEORIA HEIGHTS	IL	61614	(309) 685-1545
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PEORIA HEIGHTS	IL	61614	(309) 685-1545
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CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60626	(773) 973-7200
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NORMAL	IL	61761	(309) 888-5380
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/15/2009

11/04/2009

10/15/2009

11/04/2009

10/15/2009

11/04/2009

10/16/2009

11/04/2009

10/15/2009

11/03/2009

10/14/2009

11/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Try to resolve each resident's complaints quickly.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.
145663	ELMWOOD TERRACE HEALTHCARE CTR	1017 WEST GALENA BOULEVARD
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
1.40E+108	KANKAKEE TERRACE	100 BELLE AIRE
145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORTHBROOK	IL	60062	(847) 795-9700
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AURORA	IL	60506	(630) 897-3100
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CHICAGO	IL	60621	(773) 224-5900
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BOURBONNAIS	IL	60914	(815) 939-0910
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SAVOY	IL	61874	(217) 402-9700
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BURNHAM	IL	60633	(708) 862-1260
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STREATOR	IL	61364	(815) 672-9390
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STREATOR	IL	61364	(815) 672-9390
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/08/2009

11/03/2009

10/27/2009

11/02/2009

10/14/2009

11/02/2009

10/15/2009

10/31/2009

10/29/2009

10/30/2009

08/21/2009

10/30/2009

10/29/2009

10/30/2009

10/29/2009

10/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145350

MANORCARE OF ROLLING MEADOWS

4225 KIRCHOFF ROAD

145350

MANORCARE OF ROLLING MEADOWS

4225 KIRCHOFF ROAD

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

145563

PROVENA ST ANNE CENTER

4405 HIGHCREST
ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROLLING MEADOWS	IL	60008	(847) 397-2400
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ROLLING MEADOWS	IL	60008	(847) 397-2400
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ROCKFORD	IL	61107	(815) 229-1999
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ROCKFORD	IL	61107	(815) 229-1999
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/29/2009

10/29/2009

10/29/2009

10/29/2009

10/27/2009

10/28/2009

10/27/2009

10/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needed for medical treatment.

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Immediate jeopardy to resident health or safety

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Immediate jeopardy to resident health or safety

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
14E390	BAYSIDE TERRACE	1100 SOUTH LEWIS AVENUE
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145765	HERITAGE NURSING HOME	5888 NORTH RIDGE
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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WAUKEGAN	IL	60085	(847) 244-9099
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JOLIET	IL	60435	(815) 725-3400
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CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60660	(773) 769-2626
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NILES	IL	60714	(847) 647-6400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/27/2009

10/28/2009

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10/28/2009

10/28/2009

10/16/2009

10/27/2009

09/30/2009

10/27/2009

09/18/2009

10/27/2009

10/02/2009

10/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146083	MANOR COURT OF PRINCETON	140 NORTH SIXTH STREET
145087	MANORCARE OF OAK LAWN WEST	6300 WEST 95TH STREET
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
145630	FOREST VILLA NSG & REHAB, LLC	6840 WEST TOUHY AVENUE
145112	HOLY FAMILY NURSING & REHAB CENTER	2380 DEMPSTER STREET
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PRINCETON	IL	61356	(815) 875-6600
OAK LAWN	IL	60453	(708) 599-8800
NILES	IL	60714	(847) 647-6400
NILES	IL	60714	(847) 647-6400
DES PLAINES	IL	60016	(847) 296-3335
BELLEVILLE	IL	62220	(618) 277-7700
BELLEVILLE	IL	62220	(618) 277-7700
BELLEVILLE	IL	62220	(618) 277-7700

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/13/2009

10/26/2009

09/25/2009

10/25/2009

10/02/2009

10/25/2009

10/02/2009

10/25/2009

10/14/2009

10/23/2009

07/02/2009

10/23/2009

07/02/2009

10/23/2009

07/21/2009

10/23/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
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Health	Environmental Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Environmental Deficiencies
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Health	Pharmacy Service Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are safe	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WEST

145241

HELIA SOUTHBELT HEALTHCARE

101 SOUTH BELT
WEST

145241

HELIA SOUTHBELT HEALTHCARE

101 SOUTH BELT
WEST

145241

HELIA SOUTHBELT HEALTHCARE

101 SOUTH BELT
WEST

145241

HELIA SOUTHBELT HEALTHCARE

101 SOUTH BELT
WEST

145718

CRESTWOOD CARE CENTRE

14255 SOUTH CICERO
AVENUE

145718

CRESTWOOD CARE CENTRE

14255 SOUTH CICERO
AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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CRESTWOOD	IL	60445	(708) 371-0400
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CRESTWOOD	IL	60445	(708) 371-0400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/01/2009

10/23/2009

10/01/2009

10/23/2009

10/01/2009

10/23/2009

10/01/2009

10/23/2009

09/30/2009

10/23/2009

09/30/2009

10/23/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from serious medication errors.

harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145382	LEE MANOR	1301 LEE STREET
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145483	MONTGOMERY NURSING & REHAB CTR, INC	9086 IL ROUTE 127, P O BOX 309
145483	MONTGOMERY NURSING & REHAB CTR, INC	9086 IL ROUTE 127, P O BOX 309
145483	MONTGOMERY NURSING & REHAB CTR, INC	9086 IL ROUTE 127, P O BOX 309
145278	STERLING PAVILION	105 EAST 23RD STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRESTWOOD	IL	60445	(708) 371-0400
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BLOOMINGTON	IL	61701	(309) 827-6046
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DES PLAINES	IL	60018	(847) 635-4000
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CHICAGO	IL	60640	(773) 769-2570
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HILLSBORO	IL	62049	(217) 532-6126
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HILLSBORO	IL	62049	(217) 532-6126
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HILLSBORO	IL	62049	(217) 532-6126
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STERLING	IL	61081	(815) 626-4264
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/30/2009 10/23/2009

10/22/2009 10/22/2009

10/02/2009 10/22/2009

10/09/2009 10/22/2009

10/06/2009 10/22/2009

10/06/2009 10/22/2009

10/06/2009 10/22/2009

10/15/2009 10/21/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145278	STERLING PAVILION	105 EAST 23RD STREET
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LIBERTYVILLE	IL	60048	(847) 816-3200
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LONG GROVE	IL	60047	(847) 438-8275
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GLENVIEW	IL	60025	(847) 729-9090
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GLENVIEW	IL	60025	(847) 729-9090
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STERLING	IL	61081	(815) 626-4264
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MARYVILLE	IL	62062	(618) 288-5999
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EVERGREEN PARK	IL	60805	(708) 907-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/21/2009

10/21/2009

10/09/2009

10/21/2009

10/01/2009

10/20/2009

10/01/2009

10/20/2009

10/15/2009

10/20/2009

10/06/2009

10/19/2009

10/19/2009

10/19/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

Widespread

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
146022	FAIR OAKS	200 HEALTH CARE DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EVERGREEN PARK	IL	60805	(708) 907-7000
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GREENVILLE	IL	62246	(618) 664-1230
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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ROCKFORD	IL	61107	(815) 229-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/19/2009

10/19/2009

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09/30/2009

10/16/2009

09/30/2009

10/16/2009

09/30/2009

10/16/2009

09/30/2009

10/16/2009

09/30/2009

10/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

without a catheter is not given a catheter, unless it is necessary.

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give enough notice to the resident before changing the resident's room or roommate.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Tell the resident or the resident's representative in writing how long

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145304	BRENTWOOD NORTH HC &REHAB CTR	3705 DEERFIELD ROAD
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145304	BRENTWOOD NORTH HC &REHAB CTR	3705 DEERFIELD ROAD
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145471	MONTEBELLO HEALTHCARE CENTER	1599 KEOKUK STREET
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145471	MONTEBELLO HEALTHCARE CENTER	1599 KEOKUK STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

RIVERWOODS	IL	60015	(847) 947-9000
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RIVERWOODS	IL	60015	(847) 947-9000
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HAMILTON	IL	62341	(217) 847-3931
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HAMILTON	IL	62341	(217) 847-3931
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/02/2009

10/16/2009

10/02/2009

10/16/2009

10/01/2009

10/16/2009

10/01/2009

10/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the nursing home will hold the resident's bed when the resident temporarily leaves the facility.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Minimal harm or potential for actual harm

Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145471	MONTEBELLO HEALTHCARE CENTER	1599 KEOKUK STREET
145613	ATRIUM HC & REHAB CTR OF CAHOKIA	3354 JEROME LANE
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145430	CHRISTIAN NURSING HOME	1507 7TH STREET
145430	CHRISTIAN NURSING HOME	1507 7TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HAMILTON	IL	62341	(217) 847-3931
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CAHOKIA	IL	62206	(618) 337-9400
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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LINCOLN	IL	62656	(217) 732-2189
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LINCOLN	IL	62656	(217) 732-2189
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/01/2009

10/16/2009

10/01/2009

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10/16/2009

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10/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145430	CHRISTIAN NURSING HOME	1507 7TH STREET
145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LINCOLN	IL	62656	(217) 732-2189
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NOKOMIS	IL	62075	(217) 563-7725
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CHICAGO	IL	60614	(773) 348-4055
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JONESBORO	IL	62952	(618) 833-7093
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JONESBORO	IL	62952	(618) 833-7093
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CHICAGO	IL	60649	(773) 731-7300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/30/2009

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08/20/2009

10/15/2009

08/20/2009

10/15/2009

10/08/2009

10/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Pattern

Minimal harm or potential for actual harm

Use a registered nurse at least 8 hours a day, 7 days a week.

Widespread

Minimal harm or potential for actual harm

Store, cook, and give out food in a safe and clean way.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home

Pattern

Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EXCHANGE

145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145434	CLARIDGE HEALTHCARE CENTER	700 JENKISSON
145683	ABINGTON OF GLENVIEW	3901 GLENVIEW ROAD
145835	LEXINGTON OF WHEELING	730 WEST HINTZ ROAD
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

URBANA	IL	61802	(217) 384-3784
WATSEKA	IL	60970	(815) 432-5476
LAKE BLUFF	IL	60044	(847) 295-3900
GLENVIEW	IL	60025	(847) 729-0000
WHEELING	IL	60090	(847) 537-7474
JONESBORO	IL	62952	(618) 833-7093
JACKSONVILLE	IL	62650	(217) 245-4174

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/14/2009

09/21/2009

10/14/2009

10/01/2009

10/14/2009

08/20/2009

10/14/2009

09/23/2009

10/14/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145219	BURGESS SQUARE HEALTHCARE CTR	5801 SOUTH CASS AVENUE
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145102	MEMORIAL CARE CENTER	4315 MEMORIAL DRIVE
145102	MEMORIAL CARE CENTER	4315 MEMORIAL DRIVE
145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JACKSONVILLE	IL	62650	(217) 245-4174
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JACKSONVILLE	IL	62650	(217) 245-4174
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WESTMONT	IL	60559	(630) 971-2645
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EAST PEORIA	IL	61611	(309) 699-5400
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EAST PEORIA	IL	61611	(309) 699-5400
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CHICAGO	IL	60649	(773) 356-9300
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BELLEVILLE	IL	62226	(618) 257-5060
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BELLEVILLE	IL	62226	(618) 257-5060
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JERSEYVILLE	IL	62052	(618) 498-6441
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/12/2009

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09/15/2009

10/12/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

emergencies, and give them out properly.

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.

Pattern

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Have drugs and other similar products available, which are

Isolated

Minimal harm or potential for actual harm

STREET

145864	PRESIDENTIAL PAVILION	8001 SOUTH WESTERN AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60620	(773) 436-6600
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RIGHTON PARK	IL	60471	(708) 747-6120
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NOKOMIS	IL	62075	(217) 563-7725
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NOKOMIS	IL	62075	(217) 563-7725
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NOKOMIS	IL	62075	(217) 563-7725
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NOKOMIS	IL	62075	(217) 563-7725
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/25/2009

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Sage R&D

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Resident Assessment Deficiencies

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Resident Rights Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

products available, which are needed every day and in emergencies, and give them out properly.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Potential for minimal harm
Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Let the resident or the resident's	Pattern	Potential for minimal harm

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Based on Nursing Home Compare - Complaint Deficiency

145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NOKOMIS	IL	62075	(217) 563-7725
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PITTSFIELD	IL	62363	(217) 285-5200
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FREEPORT	IL	61032	(815) 232-6181
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FREEPORT	IL	61032	(815) 232-6181
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FREEPORT	IL	61032	(815) 232-6181
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ROCKFORD	IL	61108	(815) 397-5531
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ROCKFORD	IL	61108	(815) 397-5531
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/23/2009

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10/09/2009

09/23/2009

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09/28/2009

10/09/2009

09/28/2009

10/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

representative look at all records.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-5531
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ROCKFORD	IL	61108	(815) 397-5531
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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JERSEYVILLE	IL	62052	(618) 498-6441
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/28/2009

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10/08/2009

10/01/2009

10/08/2009

09/15/2009

10/08/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145926	VERMILION MANOR NURSING HOME	14792 CATLIN TILTON ROAD
145456	HERITAGE MANOR-CARLINVILLE	1200 UNIVERSITY AVENUE
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DANVILLE	IL	61834	(217) 443-6430
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CARLINVILLE	IL	62626	(217) 854-4433
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QUINCY	IL	62301	(217) 224-3780
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QUINCY	IL	62301	(217) 224-3780
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QUINCY	IL	62301	(217) 224-3780
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CHICAGO	IL	60625	(773) 271-5600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/07/2009

09/15/2009

10/07/2009

09/17/2009

10/07/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145743	WEST SUBURBAN HOSPITAL MED CTR	ERIE AT AUSTIN
145900	PRAIRIE VIEW CR CTR-LEWISTOWN	175 EAST SYCAMORE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145038	HEARTLAND OF DECATUR	444 WEST HARRISON STREET
145837	PITTSFIELD MANOR	610 LOWRY STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK PARK	IL	60302	(708) 763-6018
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LEWISTOWN	IL	61542	(309) 547-2267
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URBANA	IL	61802	(217) 384-3784
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CARBONDALE	IL	62901	(618) 549-3355
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DECATUR	IL	62526	(217) 877-7333
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PITTSFIELD	IL	62363	(217) 285-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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10/05/2009

09/18/2009

10/02/2009

09/24/2009

10/02/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145837	PITTSFIELD MANOR	610 LOWRY STREET
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145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
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145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
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145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
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145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
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145968	KEWANEE CARE HOME	144 JUNIOR AVENUE
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14E812	MOUNT VERNON HEALTH CARE CENTER	#5 DOCTORS PARK
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PITTSFIELD	IL	62363	(217) 285-5200
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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KEWANEE	IL	61443	(309) 853-4429
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MOUNT VERNON	IL	62864	(618) 242-1064
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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08/31/2009

10/02/2009

10/01/2009

10/02/2009

11/05/2009

10/02/2009

09/10/2009

10/02/2009

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Pattern

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62220	(618) 277-7700
BELLEVILLE	IL	62220	(618) 277-7700
LIBERTYVILLE	IL	60048	(847) 816-3200
LIBERTYVILLE	IL	60048	(847) 816-3200
LIBERTYVILLE	IL	60048	(847) 816-3200
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
CARBONDALE	IL	62901	(618) 549-3355
CHICAGO	IL	60649	(773) 721-5000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/02/2009

10/01/2009

07/02/2009

10/01/2009

09/01/2009

10/01/2009

09/01/2009

10/01/2009

09/01/2009

10/01/2009

08/18/2009

10/01/2009

08/18/2009

10/01/2009

09/15/2009

10/01/2009

09/22/2009

10/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Automatic Sprinkler Systems Deficiencies

Fire Safety

Automatic Sprinkler Systems Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
automatic sprinkler systems that have been maintained in working order.	Widespread	Minimal harm or potential for actual harm
have an adequate water supply for the sprinkler system.	Widespread	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern	Minimal harm or potential for actual harm
Properly mark drugs and other	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 721-5000
CHICAGO	IL	60649	(773) 721-5000
CHICAGO	IL	60649	(773) 721-5000
CHICAGO	IL	60632	(773) 884-0484
CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/22/2009

10/01/2009

09/22/2009

10/01/2009

09/29/2009

10/01/2009

04/30/2009

09/30/2009

06/09/2009

09/30/2009

08/04/2009

09/30/2009

08/04/2009

09/30/2009

08/04/2009

09/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900
CHICAGO	IL	60621	(773) 224-5900
EVERGREEN PARK	IL	60805	(708) 907-7000
CARBONDALE	IL	62901	(618) 549-3355
BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/10/2009

09/30/2009

09/10/2009

09/30/2009

09/23/2009

09/30/2009

09/23/2009

09/30/2009

09/24/2009

09/30/2009

09/15/2009

09/30/2009

09/16/2009

09/30/2009

09/16/2009

09/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

if in the patient's plan of care.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146012	SYCAMORE	720 SYCAMORE
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145510	IMPERIAL GROVE PAVILION, THE	1366 WEST FULLERTON AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

QUINCY	IL	62301	(217) 222-1480
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LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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CAMP POINT	IL	62320	(217) 593-7734
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CHICAGO	IL	60614	(773) 248-9300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/15/2009

09/30/2009

08/26/2009

09/30/2009

08/26/2009

09/30/2009

09/18/2009

09/29/2009

09/14/2009

09/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

prevent/deal with mice, insects, or other pests.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145510	IMPERIAL GROVE PAVILION, THE	1366 WEST FULLERTON AVENUE
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145897	LEBANON CARE CENTER	1201 NORTH ALTON
14E812	MOUNT VERNON HEALTH CARE CENTER	#5 DOCTORS PARK
145479	ATRIUM HEALTH CARE CENTER	1425 WEST ESTES AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60614	(773) 248-9300
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CAMP POINT	IL	62320	(217) 593-7734
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CHICAGO	IL	60628	(773) 928-2000
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LEBANON	IL	62254	(618) 537-4401
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MOUNT VERNON	IL	62864	(618) 242-1064
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CHICAGO	IL	60626	(773) 973-4780
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/14/2009

09/28/2009

09/18/2009

09/28/2009

09/17/2009

09/28/2009

09/28/2009

09/28/2009

09/10/2009

09/28/2009

09/08/2009

09/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is safe, easy to use, clean and comfortable.

Pattern

Potential for minimal harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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145229	HERITAGE MANOR-SPRINGFIELD	900 NORTH RUTLEDGE
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145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
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145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60649	(773) 356-9300
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SPRINGFIELD	IL	62702	(217) 789-0930
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BELLEVILLE	IL	62226	(618) 235-6600
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BELLEVILLE	IL	62226	(618) 235-6600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/08/2009

09/25/2009

09/08/2009

09/25/2009

09/08/2009

09/25/2009

09/24/2009

09/24/2009

09/11/2009

09/24/2009

09/11/2009

09/24/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Potential for minimal harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST
145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62226	(618) 235-6600
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JACKSONVILLE	IL	62650	(217) 245-4174
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HARVEY	IL	60426	(708) 333-9550
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CENTRALIA	IL	62801	(618) 533-1200
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CENTRALIA	IL	62801	(618) 533-1200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/11/2009

09/24/2009

09/23/2009

09/24/2009

09/04/2009

09/23/2009

09/02/2009

09/23/2009

09/02/2009

09/23/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

representative; or 3) check and update the care plan.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145666	CENTRALIA MANOR	1910 EAST MCCORD RTE 161 EAST
14E360	SHELDON HEALTH CARE CENTER	170 WEST CONCORD
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145151	HERITAGE MANOR-MENDOTA	1201 FIRST AVENUE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CENTRALIA	IL	62801	(618) 533-1200
SHELDON	IL	60966	(815) 429-3522
JOLIET	IL	60435	(815) 744-5560
JOLIET	IL	60435	(815) 744-5560
MENDOTA	IL	61342	(815) 539-6745
GLEN CARBON	IL	62034	(618) 288-5014
GLEN CARBON	IL	62034	(618) 288-5014
GLEN CARBON	IL	62034	(618) 288-5014

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/02/2009

09/23/2009

09/03/2009

09/23/2009

09/01/2009

09/21/2009

09/01/2009

09/21/2009

09/10/2009

09/18/2009

08/05/2009

09/18/2009

08/05/2009

09/18/2009

08/05/2009

09/18/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Mistreatment Deficiencies
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Health	Mistreatment Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Isolated	Minimal harm or potential for actual

ROAD

145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
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145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET
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145690	GALESBURG COTTAGE HOSPITAL SKILLED NSG UNIT	695 NORTH KELLOG STREET
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145975	ROCHELLE REHAB & HEALTH CARE CENTER	900 NORTH 3RD STREET
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145975	ROCHELLE REHAB & HEALTH CARE CENTER	900 NORTH 3RD STREET
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145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
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145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLEN CARBON	IL	62034	(618) 288-5014
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STERLING	IL	61081	(815) 626-9020
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GALESBURG	IL	61401	(309) 345-4309
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ROCHELLE	IL	61068	(815) 562-4111
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ROCHELLE	IL	61068	(815) 562-4111
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BLOOMINGDALE	IL	60108	(630) 894-7400
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BLOOMINGDALE	IL	60108	(630) 894-7400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/05/2009

09/18/2009

08/27/2009

09/18/2009

09/15/2009

09/18/2009

08/20/2009

09/18/2009

08/20/2009

09/18/2009

08/28/2009

09/17/2009

08/28/2009

09/17/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.

harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145430	CHRISTIAN NURSING HOME	1507 7TH STREET
145430	CHRISTIAN NURSING HOME	1507 7TH STREET
145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET
145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGDALE	IL	60108	(630) 894-7400
BLOOMINGDALE	IL	60108	(630) 894-7400
ROCK ISLAND	IL	61201	(309) 788-0458
LINCOLN	IL	62656	(217) 732-2189
LINCOLN	IL	62656	(217) 732-2189
WAUKEGAN	IL	60085	(847) 249-2400
WAUKEGAN	IL	60085	(847) 249-2400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/28/2009

09/17/2009

08/28/2009

09/17/2009

08/28/2009

09/17/2009

08/27/2009

09/15/2009

08/27/2009

09/15/2009

09/01/2009

09/15/2009

09/01/2009

09/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are well nourished.	Widespread	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Send and promptly deliver unopened mail to residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145781	APPLEWOOD REHABILITATION CENTER	21020 KOSTNER AVENUE
145229	HERITAGE MANOR-SPRINGFIELD	900 NORTH RUTLEDGE
145502	TAYLORVILLE CARE CENTER	600 SOUTH HOUSTON
145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MATTESON	IL	60443	(708) 747-1300
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SPRINGFIELD	IL	62702	(217) 789-0930
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TAYLORVILLE	IL	62568	(217) 824-9636
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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CHICAGO RIDGE	IL	60415	(708) 425-1100
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/12/2009

09/15/2009

09/14/2009

09/14/2009

09/14/2009

09/14/2009

08/14/2009

09/14/2009

08/14/2009

09/14/2009

08/14/2009

09/14/2009

09/02/2009

09/14/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HIGHWAY

145894

FOX RIVER PAVILION

400 EAST NEW YORK
STREET

145894

FOX RIVER PAVILION

400 EAST NEW YORK
STREET

145336

WARREN BARR PAVILION

66 WEST OAK STREET

145336

WARREN BARR PAVILION

66 WEST OAK STREET

145657

PROVIDENCE DOWNERS GROVE

3450 SARATOGA
AVENUE

145736

ALDEN TOWN MANOR REHAB & HCC

6120 WEST OGDEN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60505	(630) 897-8714
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AURORA	IL	60505	(630) 897-8714
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CHICAGO	IL	60610	(312) 705-5100
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CHICAGO	IL	60610	(312) 705-5100
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DOWNERS GROVE	IL	60515	(630) 969-2900
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CICERO	IL	60804	(708) 863-0500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/03/2009

09/14/2009

09/03/2009

09/14/2009

08/17/2009

09/11/2009

08/17/2009

09/11/2009

08/19/2009

09/11/2009

08/24/2009

09/11/2009

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.

harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Keep safe, clean and homelike surroundings.

Isolated

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Provide social services for related

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH STREET
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
146029	FRANCISCAN VILLAGE	1270 FRANCISCAN DRIVE
146084	PLEASANT VIEW REHAB & HCC	500 NORTH JACKSON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ORLAND PARK	IL	60462	(708) 349-8300
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GIRARD	IL	62640	(217) 627-2181
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CRETE	IL	60417	(708) 367-4401
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LEMONT	IL	60439	(630) 243-3406
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MORRISON	IL	61270	(815) 772-7288
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/27/2009

09/11/2009

08/10/2009

09/11/2009

08/26/2009

09/10/2009

08/19/2009

09/10/2009

08/28/2009

09/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical problems to help each resident achieve the highest possible quality of life.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145350	MANORCARE OF ROLLING MEADOWS	4225 KIRCHOFF ROAD
145636	CHARLESTON REHAB & HEALTH CARE CENTER	716 EIGHTEENTH STREET
145636	CHARLESTON REHAB & HEALTH CARE CENTER	716 EIGHTEENTH STREET
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
146108	MANOR COURT OF PEORIA	6900 NORTH STALWORTH
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROLLING MEADOWS	IL	60008	(847) 397-2400
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CHARLESTON	IL	61920	(217) 345-7054
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CHARLESTON	IL	61920	(217) 345-7054
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CHICAGO	IL	60649	(773) 356-9300
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PEORIA	IL	61615	(309) 693-1400
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LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/12/2009

09/09/2009

08/20/2009

09/09/2009

08/20/2009

09/09/2009

08/12/2009

09/09/2009

08/31/2009

09/09/2009

08/04/2009

09/09/2009

08/04/2009

09/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Have enough nurses to care for every resident in a way that maximizes the resident's well being.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145638	LEXINGTON HLTH CR CTR-BLMNGDL	165 SOUTH BLOOMINGDALE ROAD
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGDALE	IL	60108	(630) 980-8700
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MOMENCE	IL	60954	(815) 472-2423
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CHICAGO	IL	60609	(773) 927-4200
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CHICAGO	IL	60609	(773) 927-4200
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CHICAGO	IL	60609	(773) 927-4200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/25/2009

09/08/2009

08/25/2009

09/08/2009

08/31/2009

09/08/2009

08/31/2009

09/08/2009

08/31/2009

09/08/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

change drugs that cause unwanted effects.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146108	MANOR COURT OF PEORIA	6900 NORTH STALWORTH
145961	BEL-WOOD NURSING HOME	6701 WEST PLANK ROAD
145961	BEL-WOOD NURSING HOME	6701 WEST PLANK ROAD
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145038	HEARTLAND OF DECATUR	444 WEST HARRISON STREET
145038	HEARTLAND OF DECATUR	444 WEST HARRISON STREET
145038	HEARTLAND OF DECATUR	444 WEST HARRISON STREET
145294	PRAIRIE VILLAGE HEALTHCARE CTR	1024 WEST WALNUT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61615	(309) 693-1400
PEORIA	IL	61604	(309) 697-4541
PEORIA	IL	61604	(309) 697-4541
ROCKFORD	IL	61108	(815) 484-1002
DECATUR	IL	62526	(217) 877-7333
DECATUR	IL	62526	(217) 877-7333
DECATUR	IL	62526	(217) 877-7333
JACKSONVILLE	IL	62650	(217) 245-5175

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/31/2009

09/08/2009

08/28/2009

09/07/2009

09/03/2009

09/07/2009

09/23/2009

09/06/2009

07/21/2009

09/04/2009

07/21/2009

09/04/2009

07/21/2009

09/04/2009

06/29/2009

09/04/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145294	PRAIRIE VILLAGE HEALTHCARE CTR	1024 WEST WALNUT
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145294	PRAIRIE VILLAGE HEALTHCARE CTR	1024 WEST WALNUT
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145294	PRAIRIE VILLAGE HEALTHCARE CTR	1024 WEST WALNUT
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145819	CLAREMONT REHAB & LIVING CTR	150 NORTH WEILAND ROAD
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145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JACKSONVILLE	IL	62650	(217) 245-5175
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JACKSONVILLE	IL	62650	(217) 245-5175
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JACKSONVILLE	IL	62650	(217) 245-5175
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BUFFALO GROVE	IL	60089	(847) 465-0200
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CHICAGO	IL	60621	(773) 224-5900
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/29/2009

09/04/2009

06/29/2009

09/04/2009

06/29/2009

09/04/2009

08/25/2009

09/04/2009

06/09/2009

09/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
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145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
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145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
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145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
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145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
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145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 224-5900
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/04/2009

09/03/2009

08/04/2009

09/03/2009

08/04/2009

09/03/2009

08/04/2009

09/03/2009

08/07/2009

09/02/2009

08/07/2009

09/02/2009

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Keep all essential equipment working safely.	Isolated	Minimal harm or potential for actual harm
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Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Potential for minimal harm
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Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
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1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 725-3400
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/11/2009

09/01/2009

08/17/2009

09/01/2009

08/17/2009

09/01/2009

08/17/2009

09/01/2009

08/17/2009

09/01/2009

08/17/2009

09/01/2009

08/17/2009

09/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Administration Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Keep all essential equipment working safely.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Hire nurse aides who have completed required training and shown that they are skilled.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET
145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET
145774	HAVANA HEALTH CARE CENTER	609 NORTH HARPHAM STREET
145774	HAVANA HEALTH CARE CENTER	609 NORTH HARPHAM STREET
145774	HAVANA HEALTH CARE CENTER	609 NORTH HARPHAM STREET
145774	HAVANA HEALTH CARE CENTER	609 NORTH HARPHAM STREET
145774	HAVANA HEALTH CARE CENTER	609 NORTH HARPHAM STREET
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LINCOLN	IL	62656	(217) 735-1538
LINCOLN	IL	62656	(217) 735-1538
HAVANA	IL	62644	(309) 543-6121
HAVANA	IL	62644	(309) 543-6121
HAVANA	IL	62644	(309) 543-6121
HAVANA	IL	62644	(309) 543-6121
HAVANA	IL	62644	(309) 543-6121
LONG GROVE	IL	60047	(847) 438-8275

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/19/2009

09/01/2009

08/19/2009

09/01/2009

08/27/2009

09/01/2009

08/27/2009

09/01/2009

08/27/2009

09/01/2009

08/27/2009

09/01/2009

08/27/2009

09/01/2009

08/18/2009

09/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145926

VERMILION MANOR NURSING HOME

14792 CATLIN TILTON
ROAD

145838

PETERSON PARK HEALTH CARE CTR

6141 NORTH PULASKI
ROAD

145977

RENAISSANCE AT SOUTH SHORE,THE

2425 EAST 71ST
STREET

145977

RENAISSANCE AT SOUTH SHORE,THE

2425 EAST 71ST
STREET

146001

INTERNATIONAL NURSING & REHAB CENTER

4815 SOUTH
WESTERN AVE

145897

LEBANON CARE CENTER

1201 NORTH ALTON

145897

LEBANON CARE CENTER

1201 NORTH ALTON

145898

WOODSIDE EXTENDED CARE

120 WEST 26TH
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DANVILLE	IL	61834	(217) 443-6430
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CHICAGO	IL	60646	(773) 478-2000
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CHICAGO	IL	60649	(773) 721-5000
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CHICAGO	IL	60649	(773) 721-5000
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CHICAGO	IL	60609	(773) 927-4200
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LEBANON	IL	62254	(618) 537-4401
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LEBANON	IL	62254	(618) 537-4401
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SOUTH CHICAGO HEIGHT	IL	60411	(708) 756-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/30/2009

09/01/2009

08/11/2009

08/31/2009

08/11/2009

08/31/2009

08/11/2009

08/31/2009

08/31/2009

08/31/2009

08/13/2009

08/29/2009

08/13/2009

08/29/2009

08/28/2009

08/29/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

safety

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Pattern

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Minimal harm or potential for actual harm

Store, cook, and give out food in a safe and clean way.

Widespread

Potential for minimal harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145931	LIEBERMAN CENTER FOR HEALTH & REHAB	9700 GROSS POINT ROAD
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145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
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145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
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145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
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145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
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145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SKOKIE	IL	60076	(847) 929-3213
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ROCK ISLAND	IL	61201	(309) 788-7631
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ROCK ISLAND	IL	61201	(309) 788-7631
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ROCK ISLAND	IL	61201	(309) 788-7631
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ROCK ISLAND	IL	61201	(309) 788-7631
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ROCK ISLAND	IL	61201	(309) 788-7631
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/26/2009

08/29/2009

06/30/2009

08/28/2009

06/30/2009

08/28/2009

06/30/2009

08/28/2009

07/21/2009

08/28/2009

07/21/2009

08/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Get proof that a nurse aide has the training and skills that the State requires.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Keep each resident's personal and medical records private and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
145881	MID AMERICA CARE CENTER	4920 NORTH KENMORE
145229	HERITAGE MANOR-SPRINGFIELD	900 NORTH RUTLEDGE
145743	WEST SUBURBAN HOSPITAL MED CTR	ERIE AT AUSTIN
1.40E+307	NORTH AURORA CARE CENTER	310 BANBURY ROAD
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
145888	ALDEN NORTHMOOR REHAB & HCC	5831 NORTH NORTHWEST HIGHWAY
145765	HERITAGE NURSING HOME	5888 NORTH RIDGE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCK ISLAND	IL	61201	(309) 788-7631
CHICAGO	IL	60640	(773) 769-2700
SPRINGFIELD	IL	62702	(217) 789-0930
OAK PARK	IL	60302	(708) 763-6018
NORTH AURORA	IL	60542	(630) 892-7627
EVERGREEN PARK	IL	60805	(708) 907-7000
CHICAGO	IL	60653	(773) 285-0550
CHICAGO	IL	60631	(773) 775-8080
CHICAGO	IL	60660	(773) 769-2626

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/21/2009

08/28/2009

07/14/2009

08/28/2009

07/29/2009

08/27/2009

07/28/2009

08/27/2009

08/06/2009

08/27/2009

08/03/2009

08/26/2009

08/07/2009

08/26/2009

08/11/2009

08/26/2009

08/04/2009

08/25/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

confidential.

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
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Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
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Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the	Isolated	Actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145765	HERITAGE NURSING HOME	5888 NORTH RIDGE
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145968	KEWANEE CARE HOME	144 JUNIOR AVENUE
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145968	KEWANEE CARE HOME	144 JUNIOR AVENUE
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145968	KEWANEE CARE HOME	144 JUNIOR AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60660	(773) 769-2626
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ROCKFORD	IL	61103	(815) 316-1400
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KEWANEE	IL	61443	(309) 853-4429
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KEWANEE	IL	61443	(309) 853-4429
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KEWANEE	IL	61443	(309) 853-4429
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/04/2009

08/25/2009

08/07/2009

08/25/2009

08/05/2009

08/25/2009

08/05/2009

08/25/2009

08/05/2009

08/25/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

Give or get special rehabilitation if in the patient's plan of care.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146097	EL PASO HEALTH CARE CENTER	850 EAST SECOND STREET
145087	MANORCARE OF OAK LAWN WEST	6300 WEST 95TH STREET
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145629	PRAIRIE MANOR NRSG & REHAB CTR	345 DIXIE HIGHWAY
145708	COUNTRY HEALTH	RURAL ROUTE 1 BOX 14
146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
145683	ABINGTON OF GLENVIEW	3901 GLENVIEW ROAD
145347	GILMAN HEALTHCARE CENTER	1390 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EL PASO	IL	61738	(309) 527-2700
OAK LAWN	IL	60453	(708) 599-8800
CHICAGO	IL	60616	(312) 842-5000
CHICAGO HEIGHTS	IL	60411	(708) 754-7601
GIFFORD	IL	61847	(217) 568-7362
GRANITE CITY	IL	62040	(618) 877-2700
GLENVIEW	IL	60025	(847) 729-0000
GILMAN	IL	60938	(815) 265-7208

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/04/2009

08/25/2009

08/11/2009

08/24/2009

08/05/2009

08/24/2009

07/31/2009

08/24/2009

08/10/2009

08/24/2009

08/10/2009

08/24/2009

07/29/2009

08/23/2009

07/23/2009

08/22/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRESCENT STREET,
BOX 307

145347

GILMAN HEALTHCARE CENTER

1390 SOUTH
CRESCENT STREET,
BOX 307

145427

ELDERCARE OF ALTON

3523 WICKENHAUSER

145442

TOULON REHAB & HEALTH CARE CENTER

HIGHWAY 17 EAST P
O BOX 209

145639

CHICAGO RIDGE NURSING CENTER

10602 SOUTHWEST
HIGHWAY

146090

HAWTHORNE INN OF DANVILLE

3222 INDEPENDENCE
DRIVE

145447

HERITAGE MANOR-ELGIN

355 RAYMOND
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GILMAN	IL	60938	(815) 265-7208
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ALTON	IL	62002	(618) 465-8887
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TOULON	IL	61483	(309) 286-2631
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CHICAGO RIDGE	IL	60415	(708) 448-1540
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DANVILLE	IL	61832	(217) 431-1600
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ELGIN	IL	60120	(847) 697-6636
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/23/2009

08/22/2009

08/20/2009

08/22/2009

08/06/2009

08/21/2009

08/20/2009

08/21/2009

08/12/2009

08/21/2009

08/19/2009

08/20/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Provide clean bed and bath linens that are in good condition.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145447	HERITAGE MANOR-ELGIN	355 RAYMOND STREET
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
146052	ALHAMBRA CARE CENTER	417 EAST MAIN STREET, BOX 310
146052	ALHAMBRA CARE CENTER	417 EAST MAIN STREET, BOX 310
146083	MANOR COURT OF PRINCETON	140 NORTH SIXTH STREET
14E341	ROCHELLE GARDENS CARE CENTER	1021 CARON ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ELGIN	IL	60120	(847) 697-6636
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PEKIN	IL	61554	(309) 353-1099
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ALHAMBRA	IL	62001	(618) 488-3565
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ALHAMBRA	IL	62001	(618) 488-3565
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PRINCETON	IL	61356	(815) 875-6600
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ROCHELLE	IL	61068	(815) 562-4047
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/19/2009

08/20/2009

08/07/2009

08/20/2009

07/23/2009

08/20/2009

07/23/2009

08/20/2009

07/21/2009

08/20/2009

08/04/2009

08/20/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145791	FIRESIDE HOUSE OF CENTRALIA	1030 MARTIN LUTHER KING BLVD
146088	HELIA HEALTHCARE OF BENTON	1310 MARK FRANKLIN LOUIS STREET
145012	HEARTLAND OF GALESBURG	280 EAST LOSEY STREET
145012	HEARTLAND OF GALESBURG	280 EAST LOSEY STREET
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 549-3355
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CENTRALIA	IL	62801	(618) 532-1833
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BENTON	IL	62812	(618) 439-3500
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GALESBURG	IL	61401	(309) 343-2166
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GALESBURG	IL	61401	(309) 343-2166
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WEST FRANKFORT	IL	62896	(618) 932-2109
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WEST FRANKFORT	IL	62896	(618) 932-2109
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ROCKFORD	IL	61108	(815) 397-5531
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/19/2009

08/19/2009

08/03/2009

08/19/2009

08/05/2009

08/19/2009

08/04/2009

08/18/2009

08/04/2009

08/18/2009

08/18/2009

08/18/2009

08/18/2009

08/18/2009

08/06/2009

08/18/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146053	HOLY FAMILY VILLA	12220 SOUTH WILL COOK ROAD
146062	CENTER HOME HISPANIC ELDERLY	1401 NORTH CALIFORNIA
145336	WARREN BARR PAVILION	66 WEST OAK STREET
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
146097	EL PASO HEALTH CARE CENTER	850 EAST SECOND STREET
145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES
145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PALOS PARK	IL	60464	(630) 257-2291
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CHICAGO	IL	60622	(773) 782-8700
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CHICAGO	IL	60610	(312) 705-5100
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WESTCHESTER	IL	60154	(708) 531-1441
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ORLAND PARK	IL	60462	(708) 349-8300
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EL PASO	IL	61738	(309) 527-2700
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JOLIET	IL	60435	(815) 725-0443
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JOLIET	IL	60435	(815) 725-0443
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/10/2009

08/18/2009

07/21/2009

08/18/2009

08/17/2009

08/17/2009

07/29/2009

08/17/2009

07/28/2009

08/17/2009

08/04/2009

08/17/2009

07/29/2009

08/14/2009

07/29/2009

08/14/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

and maintenance.

Have a program to keep infection from spreading. Isolated

harm

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured. Isolated

Minimal harm or potential for actual harm

Keep temperature levels comfortable and safe. Widespread

Potential for minimal harm

Give professional services that meet a professional standard of quality. Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration. Isolated

Minimal harm or potential for actual harm

Provide clean bed and bath linens that are in good condition. Widespread

Potential for minimal harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents. Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES
145640	CHURCH CREEK	1250 WEST CENTRAL ROAD
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 725-0443
ARLINGTON HTS	IL	60005	(847) 506-3223
EAST PEORIA	IL	61611	(309) 699-5400
PEORIA	IL	61614	(309) 691-2200
MOUNT VERNON	IL	62864	(618) 242-1800
MARYVILLE	IL	62062	(618) 288-5999
CHICAGO	IL	60644	(773) 261-7074
CHICAGO	IL	60644	(773) 261-7074

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/29/2009

08/14/2009

07/29/2009

08/14/2009

08/06/2009

08/14/2009

08/03/2009

08/14/2009

07/15/2009

08/14/2009

07/27/2009

08/14/2009

07/02/2009

08/14/2009

07/02/2009

08/14/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that covers all questions for areas that are listed in official regulations.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WASHINGTON		
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468
146134	SALINE CARE CENTER	120 SOUTH LAND STREET, PO BOX 468
145748	MONTGOMERY PLACE	5550 SOUTH SHORE DRIVE
145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145906	DIXON HEALTHCARE & REHAB CENTER	800 DIVISION STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60644	(773) 261-7074
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CHICAGO	IL	60644	(773) 261-7074
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HARRISBURG	IL	62946	(618) 252-7405
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HARRISBURG	IL	62946	(618) 252-7405
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CHICAGO	IL	60637	(773) 753-4100
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CHARLESTON	IL	61920	(217) 345-7066
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DIXON	IL	61021	(815) 284-3393
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/27/2009

08/14/2009

07/27/2009

08/14/2009

07/21/2009

08/14/2009

07/21/2009

08/14/2009

08/13/2009

08/13/2009

07/17/2009

08/13/2009

08/13/2009

08/13/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

to prevent new bed (pressure) sores or heal existing bed sores.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Allow residents to easily see the results of the nursing home's most recent survey.	Pattern	Potential for minimal harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146029	FRANCISCAN VILLAGE	1270 FRANCISCAN DRIVE
146029	FRANCISCAN VILLAGE	1270 FRANCISCAN DRIVE
145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145691	HALLMARK HOUSE NURSING CENTER	2501 ALLENTOWN ROAD
145691	HALLMARK HOUSE NURSING CENTER	2501 ALLENTOWN ROAD
145691	HALLMARK HOUSE NURSING CENTER	2501 ALLENTOWN ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LEMONT	IL	60439	(630) 243-3406
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LEMONT	IL	60439	(630) 243-3406
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CHARLESTON	IL	61920	(217) 345-7066
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CHICAGO	IL	60649	(773) 721-5000
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PEKIN	IL	61554	(309) 347-3121
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PEKIN	IL	61554	(309) 347-3121
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PEKIN	IL	61554	(309) 347-3121
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/05/2009

08/13/2009

08/05/2009

08/13/2009

07/17/2009

08/11/2009

08/11/2009

08/11/2009

07/23/2009

08/10/2009

07/23/2009

08/10/2009

07/23/2009

08/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145930	GOOD SAMARITAN - PONTIAC	14335 US HIGHWAY 66
146013	BERKELEY NURSING & REHAB CENTER	6909 WEST NORTH AVENUE
146013	BERKELEY NURSING & REHAB CENTER	6909 WEST NORTH AVENUE
146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH STREET
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHARLESTON	IL	61920	(217) 345-7066
PONTIAC	IL	61764	(815) 844-5121
OAK PARK	IL	60302	(708) 386-1112
OAK PARK	IL	60302	(708) 386-1112
GIRARD	IL	62640	(217) 627-2181
PEORIA	IL	61614	(309) 693-8777
CHICAGO	IL	60616	(312) 922-2777

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/17/2009

08/10/2009

07/20/2009

08/10/2009

06/24/2009

08/10/2009

07/27/2009

08/10/2009

08/10/2009

08/10/2009

07/24/2009

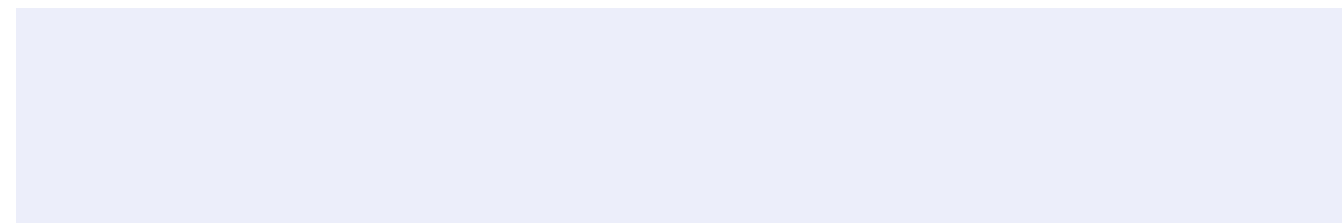
08/07/2009

07/20/2009

08/07/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Mistreatment Deficiencies

Health	Quality Care Deficiencies
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Health

Quality Care Deficiencies

Health	Quality Care Deficiencies
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Health

Environmental Deficiencies

Health	Quality Care Deficiencies
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Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Store, cook, and give out food in	Widespread	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145773	GOOD SAMARITAN HOME	2130 HARRISON STREET
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145773	GOOD SAMARITAN HOME	2130 HARRISON STREET
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145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
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145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
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145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
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145571	CEDAR RIDGE HEALTH REHAB CENTER	ONE PERRYMAN STREET
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145571	CEDAR RIDGE HEALTH REHAB CENTER	ONE PERRYMAN STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

QUINCY	IL	62301	(217) 223-8717
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QUINCY	IL	62301	(217) 223-8717
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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LEBANON	IL	62254	(618) 537-6165
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LEBANON	IL	62254	(618) 537-6165
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/24/2009

08/07/2009

07/24/2009

08/07/2009

07/21/2009

08/06/2009

07/21/2009

08/06/2009

07/21/2009

08/06/2009

08/06/2009

08/06/2009

08/06/2009

08/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

a safe and clean way.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2)

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145936	HIGHLAND PARK NURSING & REHAB	50 PLEASANT AVENUE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
146128	PLYMOUTH PLACE	315 NORTH LA GRANGE ROAD
145649	ODIN HEALTH CARE CENTER	300 GREEN STREET
145649	ODIN HEALTH CARE CENTER	300 GREEN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HIGHWOOD	IL	60040	(847) 432-9142
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CHICAGO	IL	60609	(773) 927-4200
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HERRIN	IL	62948	(618) 942-2525
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LA GRANGE PARK	IL	60526	(708) 354-0340
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ODIN	IL	62870	(618) 775-6444
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ODIN	IL	62870	(618) 775-6444
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/16/2009

08/06/2009

07/14/2009

08/06/2009

08/04/2009

08/06/2009

07/07/2009

08/06/2009

07/23/2009

08/05/2009

07/23/2009

08/05/2009

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Pattern

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
14A074	ARBOUR HEALTH CARE CENTER	1512 WEST FARGO
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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CHICAGO	IL	60626	(773) 465-7751
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CHICAGO	IL	60621	(773) 224-5900
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OAK PARK	IL	60302	(708) 848-5966
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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BRIDGEVIEW	IL	60455	(708) 598-2605
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/04/2009

08/05/2009

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08/05/2009

08/04/2009

08/05/2009

04/30/2009

08/04/2009

07/15/2009

08/04/2009

07/02/2009

08/04/2009

07/02/2009

08/04/2009

07/02/2009

08/04/2009

07/29/2009

08/04/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605
CHICAGO	IL	60644	(773) 287-5959
CHICAGO	IL	60653	(312) 326-2000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/29/2009

08/04/2009

07/29/2009

08/04/2009

07/29/2009

08/04/2009

07/29/2009

08/04/2009

07/20/2009

08/04/2009

07/17/2009

08/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Keep each resident free from physical restraints, unless	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145336	WARREN BARR PAVILION	66 WEST OAK STREET
145344	LIBERTYVILLE MANOR EXT CARE	610 PETERSON ROAD
145673	APOSTOLIC CHR HOME OF EUREKA	610 CRUGER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENVIEW	IL	60025	(847) 729-9090
JACKSONVILLE	IL	62650	(217) 245-4174
HARVEY	IL	60426	(708) 333-9550
ROCKFORD	IL	61107	(815) 229-5200
CHICAGO	IL	60610	(312) 705-5100
LIBERTYVILLE	IL	60048	(847) 367-6100
EUREKA	IL	61530	(309) 467-2311

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/21/2009

08/01/2009

06/03/2009

08/01/2009

05/06/2009

07/31/2009

07/24/2009

07/31/2009

06/18/2009

07/31/2009

06/29/2009

07/31/2009

07/15/2009

07/31/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needed for medical treatment.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
14A247	ST MARTHA MANOR	4621 NORTH RACINE AVENUE
145027	HEARTLAND OF MOLINE	833 SIXTEENTH AVENUE
145494	MCLEAN COUNTY NURSING HOME	901 NORTH MAIN
145494	MCLEAN COUNTY NURSING HOME	901 NORTH MAIN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHAMPAIGN	IL	61821	(217) 352-0516
CARBONDALE	IL	62901	(618) 529-5355
JACKSONVILLE	IL	62650	(217) 245-4174
ENERGY	IL	62933	(618) 942-7014
GLENWOOD	IL	60425	(708) 758-6200
CHICAGO	IL	60640	(773) 784-2300
MOLINE	IL	61265	(309) 764-6744
NORMAL	IL	61761	(309) 888-5380
NORMAL	IL	61761	(309) 888-5380

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/16/2009	07/31/2009
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07/09/2009	07/31/2009
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06/03/2009	07/30/2009
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06/16/2009	07/30/2009
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07/29/2009	07/29/2009
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07/09/2009	07/29/2009
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07/28/2009	07/28/2009
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07/27/2009	07/28/2009
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07/27/2009	07/28/2009
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Administration Deficiencies
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Health	Resident Rights Deficiencies
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Health	Resident Assessment Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Potential for minimal harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145494	MCLEAN COUNTY NURSING HOME	901 NORTH MAIN
145634	ASTORIA PLACE LIVING & REHAB	6300 NORTH CALIFORNIA AVENUE
145307	GROVE OF LA GRANGE PARK	701 NORTH LAGRANGE ROAD
145557	ALDEN ESTATES OF BARRINGTON	1420 SOUTH BARRINGTON ROAD
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORMAL	IL	61761	(309) 888-5380
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CHICAGO	IL	60659	(773) 973-1900
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LA GRANGE PARK	IL	60526	(708) 354-7300
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BARRINGTON	IL	60010	(847) 382-6664
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SPRINGFIELD	IL	62702	(217) 787-9600
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CARBONDALE	IL	62901	(618) 549-3355
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BERWYN	IL	60402	(708) 749-4160
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CHICAGO	IL	60625	(773) 588-9500
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ROCK ISLAND	IL	61201	(309) 788-0458
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/27/2009

07/28/2009

07/17/2009

07/28/2009

07/07/2009

07/27/2009

07/08/2009

07/27/2009

07/07/2009

07/27/2009

06/30/2009

07/25/2009

06/30/2009

07/24/2009

07/10/2009

07/24/2009

07/08/2009

07/24/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FOREST PARK	IL	60130	(708) 488-9850
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CLINTON	IL	61727	(217) 935-8500
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CLINTON	IL	61727	(217) 935-8500
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PETERSBURG	IL	62675	(217) 632-2249
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PETERSBURG	IL	62675	(217) 632-2249
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PETERSBURG	IL	62675	(217) 632-2249
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CHICAGO	IL	60616	(312) 842-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/06/2009

07/24/2009

07/15/2009

07/24/2009

07/15/2009

07/24/2009

07/07/2009

07/23/2009

07/07/2009

07/23/2009

07/07/2009

07/23/2009

05/28/2009

07/22/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Get proof that a nurse aide has the training and skills that the State requires.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Make sure that the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
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145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
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145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
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145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
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145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
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145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60614	(773) 348-4055
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LEMONT	IL	60439	(630) 243-0400
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MOMENCE	IL	60954	(815) 472-2423
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CHAMPAIGN	IL	61820	(217) 352-5135
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BRIDGEVIEW	IL	60455	(708) 598-2605
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/07/2009

07/22/2009

07/09/2009

07/22/2009

07/07/2009

07/22/2009

07/02/2009

07/21/2009

07/17/2009

07/20/2009

07/10/2009

07/20/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH STREET
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BRIDGEVIEW	IL	60455	(708) 598-2605
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GIRARD	IL	62640	(217) 627-2181
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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HERRIN	IL	62948	(618) 942-7391
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EAST MOLINE	IL	61244	(309) 755-3466
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/10/2009

07/20/2009

07/13/2009

07/20/2009

06/24/2009

07/18/2009

06/24/2009

07/18/2009

06/25/2009

07/17/2009

07/02/2009

07/17/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Let the resident or the resident's representative look at all records.	Isolated	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
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Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Be designed, built, equipped, or well kept to protect the health and	Pattern	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145050	DU PAGE CONVALESCENT CENTER	400 N COUNTY FARM RD PO BOX708
145050	DU PAGE CONVALESCENT CENTER	400 N COUNTY FARM RD PO BOX708
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145906	DIXON HEALTHCARE & REHAB CENTER	800 DIVISION STREET
145358	COMMUNITY NURSING & REHAB CTR	1136 NORTH MILL STREET
145358	COMMUNITY NURSING & REHAB CTR	1136 NORTH MILL STREET
145358	COMMUNITY NURSING & REHAB CTR	1136 NORTH MILL STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WHEATON	IL	60187	(630) 665-6400
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WHEATON	IL	60187	(630) 665-6400
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CHICAGO	IL	60628	(773) 928-2000
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DIXON	IL	61021	(815) 284-3393
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NAPERVILLE	IL	60563	(630) 355-3300
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NAPERVILLE	IL	60563	(630) 355-3300
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NAPERVILLE	IL	60563	(630) 355-3300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/01/2009

07/16/2009

07/01/2009

07/16/2009

07/13/2009

07/16/2009

06/24/2009

07/16/2009

04/27/2009

07/15/2009

05/22/2009

07/15/2009

05/22/2009

07/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

safety of residents, workers, and the public.		
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145744	HERITAGE MANOR-MINONK	201 LOCUST STREET
145761	LAKESWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
145246	MANORCARE OF HINSDALE	600 WEST OGDEN AVENUE
145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET
145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MINONK	IL	61760	(309) 432-2557
PLAINFIELD	IL	60544	(815) 436-3400
EAST MOLINE	IL	61244	(309) 755-3466
CHICAGO	IL	60645	(773) 338-6800
HINSDALE	IL	60521	(630) 325-9630
WILLOWBROOK	IL	60521	(630) 323-6380
WILLOWBROOK	IL	60521	(630) 323-6380
CHICAGO	IL	60652	(773) 434-8787

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/29/2009

07/15/2009

07/06/2009

07/15/2009

07/02/2009

07/15/2009

07/13/2009

07/14/2009

06/23/2009

07/13/2009

07/02/2009

07/13/2009

07/02/2009

07/13/2009

07/02/2009

07/13/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
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Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
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Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
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Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
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Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
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146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH STREET
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146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH STREET
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146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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GIRARD	IL	62640	(217) 627-2181
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GIRARD	IL	62640	(217) 627-2181
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GIRARD	IL	62640	(217) 627-2181
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/02/2009

07/13/2009

07/02/2009

07/13/2009

07/02/2009

07/13/2009

06/23/2009

07/13/2009

06/23/2009

07/13/2009

06/23/2009

07/13/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145486	SPRING VALLEY NURSING	1300 NORTH GREENWOOD STREET
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145338	MANORCARE OF WESTMONT	512 EAST OGDEN AVENUE
145628	EVERGREEN NURSING & REHAB CENTER	1115 NORTH WENTHE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRING VALLEY	IL	61362	(815) 664-4708
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BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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WESTMONT	IL	60559	(630) 323-4400
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EFFINGHAM	IL	62401	(217) 347-7121
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/22/2009

07/11/2009

06/24/2009

07/11/2009

06/24/2009

07/11/2009

06/05/2009

07/10/2009

06/11/2009

07/10/2009

06/18/2009

07/10/2009

06/18/2009

07/10/2009

06/18/2009

07/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical restraints, unless
needed for medical treatment.

Provide needed housekeeping
and maintenance.

Widespread

harm

Potential for minimal harm

Give or get special rehabilitation
if in the patient's plan of care.

Isolated

Immediate jeopardy to resident health or
safety

Make sure that the nursing home
area is free of dangers that cause
accidents.

Isolated

Immediate jeopardy to resident health or
safety

Make sure that the nursing home
area is free of dangers that cause
accidents.

Isolated

Minimal harm or potential for actual
harm

Make sure that the nursing home
area is free of dangers that cause
accidents.

Isolated

Actual harm

Protect residents from
mistreatment, neglect, and/or
theft of personal property.

Isolated

Immediate jeopardy to resident health or
safety

Give professional services that
meet a professional standard of
quality.

Isolated

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Immediate jeopardy to resident health or
safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145904	SMITH VILLAGE	2320 WEST 113TH PLACE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60643	(773) 474-7300
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EAST MOLINE	IL	61244	(309) 755-3466
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CHICAGO	IL	60649	(773) 731-7300
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CHICAGO	IL	60644	(773) 287-5959
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ALEDO	IL	61231	(309) 582-5376
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CHICAGO	IL	60649	(773) 731-4200
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HILLSIDE	IL	60162	(708) 544-9933
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CHICAGO	IL	60649	(773) 721-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/03/2009

07/10/2009

06/29/2009

07/10/2009

06/18/2009

07/10/2009

06/29/2009

07/09/2009

06/23/2009

07/09/2009

07/02/2009

07/08/2009

06/22/2009

07/08/2009

07/07/2009

07/08/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Potential for minimal harm
Give each resident care and	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

1.40E+178

CRESTWOOD TERRACE

13301 SOUTH
CENTRAL AVENUE

145244

LAKE SHORE HLTHCARE &REHAB CTR

7200 NORTH
SHERIDAN ROAD

145244

LAKE SHORE HLTHCARE &REHAB CTR

7200 NORTH
SHERIDAN ROAD

145409

COVENANT HLTH CR CTR-BATAVIA

831 NORTH BATAVIA
AVENUE

145450

ALDEN LAKELAND REHAB & HCC

820 WEST LAWRENCE

145450

ALDEN LAKELAND REHAB & HCC

820 WEST LAWRENCE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRESTWOOD	IL	60445	(708) 597-5251
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CHICAGO	IL	60626	(773) 973-7200
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CHICAGO	IL	60626	(773) 973-7200
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BATAVIA	IL	60510	(630) 879-4300
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CHICAGO	IL	60640	(773) 769-2570
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CHICAGO	IL	60640	(773) 769-2570
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/07/2009

07/08/2009

06/29/2009

07/07/2009

06/29/2009

07/07/2009

07/01/2009

07/07/2009

06/16/2009

07/07/2009

06/16/2009

07/07/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60640	(773) 769-2570
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CHICAGO	IL	60640	(773) 769-2570
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WEST FRANKFORT	IL	62896	(618) 932-2109
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WEST FRANKFORT	IL	62896	(618) 932-2109
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WEST FRANKFORT	IL	62896	(618) 932-2109
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WEST	IL	62896	(618) 932-2109
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/16/2009

07/07/2009

06/16/2009

07/07/2009

07/01/2009

07/07/2009

07/01/2009

07/07/2009

07/01/2009

07/07/2009

07/01/2009

07/07/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid	Widespread	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COLUMBIA

145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
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145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
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14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
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14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
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145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
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145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
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145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FRANKFORT

WEST FRANKFORT	IL	62896	(618) 932-2109
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WEST FRANKFORT	IL	62896	(618) 932-2109
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DECATUR	IL	62526	(217) 875-0833
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DECATUR	IL	62526	(217) 875-0833
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OREGON	IL	61061	(815) 732-7994
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OREGON	IL	61061	(815) 732-7994
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OREGON	IL	61061	(815) 732-7994
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/01/2009

07/07/2009

07/01/2009

07/07/2009

07/01/2009

07/07/2009

07/01/2009

07/07/2009

06/24/2009

07/06/2009

06/24/2009

07/06/2009

06/24/2009

07/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Develop/implement required procedures for the administration of immunizations.	Pattern	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get	Isolated	Minimal harm or potential for actual

STREET

146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
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146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
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146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
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146135	PLEASANT HILL HEALTHCARE	1010 WEST NORTH STREET
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145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60609	(773) 927-4200
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CHICAGO	IL	60609	(773) 927-4200
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CHICAGO	IL	60609	(773) 927-4200
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GIRARD	IL	62640	(217) 627-2181
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GLENVIEW	IL	60025	(847) 729-9090
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/23/2009

07/06/2009

06/23/2009

07/06/2009

06/23/2009

07/06/2009

06/10/2009

07/06/2009

06/10/2009

07/04/2009

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Pattern

Minimal harm or potential for actual harm

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Pattern

Minimal harm or potential for actual harm

Write and use policies that forbid

Pattern

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145259

ALDEN PARK STRATHMOOR

5668 STRATHMOOR
DRIVE

145904

SMITH VILLAGE

2320 WEST 113TH
PLACE

145913

EXCEPTIONAL CARE, LLC

5701 WEST 79TH
STREET

146068

SUNNY ACRES NURSING HOME

19130 SUNNY ACRES
ROAD

145324

RESURRECTION NSG & REHAB CTR

1001 NORTH
GREENWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61107	(815) 229-5200
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CHICAGO	IL	60643	(773) 474-7300
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BURBANK	IL	60459	(708) 499-5400
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PETERSBURG	IL	62675	(217) 632-2334
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PARK RIDGE	IL	60068	(847) 692-5600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/17/2009

07/03/2009

06/03/2009

07/02/2009

06/18/2009

07/02/2009

07/02/2009

07/02/2009

06/19/2009

07/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.

harm

Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.

Widespread

Potential for minimal harm

Give professional services that meet a professional standard of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145480	MATTOON HEALTHCARE AND REHAB CTR	AVENUE 2121 SOUTH NINTH
145887	WAUCONDA HEALTHCARE AND REHAB	176 THOMAS COURT
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146031	GREEK AMERICAN REHAB CARE CTR	220 N FIRST STREET
145379	ALDEN VALLEY RIDGE REHAB & HCC	275 EAST ARMY TRAIL ROAD
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MATTOON	IL	61938	(217) 235-7138
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WAUCONDA	IL	60084	(847) 526-5551
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PAXTON	IL	60957	(217) 379-4896
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WHEELING	IL	60090	(847) 459-8700
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BLOOMINGDALE	IL	60108	(630) 893-9616
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CHICAGO	IL	60621	(773) 487-1200
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CHICAGO	IL	60621	(773) 487-1200
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CHICAGO	IL	60621	(773) 487-1200
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CHICAGO	IL	60621	(773) 487-1200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/30/2009

07/01/2009

06/01/2009

07/01/2009

05/08/2009

07/01/2009

06/17/2009

07/01/2009

04/09/2009

06/30/2009

05/20/2009

06/30/2009

05/20/2009

06/30/2009

05/20/2009

06/30/2009

05/20/2009

06/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Provide social services for related medical problems to help each	Isolated	Immediate jeopardy to resident health or safety

STREET

145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 487-1200
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CHICAGO	IL	60616	(312) 922-2777
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CRESTWOOD	IL	60445	(708) 371-0400
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CRESTWOOD	IL	60445	(708) 371-0400
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ROCKFORD	IL	61108	(815) 397-8700
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ROCKFORD	IL	61108	(815) 397-8700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/20/2009

06/30/2009

06/12/2009

06/30/2009

06/03/2009

06/30/2009

06/03/2009

06/30/2009

06/10/2009

06/30/2009

06/10/2009

06/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical problems to help each resident achieve the highest possible quality of life.

safety

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Provide written records when a resident is transferred or

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-8700
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ROCKFORD	IL	61108	(815) 397-8700
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ZION	IL	60099	(847) 746-3736
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/10/2009

06/30/2009

06/10/2009

06/30/2009

03/05/2009

06/29/2009

06/15/2009

06/29/2009

06/15/2009

06/29/2009

06/15/2009

06/29/2009

06/15/2009

06/29/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

discharged.		
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
145248	MORTON VILLA CARE CENTER	190 EAST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 922-2777
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MOMENCE	IL	60954	(815) 472-2423
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CHICAGO	IL	60616	(312) 791-0035
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AURORA	IL	60505	(630) 897-8714
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GRANITE CITY	IL	62040	(618) 877-2700
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GRANITE CITY	IL	62040	(618) 877-2700
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MORTON	IL	61550	(309) 266-9741
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/12/2009

06/29/2009

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04/07/2009

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06/11/2009

06/26/2009

05/05/2009

06/26/2009

06/11/2009

06/26/2009

06/11/2009

06/25/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145382	LEE MANOR	1301 LEE STREET
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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DES PLAINES	IL	60018	(847) 635-4000
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BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/11/2009

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06/09/2009

06/25/2009

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06/24/2009

06/25/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
146023	ARTHUR HOME, THE	423 EBERHARDT DRIVE
145897	LEBANON CARE CENTER	1201 NORTH ALTON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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JOLIET	IL	60435	(815) 744-5560
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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CHICAGO	IL	60649	(773) 356-9300
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ROCKFORD	IL	61107	(815) 229-1999
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ARTHUR	IL	61911	(217) 543-2103
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LEBANON	IL	62254	(618) 537-4401
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/24/2009

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06/17/2009

06/24/2009

04/15/2009

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06/22/2009

06/23/2009

06/22/2009

06/23/2009

06/03/2009

06/22/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145931	LIEBERMAN CENTER FOR HEALTH & REHAB	9700 GROSS POINT ROAD
145634	ASTORIA PLACE LIVING & REHAB	6300 NORTH CALIFORNIA AVENUE
145648	CENTRAL NURSING & REHAB CENTER	2450 NORTH CENTRAL AVENUE
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLEN CARBON	IL	62034	(618) 288-5014
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MOUNT VERNON	IL	62864	(618) 242-1800
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BURBANK	IL	60459	(708) 499-5400
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BURBANK	IL	60459	(708) 499-5400
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SKOKIE	IL	60076	(847) 929-3213
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CHICAGO	IL	60659	(773) 973-1900
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CHICAGO	IL	60639	(773) 889-1333
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CHICAGO	IL	60628	(773) 928-2000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/01/2009

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06/20/2009

06/19/2009

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06/05/2009

06/19/2009

05/26/2009

06/19/2009

06/18/2009

06/19/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Environmental Deficiencies

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Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
145958	BETHANY HEALTH CARE & REHAB CT	3298 RESOURCE PARKWAY
146020	ROSEVILLE REHAB & HEALTH CARE	145 S CHAMBERLAIN ST, BOX 770
145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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CHAMPAIGN	IL	61821	(217) 352-0516
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CHAMPAIGN	IL	61821	(217) 352-0516
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CHAMPAIGN	IL	61821	(217) 352-0516
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DEKALB	IL	60115	(815) 756-5526
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ROSEVILLE	IL	61473	(309) 426-2134
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LINCOLN	IL	62656	(217) 735-1538
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/20/2009

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05/15/2009

06/19/2009

05/15/2009

06/19/2009

06/10/2009

06/19/2009

06/18/2009

06/19/2009

06/02/2009

06/18/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident achieve the highest possible quality of life.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Assess the resident when the resident enters the nursing home, in a timely manner.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Immediate jeopardy to resident health or safety

Make sure that residents are safe from serious medication errors.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Immediate jeopardy to resident health or safety

Provide services to meet the needs and preferences of each

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

KICKAPOO STREET

145719

MAPLE RIDGE CARE CENTRE

2202 NORTH
KICKAPOO STREET

145719

MAPLE RIDGE CARE CENTRE

2202 NORTH
KICKAPOO STREET

145818

ASTA CARE CENTER OF ROCKFORD

707 WEST RIVERSIDE
BOULEVARD

145818

ASTA CARE CENTER OF ROCKFORD

707 WEST RIVERSIDE
BOULEVARD

145818

ASTA CARE CENTER OF ROCKFORD

707 WEST RIVERSIDE
BOULEVARD

145818

ASTA CARE CENTER OF ROCKFORD

707 WEST RIVERSIDE
BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LINCOLN	IL	62656	(217) 735-1538
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LINCOLN	IL	62656	(217) 735-1538
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/02/2009

06/18/2009

06/02/2009

06/18/2009

05/08/2009

06/18/2009

05/08/2009

06/18/2009

05/08/2009

06/18/2009

05/08/2009

06/18/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD
146102	MANOR COURT OF FREEPORT	2170 WEST NAVAJO DRIVE
146102	MANOR COURT OF FREEPORT	2170 WEST NAVAJO DRIVE
145334	BALLARD NURSING CENTER	9300 BALLARD ROAD
145334	BALLARD NURSING CENTER	9300 BALLARD ROAD
145334	BALLARD NURSING CENTER	9300 BALLARD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LOVES PARK	IL	61111	(815) 633-6810
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FREEPORT	IL	61032	(815) 233-2400
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FREEPORT	IL	61032	(815) 233-2400
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DES PLAINES	IL	60016	(847) 294-2300
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DES PLAINES	IL	60016	(847) 294-2300
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DES PLAINES	IL	60016	(847) 294-2300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/15/2009

06/18/2009

06/04/2009

06/18/2009

06/04/2009

06/18/2009

06/16/2009

06/17/2009

06/16/2009

06/17/2009

06/16/2009

06/17/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
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CHICAGO	IL	60616	(312) 791-0035
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ROCKFORD	IL	61108	(815) 397-5531
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EAST PEORIA	IL	61611	(309) 699-5400
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61108	(815) 397-5531
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ROCKFORD	IL	61108	(815) 397-5531
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/02/2009

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06/02/2009

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06/08/2009

06/16/2009

05/08/2009

06/16/2009

06/02/2009

06/16/2009

06/02/2009

06/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Help the resident go to and from lab tests.	Isolated	Minimal harm or potential for actual harm
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Have licensed, certified, or registered staff to give needed services.	Pattern	Minimal harm or potential for actual harm
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Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146083	MANOR COURT OF PRINCETON	140 NORTH SIXTH STREET
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PRINCETON	IL	61356	(815) 875-6600
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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WESTMONT	IL	60559	(630) 960-2026
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WILLOWBROOK	IL	60521	(630) 323-6380
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/15/2009

05/22/2009

06/15/2009

05/29/2009

06/15/2009

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment

significantly, or the resident must be transferred or discharged.

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Try to resolve each resident's complaints quickly.

Isolated

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145662	GLEN BRIDGE N & REHAB CENTRE	8333 WEST GOLF ROAD
145662	GLEN BRIDGE N & REHAB CENTRE	8333 WEST GOLF ROAD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 966-9190
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NILES	IL	60714	(847) 966-9190
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SOUTH BELOIT	IL	61080	(815) 389-3911
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SOUTH BELOIT	IL	61080	(815) 389-3911
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LONG GROVE	IL	60047	(847) 419-1111
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/08/2009

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05/12/2009

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05/28/2009

06/15/2009

05/28/2009

06/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145931	LIEBERMAN CENTER FOR HEALTH & REHAB	9700 GROSS POINT ROAD
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SKOKIE	IL	60076	(847) 929-3213
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EAST MOLINE	IL	61244	(309) 755-3466
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PETERSBURG	IL	62675	(217) 632-2334
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PETERSBURG	IL	62675	(217) 632-2334
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PETERSBURG	IL	62675	(217) 632-2334
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PETERSBURG	IL	62675	(217) 632-2334
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PETERSBURG	IL	62675	(217) 632-2334
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/05/2009

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04/14/2009

06/15/2009

04/14/2009

06/15/2009

04/14/2009

06/15/2009

04/29/2009

06/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
1.40E+265	LITCHFIELD CARE CENTER	1024 EAST TYLER
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PETERSBURG	IL	62675	(217) 632-2334
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CLINTON	IL	61727	(217) 935-8500
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LITCHFIELD	IL	62056	(217) 324-3842
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HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/15/2009

05/13/2009

06/12/2009

05/13/2009

06/12/2009

05/13/2009

06/12/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145830	WOOD GLEN NURSING & REHAB CTR	201 WEST NORTH AVENUE
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
145783	SUNRISE MANOR OF VIRDEN	333 SOUTH WRIGHTSMAN STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
145515	FREEBURG CARE CENTER	746 URBANNA DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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FREEPORT	IL	61032	(815) 235-6196
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WEST CHICAGO	IL	60185	(630) 876-8100
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PETERSBURG	IL	62675	(217) 632-2249
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VIRDEN	IL	62690	(217) 965-4821
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JACKSONVILLE	IL	62650	(217) 245-4174
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MCHENRY	IL	60050	(815) 344-2600
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FREEBURG	IL	62243	(618) 539-5856
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/29/2009

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05/29/2009

06/12/2009

05/21/2009

06/11/2009

06/09/2009

06/11/2009

05/19/2009

06/11/2009

06/08/2009

06/10/2009

05/19/2009

06/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide clean bed and bath linens that are in good condition.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145776	BRIGHTVIEW CARE CENTER	4538 NORTH BEACON
145776	BRIGHTVIEW CARE CENTER	4538 NORTH BEACON
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
146077	MORRIS HC & REHAB CENTER	1223 EDGEWATER
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145480	MATTOON HEALTHCARE AND REHAB CTR	2121 SOUTH NINTH
145480	MATTOON HEALTHCARE AND REHAB CTR	2121 SOUTH NINTH
145597	PEKIN MANOR	1520 EL CAMINO DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60640	(773) 275-7200
CHICAGO	IL	60640	(773) 275-7200
CHICAGO	IL	60637	(773) 752-6000
CHICAGO	IL	60637	(773) 752-6000
MORRIS	IL	60450	(815) 942-3255
RIGHTON PARK	IL	60471	(708) 747-6120
MATTOON	IL	61938	(217) 235-7138
MATTOON	IL	61938	(217) 235-7138
PEKIN	IL	61554	(309) 353-1099

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/13/2009

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05/21/2009

06/10/2009

05/21/2009

06/10/2009

05/28/2009

06/10/2009

05/21/2009

06/09/2009

05/28/2009

06/09/2009

05/28/2009

06/09/2009

05/26/2009

06/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DRIVE

145597

PEKIN MANOR

1520 EL CAMINO
DRIVE

145879

TRI-STATE NURSING & REHAB CTR

2500 EAST 175TH
STREET

145879

TRI-STATE NURSING & REHAB CTR

2500 EAST 175TH
STREET

145879

TRI-STATE NURSING & REHAB CTR

2500 EAST 175TH
STREET

145914

SOUTHPOINT NURSING & REHAB CENTER

1010 WEST 95TH
STREET

145928

NORTH CHURCH NURSING & REHAB

1021 NORTH CHURCH
STREET

145880

HILLVIEW HEALTH CARE CENTER

512 NORTH 11TH
STREET

145891

ROSEWOOD CARE CENTER OF ROCKFORD

1660 SOUTH
MULFORD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEKIN	IL	61554	(309) 353-1099
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LANSING	IL	60438	(708) 474-7330
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LANSING	IL	60438	(708) 474-7330
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LANSING	IL	60438	(708) 474-7330
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CHICAGO	IL	60643	(773) 298-1177
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JACKSONVILLE	IL	62650	(217) 245-4174
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VIENNA	IL	62995	(618) 658-2951
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ROCKFORD	IL	61108	(815) 397-8700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/26/2009

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06/09/2009

05/19/2009

06/09/2009

05/19/2009

06/09/2009

05/20/2009

06/09/2009

06/03/2009

06/09/2009

05/01/2009

06/08/2009

05/08/2009

06/08/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
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Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145891	ROSEWOOD CARE CENTER OF ROCKFORD	1660 SOUTH MULFORD
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145031	HEARTLAND OF NORMAL	510 BROADWAY
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-8700
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
CHICAGO	IL	60640	(773) 769-2570
CHICAGO	IL	60640	(773) 769-2570
NORMAL	IL	61761	(309) 452-4406
URBANA	IL	61802	(217) 384-3784
URBANA	IL	61802	(217) 384-3784

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/08/2009

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06/06/2009

05/07/2009

06/06/2009

05/07/2009

06/06/2009

05/20/2009

06/05/2009

05/29/2009

06/05/2009

05/29/2009

06/05/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD
145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD
145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD
145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145733	JERSEYVILLE MANOR	1251 NORTH STATE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HOFFMAN ESTATES	IL	60194	(847) 884-0011
HOFFMAN ESTATES	IL	60194	(847) 884-0011
HOFFMAN ESTATES	IL	60194	(847) 884-0011
HOFFMAN ESTATES	IL	60194	(847) 884-0011
HOFFMAN ESTATES	IL	60194	(847) 884-0011
CHICAGO	IL	60621	(773) 487-1200
CHICAGO	IL	60621	(773) 487-1200
CHICAGO	IL	60621	(773) 487-1200
PEORIA	IL	61614	(309) 691-2200
JERSEYVILLE	IL	62052	(618) 498-6441

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/14/2009

06/05/2009

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05/14/2009

06/05/2009

05/14/2009

06/05/2009

05/07/2009

06/05/2009

05/07/2009

06/05/2009

05/07/2009

06/05/2009

05/29/2009

06/05/2009

06/02/2009

06/05/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Building Construction Deficiencies

Fire Safety

Exits and Egress Deficiencies

Fire Safety

Emergency Plans and Fire Drills Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
approved construction type or materials.	Widespread	Minimal harm or potential for actual harm
exits that are accessible at all times.	Pattern	Minimal harm or potential for actual harm
did not have a written emergency evacuation plan.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
146090	HAWTHORNE INN OF DANVILLE	3222 INDEPENDENCE DRIVE
1.40E+161	SACRED HEART HOME	1550 SOUTH ALBANY
1.40E+161	SACRED HEART HOME	1550 SOUTH ALBANY
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JERSEYVILLE	IL	62052	(618) 498-6441
JACKSONVILLE	IL	62650	(217) 245-4174
JACKSONVILLE	IL	62650	(217) 245-4174
JACKSONVILLE	IL	62650	(217) 245-4174
DANVILLE	IL	61832	(217) 431-1600
CHICAGO	IL	60623	(773) 277-6868
CHICAGO	IL	60623	(773) 277-6868
BELLEVILLE	IL	62220	(618) 277-7700

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/03/2009

06/05/2009

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06/05/2009

06/03/2009

06/05/2009

06/04/2009

06/05/2009

05/07/2009

06/05/2009

05/07/2009

06/05/2009

05/05/2009

06/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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BELLEVILLE	IL	62220	(618) 277-7700
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CHICAGO	IL	60621	(773) 487-1200
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COLLINSVILLE	IL	62234	(618) 344-8476
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STERLING	IL	61081	(815) 626-9020
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/05/2009

06/03/2009

05/05/2009

06/03/2009

05/05/2009

06/03/2009

05/07/2009

06/03/2009

05/14/2009

06/03/2009

05/13/2009

06/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Fire Safety

Building Construction Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Pattern

Potential for minimal harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

a two-hour-resistant firewall in common walls.

Widespread

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
145897	LEBANON CARE CENTER	1201 NORTH ALTON
1.40E+96	BATAVIA REHABILITATION & HEALTH CARE CENTER	520 FABYAN PARKWAY
145347	GILMAN HEALTHCARE CENTER	1390 SOUTH CRESCENT STREET, BOX 307
145347	GILMAN HEALTHCARE CENTER	1390 SOUTH CRESCENT STREET, BOX 307

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STERLING	IL	61081	(815) 626-9020
WEST FRANKFORT	IL	62896	(618) 932-2109
MORTON	IL	61550	(309) 266-5331
LEBANON	IL	62254	(618) 537-4401
BATAVIA	IL	60510	(630) 879-5266
GILMAN	IL	60938	(815) 265-7208
GILMAN	IL	60938	(815) 265-7208

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/13/2009

06/03/2009

05/14/2009

06/03/2009

04/02/2009

06/03/2009

06/03/2009

06/03/2009

05/11/2009

06/03/2009

05/14/2009

06/02/2009

05/14/2009

06/02/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.		
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Widespread	Potential for minimal harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145473	COUNTRYSIDE CARE CENTRE	2330 WEST GALENA BOULEVARD
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60506	(630) 896-4686
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CHICAGO	IL	60643	(773) 233-6311
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LONG GROVE	IL	60047	(847) 419-1111
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CLINTON	IL	61727	(217) 935-8500
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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COLLINSVILLE	IL	62234	(618) 344-8476
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/29/2009

06/02/2009

05/13/2009

06/02/2009

04/09/2009

06/02/2009

05/20/2009

06/02/2009

05/08/2009

06/01/2009

05/14/2009

06/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Provide services to meet the needs and preferences of each resident.

Widespread

Potential for minimal harm

Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145639	CHICAGO RIDGE NURSING CENTER	10602 SOUTHWEST HIGHWAY
145639	CHICAGO RIDGE NURSING CENTER	10602 SOUTHWEST HIGHWAY
145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.
1.40E+161	SACRED HEART HOME	1550 SOUTH ALBANY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO RIDGE	IL	60415	(708) 448-1540
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CHICAGO RIDGE	IL	60415	(708) 448-1540
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WHEATON	IL	60187	(630) 668-2500
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CICERO	IL	60804	(708) 656-9120
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NORTHBROOK	IL	60062	(847) 795-9700
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CHICAGO	IL	60623	(773) 277-6868
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/14/2009

06/01/2009

05/14/2009

06/01/2009

04/30/2009

06/01/2009

05/05/2009

06/01/2009

05/22/2009

06/01/2009

04/24/2009

06/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that residents are well nourished.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145434	CLARIDGE HEALTHCARE CENTER	700 JENKISSON
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
146058	EVANSTON NURSING & REHAB CTR	1300 OAK AVENUE
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LAKE BLUFF	IL	60044	(847) 295-3900
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CHICAGO	IL	60644	(773) 921-8000
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TINLEY PARK	IL	60477	(708) 798-2272
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TINLEY PARK	IL	60477	(708) 798-2272
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EAST PEORIA	IL	61611	(309) 694-9865
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EVANSTON	IL	60201	(847) 869-1300
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CHICAGO	IL	60616	(312) 842-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/30/2009

05/30/2009

05/15/2009

05/30/2009

05/26/2009

05/30/2009

05/26/2009

05/30/2009

05/28/2009

05/29/2009

05/20/2009

05/29/2009

04/03/2009

05/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145724	ADDOLORATA VILLA	555 MCHENRY ROAD
145724	ADDOLORATA VILLA	555 MCHENRY ROAD
145830	WOOD GLEN NURSING & REHAB CTR	201 WEST NORTH AVENUE
145880	HILLVIEW HEALTH CARE CENTER	512 NORTH 11TH STREET
145978	SHAWNEE ROSE CARE CENTER	1000 WEST SLOAN STREET
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145867	FAIRMONT CARE CENTRE	5061 NORTH PULASKI

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 842-5000
WHEELING	IL	60090	(847) 537-2900
WHEELING	IL	60090	(847) 537-2900
WEST CHICAGO	IL	60185	(630) 876-8100
VIENNA	IL	62995	(618) 658-2951
HARRISBURG	IL	62946	(618) 252-0351
PEKIN	IL	61554	(309) 353-1099
CHICAGO	IL	60630	(773) 604-8112

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/03/2009

05/28/2009

05/07/2009

05/28/2009

05/07/2009

05/28/2009

05/01/2009

05/28/2009

05/21/2009

05/28/2009

05/27/2009

05/28/2009

05/26/2009

05/27/2009

04/28/2009

05/27/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145867	FAIRMONT CARE CENTRE	5061 NORTH PULASKI ROAD
145867	FAIRMONT CARE CENTRE	5061 NORTH PULASKI ROAD
146077	MORRIS HC & REHAB CENTER	1223 EDGEWATER
145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68
145347	GILMAN HEALTHCARE CENTER	1390 SOUTH CRESCENT STREET, BOX 307
145347	GILMAN HEALTHCARE CENTER	1390 SOUTH CRESCENT STREET, BOX 307

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60630	(773) 604-8112
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CHICAGO	IL	60630	(773) 604-8112
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MORRIS	IL	60450	(815) 942-3255
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CARRIER MILLS	IL	62917	(618) 994-2323
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GILMAN	IL	60938	(815) 265-7208
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GILMAN	IL	60938	(815) 265-7208
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/28/2009

05/27/2009

04/29/2009

05/27/2009

05/07/2009

05/26/2009

04/15/2009

05/26/2009

04/15/2009

05/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145347	GILMAN HEALTHCARE CENTER	1390 SOUTH CRESCENT STREET, BOX 307
145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
1.40E+206	ALBANY CARE	901 MAPLE AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GILMAN	IL	60938	(815) 265-7208
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ROCK ISLAND	IL	61201	(309) 788-7631
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EVANSTON	IL	60202	(847) 475-4000
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CRESTWOOD	IL	60445	(708) 371-0400
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BURNHAM	IL	60633	(708) 862-1260
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JACKSONVILLE	IL	62650	(217) 245-4174
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/15/2009

05/26/2009

04/24/2009

05/25/2009

05/04/2009

05/23/2009

04/29/2009

05/22/2009

05/07/2009

05/22/2009

05/19/2009

05/22/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Let the resident or the resident's representative look at all records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145974	NORWOOD CROSSING	6016 NORTH NINA AVENUE
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
146115	NEW ATHENS HOME FOR THE AGED	203 SOUTH JOHNSON STREET
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60631	(773) 631-4856
ENERGY	IL	62933	(618) 942-7014
ENERGY	IL	62933	(618) 942-7014
NEW ATHENS	IL	62264	(618) 475-2550
AVISTON	IL	62216	(618) 228-7615
AVISTON	IL	62216	(618) 228-7615
JOLIET	IL	60433	(815) 727-5451

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/22/2009

05/22/2009

04/27/2009

05/22/2009

04/27/2009

05/22/2009

04/30/2009

05/22/2009

05/13/2009

05/21/2009

05/13/2009

05/21/2009

05/01/2009

05/21/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145795	TOWER HILL HEALTHCARE CENTER	759 KANE STREET
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
14E392	WEST CHICAGO TERRACE	928 JOLIET ROAD
14E392	WEST CHICAGO TERRACE	928 JOLIET ROAD
14E392	WEST CHICAGO TERRACE	928 JOLIET ROAD
145495	MEDINA NURSING CENTER	402 SOUTH CENTER STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SOUTH ELGIN	IL	60177	(847) 697-3310
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DOLTON	IL	60419	(708) 849-5000
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WEST CHICAGO	IL	60185	(630) 231-9292
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WEST CHICAGO	IL	60185	(630) 231-9292
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WEST CHICAGO	IL	60185	(630) 231-9292
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DURAND	IL	61024	(815) 248-2151
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/29/2009

05/21/2009

02/20/2009

05/21/2009

04/29/2009

05/20/2009

04/29/2009

05/20/2009

05/01/2009

05/20/2009

04/24/2009

05/19/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Have a program to keep infection from spreading.

Pattern

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145307	GROVE OF LA GRANGE PARK	701 NORTH LAGRANGE ROAD
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145751	P A PETERSON CENTER FOR HEALTH	1311 PARKVIEW AVENUE
145308	MAPLEWOOD CARE	50 NORTH JANE
145600	HEARTLAND OF CANTON	2081 NORTH MAIN STREET
145683	ABINGTON OF GLENVIEW	3901 GLENVIEW ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 967-7000
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NILES	IL	60714	(847) 967-7000
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LA GRANGE PARK	IL	60526	(708) 354-7300
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WILMINGTON	IL	60481	(815) 476-2200
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CHICAGO	IL	60645	(773) 465-5000
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ROCKFORD	IL	61107	(815) 399-8832
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ELGIN	IL	60123	(847) 697-3750
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CANTON	IL	61520	(309) 647-6135
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GLENVIEW	IL	60025	(847) 729-0000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/01/2009

05/19/2009

05/01/2009

05/19/2009

05/11/2009

05/18/2009

04/24/2009

05/18/2009

04/10/2009

05/18/2009

04/01/2009

05/16/2009

04/23/2009

05/15/2009

05/08/2009

05/15/2009

04/17/2009

05/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Have a private telephone available for use.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145683	ABINGTON OF GLENVIEW	3901 GLENVIEW ROAD
145683	ABINGTON OF GLENVIEW	3901 GLENVIEW ROAD
145944	PROVENA MCAULEY MANOR	400 WEST SULLIVAN ROAD
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
145495	MEDINA NURSING CENTER	402 SOUTH CENTER STREET
145495	MEDINA NURSING CENTER	402 SOUTH CENTER STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENVIEW	IL	60025	(847) 729-0000
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GLENVIEW	IL	60025	(847) 729-0000
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AURORA	IL	60506	(630) 859-3700
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CHICAGO	IL	60609	(773) 927-4200
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SPRINGFIELD	IL	62703	(217) 789-1680
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DURAND	IL	61024	(815) 248-2151
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DURAND	IL	61024	(815) 248-2151
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/17/2009

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03/23/2009

05/15/2009

05/06/2009

05/15/2009

04/29/2009

05/15/2009

04/24/2009

05/13/2009

04/24/2009

05/13/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

available for use.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
146059	BARTON W STONE - JACKSONVILLE	873 GROVE STREET
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145246	MANORCARE OF HINSDALE	600 WEST OGDEN AVENUE
145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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JACKSONVILLE	IL	62650	(217) 479-3400
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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HINSDALE	IL	60521	(630) 325-9630
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CHICAGO	IL	60645	(773) 338-6800
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/12/2009

05/13/2009

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04/30/2009

05/13/2009

05/08/2009

05/12/2009

04/28/2009

05/12/2009

04/30/2009

05/12/2009

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

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Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.

Isolated

Minimal harm or potential for actual harm

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Provide social services for related

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145768	LUTHERAN HOME, THE	6901 NORTH GALENA ROAD
145031	HEARTLAND OF NORMAL	510 BROADWAY
145031	HEARTLAND OF NORMAL	510 BROADWAY
145031	HEARTLAND OF NORMAL	510 BROADWAY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
OAK LAWN	IL	60453	(708) 636-7000
OAK LAWN	IL	60453	(708) 636-7000
PEORIA	IL	61614	(309) 683-1264
NORMAL	IL	61761	(309) 452-4406
NORMAL	IL	61761	(309) 452-4406
NORMAL	IL	61761	(309) 452-4406

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/09/2009

05/12/2009

04/09/2009

05/12/2009

04/14/2009

05/12/2009

04/14/2009

05/12/2009

04/22/2009

05/11/2009

04/16/2009

05/08/2009

04/16/2009

05/08/2009

04/16/2009

05/08/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical problems to help each resident achieve the highest possible quality of life.		harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145031	HEARTLAND OF NORMAL	510 BROADWAY
145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145607	MANORCARE OF PALOS HEIGHTS EAST	7850 WEST COLLEGE DRIVE
145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
145923	MANORCARE OF HIGHLAND PARK	2773 SKOKIE VALLEY ROAD
145923	MANORCARE OF HIGHLAND PARK	2773 SKOKIE VALLEY ROAD
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORMAL	IL	61761	(309) 452-4406
CHICAGO	IL	60625	(773) 583-7130
CHICAGO	IL	60625	(773) 583-7130
HIGHLAND	IL	62249	(618) 654-2368
PALOS HEIGHTS	IL	60463	(708) 361-6990
CHICAGO	IL	60653	(773) 285-0550
HIGHLAND PARK	IL	60035	(847) 266-9266
HIGHLAND PARK	IL	60035	(847) 266-9266
MIDLOTHIAN	IL	60445	(708) 389-3141

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/13/2009

05/08/2009

04/13/2009

05/08/2009

03/09/2009

05/08/2009

04/16/2009

05/08/2009

04/21/2009

05/08/2009

04/09/2009

05/08/2009

04/09/2009

05/08/2009

05/07/2009

05/08/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Pattern	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145987	GALESBURG TERRACE	1145 FRANK STREET
146078	PERSHING CONVALESCENT HOME	3900 SOUTH OAK PARK AVENUE
146078	PERSHING CONVALESCENT HOME	3900 SOUTH OAK PARK AVENUE
145278	STERLING PAVILION	105 EAST 23RD STREET
145278	STERLING PAVILION	105 EAST 23RD STREET
145278	STERLING PAVILION	105 EAST 23RD STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MIDLOTHIAN	IL	60445	(708) 389-3141
GALESBURG	IL	61401	(309) 342-2103
STICKNEY	IL	60402	(708) 484-7543
STICKNEY	IL	60402	(708) 484-7543
STERLING	IL	61081	(815) 626-4264
STERLING	IL	61081	(815) 626-4264
STERLING	IL	61081	(815) 626-4264

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/07/2009

05/08/2009

05/07/2009

05/08/2009

05/07/2009

05/08/2009

12/23/2008

05/07/2009

04/08/2009

05/07/2009

04/08/2009

05/07/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145278	STERLING PAVILION	105 EAST 23RD STREET
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145904	SMITH VILLAGE	2320 WEST 113TH PLACE
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145441	SHELBYVILLE MANOR	1111 WEST NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STERLING	IL	61081	(815) 626-4264
PEKIN	IL	61554	(309) 353-1099
CHICAGO	IL	60643	(773) 474-7300
BLOOMINGDALE	IL	60108	(630) 894-7400
BLOOMINGDALE	IL	60108	(630) 894-7400
BLOOMINGDALE	IL	60108	(630) 894-7400
SHELBYVILLE	IL	62565	(217) 774-2111

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/08/2009

05/07/2009

04/24/2009

05/07/2009

04/09/2009

05/07/2009

04/01/2009

05/06/2009

04/01/2009

05/06/2009

05/06/2009

05/06/2009

04/10/2009

05/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12TH STREET

145626

OAKTON PAVILLION

1660 OAKTON PLACE

145626

OAKTON PAVILLION

1660 OAKTON PLACE

145914

SOUTHPOINT NURSING & REHAB CENTER

1010 WEST 95TH
STREET

145914

SOUTHPOINT NURSING & REHAB CENTER

1010 WEST 95TH
STREET

145914

SOUTHPOINT NURSING & REHAB CENTER

1010 WEST 95TH
STREET

145963

ALDEN ORLAND PARK REHAB & HCC

16450 SOUTH 97TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DES PLAINES	IL	60018	(847) 299-5588
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DES PLAINES	IL	60018	(847) 299-5588
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CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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CHICAGO	IL	60643	(773) 298-1177
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ORLAND PARK	IL	60462	(708) 403-6500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/17/2009

05/06/2009

04/17/2009

05/06/2009

04/15/2009

05/06/2009

04/15/2009

05/06/2009

04/15/2009

05/06/2009

04/27/2009

05/06/2009

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH AVENUE
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146058	EVANSTON NURSING & REHAB CTR	1300 OAK AVENUE
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145696	NILES NSG & REHAB CTR	9777 GREENWOOD
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145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
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145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
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146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ORLAND PARK	IL	60462	(708) 403-6500
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EVANSTON	IL	60201	(847) 869-1300
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NILES	IL	60714	(847) 967-7000
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60609	(773) 927-4200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/27/2009

05/06/2009

05/06/2009

05/06/2009

06/19/2008

05/04/2009

04/21/2009

05/04/2009

04/21/2009

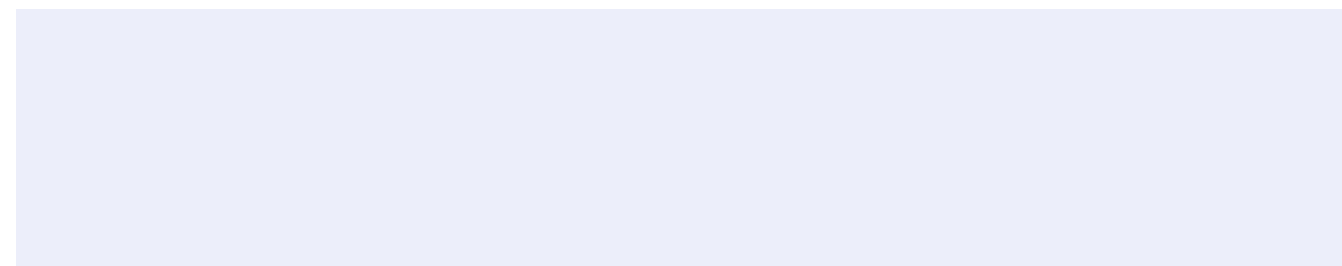
05/04/2009

04/10/2009

05/04/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Fire Safety

Automatic Sprinkler Systems Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
have an adequate water supply for the sprinkler system.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145629	PRAIRIE MANOR NRSG & REHAB CTR	345 DIXIE HIGHWAY
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145234	FREEPORT REHAB & HEALTH CARE CENTER	900 SOUTH KIWANIS DRIVE
145379	ALDEN VALLEY RIDGE REHAB & HCC	275 EAST ARMY TRAIL ROAD
145379	ALDEN VALLEY RIDGE REHAB & HCC	275 EAST ARMY TRAIL ROAD
145567	CARE CENTER OF ABINGDON	801 WEST MARTIN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SOUTH HOLLAND	IL	60473	(708) 596-5500
CHICAGO HEIGHTS	IL	60411	(708) 754-7601
FREEPORT	IL	61032	(815) 235-6196
FREEPORT	IL	61032	(815) 235-6196
FREEPORT	IL	61032	(815) 235-6196
BLOOMINGDALE	IL	60108	(630) 893-9616
BLOOMINGDALE	IL	60108	(630) 893-9616
ABINGDON	IL	61410	(309) 462-2356

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/03/2009

05/03/2009

04/02/2009

05/02/2009

04/09/2009

05/01/2009

04/09/2009

05/01/2009

04/09/2009

05/01/2009

04/09/2009

05/01/2009

04/09/2009

05/01/2009

04/15/2009

05/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145567	CARE CENTER OF ABINGDON	801 WEST MARTIN STREET
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
145387	ST ANTHONY'S NRSG & REHAB CENTER	767 30TH STREET
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ABINGDON	IL	61410	(309) 462-2356
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SOUTH BELOIT	IL	61080	(815) 389-3911
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PLAINFIELD	IL	60544	(815) 436-3400
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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ROCK ISLAND	IL	61201	(309) 788-7631
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ROCK ISLAND	IL	61201	(309) 788-7631
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CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60649	(773) 356-9300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/15/2009

05/01/2009

04/07/2009

05/01/2009

04/24/2009

05/01/2009

11/07/2008

04/30/2009

03/17/2009

04/30/2009

03/17/2009

04/30/2009

03/02/2009

04/30/2009

03/02/2009

04/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Fire Safety

Electrical Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
weekly inspections and monthly testing of generators.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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146083	MANOR COURT OF PRINCETON	140 NORTH SIXTH STREET
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146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
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146132	SOUTH SUBURBAN REHAB CENTER	19000 HALSTED
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145285	BUCKINGHAM PAVILION	2625 WEST TOUHY AVENUE
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145319	HERITAGE MANOR-EL PASO	555 EAST CLAY
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60649	(773) 356-9300
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PRINCETON	IL	61356	(815) 875-6600
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HOMEWOOD	IL	60430	(708) 957-9200
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HOMEWOOD	IL	60430	(708) 957-9200
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CHICAGO	IL	60645	(773) 973-5333
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EL PASO	IL	61738	(309) 527-6240
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/15/2009

04/30/2009

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04/28/2009

04/30/2009

04/28/2009

04/30/2009

04/07/2009

04/29/2009

04/08/2009

04/29/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Give the right treatment and services to residents who have mental or social problems adjusting.

Isolated

Actual harm

Try to resolve each resident's complaints quickly.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home

Pattern

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145500	HILLSBORO REHAB & HCC	1300 EAST TREMONT STREET
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST
145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON STREET
145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HILLSBORO	IL	62049	(217) 532-6191
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HILLSBORO	IL	62049	(217) 532-6191
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HILLSBORO	IL	62049	(217) 532-6191
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MIDLOTHIAN	IL	60445	(708) 389-3141
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BELLEVILLE	IL	62220	(618) 277-7700
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MORRISON	IL	61270	(815) 772-4003
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MORRISON	IL	61270	(815) 772-4003
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/20/2009

04/29/2009

04/20/2009

04/29/2009

04/20/2009

04/29/2009

04/10/2009

04/29/2009

04/09/2009

04/28/2009

04/17/2009

04/28/2009

04/17/2009

04/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
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145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
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145779	PARK VILLA NRSG & REHAB CENTER	12550 SOUTH RIDGELAND AVENUE
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145779	PARK VILLA NRSG & REHAB CENTER	12550 SOUTH RIDGELAND AVENUE
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146123	ST JOSEPH NURSING HOME	401 9TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 436-5900
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JOLIET	IL	60435	(815) 436-5900
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PALOS HEIGHTS	IL	60463	(708) 597-9300
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PALOS HEIGHTS	IL	60463	(708) 597-9300
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LACON	IL	61540	(309) 246-2175
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/09/2009

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03/27/2009

04/27/2009

04/09/2009

04/26/2009

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146123	ST JOSEPH NURSING HOME	401 9TH STREET
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146123	ST JOSEPH NURSING HOME	401 9TH STREET
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146123	ST JOSEPH NURSING HOME	401 9TH STREET
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146123	ST JOSEPH NURSING HOME	401 9TH STREET
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146123	ST JOSEPH NURSING HOME	401 9TH STREET
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146123	ST JOSEPH NURSING HOME	401 9TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/09/2009

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04/26/2009

04/09/2009

04/26/2009

04/09/2009

04/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Actual harm
Properly care for residents	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146123	ST JOSEPH NURSING HOME	401 9TH STREET
146123	ST JOSEPH NURSING HOME	401 9TH STREET
146123	ST JOSEPH NURSING HOME	401 9TH STREET
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145475	ST ANN'S HEALTHCARE CENTER	770 STATE STREET
145475	ST ANN'S HEALTHCARE CENTER	770 STATE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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LACON	IL	61540	(309) 246-2175
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WOODSTOCK	IL	60098	(815) 338-1700
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CHICAGO	IL	60616	(312) 842-5000
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CHESTER	IL	62233	(618) 826-2314
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CHESTER	IL	62233	(618) 826-2314
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/09/2009

04/26/2009

04/09/2009

04/26/2009

04/09/2009

04/26/2009

04/01/2009

04/24/2009

04/03/2009

04/24/2009

04/02/2009

04/24/2009

04/02/2009

04/24/2009

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needing special services,
including: injections, colostomy,
ureostomy, ileostomy,
tracheostomy care, tracheal
suctioning, respiratory care, foot
care, and prostheses.

Have a program to keep infection
from spreading.

Isolated

Minimal harm or potential for actual
harm

Be administered in a way that
leads to the highest possible level
of well being for each resident.

Isolated

Immediate jeopardy to resident health or
safety

Follow all laws and professional
standards.

Pattern

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Minimal harm or potential for actual
harm

Keep accurate and appropriate
medical records.

Pattern

Potential for minimal harm

Have drugs and other similar
products available, which are
needed every day and in
emergencies, and give them out
properly.

Isolated

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145710	MEADOWBROOK MANOR - BOLINGBROOK	431 WEST REMINGTON BOULEVARD
145936	HIGHLAND PARK NURSING & REHAB	50 PLEASANT AVENUE
146062	CENTER HOME HISPANIC ELDERLY	1401 NORTH CALIFORNIA
145437	COLONIAL HALL CARE CENTER	515 BUREAU VALLEY PARKWAY
145441	SHELBYVILLE MANOR	1111 WEST NORTH 12TH STREET
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOLINGBROOK	IL	60440	(630) 759-1112
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HIGHWOOD	IL	60040	(847) 432-9142
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CHICAGO	IL	60622	(773) 782-8700
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PRINCETON	IL	61356	(815) 875-3347
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SHELBYVILLE	IL	62565	(217) 774-2111
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CAMP POINT	IL	62320	(217) 593-7734
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/27/2009

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04/01/2009

04/23/2009

04/10/2009

04/23/2009

04/07/2009

04/23/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145324	RESURRECTION NSG & REHAB CTR	1001 NORTH GREENWOOD AVENUE
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145696	NILES NSG & REHAB CTR	9777 GREENWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAMP POINT	IL	62320	(217) 593-7734
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CHICAGO	IL	60645	(773) 465-5000
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MORTON	IL	61550	(309) 266-9741
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PARK RIDGE	IL	60068	(847) 692-5600
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CHICAGO	IL	60614	(773) 348-4055
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NILES	IL	60714	(847) 967-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/07/2009

04/23/2009

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04/23/2009

04/14/2009

04/22/2009

04/03/2009

04/22/2009

04/07/2009

04/22/2009

04/10/2009

04/22/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

update the care plan.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145924	HELIA HEALTHCARE OF CHAMPAIGN	1915 SOUTH MATTIS STREET
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
146048	MEADOW MANOR	800 MCADAM DR
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 967-7000
CHAMPAIGN	IL	61821	(217) 352-0516
CHICAGO	IL	60637	(773) 752-6000
CHICAGO	IL	60637	(773) 752-6000
TAYLORVILLE	IL	62568	(217) 824-2277
MARYVILLE	IL	62062	(618) 288-5999
MARYVILLE	IL	62062	(618) 288-5999
MARYVILLE	IL	62062	(618) 288-5999

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/10/2009

04/22/2009

04/02/2009

04/22/2009

04/01/2009

04/22/2009

04/01/2009

04/22/2009

04/20/2009

04/22/2009

04/20/2009

04/21/2009

04/20/2009

04/21/2009

04/20/2009

04/21/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

suctioning, respiratory care, foot care, and prostheses.		
Give the resident's legal representative the same rights as the resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home	Isolated	Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
146029	FRANCISCAN VILLAGE	1270 FRANCISCAN DRIVE
146125	ASSISI HEALTHCARE OF CLARE OAKS	829 CARILLON DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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LEMONT	IL	60439	(630) 243-3406
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BARTLETT	IL	60103	(630) 483-3905
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/20/2009

04/21/2009

04/20/2009

04/21/2009

04/02/2009

04/21/2009

03/24/2009

04/21/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145781	APPLEWOOD REHABILITATION CENTER	21020 KOSTNER AVENUE
145781	APPLEWOOD REHABILITATION CENTER	21020 KOSTNER AVENUE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
146020	ROSEVILLE REHAB & HEALTH CARE	145 S CHAMBERLAIN ST, BOX 770

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MATTESON	IL	60443	(708) 747-1300
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MATTESON	IL	60443	(708) 747-1300
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DOLTON	IL	60419	(708) 849-5000
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DOLTON	IL	60419	(708) 849-5000
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DOLTON	IL	60419	(708) 849-5000
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DOLTON	IL	60419	(708) 849-5000
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ROSEVILLE	IL	61473	(309) 426-2134
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/20/2009

04/20/2009

03/11/2009

04/20/2009

03/30/2009

04/20/2009

03/30/2009

04/20/2009

03/30/2009

04/20/2009

03/30/2009

04/20/2009

04/09/2009

04/20/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services,	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
145626	OAKTON PAVILLION	1660 OAKTON PLACE
145704	APOSTOLIC CHRISTIAN HOME	1102 WEST RANDOLPH
145961	BEL-WOOD NURSING HOME	6701 WEST PLANK ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 487-1200
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MCHENRY	IL	60050	(815) 344-2600
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DES PLAINES	IL	60018	(847) 299-5588
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ROANOKE	IL	61561	(309) 923-2071
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PEORIA	IL	61604	(309) 697-4541
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2009

04/17/2009

03/26/2009

04/17/2009

03/24/2009

04/17/2009

03/31/2009

04/17/2009

04/10/2009

04/17/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Pattern	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145307	GROVE OF LA GRANGE PARK	701 NORTH LAGRANGE ROAD
145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LA GRANGE PARK	IL	60526	(708) 354-7300
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JOLIET	IL	60435	(815) 436-5900
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ROCK ISLAND	IL	61201	(309) 788-0458
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ROCK ISLAND	IL	61201	(309) 788-0458
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ROCK ISLAND	IL	61201	(309) 788-0458
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SPRINGFIELD	IL	62702	(217) 525-1880
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ROCKFORD	IL	61107	(815) 229-5200
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ROCKFORD	IL	61107	(815) 229-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/20/2009

04/15/2009

04/01/2009

04/15/2009

03/10/2009

04/15/2009

04/03/2009

04/15/2009

04/03/2009

04/15/2009

04/03/2009

04/14/2009

04/03/2009

04/14/2009

04/03/2009

04/14/2009

Based on Nursing Home Compare - Complaint Deficiency

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Keep all essential equipment working safely.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145480	MATTOON HEALTHCARE AND REHAB CTR	2121 SOUTH NINTH
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
145566	ALTON MEM HSP HATCH SK N W	ONE MEMORIAL DRIVE
145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST HIGHWAY
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145792	WOODBIDGE NURSING PAVILION	2242 NORTH KEDZIE
145792	WOODBIDGE NURSING PAVILION	2242 NORTH KEDZIE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MATTOON	IL	61938	(217) 235-7138
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CHESTER	IL	62233	(618) 826-3210
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ALTON	IL	62002	(618) 463-7140
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CHICAGO RIDGE	IL	60415	(708) 425-1100
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60647	(773) 486-7700
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CHICAGO	IL	60647	(773) 486-7700
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CHICAGO	IL	60653	(312) 326-2000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/26/2009

04/14/2009

04/14/2009

04/14/2009

04/14/2009

04/14/2009

04/02/2009

04/14/2009

04/13/2009

04/14/2009

04/13/2009

04/14/2009

04/01/2009

04/14/2009

04/01/2009

04/14/2009

03/20/2009

04/14/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
146034	TILLERS NSG AND REHAB CTR	4390 ROUTE 71
146071	HOME BRIDGE CENTER	1701 WEST 5TH AVENUE
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60652	(773) 434-8787
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OSWEGO	IL	60543	(630) 554-1001
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BELVIDERE	IL	61008	(815) 547-5451
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CLINTON	IL	61727	(217) 935-8500
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CLINTON	IL	61727	(217) 935-8500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/20/2009

04/14/2009

03/20/2009

04/14/2009

04/13/2009

04/14/2009

03/16/2009

04/14/2009

04/03/2009

04/14/2009

04/02/2009

04/14/2009

04/02/2009

04/14/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145640	CHURCH CREEK	1250 WEST CENTRAL ROAD
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 599-6700
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OAK LAWN	IL	60453	(708) 599-6700
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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ARLINGTON HTS	IL	60005	(847) 506-3223
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FREEPORT	IL	61032	(815) 235-6173
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CHICAGO	IL	60652	(773) 434-8787
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PETERSBURG	IL	62675	(217) 632-2249
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/27/2009

04/13/2009

03/27/2009

04/13/2009

03/04/2009

04/13/2009

03/04/2009

04/13/2009

03/09/2009

04/13/2009

03/27/2009

04/13/2009

02/25/2009

04/13/2009

04/09/2009

04/10/2009

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Get doctor orders for the resident's immediate care when admitted.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES
145312	NORTHWOODS CARE CENTRE	2250 PEARL STREET
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145897	LEBANON CARE CENTER	1201 NORTH ALTON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 725-0443
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BELVIDERE	IL	61008	(815) 544-0358
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CHICAGO	IL	60644	(773) 921-8000
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CHICAGO	IL	60644	(773) 921-8000
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CHICAGO	IL	60644	(773) 921-8000
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METROPOLIS	IL	62960	(618) 524-2634
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LEBANON	IL	62254	(618) 537-4401
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/26/2009

04/10/2009

04/08/2009

04/10/2009

03/19/2009

04/10/2009

03/19/2009

04/10/2009

03/19/2009

04/10/2009

04/08/2009

04/10/2009

04/07/2009

04/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145278	STERLING PAVILION	105 EAST 23RD STREET
145278	STERLING PAVILION	105 EAST 23RD STREET
145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD
145900	PRAIRIE VIEW CR CTR-LEWISTOWN	175 EAST SYCAMORE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145480	MATTOON HEALTHCARE AND REHAB CTR	2121 SOUTH NINTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STERLING	IL	61081	(815) 626-4264
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STERLING	IL	61081	(815) 626-4264
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SCHAUMBURG	IL	60193	(847) 352-5500
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LEWISTOWN	IL	61542	(309) 547-2267
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ROCKFORD	IL	61107	(815) 229-5200
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ROCKFORD	IL	61107	(815) 229-5200
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MATTOON	IL	61938	(217) 235-7138
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/23/2008

04/08/2009

12/23/2008

04/08/2009

03/16/2009

04/08/2009

03/20/2009

04/08/2009

03/26/2009

04/07/2009

03/26/2009

04/07/2009

03/11/2009

04/07/2009

Quality Care Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

nutritional needs were met.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
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145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
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145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
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145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
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145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	IL	62864	(618) 242-1800
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MOUNT VERNON	IL	62864	(618) 242-1800
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MOUNT VERNON	IL	62864	(618) 242-1800
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MOUNT VERNON	IL	62864	(618) 242-1800
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ORLAND PARK	IL	60462	(708) 349-8300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/26/2009

04/07/2009

02/26/2009

04/07/2009

02/26/2009

04/07/2009

02/26/2009

04/07/2009

03/12/2009

04/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HUMPHREY DR

145899

LEXINGTON OF ORLAND PARK

14601 SOUTH JOHN
HUMPHREY DR

145899

LEXINGTON OF ORLAND PARK

14601 SOUTH JOHN
HUMPHREY DR

146039

EASTVIEW TERRACE

100 EASTVIEW PLACE

146039

EASTVIEW TERRACE

100 EASTVIEW PLACE

146039

EASTVIEW TERRACE

100 EASTVIEW PLACE

146040

WILLOW ROSE REHAB & HEALTH

410 FLETCHER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ORLAND PARK	IL	60462	(708) 349-8300
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ORLAND PARK	IL	60462	(708) 349-8300
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SULLIVAN	IL	61951	(217) 728-7367
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SULLIVAN	IL	61951	(217) 728-7367
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SULLIVAN	IL	61951	(217) 728-7367
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JERSEYVILLE	IL	62052	(618) 498-6427
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/12/2009

04/06/2009

03/12/2009

04/06/2009

04/03/2009

04/06/2009

04/03/2009

04/06/2009

04/03/2009

04/06/2009

03/18/2009

04/06/2009

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.

harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
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145336	WARREN BARR PAVILION	66 WEST OAK STREET
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145336	WARREN BARR PAVILION	66 WEST OAK STREET
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145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GRANITE CITY	IL	62040	(618) 877-2700
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CHICAGO	IL	60610	(312) 705-5100
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CHICAGO	IL	60610	(312) 705-5100
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JOLIET	IL	60435	(815) 725-3400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/25/2009

04/06/2009

03/06/2009

04/05/2009

03/06/2009

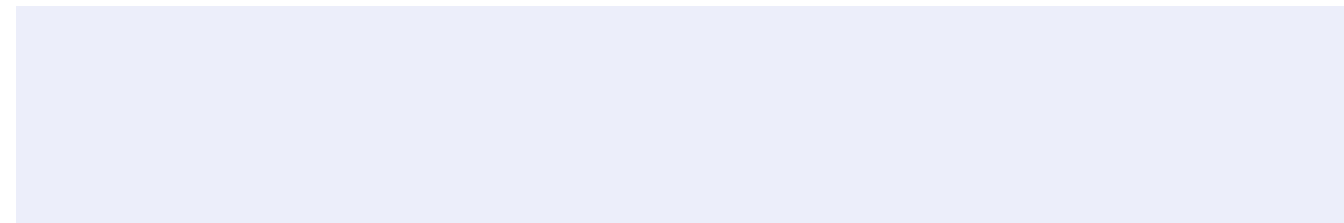
04/05/2009

03/16/2009

04/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145785	GRANGE NURSING HOME	901 NORTH TENTH STREET
145785	GRANGE NURSING HOME	901 NORTH TENTH STREET
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 725-3400
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JOLIET	IL	60435	(815) 725-3400
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MASCOUTAH	IL	62258	(618) 566-2183
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MASCOUTAH	IL	62258	(618) 566-2183
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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OAK LAWN	IL	60453	(708) 636-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/24/2009

04/03/2009

03/24/2009

04/03/2009

03/19/2009

04/03/2009

03/19/2009

04/03/2009

03/09/2009

04/03/2009

03/30/2009

04/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

without a catheter is not given a catheter, unless it is necessary.

Make sure that residents are safe from serious medication errors.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
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145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
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145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
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145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
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145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
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145406	RANDOLPH COUNTY CARE CENTER	312 WEST BELMONT
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60632	(773) 884-0484
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CASEYVILLE	IL	62232	(618) 345-3072
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CASEYVILLE	IL	62232	(618) 345-3072
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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SPARTA	IL	62286	(618) 443-4351
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2009

04/03/2009

03/24/2009

04/02/2009

03/24/2009

04/02/2009

03/05/2009

04/02/2009

03/05/2009

04/02/2009

03/19/2009

04/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRESTWOOD	IL	60445	(708) 371-0400
CRESTWOOD	IL	60445	(708) 371-0400
CRESTWOOD	IL	60445	(708) 371-0400
CRESTWOOD	IL	60445	(708) 371-0400
CRESTWOOD	IL	60445	(708) 371-0400
GLENWOOD	IL	60425	(708) 758-6200
GLENWOOD	IL	60425	(708) 758-6200
GLENWOOD	IL	60425	(708) 758-6200
GLENWOOD	IL	60425	(708) 758-6200

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/19/2009

04/01/2009

03/19/2009

04/01/2009

03/19/2009

04/01/2009

03/19/2009

04/01/2009

03/19/2009

04/01/2009

04/01/2009

04/01/2009

04/01/2009

04/01/2009

04/01/2009

04/01/2009

04/01/2009

04/01/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give proper treatment to	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145499	FAYETTE COUNTY HOSPITAL	650 W TAYLOR ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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ROCK ISLAND	IL	61201	(309) 788-0458
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ROCKFORD	IL	61107	(815) 229-5200
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ROCKFORD	IL	61107	(815) 229-5200
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VANDALIA	IL	62471	(618) 283-1231
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/01/2009

04/01/2009

04/01/2009

04/01/2009

03/10/2009

04/01/2009

03/10/2009

03/31/2009

03/10/2009

03/31/2009

03/30/2009

03/31/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
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145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
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145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
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145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
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145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
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145877	DOLTON NURSING & REHAB	14325 SOUTH
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HIGHLAND	IL	62249	(618) 654-2368
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HIGHLAND	IL	62249	(618) 654-2368
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HIGHLAND	IL	62249	(618) 654-2368
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HIGHLAND	IL	62249	(618) 654-2368
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PALOS HILLS	IL	60465	(708) 598-3460
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DOLTON	IL	60419	(708) 849-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/09/2009

03/31/2009

03/09/2009

03/31/2009

03/09/2009

03/31/2009

03/09/2009

03/31/2009

03/12/2009

03/31/2009

01/13/2009

03/31/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLACKSTONE

145624	FLORA GARDENS CARE CENTER	701 SHADWELL AVENUE
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
146021	NATURE TRAIL HEALTH CARE CENTER	1001 SOUTH 34TH STREET
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FLORA	IL	62839	(618) 662-8361
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DOLTON	IL	60419	(708) 849-5000
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MOUNT VERNON	IL	62864	(618) 242-5700
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GLEN CARBON	IL	62034	(618) 288-5014
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CAMP POINT	IL	62320	(217) 593-7734
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CAMP POINT	IL	62320	(217) 593-7734
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/19/2009

03/30/2009

02/20/2009

03/30/2009

02/11/2009

03/28/2009

03/10/2009

03/27/2009

03/13/2009

03/27/2009

03/13/2009

03/27/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.

Give professional services that meet a professional standard of quality.

Pattern

Potential for minimal harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Pattern

Potential for minimal harm

Give professional services that follow each resident's written care plan.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145866	HICKORY NURSING PAVILION	9246 SOUTH ROBERTS ROAD
146015	HEARTHSTONE MANOR	920 N SEMINARY AVE P O BOX 520
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145241	HELIA SOUTHBELT HEALTHCARE	101 SOUTH BELT WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HICKORY HILLS	IL	60457	(708) 598-4040
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WOODSTOCK	IL	60098	(815) 338-1749
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ROCKFORD	IL	61108	(815) 484-1002
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ROCKFORD	IL	61108	(815) 484-1002
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ROCKFORD	IL	61108	(815) 484-1002
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BELLEVILLE	IL	62220	(618) 277-7700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/09/2009

03/27/2009

02/23/2009

03/27/2009

03/12/2009

03/26/2009

03/12/2009

03/26/2009

03/12/2009

03/26/2009

02/25/2009

03/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145922	COBDEN REHAB & NURSING CENTER	430 SOUTH FRONT STREET
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
145877	DOLTON NURSING & REHAB	14325 SOUTH BLACKSTONE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ZION	IL	60099	(847) 746-3736
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CHICAGO	IL	60625	(773) 588-9500
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CHICAGO	IL	60625	(773) 588-9500
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COBDEN	IL	62920	(618) 893-4214
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PAXTON	IL	60957	(217) 379-4896
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PAXTON	IL	60957	(217) 379-4896
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DOLTON	IL	60419	(708) 849-5000
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CHICAGO	IL	60643	(773) 233-6311
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Mistreatment Deficiencies

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Environmental Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145613	ATRIUM HC & REHAB CTR OF CAHOKIA	3354 JEROME LANE
146084	PLEASANT VIEW REHAB & HCC	500 NORTH JACKSON STREET
145612	SPRINGS AT CRYSTAL LAKE	1000 EAST BRIGHTON LANE
146059	BARTON W STONE - JACKSONVILLE	873 GROVE STREET
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145454	CARLINVILLE REHAB & HCC	751 NORTH OAK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAHOKIA	IL	62206	(618) 337-9400
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MORRISON	IL	61270	(815) 772-7288
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CRYSTAL LAKE	IL	60012	(815) 477-6569
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JACKSONVILLE	IL	62650	(217) 479-3400
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WOODSTOCK	IL	60098	(815) 338-1700
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BELLEVILLE	IL	62223	(618) 397-8400
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TOLUCA	IL	61369	(815) 452-2367
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CARLINVILLE	IL	62626	(217) 854-2511
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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03/20/2009

03/03/2009

03/20/2009

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Resident Rights Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
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Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Pattern	Potential for minimal harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
146020	ROSEVILLE REHAB & HEALTH CARE	145 S CHAMBERLAIN ST, BOX 770
146108	MANOR COURT OF PEORIA	6900 NORTH STALWORTH
146108	MANOR COURT OF PEORIA	6900 NORTH STALWORTH
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145737	LEXINGTON OF LAGRANGE	4735 WILLOW SPRINGS ROAD
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 549-3355
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ROSEVILLE	IL	61473	(309) 426-2134
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PEORIA	IL	61615	(309) 693-1400
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PEORIA	IL	61615	(309) 693-1400
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ZION	IL	60099	(847) 746-3736
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LA GRANGE	IL	60525	(630) 327-5814
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WATSEKA	IL	60970	(815) 432-5476
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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02/24/2009

03/18/2009

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Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Widespread	Potential for minimal harm
Have a private telephone available for use.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145389

WATSEKA REHAB & HLTH CARE CTR

715 EAST RAYMOND
ROAD

145708

COUNTRY HEALTH

RURAL ROUTE 1 BOX
14

145708

COUNTRY HEALTH

RURAL ROUTE 1 BOX
14

145727

POLO REHAB & HCC

703 EAST BUFFALO

145764

RENAISSANCE PARK SOUTH

10935 SOUTH
HALSTED STREET

145764

RENAISSANCE PARK SOUTH

10935 SOUTH
HALSTED STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WATSEKA	IL	60970	(815) 432-5476
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GIFFORD	IL	61847	(217) 568-7362
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GIFFORD	IL	61847	(217) 568-7362
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POLO	IL	61064	(815) 946-2203
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Based on Nursing Home Compare - Complaint Deficiency

to keep them healthy and prevent dehydration.

harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145874	MEADOWBROOK MANOR - NAPERVILLE	720 RAYMOND DRIVE
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
145006	AURORA REHAB & LIVING CENTER	1601 NORTH FARNSWORTH AVENUE
145266	FONDULAC REHABILITATION & HCC	901 ILLINI DRIVE
145388	RICHLAND CARE & REHAB	410 EAST MACK
145388	RICHLAND CARE & REHAB	410 EAST MACK
145388	RICHLAND CARE & REHAB	410 EAST MACK

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NAPERVILLE	IL	60563	(630) 355-0220
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PAXTON	IL	60957	(217) 379-4896
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AURORA	IL	60505	(630) 898-1180
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EAST PEORIA	IL	61611	(309) 694-6446
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OLNEY	IL	62450	(618) 395-7421
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OLNEY	IL	62450	(618) 395-7421
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OLNEY	IL	62450	(618) 395-7421
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Let the resident or the resident's representative look at all records.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no	Pattern	Minimal harm or potential for actual

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Based on Nursing Home Compare - Complaint Deficiency

145388	RICHLAND CARE & REHAB	410 EAST MACK
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145853	CENTRAL BAPTIST VILLAGE	4747 NORTH CANFIELD AVENUE
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
146016	SUNSET REHABILITATION & HEALTH CARE	129 SOUTH 1ST AVENUE
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OLNEY	IL	62450	(618) 395-7421
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CAMP POINT	IL	62320	(217) 593-7734
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CAMP POINT	IL	62320	(217) 593-7734
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NORRIDGE	IL	60656	(708) 583-8500
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MIDLOTHIAN	IL	60445	(708) 389-3141
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CANTON	IL	61520	(309) 647-4327
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CAMP POINT	IL	62320	(217) 593-7734
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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03/17/2009

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03/17/2009

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02/25/2009

03/16/2009

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Quality Care Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Pattern

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Pattern

Immediate jeopardy to resident health or safety

Have a detailed, written plan for disasters and emergencies.

Isolated

Minimal harm or potential for actual harm

Use a registered nurse at least 8 hours a day, 7 days a week.

Widespread

Minimal harm or potential for actual harm

Make sure that each resident

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAMP POINT	IL	62320	(217) 593-7734
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LONG GROVE	IL	60047	(847) 419-1111
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MIDLOTHIAN	IL	60445	(708) 389-3141
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MIDLOTHIAN	IL	60445	(708) 389-3141
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OTTAWA	IL	61350	(815) 433-0476
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ZION	IL	60099	(847) 746-3736
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Health

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Resident Assessment Deficiencies

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Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

who enters the nursing home without a catheter is not given a catheter, unless it is necessary.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145433	PROVENA PINE VIEW CARE CENTER	611 ALLEN LANE
145433	PROVENA PINE VIEW CARE CENTER	611 ALLEN LANE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145752	ARBOR, THE	535 SOUTH ELM
145752	ARBOR, THE	535 SOUTH ELM
145752	ARBOR, THE	535 SOUTH ELM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ST CHARLES	IL	60174	(630) 377-2211
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ST CHARLES	IL	60174	(630) 377-2211
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CRESTWOOD	IL	60445	(708) 371-0400
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CRESTWOOD	IL	60445	(708) 371-0400
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ITASCA	IL	60143	(630) 773-9416
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ITASCA	IL	60143	(630) 773-9416
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ITASCA	IL	60143	(630) 773-9416
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BRIDGEVIEW	IL	60455	(708) 598-2605
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BRIDGEVIEW	IL	60455	(708) 598-2605
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Based on Nursing Home Compare - Complaint Deficiency

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Administration Deficiencies

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Environmental Deficiencies

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Environmental Deficiencies

Health

Mistreatment Deficiencies

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Quality Care Deficiencies

Health

Resident Assessment Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145000	WASHINGTON CHRISTIAN VILLAGE	1201 NEWCASTLE
145208	BRIDGEVIEW HEALTH CARE CENTER	8100 SOUTH HARLEM AVENUE
145208	BRIDGEVIEW HEALTH CARE CENTER	8100 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BRIDGEVIEW	IL	60455	(708) 598-2605
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BRIDGEVIEW	IL	60455	(708) 598-2605
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BRIDGEVIEW	IL	60455	(708) 598-2605
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BRIDGEVIEW	IL	60455	(708) 598-2605
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WASHINGTON	IL	61571	(309) 444-3161
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BRIDGEVIEW	IL	60455	(708) 594-5440
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BRIDGEVIEW	IL	60455	(708) 594-5440
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Sage R&D

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Resident Rights Deficiencies

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Pharmacy Service Deficiencies

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Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

that covers all questions for areas that are listed in official regulations.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Have a program to keep infection from spreading.	Pattern	Potential for minimal harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Provide care in a way that keeps	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145363

MANORCARE OF OAK LAWN EAST

9401 SOUTH
KOSTNER AVENUE

145450

ALDEN LAKELAND REHAB & HCC

820 WEST LAWRENCE

145581

CAHOKIA NURSING & REHAB CENTER

2 ANNABLE COURT

145581

CAHOKIA NURSING & REHAB CENTER

2 ANNABLE COURT

145581

CAHOKIA NURSING & REHAB CENTER

2 ANNABLE COURT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 423-7882
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CHICAGO	IL	60640	(773) 769-2570
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CAHOKIA	IL	62206	(618) 332-0114
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CAHOKIA	IL	62206	(618) 332-0114
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CAHOKIA	IL	62206	(618) 332-0114
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Sage R&D

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Quality Care Deficiencies

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Resident Rights Deficiencies

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Quality Care Deficiencies

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Quality Care Deficiencies

Health

Resident Rights Deficiencies

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Based on Nursing Home Compare - Complaint Deficiency

or builds each resident's dignity and self respect.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD
145835	LEXINGTON OF WHEELING	730 WEST HINTZ ROAD
145044	HERITAGE MANOR-PERU	1301 21ST STREET
145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68

145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LIBERTYVILLE	IL	60048	(847) 816-3200
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CRETE	IL	60417	(708) 367-4401
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WHEELING	IL	60090	(847) 537-7474
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PERU	IL	61354	(815) 223-4901
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CARRIER MILLS	IL	62917	(618) 994-2323
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CARRIER MILLS	IL	62917	(618) 994-2323
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/04/2009

03/12/2009

02/23/2009

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02/10/2009

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02/23/2009

03/11/2009

02/17/2009

03/11/2009

02/17/2009

03/11/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Provide needed housekeeping and maintenance.

Pattern

Potential for minimal harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145489	PIPER CITY REHAB & LIVING CENTER	600 MAPLE STREET
145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
145781	APPLEWOOD REHABILITATION CENTER	21020 KOSTNER AVENUE
145804	FAIRVIEW BAPTIST HOME	250 VILLAGE DRIVE
145804	FAIRVIEW BAPTIST HOME	250 VILLAGE DRIVE
145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGTON	IL	61701	(309) 827-6046
BLOOMINGTON	IL	61701	(309) 827-6046
BLOOMINGTON	IL	61701	(309) 827-6046
PIPER CITY	IL	60959	(815) 686-2277
MORTON	IL	61550	(309) 266-5331
MATTESON	IL	60443	(708) 747-1300
DOWNERS GROVE	IL	60516	(630) 769-6200
DOWNERS GROVE	IL	60516	(630) 769-6200
CHICAGO	IL	60644	(773) 287-5959

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/27/2009

03/11/2009

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02/09/2009

03/11/2009

03/06/2009

03/11/2009

03/02/2009

03/11/2009

01/20/2009

03/11/2009

02/02/2009

03/11/2009

02/13/2009

03/11/2009

03/10/2009

03/11/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident's family or representative; or 3) check and update the care plan.		
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145834	COLUMBUS PARK N & REHAB CENTER	901 SOUTH AUSTIN
145874	MEADOWBROOK MANOR - NAPERVILLE	720 RAYMOND DRIVE
145874	MEADOWBROOK MANOR - NAPERVILLE	720 RAYMOND DRIVE
145874	MEADOWBROOK MANOR - NAPERVILLE	720 RAYMOND DRIVE
145219	BURGESS SQUARE HEALTHCARE CTR	5801 SOUTH CASS AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60644	(773) 287-5959
NAPERVILLE	IL	60563	(630) 355-0220
NAPERVILLE	IL	60563	(630) 355-0220
NAPERVILLE	IL	60563	(630) 355-0220
WESTMONT	IL	60559	(630) 971-2645

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/10/2009

03/11/2009

02/19/2009

03/11/2009

02/19/2009

03/11/2009

02/19/2009

03/11/2009

02/11/2009

03/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

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Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

harm

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Keep each resident free from drugs that restrain them, unless needed for medical treatment.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145571	CEDAR RIDGE HEALTH REHAB CENTER	ONE PERRYMAN STREET
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
146071	HOME BRIDGE CENTER	1701 WEST 5TH AVENUE
145334	BALLARD NURSING CENTER	9300 BALLARD ROAD
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LEBANON	IL	62254	(618) 537-6165
BELLEVILLE	IL	62226	(618) 235-6600
HILLSIDE	IL	60162	(708) 544-9933
HILLSIDE	IL	60162	(708) 544-9933
BELVIDERE	IL	61008	(815) 547-5451
DES PLAINES	IL	60016	(847) 294-2300
JOLIET	IL	60435	(815) 744-5560

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/24/2009

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03/10/2009

03/06/2009

03/10/2009

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03/10/2009

02/23/2009

03/10/2009

02/17/2009

03/09/2009

02/11/2009

03/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

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Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145621	PAVILION OF WAUKEGAN	2217 WASHINGTON STREET
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145784	BRIAR PLACE	6800 WEST JOLIET
145784	BRIAR PLACE	6800 WEST JOLIET
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WAUKEGAN	IL	60085	(847) 244-4100
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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INDIAN HEAD PARK	IL	60525	(708) 246-8500
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INDIAN HEAD PARK	IL	60525	(708) 246-8500
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JACKSONVILLE	IL	62650	(217) 243-6405
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JACKSONVILLE	IL	62650	(217) 243-6405
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JACKSONVILLE	IL	62650	(217) 243-6405
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JACKSONVILLE	IL	62650	(217) 243-6405
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JACKSONVILLE	IL	62650	(217) 243-6405
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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02/19/2009 03/09/2009

02/13/2009 03/09/2009

02/13/2009 03/09/2009

02/13/2009 03/09/2009

02/13/2009 03/09/2009

02/13/2009 03/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

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Quality Care Deficiencies

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Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOX 1115

145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD
146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD
146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

RIGHTON PARK	IL	60471	(708) 747-6120
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CHICAGO	IL	60614	(773) 348-4055
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LOVES PARK	IL	61111	(815) 633-6810
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LOVES PARK	IL	61111	(815) 633-6810
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LOVES PARK	IL	61111	(815) 633-6810
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/19/2009

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03/06/2009

02/05/2009

03/06/2009

02/05/2009

03/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

harm

Give residents proper treatment
to prevent new bed (pressure)
sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual
harm

Tell each resident who can get
Medicaid benefits about 1) which
items and services Medicaid
covers and which the resident
must pay for; or 2) how to apply
for Medicaid, along with the
names and addresses of State
groups that can help.

Isolated

Minimal harm or potential for actual
harm

Give each resident enough fluids
to keep them healthy and prevent
dehydration.

Isolated

Actual harm

Give residents proper treatment
to prevent new bed (pressure)
sores or heal existing bed sores.

Isolated

Actual harm

Immediately tell the resident,
doctor, and a family member if:

Isolated

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LOVES PARK	IL	61111	(815) 633-6810
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AURORA	IL	60505	(630) 897-8714
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AURORA	IL	60505	(630) 897-8714
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AURORA	IL	60505	(630) 897-8714
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CHICAGO	IL	60649	(773) 731-4200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/05/2009

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03/05/2009

03/05/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

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Mistreatment Deficiencies

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Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Keep safe, clean and homelike surroundings.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Have a private telephone available for use.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146013	BERKELEY NURSING & REHAB CENTER	6909 WEST NORTH AVENUE
145308	MAPLEWOOD CARE	50 NORTH JANE
145308	MAPLEWOOD CARE	50 NORTH JANE
146018	PARK HOUSE NURSING & REHAB CTR	2320 SOUTH LAWNDAL
1.40E+149	BRYN MAWR CARE	5547 NORTH KENMORE
145308	MAPLEWOOD CARE	50 NORTH JANE
145308	MAPLEWOOD CARE	50 NORTH JANE
145410	BREESE NURSING HOME	1155 NORTH FIRST STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK PARK	IL	60302	(708) 386-1112
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ELGIN	IL	60123	(847) 697-3750
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ELGIN	IL	60123	(847) 697-3750
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CHICAGO	IL	60623	(773) 522-0400
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CHICAGO	IL	60640	(773) 561-7040
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ELGIN	IL	60123	(847) 697-3750
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ELGIN	IL	60123	(847) 697-3750
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BREESE	IL	62230	(618) 526-4521
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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02/04/2009

03/04/2009

02/17/2009

03/04/2009

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03/03/2009

02/13/2009

03/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Get rid of garbage properly.	Pattern	Minimal harm or potential for actual harm
Provide care for each resident in a way that keeps or builds the resident's quality of life.	Isolated	Minimal harm or potential for actual harm
Give enough notice to the resident before changing the resident's room or roommate.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145420	BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	111 EAST WASHINGTON
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BENSENVILLE	IL	60106	(630) 766-5800
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PEORIA	IL	61614	(309) 691-2200
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PEORIA	IL	61614	(309) 691-2200
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PEORIA	IL	61614	(309) 691-2200
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PEORIA	IL	61614	(309) 691-2200
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ORLAND PARK	IL	60462	(708) 403-6500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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03/03/2009

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03/03/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
146012	SYCAMORE	720 SYCAMORE
146012	SYCAMORE	720 SYCAMORE
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
145662	GLEN BRIDGE N & REHAB CENTRE	8333 WEST GOLF ROAD
145662	GLEN BRIDGE N & REHAB CENTRE	8333 WEST GOLF ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62226	(618) 235-6600
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QUINCY	IL	62301	(217) 222-1480
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QUINCY	IL	62301	(217) 222-1480
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HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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CHICAGO	IL	60645	(773) 338-6800
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NILES	IL	60714	(847) 966-9190
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NILES	IL	60714	(847) 966-9190
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/02/2009

03/02/2009

02/25/2009

03/02/2009

02/25/2009

03/02/2009

02/06/2009

02/27/2009

02/06/2009

02/27/2009

02/06/2009

02/27/2009

02/10/2009

02/27/2009

02/10/2009

02/27/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

Follow all laws and professional standards.

Widespread

Potential for minimal harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
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145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
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145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
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145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
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146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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HERRIN	IL	62948	(618) 942-7391
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/11/2009

02/27/2009

02/11/2009

02/27/2009

02/11/2009

02/27/2009

02/11/2009

02/27/2009

02/05/2009

02/27/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
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Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146102	MANOR COURT OF FREEPORT	2170 WEST NAVAJO DRIVE
146102	MANOR COURT OF FREEPORT	2170 WEST NAVAJO DRIVE
1.40E+153	MARGARET MANOR - NORTH BRANCH	940 WEST CULLOM AVENUE
145466	TWIN LAKES REHAB & HEALTH CARE	310 EADS AVENUE
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 233-2400
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FREEPORT	IL	61032	(815) 233-2400
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CHICAGO	IL	60613	(773) 525-9000
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PARIS	IL	61944	(217) 465-5395
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CHICAGO	IL	60644	(773) 921-8000
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CHICAGO	IL	60644	(773) 921-8000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/11/2009

02/27/2009

02/11/2009

02/27/2009

02/27/2009

02/27/2009

02/26/2009

02/26/2009

02/13/2009

02/26/2009

02/13/2009

02/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145963	ALDEN ORLAND PARK REHAB & HCC	16450 SOUTH 97TH AVENUE
146056	PROVENA HERITAGE VILLAGE	901 NORTH ENTRANCE AVENUE
146071	HOME BRIDGE CENTER	1701 WEST 5TH AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60644	(773) 921-8000
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CICERO	IL	60804	(708) 656-9120
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CICERO	IL	60804	(708) 656-9120
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ORLAND PARK	IL	60462	(708) 403-6500
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KANKAKEE	IL	60901	(815) 939-4506
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BELVIDERE	IL	61008	(815) 547-5451
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/13/2009

02/26/2009

02/04/2009

02/26/2009

02/04/2009

02/26/2009

12/12/2008

02/26/2009

01/23/2009

02/26/2009

01/30/2009

02/26/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146071	HOME BRIDGE CENTER	1701 WEST 5TH AVENUE
146071	HOME BRIDGE CENTER	1701 WEST 5TH AVENUE
146030	HEARTLAND CHRISTIAN VILLAGE	101 TROWBRIDGE ROAD
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELVIDERE	IL	61008	(815) 547-5451
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BELVIDERE	IL	61008	(815) 547-5451
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NEOGA	IL	62447	(217) 895-2665
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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CHICAGO	IL	60644	(773) 378-5490
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CHICAGO	IL	60644	(773) 378-5490
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/30/2009

02/26/2009

01/30/2009

02/26/2009

01/29/2009

02/25/2009

01/29/2009

02/24/2009

01/29/2009

02/24/2009

02/03/2009

02/24/2009

02/03/2009

02/24/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
145986	LAKE FOREST PLACE	1100 PEMBRIDGE DRIVE
146056	PROVENA HERITAGE VILLAGE	901 NORTH ENTRANCE AVENUE
145658	PLUM GROVE NURSING & REHAB CENTER	24 SOUTH PLUM GROVE ROAD
145021	HEARTLAND OF MACOMB	8 DOCTORS LANE
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145523	AMBOY NURSING ACQUISITION	15 WEST WASSON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60644	(773) 378-5490
LAKE FOREST	IL	60045	(847) 604-6700
KANKAKEE	IL	60901	(815) 939-4506
PALATINE	IL	60067	(847) 358-0311
MACOMB	IL	61455	(309) 833-5555
HIGHLAND	IL	62249	(618) 654-2368
HIGHLAND	IL	62249	(618) 654-2368
AMBOY	IL	61310	(815) 857-2550

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/03/2009

02/24/2009

02/13/2009

02/22/2009

02/11/2009

02/22/2009

01/23/2009

02/21/2009

02/19/2009

02/20/2009

02/03/2009

02/20/2009

02/03/2009

02/20/2009

02/20/2009

02/20/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and	Pattern	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145612	SPRINGS AT CRYSTAL LAKE	1000 EAST BRIGHTON LANE
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145612	SPRINGS AT CRYSTAL LAKE	1000 EAST BRIGHTON LANE
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145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
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145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
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145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRYSTAL LAKE	IL	60012	(815) 477-6569
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CRYSTAL LAKE	IL	60012	(815) 477-6569
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OAK PARK	IL	60302	(708) 848-5966
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FOREST PARK	IL	60130	(708) 488-9850
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BEMENT	IL	61813	(217) 678-2191
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/30/2009

02/20/2009

01/30/2009

02/20/2009

01/29/2009

02/20/2009

02/06/2009

02/20/2009

01/21/2009

02/19/2009

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

manage each resident's personal money which is deposited with the nursing home.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145948	BEMENT HEALTH CARE CENTER	601 NORTH MORGAN
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BEMENT	IL	61813	(217) 678-2191
CHICAGO	IL	60649	(773) 356-9300
CHICAGO	IL	60649	(773) 356-9300
LE ROY	IL	61752	(309) 962-5000
LE ROY	IL	61752	(309) 962-5000
LE ROY	IL	61752	(309) 962-5000
HOMEWOOD	IL	60430	(708) 799-0244
PEORIA	IL	61614	(309) 693-8777

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/21/2009	02/19/2009
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12/12/2008	02/19/2009
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01/22/2009	02/19/2009
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01/29/2009	02/18/2009
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01/29/2009	02/18/2009
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01/29/2009	02/18/2009
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01/22/2009	02/18/2009
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01/16/2009	02/17/2009
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Health	Resident Rights Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
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145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
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146085	A MERKLE-C KNIPPRATH N H	RURAL ROUTE 1
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145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
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145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
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145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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CLIFTON	IL	60927	(815) 694-2306
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QUINCY	IL	62301	(217) 224-3780
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MOUNT ZION	IL	62549	(217) 864-2356
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MOUNT ZION	IL	62549	(217) 864-2356
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/16/2009

02/17/2009

01/22/2009

02/17/2009

01/21/2009

02/17/2009

01/28/2009

02/16/2009

02/02/2009

02/16/2009

02/02/2009

02/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Pattern

Potential for minimal harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
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145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
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145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
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145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
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145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
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145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT ZION	IL	62549	(217) 864-2356
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MOUNT ZION	IL	62549	(217) 864-2356
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STREAMWOOD	IL	60107	(630) 837-5300
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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EVERGREEN PARK	IL	60805	(708) 907-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/02/2009

02/16/2009

02/02/2009

02/16/2009

01/27/2009

02/16/2009

01/06/2009

02/16/2009

01/06/2009

02/16/2009

01/06/2009

02/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145514	EFFINGHAM REHAB & HEALTH CARE CTR	1610 NORTH LAKEWOOD
145872	ALDEN LONG GROVE REHAB &HC CTR	BOX 2308 RFD HICKS ROAD
145706	WHITEHALL NORTH, THE	300 WAUKEGAN ROAD
145706	WHITEHALL NORTH, THE	300 WAUKEGAN ROAD
145879	TRI-STATE NURSING & REHAB CTR	2500 EAST 175TH STREET
145668	LINCOLN HOME, THE	150 NORTH 27TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 791-0035
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CHICAGO	IL	60616	(312) 791-0035
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LONG GROVE	IL	60047	(847) 438-8275
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LONG GROVE	IL	60047	(847) 438-8275
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EFFINGHAM	IL	62401	(217) 347-7781
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LONG GROVE	IL	60047	(847) 438-8275
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DEERFIELD	IL	60015	(847) 580-8486
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DEERFIELD	IL	60015	(847) 580-8486
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LANSING	IL	60438	(708) 474-7330
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BELLEVILLE	IL	62226	(618) 235-6600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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02/04/2009

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02/04/2009

02/16/2009

12/31/2008

02/13/2009

02/04/2009

02/13/2009

02/02/2009

02/12/2009

02/09/2009

02/12/2009

01/28/2009

02/12/2009

01/29/2009

02/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.

Give or get special rehabilitation if in the patient's plan of care.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145668

LINCOLN HOME, THE

150 NORTH 27TH
STREET

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62226	(618) 235-6600
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/29/2009

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01/15/2009

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02/10/2009

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02/10/2009

01/15/2009

02/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that each resident who enters the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

146015

HEARTHSTONE MANOR

920 N SEMINARY AVE
P O BOX 520

146087

SOUTHVIEW MANOR

3311 S. MICHIGAN
AVE.

146087

SOUTHVIEW MANOR

3311 S. MICHIGAN
AVE.

146087

SOUTHVIEW MANOR

3311 S. MICHIGAN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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WOODSTOCK	IL	60098	(815) 338-1749
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/15/2009

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01/30/2009

02/10/2009

12/16/2008

02/10/2009

01/23/2009

02/10/2009

01/23/2009

02/10/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

without a catheter is not given a catheter, unless it is necessary.		
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVE.

145031	HEARTLAND OF NORMAL	510 BROADWAY
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145608	MANORCARE OF SOUTH HOLLAND	2145 EAST 170TH STREET
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORMAL	IL	61761	(309) 452-4406
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CAMP POINT	IL	62320	(217) 593-7734
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ROCKFORD	IL	61103	(815) 964-2200
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SOUTH HOLLAND	IL	60473	(708) 895-3255
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TINLEY PARK	IL	60477	(708) 798-2272
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ROCKFORD	IL	61107	(815) 229-1999
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/12/2009

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01/23/2009

02/09/2009

01/27/2009

02/09/2009

01/09/2009

02/08/2009

02/06/2009

02/08/2009

02/06/2009

02/07/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145771	RIVER BLUFF NURSING HOME	4401 NORTH MAIN STREET
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
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145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
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145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
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145523	AMBOY NURSING ACQUISITION	15 WEST WASSON ROAD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 877-8061
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URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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SAVOY	IL	61874	(217) 402-9700
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SAVOY	IL	61874	(217) 402-9700
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AMBOY	IL	61310	(815) 857-2550
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/02/2009

02/07/2009

02/06/2009

02/06/2009

02/06/2009

02/06/2009

02/06/2009

02/06/2009

01/21/2009

02/06/2009

01/21/2009

02/06/2009

01/26/2009

02/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145523	AMBOY NURSING ACQUISITION	15 WEST WASSON ROAD
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145964	MCLEANSBORO REHABILITATION & HCC	405 WEST CARPENTER
145229	HERITAGE MANOR-SPRINGFIELD	900 NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AMBOY	IL	61310	(815) 857-2550
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CHICAGO	IL	60653	(312) 326-2000
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LEMONT	IL	60439	(630) 243-0400
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MCLEANSBORO	IL	62859	(618) 643-3728
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SPRINGFIELD	IL	62702	(217) 789-0930
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/26/2009

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01/29/2009

02/06/2009

02/03/2009

02/06/2009

01/20/2009

02/06/2009

02/05/2009

02/05/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145405	WESTMONT NURSING AND REHAB CENTER	RUTLEDGE 6501 SOUTH CASS
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
145767	ST PAUL'S HOUSE & HLTH CR CTR	3800 NORTH CALIFORNIA AVENUE
145208	BRIDGEVIEW HEALTH CARE CENTER	8100 SOUTH HARLEM AVENUE
145208	BRIDGEVIEW HEALTH CARE CENTER	8100 SOUTH HARLEM AVENUE
145415	ELSTON NURSING & REHAB CENTRE	4340 NORTH KEYSTONE
145857	FRIENDSHIP MANOR OF ST. ELMO	221 EAST CUMBERLAND

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WESTMONT	IL	60559	(630) 960-2026
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EAST PEORIA	IL	61611	(309) 694-9865
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CHICAGO	IL	60618	(773) 478-4222
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BRIDGEVIEW	IL	60455	(708) 594-5440
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BRIDGEVIEW	IL	60455	(708) 594-5440
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CHICAGO	IL	60641	(773) 545-8700
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ST ELMO	IL	62458	(618) 829-5581
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/20/2009

02/04/2009

02/02/2009

02/03/2009

12/24/2008

02/03/2009

01/02/2009

02/02/2009

01/02/2009

02/02/2009

01/12/2009

02/02/2009

01/23/2009

02/02/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.

Give professional services that meet a professional standard of quality.

Isolated

harm

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Properly mark drugs and other similar products.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145611	ST JAMES MANOR & VILLA	1521 EAST RICHTON ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 656-9120
CICERO	IL	60804	(708) 656-9120
TOLUCA	IL	61369	(815) 452-2367
TOLUCA	IL	61369	(815) 452-2367
ELMWOOD PARK	IL	60707	(708) 452-9200
ELMWOOD PARK	IL	60707	(708) 452-9200
CRETE	IL	60417	(708) 367-4401

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/02/2009

02/01/2009

01/02/2009

02/01/2009

01/14/2009

01/30/2009

01/14/2009

01/30/2009

01/23/2009

01/30/2009

01/23/2009

01/30/2009

12/17/2008

01/30/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145229	HERITAGE MANOR-SPRINGFIELD	900 NORTH RUTLEDGE
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 789-0930
ORLAND PARK	IL	60462	(708) 349-8300
CHICAGO	IL	60643	(773) 298-1177
CHICAGO	IL	60643	(773) 298-1177
CHICAGO	IL	60643	(773) 298-1177
CHICAGO	IL	60643	(773) 298-1177
ROCKFORD	IL	61108	(815) 484-1002
ROCKFORD	IL	61108	(815) 484-1002

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/18/2008

01/29/2009

01/29/2009

01/29/2009

11/13/2008

01/29/2009

01/23/2009

01/29/2009

01/23/2009

01/29/2009

01/23/2009

01/29/2009

01/15/2009

01/28/2009

01/15/2009

01/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

groups that can help.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146008	ALDEN OF WATERFORD	2021 RANDI DRIVE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60643	(773) 233-6311
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CHICAGO	IL	60643	(773) 233-6311
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ROCK FALLS	IL	61071	(815) 625-8510
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PAXTON	IL	60957	(217) 379-4896
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AURORA	IL	60505	(630) 851-7266
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PEORIA	IL	61604	(309) 688-4412
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/09/2009

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01/09/2009

01/28/2009

01/13/2009

01/28/2009

10/28/2008

01/28/2009

01/16/2009

01/28/2009

11/19/2008

01/28/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145819	CLAREMONT REHAB & LIVING CTR	150 NORTH WEILAND ROAD
145819	CLAREMONT REHAB & LIVING CTR	150 NORTH WEILAND ROAD
145819	CLAREMONT REHAB & LIVING CTR	150 NORTH WEILAND ROAD
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61604	(309) 688-4412
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
BUFFALO GROVE	IL	60089	(847) 465-0200
BUFFALO GROVE	IL	60089	(847) 465-0200
BUFFALO GROVE	IL	60089	(847) 465-0200
CHICAGO	IL	60632	(773) 884-0484
CHICAGO	IL	60632	(773) 884-0484
EAST MOLINE	IL	61244	(309) 755-3466

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/19/2008

01/28/2009

01/02/2009

01/27/2009

01/16/2009

01/27/2009

01/16/2009

01/27/2009

01/16/2009

01/27/2009

01/22/2009

01/27/2009

01/22/2009

01/27/2009

01/23/2009

01/27/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.		
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Let the resident or the resident's representative look at all records.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
146024	ASTORIA GARDENS & REHAB CENTER	1008 EAST BROADWAY
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST MOLINE	IL	61244	(309) 755-3466
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EAST MOLINE	IL	61244	(309) 755-3466
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DECATUR	IL	62526	(217) 875-0833
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DECATUR	IL	62526	(217) 875-0833
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DECATUR	IL	62526	(217) 875-0833
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CHICAGO	IL	60652	(773) 434-8787
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ASTORIA	IL	61501	(309) 329-1333
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BELLEVILLE	IL	62226	(618) 235-6600
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BURNHAM	IL	60633	(708) 862-1260
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/23/2009

01/27/2009

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01/27/2009

01/13/2009

01/27/2009

01/20/2009

01/26/2009

01/21/2009

01/26/2009

12/17/2008

01/24/2009

01/23/2009

01/24/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Have enough outside airflow.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Follow all laws and professional standards.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145878	ST PATRICK'S RESIDENCE	1400 BROOKDALE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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MORTON	IL	61550	(309) 266-5331
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CHICAGO	IL	60625	(773) 588-9500
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CHICAGO	IL	60625	(773) 588-9500
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CHICAGO	IL	60625	(773) 588-9500
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NAPERVILLE	IL	60563	(630) 416-6565
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/23/2009

01/24/2009

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01/24/2009

01/13/2009

01/23/2009

01/02/2009

01/23/2009

01/02/2009

01/23/2009

01/02/2009

01/23/2009

01/13/2009

01/23/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
14E845	WILSON CARE	4544 NORTH HAZEL STREET
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-5531
CHICAGO	IL	60640	(773) 561-7241
CHICAGO	IL	60640	(773) 769-2570
CHICAGO	IL	60640	(773) 769-2570
CHICAGO	IL	60640	(773) 769-2570
QUINCY	IL	62301	(217) 224-3780
QUINCY	IL	62301	(217) 224-3780

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/06/2009

01/23/2009

01/02/2009

01/23/2009

12/18/2008

01/22/2009

12/18/2008

01/22/2009

12/18/2008

01/22/2009

01/08/2009

01/22/2009

01/08/2009

01/22/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services.		
Provide food in a way that meets a resident's needs.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
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145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
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145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
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145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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145453	ALDEN TERRACE OF MCHENRY REHAB	803 ROYAL DRIVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

QUINCY	IL	62301	(217) 224-3780
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WESTCHESTER	IL	60154	(708) 531-1441
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WESTCHESTER	IL	60154	(708) 531-1441
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CHICAGO	IL	60649	(773) 356-9300
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MCHENRY	IL	60050	(815) 344-2600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/08/2009

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01/22/2009

12/22/2008

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12/12/2008

01/22/2009

12/30/2008

01/21/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON
145885	MAYFIELD CARE CENTER	5905 WEST WASHINGTON
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145691	HALLMARK HOUSE NURSING CENTER	2501 ALLENTOWN ROAD
145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
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CHICAGO	IL	60644	(773) 261-7074
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CHICAGO	IL	60644	(773) 261-7074
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CHICAGO	IL	60644	(773) 921-8000
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PEKIN	IL	61554	(309) 347-3121
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CARRIER MILLS	IL	62917	(618) 994-2323
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WESTMONT	IL	60559	(630) 960-2026
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/02/2009

01/21/2009

01/02/2009

01/20/2009

01/02/2009

01/20/2009

12/30/2008

01/19/2009

01/09/2009

01/17/2009

12/31/2008

01/16/2009

12/30/2008

01/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
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Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145571	CEDAR RIDGE HEALTH REHAB CENTER	ONE PERRYMAN STREET
145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LEBANON	IL	62254	(618) 537-6165
CHICAGO	IL	60653	(773) 285-0550
PEORIA	IL	61604	(309) 688-4412
PEORIA	IL	61604	(309) 688-4412
PEORIA	IL	61604	(309) 688-4412
PEORIA	IL	61604	(309) 688-4412
PEORIA	IL	61604	(309) 688-4412
PEORIA	IL	61604	(309) 688-4412

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/15/2008

01/16/2009

12/12/2008

01/16/2009

11/19/2008

01/16/2009

11/19/2008

01/16/2009

11/19/2008

01/16/2009

11/19/2008

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01/16/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Mistreatment Deficiencies
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Health	Mistreatment Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
145211	BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	5400 WEST 87TH STREET
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61604	(309) 688-4412
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PEORIA	IL	61604	(309) 688-4412
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PEORIA	IL	61604	(309) 688-4412
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PEORIA	IL	61604	(309) 688-4412
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PEORIA	IL	61604	(309) 688-4412
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BURBANK	IL	60459	(708) 423-1200
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OAK PARK	IL	60302	(708) 848-5966
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/19/2008

01/16/2009

12/04/2008

01/16/2009

12/22/2008

01/16/2009

12/22/2008

01/16/2009

12/22/2008

01/16/2009

12/18/2008

01/15/2009

12/26/2008

01/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents.

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145895	STEPHENSON NURSING CENTER	2946 SOUTH WALNUT ROAD
145931	LIEBERMAN CENTER FOR HEALTH & REHAB	9700 GROSS POINT ROAD
145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 235-6173
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FREEPORT	IL	61032	(815) 235-6173
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SKOKIE	IL	60076	(847) 929-3213
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FOREST PARK	IL	60130	(708) 488-9850
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FOREST PARK	IL	60130	(708) 488-9850
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FOREST PARK	IL	60130	(708) 488-9850
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/07/2009

01/15/2009

01/07/2009

01/15/2009

12/10/2008

01/15/2009

12/24/2008

01/15/2009

12/24/2008

01/15/2009

12/24/2008

01/15/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Let the resident or the resident's representative look at all records.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145266	FONDULAC REHABILITATION & HCC	901 ILLINI DRIVE
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145906	DIXON HEALTHCARE & REHAB CENTER	800 DIVISION STREET
145906	DIXON HEALTHCARE & REHAB CENTER	800 DIVISION STREET
14E848	DECATUR REHAB & HEALTH CARE CENTER	136 SOUTH DIPPER LANE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST PEORIA	IL	61611	(309) 694-6446
LONG GROVE	IL	60047	(847) 419-1111
DIXON	IL	61021	(815) 284-3393
DIXON	IL	61021	(815) 284-3393
DECATUR	IL	62522	(217) 428-7767
WOODSTOCK	IL	60098	(815) 338-1700
BELLEVILLE	IL	62226	(618) 235-6600
BELLEVILLE	IL	62226	(618) 235-6600

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/19/2008

01/14/2009

01/13/2009

01/13/2009

12/30/2008

01/13/2009

12/30/2008

01/13/2009

07/29/2008

01/13/2009

12/17/2008

01/12/2009

12/17/2008

01/12/2009

12/17/2008

01/12/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Get rid of garbage properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145460	WINCHESTER HOUSE	1125 NORTH MILWAUKEE AVENUE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PETERSBURG	IL	62675	(217) 632-2334
CHICAGO	IL	60616	(312) 326-9101
CHICAGO	IL	60616	(312) 326-9101
CHICAGO	IL	60616	(312) 326-9101
CHICAGO	IL	60616	(312) 326-9101
CHICAGO	IL	60616	(312) 326-9101
LIBERTYVILLE	IL	60048	(847) 377-7200
TINLEY PARK	IL	60477	(708) 798-2272

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/18/2008	01/12/2009
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12/16/2008	01/12/2009
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12/16/2008	01/12/2009
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12/16/2008	01/12/2009
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12/16/2008	01/12/2009
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12/16/2008	01/12/2009
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12/12/2008	01/11/2009
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01/09/2009	01/11/2009
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Immediate jeopardy to resident health or safety
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145585	CASEYVILLE NURSING & REHAB CTR	601 WEST LINCOLN AVENUE
145921	HITZ MEMORIAL HOME	201 BELLE STREET, P O BOX 79
145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
145661	JACKSON SQUARE N & REHAB CTR	5130 WEST JACKSON BOULEVARD
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145985	UNIVERSITY NURSING & REHABILITATION	UNIVERSITY DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CASEYVILLE	IL	62232	(618) 345-3072
ALHAMBRA	IL	62001	(618) 488-2355
CAHOKIA	IL	62206	(618) 332-0114
CHICAGO	IL	60644	(773) 921-8000
BELLEVILLE	IL	62226	(618) 235-6600
METROPOLIS	IL	62960	(618) 524-2634
EDWARDSVILLE	IL	62025	(618) 656-1081

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/17/2008

01/10/2009

12/30/2008

01/10/2009

12/29/2008

01/09/2009

12/30/2008

01/09/2009

12/10/2008

01/09/2009

12/11/2008

01/09/2009

12/16/2008

01/09/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145636	CHARLESTON REHAB & HEALTH CARE CENTER	716 EIGHTEENTH STREET
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145670	SHERWIN MANOR NURSING CENTER, LLC	7350 NORTH SHERIDAN ROAD
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145142	ALDEN ALMA NELSON MANOR	550 SOUTH MULFORD AVENUE
145454	CARLINVILLE REHAB & HCC	751 NORTH OAK STREET
146078	PERSHING CONVALESCENT HOME	3900 SOUTH OAK PARK AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHARLESTON	IL	61920	(217) 345-7054
BELLEVILLE	IL	62226	(618) 235-6600
CHICAGO	IL	60626	(773) 274-1000
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
ROCKFORD	IL	61108	(815) 484-1002
CARLINVILLE	IL	62626	(217) 854-2511
STICKNEY	IL	60402	(708) 484-7543

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/19/2008

01/08/2009

12/17/2008

01/08/2009

12/19/2008

01/08/2009

01/02/2009

01/07/2009

12/23/2008

01/06/2009

12/12/2008

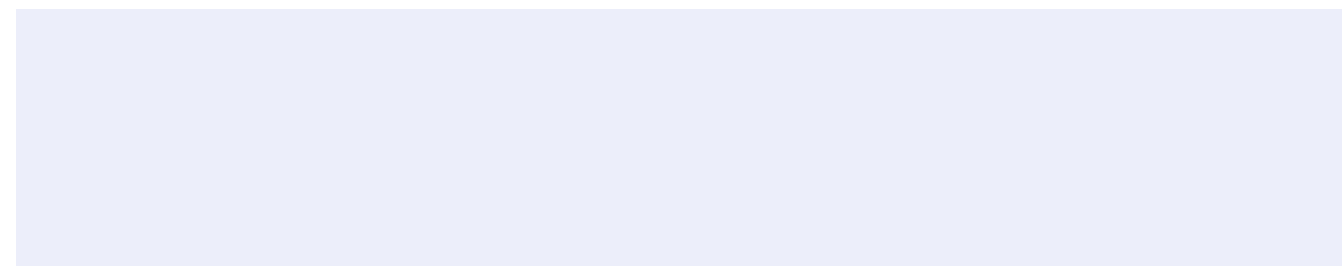
01/06/2009

12/12/2008

01/06/2009

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145547	DEKALB COUNTY REHAB & NURSING	2600 NORTH ANNIE GLIDDEN ROAD
145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET
145121	EUNICE C SMITH NURSING HOME	1251 COLLEGE AVENUE
145418	ROYAL OAKS CARE CENTER	605 EAST CHURCH STREET, P O BOX 600
145418	ROYAL OAKS CARE CENTER	605 EAST CHURCH STREET, P O BOX 600
145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET
145027	HEARTLAND OF MOLINE	833 SIXTEENTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DEKALB	IL	60115	(815) 758-2477
NOKOMIS	IL	62075	(217) 563-7725
JERSEYVILLE	IL	62052	(618) 498-6441
ALTON	IL	62002	(618) 463-7330
KEWANEE	IL	61443	(309) 852-3389
KEWANEE	IL	61443	(309) 852-3389
LINCOLN	IL	62656	(217) 735-1538
MOLINE	IL	61265	(309) 764-6744

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/04/2008

01/01/2009

12/11/2008

12/31/2008

12/12/2008

12/31/2008

12/30/2008

12/30/2008

11/21/2008

12/30/2008

11/21/2008

12/30/2008

12/10/2008

12/30/2008

12/16/2008

12/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

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Quality Care Deficiencies

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Quality Care Deficiencies

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Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Let the appropriate people see and talk to each resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

AVENUE

145668

LINCOLN HOME, THE

150 NORTH 27TH
STREET

145668

LINCOLN HOME, THE

150 NORTH 27TH
STREET

145834

COLUMBUS PARK N & REHAB CENTER

901 SOUTH AUSTIN

145937

FAIRVIEW NURSING PLAZA

321 ARNOLD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62226	(618) 235-6600
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BELLEVILLE	IL	62226	(618) 235-6600
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CHICAGO	IL	60644	(773) 287-5959
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ROCKFORD	IL	61108	(815) 397-5531
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/10/2008

12/29/2008

12/10/2008

12/29/2008

12/11/2008

12/29/2008

12/09/2008

12/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

harm

Give professional services that
meet a professional standard of
quality.

Pattern

Minimal harm or potential for actual
harm

Immediately tell the resident,
doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Isolated

Minimal harm or potential for actual
harm

Write and use policies that forbid
mistreatment, neglect and abuse
of residents and theft of residents'
property.

Isolated

Minimal harm or potential for actual
harm

1) Hire only people who have no
legal history of abusing,
neglecting or mistreating
residents; or 2) report and

Pattern

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146078	PERSHING CONVALESCENT HOME	3900 SOUTH OAK PARK AVENUE
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145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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145290	CALVIN JOHNSON CARE CENTER	727 NORTH 17TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STICKNEY	IL	60402	(708) 484-7543
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NOKOMIS	IL	62075	(217) 563-7725
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BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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BELLEVILLE	IL	62226	(618) 234-3323
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/12/2008

12/28/2008

12/11/2008

12/26/2008

12/03/2008

12/24/2008

12/03/2008

12/24/2008

12/03/2008

12/24/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE
145689	MANORCARE OF ELK GROVE VILLAGE	1920 NERGE ROAD
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145867	FAIRMONT CARE CENTRE	5061 NORTH PULASKI ROAD
1.40E+248	JOLIET TERRACE	2230 MCDONOUGH
145626	OAKTON PAVILLION	1660 OAKTON PLACE
145626	OAKTON PAVILLION	1660 OAKTON PLACE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60433	(815) 727-5451
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ELK GROVE VILLAGE	IL	60007	(847) 301-0550
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CHICAGO	IL	60645	(773) 465-5000
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CHICAGO	IL	60630	(773) 604-8112
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JOLIET	IL	60436	(815) 729-3801
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DES PLAINES	IL	60018	(847) 299-5588
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DES PLAINES	IL	60018	(847) 299-5588
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/01/2008

12/23/2008

12/05/2008

12/22/2008

10/28/2008

12/22/2008

12/09/2008

12/22/2008

12/22/2008

12/22/2008

11/19/2008

12/19/2008

11/19/2008

12/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

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Health

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Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Immediate jeopardy to resident health or safety

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145626	OAKTON PAVILLION	1660 OAKTON PLACE
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DES PLAINES	IL	60018	(847) 299-5588
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AURORA	IL	60505	(630) 897-8714
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AURORA	IL	60505	(630) 897-8714
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BURBANK	IL	60459	(708) 499-5400
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/19/2008

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11/21/2008

12/19/2008

12/05/2008

12/19/2008

12/16/2008

12/18/2008

12/16/2008

12/18/2008

12/16/2008

12/18/2008

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Pattern

Potential for minimal harm

Choose a doctor to be the medical director.

Isolated

Minimal harm or potential for actual harm

Keep accurate and appropriate medical records.

Isolated

Minimal harm or potential for actual harm

Make sure that doctors visit residents regularly, as required.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
146080	COUNTRYVIEW CC OF MACOMB	400 WEST GRANT STREET
145087	MANORCARE OF OAK LAWN WEST	6300 WEST 95TH STREET
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAHOKIA	IL	62206	(618) 332-0114
CHICAGO	IL	60614	(773) 348-4055
PLAINFIELD	IL	60544	(815) 436-3400
MACOMB	IL	61455	(309) 837-2386
OAK LAWN	IL	60453	(708) 599-8800
CHESTER	IL	62233	(618) 826-3210
CHESTER	IL	62233	(618) 826-3210
CHESTER	IL	62233	(618) 826-3210

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/26/2008

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12/17/2008

12/15/2008

12/17/2008

12/09/2008

12/17/2008

11/20/2008

12/16/2008

12/16/2008

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12/16/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET
145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
145058	HERITAGE MANOR-CHILLICOTHE	1028 HILLCREST DRIVE
14A289	LITTLE SISTERS OF THE POOR	2325 NORTH LAKEWOOD AVENUE
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PETERSBURG	IL	62675	(217) 632-2249
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CHICAGO	IL	60653	(773) 285-0550
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CHILLICOTHE	IL	61523	(309) 274-2194
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CHICAGO	IL	60614	(773) 935-9600
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WILMINGTON	IL	60481	(815) 476-2200
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RICHTON PARK	IL	60471	(708) 747-6120
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

12/02/2008

12/15/2008

12/03/2008

12/15/2008

12/02/2008

12/14/2008

11/14/2008

12/13/2008

11/07/2008

12/12/2008

12/09/2008

12/12/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Provide services to meet the needs and preferences of each resident.

Pattern

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145662	GLEN BRIDGE N & REHAB CENTRE	8333 WEST GOLF ROAD
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145879	TRI-STATE NURSING & REHAB CTR	2500 EAST 175TH STREET
145244	LAKE SHORE HLTHCARE &REHAB CTR	7200 NORTH SHERIDAN ROAD
145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145427	ELDERCARE OF ALTON	3523 WICKENHAUSER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 966-9190
CHICAGO	IL	60625	(773) 271-5600
CHICAGO	IL	60625	(773) 271-5600
LANSING	IL	60438	(708) 474-7330
CHICAGO	IL	60626	(773) 973-7200
DOLTON	IL	60419	(708) 841-9550
JOLIET	IL	60435	(815) 725-3400
ALTON	IL	62002	(618) 465-8887

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/21/2008

12/12/2008

11/24/2008

12/12/2008

11/24/2008

12/12/2008

10/24/2008

12/12/2008

11/26/2008

12/11/2008

11/21/2008

12/11/2008

12/08/2008

12/10/2008

11/18/2008

12/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

receive help with eating/drinking, grooming and hygiene.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Offer other nutritional food to each resident who will not eat the food served.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146093	MEADOWBROOK MANOR - LAGRANGE	339 9TH AVENUE
14E579	TAMMERLANE HEALTH CARE CENTRE	3601 SIXTEENTH AVENUE
145981	SWANSEA REHAB HEALTH CARE	1405 NORTH SECOND STREET
145989	PARKER NURSING & REHAB CENTER	516 WEST FRECH STREET
145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD
145825	SOUTH ELGIN REHAB & HCC	746 WEST SPRING STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LA GRANGE	IL	60525	(708) 354-4660
STERLING	IL	61081	(815) 626-0233
SWANSEA	IL	62226	(618) 233-6625
STREATOR	IL	61364	(815) 672-9390
GLENVIEW	IL	60025	(847) 729-9090
CHICAGO	IL	60608	(773) 847-8061
SOUTH ELGIN	IL	60177	(847) 697-0565

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/26/2008

12/10/2008

11/26/2008

12/10/2008

11/24/2008

12/09/2008

12/05/2008

12/07/2008

11/19/2008

12/05/2008

11/21/2008

12/05/2008

10/24/2008

12/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		
Give professional services that meet a professional standard of quality.	Pattern	Potential for minimal harm
Meet the definition of a skilled nursing facility or nursing facility, according to law.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT ZION	IL	62549	(217) 864-2356
MOUNT ZION	IL	62549	(217) 864-2356
BRIDGEVIEW	IL	60455	(708) 598-2605
BRIDGEVIEW	IL	60455	(708) 598-2605
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
CAMP POINT	IL	62320	(217) 593-7734
CHESTER	IL	62233	(618) 826-3210

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/18/2008

12/04/2008

11/18/2008

12/04/2008

11/17/2008

12/04/2008

11/17/2008

12/04/2008

11/07/2008

12/03/2008

10/28/2008

12/03/2008

11/10/2008

12/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Corridor Walls and Doors Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
corridor and hallway doors that block smoke.	Widespread	Minimal harm or potential for actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET
145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET
145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET
145669	GLENLAKE TER NRSG & REHAB CENTER	2222 WEST 14TH STREET
145329	NORRIDGE HLTHCR & REHAB CENTRE	7001 WEST CULLOM
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
146083	MANOR COURT OF PRINCETON	140 NORTH SIXTH STREET
145795	TOWER HILL HEALTHCARE CENTER	759 KANE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WAUKEGAN	IL	60085	(847) 249-2400
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WAUKEGAN	IL	60085	(847) 249-2400
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WAUKEGAN	IL	60085	(847) 249-2400
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WAUKEGAN	IL	60085	(847) 249-2400
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NORRIDGE	IL	60634	(708) 457-0700
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CHICAGO	IL	60653	(312) 326-2000
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PRINCETON	IL	61356	(815) 875-6600
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SOUTH ELGIN	IL	60177	(847) 697-3310
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/07/2008

12/02/2008

11/07/2008

12/02/2008

11/07/2008

12/02/2008

11/07/2008

12/02/2008

11/17/2008

12/01/2008

11/20/2008

12/01/2008

11/12/2008

12/01/2008

11/03/2008

11/30/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
14A057	ALL AMERICAN NURSING HOME	5448 NORTH BROADWAY STREET
145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60645	(773) 465-5000
CHICAGO	IL	60640	(773) 334-2224
CHICAGO	IL	60640	(773) 334-2224
STREAMWOOD	IL	60107	(630) 837-5300
CHICAGO	IL	60649	(773) 721-5000
CHICAGO	IL	60649	(773) 721-5000
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
CHICAGO	IL	60625	(773) 588-9500
CHICAGO	IL	60653	(312) 326-2000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/28/2008

11/30/2008

10/30/2008

11/30/2008

10/30/2008

11/30/2008

11/07/2008

11/28/2008

10/30/2008

11/28/2008

11/26/2008

11/28/2008

11/07/2008

11/27/2008

11/05/2008

11/26/2008

08/26/2008

11/26/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Fire Safety	Emergency Plans and Fire Drills Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
did not have a written emergency evacuation plan.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145670	SHERWIN MANOR NURSING CENTER, LLC	7350 NORTH SHERIDAN ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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MARYVILLE	IL	62062	(618) 344-7750
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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ELMWOOD PARK	IL	60707	(708) 452-9200
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ELMWOOD PARK	IL	60707	(708) 452-9200
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CHICAGO	IL	60626	(773) 274-1000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/06/2008

11/26/2008

11/20/2008

11/26/2008

10/30/2008

11/26/2008

10/02/2008

11/26/2008

10/02/2008

11/26/2008

10/29/2008

11/25/2008

10/29/2008

11/25/2008

11/03/2008

11/25/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145792	WOODBRIIDGE NURSING PAVILION	2242 NORTH KEDZIE
145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO	IL	60652	(773) 434-8787
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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PLAINFIELD	IL	60544	(815) 436-3400
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PLAINFIELD	IL	60544	(815) 436-3400
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PLAINFIELD	IL	60544	(815) 436-3400
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CHICAGO	IL	60647	(773) 486-7700
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FOREST PARK	IL	60130	(708) 488-9850
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/06/2008

11/25/2008

11/21/2008

11/25/2008

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11/25/2008

10/31/2008

11/24/2008

11/03/2008

11/24/2008

11/03/2008

11/24/2008

11/03/2008

11/24/2008

10/24/2008

11/24/2008

11/07/2008

11/24/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROOSEVELT ROAD

146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
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145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
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145336	WARREN BARR PAVILION	66 WEST OAK STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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DECATUR	IL	62526	(217) 875-0833
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60610	(312) 705-5100
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/07/2008

11/24/2008

11/07/2008

11/24/2008

11/07/2008

11/24/2008

10/30/2008

11/24/2008

11/20/2008

11/22/2008

10/22/2008

11/21/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional,	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145341	FRIENDSHIP VILLAGE-SCHAUMBURG	350 WEST SCHAUMBURG ROAD
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SCHAUMBURG	IL	60194	(847) 884-5000
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QUINCY	IL	62301	(217) 224-3780
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QUINCY	IL	62301	(217) 224-3780
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QUINCY	IL	62301	(217) 224-3780
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WHEATON	IL	60187	(630) 668-2500
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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MORTON	IL	61550	(309) 266-9741
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/17/2008

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11/21/2008

11/20/2008

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11/20/2008

11/21/2008

10/30/2008

11/21/2008

10/23/2008

11/21/2008

10/23/2008

11/21/2008

10/21/2008

11/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

appetizing, tasty, attractive, well-cooked, and at the right temperature.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145484	GLENCREST HEALTHCR & REHAB CTR	2451 WEST TOUHY AVENUE
146056	PROVENA HERITAGE VILLAGE	901 NORTH ENTRANCE AVENUE
146056	PROVENA HERITAGE VILLAGE	901 NORTH ENTRANCE AVENUE
146056	PROVENA HERITAGE VILLAGE	901 NORTH ENTRANCE AVENUE
146056	PROVENA HERITAGE VILLAGE	901 NORTH ENTRANCE AVENUE
145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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CHICAGO	IL	60645	(773) 338-6800
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KANKAKEE	IL	60901	(815) 939-4506
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KANKAKEE	IL	60901	(815) 939-4506
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KANKAKEE	IL	60901	(815) 939-4506
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KANKAKEE	IL	60901	(815) 939-4506
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BLOOMINGTON	IL	61701	(309) 827-6046
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/21/2008

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11/14/2008

11/20/2008

10/22/2008

11/20/2008

10/22/2008

11/20/2008

10/22/2008

11/20/2008

10/22/2008

11/20/2008

10/31/2008

11/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

completing them.		
Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CALHOUN STREET

145180

RIVIERA CARE CENTER

490 WEST 16TH
PLACE

146052

ALHAMBRA CARE CENTER

417 EAST MAIN
STREET, BOX 310

146052

ALHAMBRA CARE CENTER

417 EAST MAIN
STREET, BOX 310

146052

ALHAMBRA CARE CENTER

417 EAST MAIN
STREET, BOX 310

146071

HOME BRIDGE CENTER

1701 WEST 5TH
AVENUE

14E392

WEST CHICAGO TERRACE

928 JOLIET ROAD

145221

FAIRVIEW CARE CENTER OF JOLIET

222 NORTH HAMMES

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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ALHAMBRA	IL	62001	(618) 488-3565
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ALHAMBRA	IL	62001	(618) 488-3565
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ALHAMBRA	IL	62001	(618) 488-3565
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BELVIDERE	IL	61008	(815) 547-5451
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WEST CHICAGO	IL	60185	(630) 231-9292
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JOLIET	IL	60435	(815) 725-0443
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/31/2008

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11/17/2008

10/22/2008

11/17/2008

11/06/2008

11/17/2008

11/14/2008

11/15/2008

10/27/2008

11/14/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that covers all questions for areas that are listed in official regulations.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146108	MANOR COURT OF PEORIA	6900 NORTH STALWORTH
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145719	MAPLE RIDGE CARE CENTRE	2202 NORTH KICKAPOO STREET
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61615	(309) 693-1400
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
LINCOLN	IL	62656	(217) 735-1538
CHICAGO	IL	60649	(773) 356-9300
CHICAGO	IL	60649	(773) 356-9300
CHICAGO	IL	60649	(773) 356-9300

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

11/12/2008	11/14/2008
11/07/2008	11/13/2008
11/07/2008	11/13/2008
11/07/2008	11/13/2008
11/07/2008	11/13/2008
10/29/2008	11/13/2008
10/07/2008	11/13/2008
10/07/2008	11/13/2008
10/07/2008	11/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Fire Safety	Corridor Walls and Doors Deficiencies
Fire Safety	Smoke Compartmentation and Control Deficiencies
Fire Safety	Hazardous Area Deficiencies
Fire Safety	Exits and Egress Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
properly constructed windows in hallway walls or doors.	Pattern	Minimal harm or potential for actual harm
smoke barrier doors that can resist smoke for at least 20 minutes.	Widespread	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Widespread	Minimal harm or potential for actual harm
exits that are accessible at all times.	Widespread	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 356-9300
CHICAGO	IL	60649	(773) 356-9300
CHICAGO	IL	60649	(773) 356-9300
CHICAGO	IL	60649	(773) 356-9300
HERRIN	IL	62948	(618) 942-7391
HERRIN	IL	62948	(618) 942-7391

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/07/2008

11/13/2008

10/07/2008

11/13/2008

10/07/2008

11/13/2008

11/12/2008

11/13/2008

11/12/2008

11/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+161	SACRED HEART HOME	1550 SOUTH ALBANY
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60623	(773) 277-6868
QUINCY	IL	62301	(217) 224-3780
QUINCY	IL	62301	(217) 224-3780
QUINCY	IL	62301	(217) 224-3780
QUINCY	IL	62301	(217) 224-3780
CHICAGO	IL	60637	(773) 752-6000
HOFFMAN ESTATES	IL	60194	(847) 884-0011

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/10/2008

11/13/2008

10/02/2008

11/12/2008

10/02/2008

11/12/2008

10/02/2008

11/12/2008

10/02/2008

11/12/2008

10/16/2008

11/11/2008

10/22/2008

11/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145403	ALDEN POPLAR CREEK REHAB & HCC	1545 BARRINGTON ROAD
145568	ST JOSEPH HOSPITAL-CHICAGO	2900 NORTH LAKE SHORE DRIVE
145600	HEARTLAND OF CANTON	2081 NORTH MAIN STREET
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145654	LAKEVIEW NURSING & REHAB CTRE	735 WEST DIVERSEY
145829	BOULEVARD CARE NURSING & REHAB	3405 SOUTH MICHIGAN AVENUE
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET
145008	FAIR ACRES NURSING HOME	514 EAST JACKSON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HOFFMAN ESTATES	IL	60194	(847) 884-0011
CHICAGO	IL	60657	(773) 665-3317
CANTON	IL	61520	(309) 647-6135
CHICAGO	IL	60614	(773) 348-4055
CHICAGO	IL	60614	(773) 348-4055
CHICAGO	IL	60616	(312) 791-0035
JACKSONVILLE	IL	62650	(217) 243-6451
DU QUOIN	IL	62832	(618) 542-4731

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/24/2008

11/10/2008

10/20/2008

11/10/2008

10/28/2008

11/10/2008

10/08/2008

11/10/2008

10/08/2008

11/10/2008

10/17/2008

11/10/2008

10/10/2008

11/09/2008

10/09/2008

11/07/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61614	(309) 693-8777
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CHICAGO	IL	60649	(773) 731-7300
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GLENWOOD	IL	60425	(708) 758-6200
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CHICAGO	IL	60653	(312) 326-2000
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PEKIN	IL	61554	(309) 347-1110
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PEKIN	IL	61554	(309) 347-1110
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CHICAGO	IL	60645	(773) 465-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/25/2008

11/07/2008

10/06/2008

11/07/2008

10/10/2008

11/06/2008

08/26/2008

11/06/2008

10/27/2008

11/05/2008

10/27/2008

11/05/2008

10/08/2008

11/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
1.40E+153	MARGARET MANOR - NORTH BRANCH	940 WEST CULLOM AVENUE
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145486	SPRING VALLEY NURSING	1300 NORTH GREENWOOD STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60645	(773) 465-5000
CHICAGO	IL	60645	(773) 465-5000
ZION	IL	60099	(847) 746-3736
JOLIET	IL	60435	(815) 436-5900
CHICAGO	IL	60613	(773) 525-9000
WATSEKA	IL	60970	(815) 432-5476
SPRING VALLEY	IL	61362	(815) 664-4708

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/08/2008

11/05/2008

10/08/2008

11/05/2008

10/23/2008

11/04/2008

10/29/2008

11/03/2008

10/30/2008

11/03/2008

08/22/2008

11/01/2008

09/18/2008

10/31/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

theft of personal property.

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145486	SPRING VALLEY NURSING	1300 NORTH GREENWOOD STREET
145486	SPRING VALLEY NURSING	1300 NORTH GREENWOOD STREET
145486	SPRING VALLEY NURSING	1300 NORTH GREENWOOD STREET
145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE
145866	HICKORY NURSING PAVILION	9246 SOUTH ROBERTS ROAD
146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRING VALLEY	IL	61362	(815) 664-4708
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SPRING VALLEY	IL	61362	(815) 664-4708
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SPRING VALLEY	IL	61362	(815) 664-4708
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JOLIET	IL	60433	(815) 727-5451
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HICKORY HILLS	IL	60457	(708) 598-4040
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CARBONDALE	IL	62901	(618) 529-5355
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/18/2008

10/31/2008

09/18/2008

10/31/2008

09/18/2008

10/31/2008

09/29/2008

10/31/2008

10/01/2008

10/31/2008

10/23/2008

10/31/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
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145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
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145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
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145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
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145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
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145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
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145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREAMWOOD	IL	60107	(630) 837-5300
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STREAMWOOD	IL	60107	(630) 837-5300
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STREAMWOOD	IL	60107	(630) 837-5300
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STREAMWOOD	IL	60107	(630) 837-5300
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/14/2008

10/30/2008

10/14/2008

10/30/2008

10/14/2008

10/30/2008

10/14/2008

10/30/2008

10/24/2008

10/30/2008

10/24/2008

10/30/2008

10/24/2008

10/30/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
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Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
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Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
146084	PLEASANT VIEW REHAB & HCC	500 NORTH JACKSON STREET
145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145775	HARMONY NURSING & REHAB CENTER	3919 WEST FOSTER AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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MORRISON	IL	61270	(815) 772-7288
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GLENVIEW	IL	60025	(847) 729-9090
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CHICAGO	IL	60625	(773) 588-9500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/24/2008

10/30/2008

10/24/2008

10/30/2008

10/24/2008

10/30/2008

10/09/2008

10/30/2008

10/08/2008

10/29/2008

10/09/2008

10/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Widespread

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Provide enough notice before discharging or transferring a resident.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
145655	V I P MANOR	393 EDWARDSVILLE ROAD
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEKIN	IL	61554	(309) 347-1110
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SOUTH BELOIT	IL	61080	(815) 389-3911
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SOUTH BELOIT	IL	61080	(815) 389-3911
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MIDLOTHIAN	IL	60445	(708) 389-3141
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HERRIN	IL	62948	(618) 942-2525
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WOOD RIVER	IL	62095	(618) 259-4111
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RICHTON PARK	IL	60471	(708) 747-6120
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/17/2008

10/27/2008

10/16/2008

10/27/2008

10/16/2008

10/27/2008

10/09/2008

10/27/2008

10/09/2008

10/27/2008

10/07/2008

10/25/2008

10/14/2008

10/24/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
146084	PLEASANT VIEW REHAB & HCC	500 NORTH JACKSON STREET
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET
145311	HILLCREST NURSING & REHAB CTR	777 DRAPER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SOUTH HOLLAND	IL	60473	(708) 339-0600
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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MORRISON	IL	61270	(815) 772-7288
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NILES	IL	60714	(847) 967-7000
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NILES	IL	60714	(847) 967-7000
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HERRIN	IL	62948	(618) 942-7391
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JACKSONVILLE	IL	62650	(217) 243-6451
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JOLIET	IL	60432	(815) 727-4794
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/02/2008

10/24/2008

10/02/2008

10/24/2008

10/02/2008

10/24/2008

10/09/2008

10/24/2008

10/07/2008

10/23/2008

10/07/2008

10/23/2008

09/29/2008

10/23/2008

10/10/2008

10/22/2008

10/06/2008

10/22/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Administration Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Rights Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

care, and prostheses.		
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
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145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
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145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
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14E593	REST HAVEN MANOR	120 WEST MAIN
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145737	LEXINGTON OF LAGRANGE	4735 WILLOW SPRINGS ROAD
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145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAHOKIA	IL	62206	(618) 332-0114
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CAHOKIA	IL	62206	(618) 332-0114
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MOMENCE	IL	60954	(815) 472-2423
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ALBION	IL	62806	(618) 445-2815
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LA GRANGE	IL	60525	(630) 327-5814
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STERLING	IL	61081	(815) 626-9020
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/30/2008

10/22/2008

09/30/2008

10/22/2008

09/23/2008

10/22/2008

10/01/2008

10/22/2008

10/03/2008

10/21/2008

10/16/2008

10/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

harm

Provide services to meet the
needs and preferences of each
resident.

Isolated

Minimal harm or potential for actual
harm

Quickly tell the resident's doctor
the results of lab tests.

Isolated

Minimal harm or potential for actual
harm

Make sure that residents who
cannot care for themselves
receive help with eating/drinking,
grooming and hygiene.

Isolated

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Minimal harm or potential for actual
harm

Give residents proper treatment
to prevent new bed (pressure)
sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual
harm

1) Hire only people who have no
legal history of abusing,
neglecting or mistreating
residents; or 2) report and

Isolated

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145636	CHARLESTON REHAB & HEALTH CARE CENTER	716 EIGHTEENTH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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SKOKIE	IL	60076	(847) 679-4161
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PEKIN	IL	61554	(309) 353-1099
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PEKIN	IL	61554	(309) 353-1099
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PEKIN	IL	61554	(309) 353-1099
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CHARLESTON	IL	61920	(217) 345-7054
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/04/2008

10/17/2008

08/04/2008

10/17/2008

08/04/2008

10/17/2008

09/16/2008

10/17/2008

06/11/2008

10/17/2008

06/11/2008

10/17/2008

07/02/2008

10/17/2008

10/09/2008

10/17/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

	CENTER	STREET
145636	CHARLESTON REHAB & HEALTH CARE CENTER	716 EIGHTEENTH STREET
145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD
145998	ALDEN DES PLAINES REHAB & HC	1221 EAST GOLF ROAD
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
145549	BELHAVEN NURSING & REHAB CENTER	11401 SOUTH OAKLEY AVENUE
146064	LINCOLN MANOR	2650 NORTH MONROE STREET
145160	CAPITOL CARE CENTER	555 WEST CARPENTER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHARLESTON	IL	61920	(217) 345-7054
SCHAUMBURG	IL	60193	(847) 352-5500
DES PLAINES	IL	60016	(847) 768-1300
CHICAGO	IL	60643	(773) 233-6311
CHICAGO	IL	60643	(773) 233-6311
DECATUR	IL	62526	(217) 875-1973
SPRINGFIELD	IL	62702	(217) 525-1880

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/09/2008

10/17/2008

10/01/2008

10/17/2008

09/30/2008

10/17/2008

09/25/2008

10/16/2008

09/25/2008

10/16/2008

10/02/2008

10/16/2008

09/19/2008

10/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
MORTON	IL	61550	(309) 266-9741
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/01/2008

10/15/2008

09/29/2008

10/15/2008

10/14/2008

10/15/2008

10/14/2008

10/15/2008

10/14/2008

10/15/2008

10/14/2008

10/15/2008

10/14/2008

10/15/2008

10/14/2008

10/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145679	CARLTON AT THE LAKE, THE	725 WEST MONTROSE AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST MOLINE	IL	61244	(309) 796-0922
CHICAGO	IL	60613	(773) 929-1700
CRESTWOOD	IL	60445	(708) 371-0400
CRESTWOOD	IL	60445	(708) 371-0400
CRESTWOOD	IL	60445	(708) 371-0400
CHICAGO	IL	60616	(312) 326-9101
CHICAGO	IL	60616	(312) 326-9101
CHICAGO	IL	60616	(312) 326-9101

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/14/2008

10/15/2008

09/26/2008

10/15/2008

09/19/2008

10/15/2008

09/19/2008

10/15/2008

09/19/2008

10/15/2008

09/25/2008

10/15/2008

09/25/2008

10/15/2008

09/25/2008

10/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Mistreatment Deficiencies

Fire Safety

Emergency Plans and Fire Drills Deficiencies

Fire Safety

Fire Alarm Systems Deficiencies

Fire Safety

Smoking Regulations Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Tell the resident completely about his or her health status.

Isolated

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Widespread

Potential for minimal harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that residents are well nourished.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

did not have a written emergency evacuation plan.

Widespread

Minimal harm or potential for actual harm

an automatic smoke detection system in all hallways.

Widespread

Minimal harm or potential for actual harm

posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.

Widespread

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET
145615	COVENTRY LIVING CENTER	612 WEST ST MARY'S STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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STERLING	IL	61081	(815) 626-9020
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STERLING	IL	61081	(815) 626-9020
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HAZEL CREST	IL	60429	(708) 335-2400
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BRIDGEVIEW	IL	60455	(708) 598-2605
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BRIDGEVIEW	IL	60455	(708) 598-2605
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/25/2008

10/15/2008

09/30/2008

10/15/2008

09/30/2008

10/15/2008

10/02/2008

10/14/2008

10/02/2008

10/14/2008

08/04/2008

10/10/2008

09/19/2008

10/10/2008

09/19/2008

10/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Fire Safety

Building Service Equipment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

heating and ventilation systems that have been properly installed according to the manufacturer's instructions.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Keep safe, clean and homelike surroundings.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145778	MIDWAY NEUROLOGICAL / REHAB CENTER	8540 SOUTH HARLEM
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BRIDGEVIEW	IL	60455	(708) 598-2605
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/19/2008

10/10/2008

09/17/2008

10/10/2008

09/17/2008

10/10/2008

09/17/2008

10/10/2008

09/17/2008

10/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

At least once a month, have a licensed pharmacist check the drugs that each resident takes.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/17/2008

10/10/2008

09/17/2008

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10/10/2008

09/17/2008

10/10/2008

09/17/2008

10/10/2008

09/17/2008

10/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145919	ROCKFORD NURSING & REHAB CENTER	1920 NORTH MAIN STREET
145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 316-1400
ROCKFORD	IL	61103	(815) 316-1400
HOMEWOOD	IL	60430	(708) 799-0244
HOMEWOOD	IL	60430	(708) 799-0244
NILES	IL	60714	(847) 967-7000
NILES	IL	60714	(847) 967-7000
NILES	IL	60714	(847) 967-7000
NILES	IL	60714	(847) 967-7000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/17/2008

10/10/2008

09/17/2008

10/10/2008

09/12/2008

10/08/2008

09/12/2008

10/08/2008

06/19/2008

10/08/2008

06/19/2008

10/08/2008

06/19/2008

10/08/2008

06/19/2008

10/08/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Fire Safety

Corridor Walls and Doors Deficiencies

Fire Safety

Vertical Openings Deficiencies

Fire Safety

Hazardous Area Deficiencies

Fire Safety

Automatic Sprinkler Systems Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
corridors that are separated from common areas by walls constructed to limit the passage of smoke.	Pattern	Minimal harm or potential for actual harm
proper stairway enclosures and vertical shafts.	Widespread	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Pattern	Minimal harm or potential for actual harm
automatic sprinkler systems that	Widespread	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.
145388	RICHLAND CARE & REHAB	410 EAST MACK
145388	RICHLAND CARE & REHAB	410 EAST MACK
145278	STERLING PAVILION	105 EAST 23RD STREET
145278	STERLING PAVILION	105 EAST 23RD STREET
145278	STERLING PAVILION	105 EAST 23RD STREET
145358	COMMUNITY NURSING & REHAB CTR	1136 NORTH MILL STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LEMONT	IL	60439	(630) 243-0400
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NORTHBROOK	IL	60062	(847) 795-9700
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OLNEY	IL	62450	(618) 395-7421
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OLNEY	IL	62450	(618) 395-7421
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STERLING	IL	61081	(815) 626-4264
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STERLING	IL	61081	(815) 626-4264
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STERLING	IL	61081	(815) 626-4264
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NAPERVILLE	IL	60563	(630) 355-3300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/06/2008

10/08/2008

09/17/2008

10/08/2008

10/02/2008

10/07/2008

10/02/2008

10/07/2008

09/25/2008

10/06/2008

09/25/2008

10/06/2008

09/25/2008

10/06/2008

09/22/2008

10/06/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

have been maintained in working order.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145358	COMMUNITY NURSING & REHAB CTR	1136 NORTH MILL STREET
145358	COMMUNITY NURSING & REHAB CTR	1136 NORTH MILL STREET
145555	EDWARDSVILLE NURSING & REHABILITATION CENTER	401 ST MARY DRIVE

145555	EDWARDSVILLE NURSING & REHABILITATION CENTER	401 ST MARY DRIVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NAPERVILLE	IL	60563	(630) 355-3300
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NAPERVILLE	IL	60563	(630) 355-3300
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EDWARDSVILLE	IL	62025	(618) 692-1330
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EDWARDSVILLE	IL	62025	(618) 692-1330
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/22/2008

10/06/2008

09/22/2008

10/06/2008

09/29/2008

10/06/2008

09/29/2008

10/06/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual harm

post nurse staffing information.

Widespread

Potential for minimal harm

Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145987	GALESBURG TERRACE	1145 FRANK STREET
145987	GALESBURG TERRACE	1145 FRANK STREET
145987	GALESBURG TERRACE	1145 FRANK STREET
145987	GALESBURG TERRACE	1145 FRANK STREET
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145079	MENARD CONVALESCENT CENTER	120 ANTLE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61108	(815) 397-5531
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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GALESBURG	IL	61401	(309) 342-2103
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LIBERTYVILLE	IL	60048	(847) 816-3200
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LIBERTYVILLE	IL	60048	(847) 816-3200
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PETERSBURG	IL	62675	(217) 632-2249
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/01/2008

10/06/2008

10/03/2008

10/06/2008

10/03/2008

10/06/2008

10/03/2008

10/06/2008

10/03/2008

10/06/2008

08/25/2008

10/05/2008

08/25/2008

10/05/2008

09/03/2008

10/03/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145657	PROVIDENCE DOWNERS GROVE	3450 SARATOGA AVENUE
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
145977	RENAISSANCE AT SOUTH SHORE,THE	2425 EAST 71ST STREET
1.40E+248	JOLIET TERRACE	2230 MCDONOUGH
1.40E+248	JOLIET TERRACE	2230 MCDONOUGH
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DOWNERS GROVE	IL	60515	(630) 969-2900
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CHICAGO	IL	60649	(773) 721-5000
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CHICAGO	IL	60649	(773) 721-5000
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JOLIET	IL	60436	(815) 729-3801
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JOLIET	IL	60436	(815) 729-3801
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TINLEY PARK	IL	60477	(708) 798-2272
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TINLEY PARK	IL	60477	(708) 798-2272
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/04/2008

10/03/2008

10/03/2008

10/03/2008

10/03/2008

10/03/2008

06/30/2008

10/03/2008

06/30/2008

10/03/2008

10/01/2008

10/02/2008

10/01/2008

10/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVE

145967

MCALLISTER NURSING & REHAB

18300 S. LAVERGNE
AVE

145993

COULTERVILLE CARE CENTER

13138 STATE ROUTE
13

146016

SUNSET REHABILITATION & HEALTH CARE

129 SOUTH 1ST
AVENUE

146023

ARTHUR HOME, THE

423 EBERHARDT
DRIVE

146023

ARTHUR HOME, THE

423 EBERHARDT
DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TINLEY PARK	IL	60477	(708) 798-2272
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COULTERVILLE	IL	62237	(618) 758-2256
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CANTON	IL	61520	(309) 647-4327
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ARTHUR	IL	61911	(217) 543-2103
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ARTHUR	IL	61911	(217) 543-2103
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

10/01/2008

10/02/2008

09/29/2008

10/02/2008

10/02/2008

10/02/2008

09/18/2008

10/02/2008

09/18/2008

10/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure)

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145649	ODIN HEALTH CARE CENTER	300 GREEN STREET
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
ODIN	IL	62870	(618) 775-6444
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
CHICAGO	IL	60645	(773) 465-5000
CHICAGO	IL	60645	(773) 465-5000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/19/2008

10/01/2008

09/04/2008

10/01/2008

09/02/2008

10/01/2008

09/09/2008

10/01/2008

09/09/2008

10/01/2008

09/09/2008

10/01/2008

09/16/2008

10/01/2008

09/16/2008

10/01/2008

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.

Provide needed housekeeping and maintenance.

Pattern

Potential for minimal harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Pattern

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Actual harm

Follow all laws and professional standards.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
145765	HERITAGE NURSING HOME	5888 NORTH RIDGE
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60645	(773) 465-5000
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LEMONT	IL	60439	(630) 243-0400
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LEMONT	IL	60439	(630) 243-0400
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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CHICAGO	IL	60660	(773) 769-2626
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ROCKFORD	IL	61103	(815) 877-5752
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/16/2008

10/01/2008

10/01/2008

10/01/2008

10/01/2008

10/01/2008

09/09/2008

10/01/2008

08/22/2008

09/30/2008

09/19/2008

09/30/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 877-5752
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CHICAGO	IL	60616	(312) 326-9101
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/19/2008

09/30/2008

09/25/2008

09/30/2008

09/19/2008

09/29/2008

09/19/2008

09/29/2008

09/19/2008

09/29/2008

09/19/2008

09/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Fire Safety

Hazardous Area Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
construction that can resist fire for one hour or an approved fire extinguishing system.	Widespread	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking,	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145699	SHERMAN WEST COURT	1950 LARKIN AVENUE
145699	SHERMAN WEST COURT	1950 LARKIN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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MORTON	IL	61550	(309) 266-5331
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ALEDO	IL	61231	(309) 582-5376
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ELGIN	IL	60123	(847) 429-5200
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ELGIN	IL	60123	(847) 429-5200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/02/2008

09/29/2008

09/02/2008

09/29/2008

09/02/2008

09/29/2008

09/12/2008

09/28/2008

09/12/2008

09/27/2008

07/14/2008

09/26/2008

07/14/2008

09/26/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

grooming and hygiene.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145699	SHERMAN WEST COURT	1950 LARKIN AVENUE
145699	SHERMAN WEST COURT	1950 LARKIN AVENUE
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ELGIN	IL	60123	(847) 429-5200
ELGIN	IL	60123	(847) 429-5200
ROCKFORD	IL	61103	(815) 877-5752
ROCKFORD	IL	61103	(815) 877-5752
ALEDO	IL	61231	(309) 582-5376
ALEDO	IL	61231	(309) 582-5376
CHICAGO	IL	60616	(312) 842-5000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/20/2008

09/26/2008

09/25/2008

09/26/2008

09/04/2008

09/26/2008

09/04/2008

09/26/2008

09/12/2008

09/26/2008

09/12/2008

09/26/2008

09/25/2008

09/25/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Hire a qualified dietician.	Widespread	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Pattern	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145006	AURORA REHAB & LIVING CENTER	1601 NORTH FARNSWORTH AVENUE
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145045	MANORCARE OF NAPERVILLE	200 MARTIN AVENUE
145278	STERLING PAVILION	105 EAST 23RD STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 224-5900
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CHICAGO	IL	60621	(773) 224-5900
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CHICAGO	IL	60621	(773) 224-5900
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AURORA	IL	60505	(630) 898-1180
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ALEDO	IL	61231	(309) 582-5376
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CHICAGO	IL	60649	(773) 356-9300
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NAPERVILLE	IL	60540	(630) 355-4111
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STERLING	IL	61081	(815) 626-4264
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/10/2008

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09/25/2008

09/10/2008

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08/26/2008

09/24/2008

09/12/2008

09/23/2008

09/03/2008

09/23/2008

09/08/2008

09/22/2008

09/10/2008

09/22/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Keep all essential equipment working safely.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145278	STERLING PAVILION	105 EAST 23RD STREET
145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
146003	ASPEN RIDGE CARE CENTRE	2530 NORTH MONROE STREET
146082	FRANKFORT HEALTHCARE & REHAB CENTER	2500 EAST ST. LOUIS STREET
146082	FRANKFORT HEALTHCARE & REHAB CENTER	2500 EAST ST. LOUIS STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STERLING	IL	61081	(815) 626-4264
SKOKIE	IL	60076	(847) 679-4161
ELGIN	IL	60121	(847) 742-8822
PLAINFIELD	IL	60544	(815) 436-3400
CHICAGO	IL	60652	(773) 434-8787
DECATUR	IL	62526	(217) 875-0920
WEST FRANKFORT	IL	62896	(618) 932-3236
WEST FRANKFORT	IL	62896	(618) 932-3236

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/10/2008

09/22/2008

08/29/2008

09/22/2008

08/22/2008

09/22/2008

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09/22/2008

09/12/2008

09/22/2008

09/11/2008

09/22/2008

09/09/2008

09/22/2008

09/09/2008

09/22/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145006	AURORA REHAB & LIVING CENTER	1601 NORTH FARNSWORTH AVENUE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146048	MEADOW MANOR	800 MCADAM DR
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60505	(630) 898-1180
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ROCKFORD	IL	61107	(815) 229-5200
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ROCKFORD	IL	61107	(815) 229-5200
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ROCKFORD	IL	61107	(815) 229-5200
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EAST MOLINE	IL	61244	(309) 755-3466
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TAYLORVILLE	IL	62568	(217) 824-2277
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CHICAGO	IL	60625	(773) 271-5600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/26/2008

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09/19/2008

08/21/2008

09/19/2008

08/20/2008

09/18/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

unwanted effects.

Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Actual harm
Make a complete assessment	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WESTERN AVENUE

145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
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145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
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145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
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145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
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145208	BRIDGEVIEW HEALTH CARE CENTER	8100 SOUTH HARLEM AVENUE
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145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
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146069	EAST BANK CENTER, LLC	6131 PARK RIDGE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60625	(773) 271-5600
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CHICAGO	IL	60625	(773) 271-5600
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ROCKFORD	IL	61108	(815) 397-5531
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ROCKFORD	IL	61108	(815) 397-5531
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BRIDGEVIEW	IL	60455	(708) 594-5440
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GALESBURG	IL	61401	(309) 344-1300
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LOVES PARK	IL	61111	(815) 633-6810
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/20/2008

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09/17/2008

09/16/2008

09/16/2008

09/05/2008

09/16/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that covers all questions for areas that are listed in official regulations.

harm

Check and update (if needed) each resident's assessment every 3 months.

Isolated

Minimal harm or potential for actual harm

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Actual harm

Properly mark drugs and other similar products.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Protect residents from

Isolated

Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

146069	EAST BANK CENTER, LLC	6131 PARK RIDGE ROAD
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145416	HEARTLAND MANOR NURSING CENTER	410 NORTHWEST THIRD
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145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET
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145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET
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145946	RENAISSANCE AT HILLSIDE	4600 NORTH FRONTAGE ROAD
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145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
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145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LOVES PARK	IL	61111	(815) 633-6810
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CASEY	IL	62420	(217) 932-4081
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WILLOWBROOK	IL	60521	(630) 323-6380
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WILLOWBROOK	IL	60521	(630) 323-6380
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HILLSIDE	IL	60162	(708) 544-9933
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ROCK FALLS	IL	61071	(815) 625-8510
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CHICAGO	IL	60621	(773) 487-1200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/05/2008

09/16/2008

08/05/2008

09/15/2008

08/19/2008

09/15/2008

08/19/2008

09/15/2008

08/28/2008

09/15/2008

08/20/2008

09/15/2008

04/15/2008

09/12/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect, and/or theft of personal property.		safety
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Widespread	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145308	MAPLEWOOD CARE	50 NORTH JANE
145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 487-1200
CHICAGO	IL	60621	(773) 487-1200
CHICAGO	IL	60621	(773) 487-1200
CHICAGO	IL	60621	(773) 487-1200
ROCKFORD	IL	61103	(815) 877-5752
ROCKFORD	IL	61103	(815) 877-5752
ROCKFORD	IL	61103	(815) 964-2200
ELGIN	IL	60123	(847) 697-3750
DANVILLE	IL	61832	(217) 443-2955

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/11/2008

09/12/2008

07/25/2008

09/12/2008

07/25/2008

09/12/2008

07/25/2008

09/12/2008

08/21/2008

09/12/2008

08/21/2008

09/12/2008

08/20/2008

09/12/2008

09/03/2008

09/11/2008

09/04/2008

09/11/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146048	MEADOW MANOR	800 MCADAM DR
14A050	WESTWOOD MANOR, THE	2444 WEST TOUHY AVENUE
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145754	SNOW VALLEY NRSG & REHAB CTR	5000 LINCOLN AVENUE
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST MOLINE	IL	61244	(309) 755-3466
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EAST MOLINE	IL	61244	(309) 755-3466
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TAYLORVILLE	IL	62568	(217) 824-2277
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CHICAGO	IL	60645	(773) 274-7705
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TOLUCA	IL	61369	(815) 452-2367
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TOLUCA	IL	61369	(815) 452-2367
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LISLE	IL	60532	(630) 852-5100
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JONESBORO	IL	62952	(618) 833-7093
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/11/2008

09/11/2008

09/11/2008

09/11/2008

08/21/2008

09/11/2008

07/03/2008

09/11/2008

07/17/2008

09/10/2008

07/17/2008

09/10/2008

08/18/2008

09/10/2008

09/03/2008

09/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Pattern	Minimal harm or potential for actual harm
Train all employees on what to do in an emergency.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146120	LA HARPE DAVIER HLTH CARE CENTER	101 NORTH B STREET
146120	LA HARPE DAVIER HLTH CARE CENTER	101 NORTH B STREET
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
145712	WILLOW CREST NURSING PAVILION	515 NORTH MAIN
146024	ASTORIA GARDENS & REHAB CENTER	1008 EAST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LA HARPE	IL	61450	(217) 659-3222
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LA HARPE	IL	61450	(217) 659-3222
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ALEDO	IL	61231	(309) 582-5376
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SANDWICH	IL	60548	(815) 786-8426
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ASTORIA	IL	61501	(309) 329-1333
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/02/2008

09/10/2008

09/02/2008

09/10/2008

08/13/2008

09/09/2008

08/08/2008

09/08/2008

08/22/2008

09/08/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.		
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern	Minimal harm or potential for actual harm
Get proof that a nurse aide has	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BROADWAY

146024

ASTORIA GARDENS & REHAB CENTER

1008 EAST
BROADWAY

146065

ABBINGTON REHAB & NURSING CTR

31 WEST CENTRAL

145785

GRANGE NURSING HOME

901 NORTH TENTH
STREET

14E327

PINCKNEYVILLE HEALTH CARE CTR

708 VIRGINIA COURT

145043

MANORCARE OF KANKAKEE

900 WEST RIVER
PLACE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ASTORIA	IL	61501	(309) 329-1333
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ROSELLE	IL	60172	(630) 894-5058
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MASCOUTAH	IL	62258	(618) 566-2183
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PINCKNEYVILLE	IL	62274	(618) 357-2493
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KANKAKEE	IL	60901	(815) 933-1711
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/22/2008

09/08/2008

08/22/2008

09/08/2008

08/13/2008

09/05/2008

08/27/2008

09/05/2008

08/20/2008

09/04/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the training and skills that the State requires.

harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145043	MANORCARE OF KANKAKEE	900 WEST RIVER PLACE
145350	MANORCARE OF ROLLING MEADOWS	4225 KIRCHOFF ROAD
145199	MANORCARE OF ARLINGTON HEIGHTS	715 WEST CENTRAL ROAD
145386	SOUTHGATE HEALTH CARE CENTER	900 EAST NINTH STREET, PO BOX 843
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

KANKAKEE	IL	60901	(815) 933-1711
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ROLLING MEADOWS	IL	60008	(847) 397-2400
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ARLINGTON HTS	IL	60005	(847) 392-2020
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METROPOLIS	IL	62960	(618) 524-2683
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TOLUCA	IL	61369	(815) 452-2367
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TOLUCA	IL	61369	(815) 452-2367
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/20/2008

09/04/2008

08/21/2008

09/04/2008

08/08/2008

09/03/2008

08/19/2008

09/03/2008

07/17/2008

09/03/2008

07/17/2008

09/03/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Pattern

Potential for minimal harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145667	ST MATTHEW CENTER FOR HEALTH	1601 NORTH WESTERN AVENUE
145388	RICHLAND CARE & REHAB	410 EAST MACK
145388	RICHLAND CARE & REHAB	410 EAST MACK
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO
145995	RENAISSANCE AT MIDWAY, THE	4437 SOUTH CICERO

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

TOLUCA	IL	61369	(815) 452-2367
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PARK RIDGE	IL	60068	(847) 825-5531
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OLNEY	IL	62450	(618) 395-7421
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OLNEY	IL	62450	(618) 395-7421
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CHICAGO	IL	60632	(773) 884-0484
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CHICAGO	IL	60632	(773) 884-0484
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/17/2008

09/03/2008

07/31/2008

09/03/2008

08/14/2008

09/02/2008

08/14/2008

09/02/2008

08/12/2008

09/02/2008

08/12/2008

09/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
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14E392	WEST CHICAGO TERRACE	928 JOLIET ROAD
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146112	BRADLEY ROYALE	650 NORTH KINZIE
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145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
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145468	CAMBRIDGE NURSING & REHAB CENTER	9615 NORTH KNOX AVENUE
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145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
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145598	SEMINARY MANOR	2345 NORTH SEMINARY STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NOKOMIS	IL	62075	(217) 563-7725
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WEST CHICAGO	IL	60185	(630) 231-9292
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BRADLEY	IL	60915	(815) 933-1666
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SKOKIE	IL	60076	(847) 679-4161
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SKOKIE	IL	60076	(847) 679-4161
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GALESBURG	IL	61401	(309) 344-1300
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GALESBURG	IL	61401	(309) 344-1300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/19/2008

09/01/2008

08/28/2008

08/31/2008

08/21/2008

08/30/2008

08/29/2008

08/29/2008

08/29/2008

08/29/2008

08/20/2008

08/29/2008

08/20/2008

08/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Potential for minimal harm
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Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
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Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
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1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Immediate jeopardy to resident health or safety
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145754	SNOW VALLEY NRSG & REHAB CTR	5000 LINCOLN AVENUE
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145893	MANORCARE OF PALOS HEIGHTS WEST	11860 SOUTHWEST HIGHWAY
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
14A247	ST MARTHA MANOR	4621 NORTH RACINE AVENUE
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EVERGREEN PARK	IL	60805	(708) 907-7000
LISLE	IL	60532	(630) 852-5100
GRANITE CITY	IL	62040	(618) 931-3900
PALOS HEIGHTS	IL	60463	(708) 361-4555
CHICAGO	IL	60640	(773) 769-2570
CHICAGO	IL	60640	(773) 784-2300
BERWYN	IL	60402	(708) 749-4160
BERWYN	IL	60402	(708) 749-4160

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/17/2008

08/29/2008

08/18/2008

08/29/2008

09/04/2008

08/29/2008

08/29/2008

08/29/2008

08/21/2008

08/28/2008

08/01/2008

08/28/2008

07/31/2008

08/27/2008

07/31/2008

08/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145624	FLORA GARDENS CARE CENTER	701 SHADWELL AVENUE
14A247	ST MARTHA MANOR	4621 NORTH RACINE AVENUE
145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
146006	ANNA REHAB & NURSING CENTER	315 SOUTH BRADY MILL ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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FLORA	IL	62839	(618) 662-8361
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CHICAGO	IL	60640	(773) 784-2300
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ALEDO	IL	61231	(309) 582-5376
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ANNA	IL	62906	(618) 833-6343
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/01/2008

08/27/2008

08/06/2008

08/27/2008

08/01/2008

08/27/2008

08/13/2008

08/26/2008

08/14/2008

08/26/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Provide services to meet the needs and preferences of each resident.

Widespread

Potential for minimal harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Actual harm

post nurse staffing information.

Widespread

Potential for minimal harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146006	ANNA REHAB & NURSING CENTER	315 SOUTH BRADY MILL ROAD
1.40E+96	BATAVIA REHABILITATION & HEALTH CARE CENTER	520 FABYAN PARKWAY
145752	ARBOR, THE	535 SOUTH ELM
145752	ARBOR, THE	535 SOUTH ELM
145752	ARBOR, THE	535 SOUTH ELM
145754	SNOW VALLEY NRSG & REHAB CTR	5000 LINCOLN AVENUE
145779	PARK VILLA NRSG & REHAB CENTER	12550 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ANNA	IL	62906	(618) 833-6343
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BATAVIA	IL	60510	(630) 879-5266
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ITASCA	IL	60143	(630) 773-9416
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ITASCA	IL	60143	(630) 773-9416
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ITASCA	IL	60143	(630) 773-9416
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LISLE	IL	60532	(630) 852-5100
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PALOS HEIGHTS	IL	60463	(708) 597-9300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/14/2008

08/26/2008

08/05/2008

08/26/2008

07/22/2008

08/25/2008

07/22/2008

08/25/2008

07/22/2008

08/25/2008

08/18/2008

08/25/2008

07/31/2008

08/22/2008

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure there is a program to prevent/deal with mice, insects, or other pests.

Widespread

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Properly mark drugs and other similar products.

Isolated

Minimal harm or potential for actual harm

Have a detailed, written plan for disasters and emergencies.

Widespread

Minimal harm or potential for actual harm

1) Hire only people who have no

Isolated

Minimal harm or potential for actual

RIDGELAND AVENUE

145886	ALEDO REHAB & HEALTH CARE CENTER	304 S.W. 12TH STREET
146093	MEADOWBROOK MANOR - LAGRANGE	339 9TH AVENUE
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ALEDO	IL	61231	(309) 582-5376
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LA GRANGE	IL	60525	(708) 354-4660
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CHAMPAIGN	IL	61820	(217) 352-5135
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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OAK PARK	IL	60302	(708) 848-5966
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/13/2008

08/22/2008

08/21/2008

08/22/2008

08/06/2008

08/21/2008

06/27/2008

08/21/2008

06/27/2008

08/21/2008

06/27/2008

08/21/2008

06/27/2008

08/21/2008

06/27/2008

08/21/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that each resident's nutritional needs were met.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Tell the resident completely about his or her health status.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if:

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER ROAD
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 549-3355
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CARBONDALE	IL	62901	(618) 549-3355
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CARBONDALE	IL	62901	(618) 549-3355
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/24/2008

08/21/2008

07/24/2008

08/21/2008

07/24/2008

08/21/2008

07/16/2008

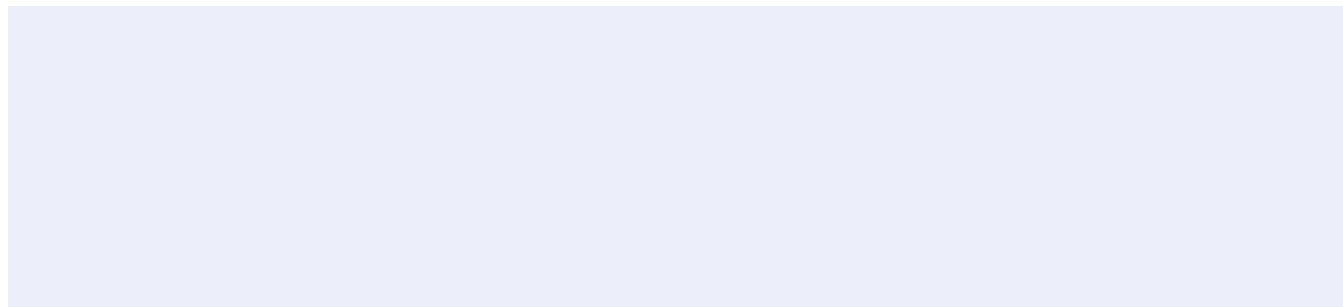
08/21/2008

07/16/2008

08/21/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COTTAGE GROVE

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145261	PINE ACRES REHAB & LIVING CTR	1212 SOUTH SECOND STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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DEKALB	IL	60115	(815) 758-8151
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/16/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

08/21/2008

07/10/2008

08/20/2008

Quality Care Deficiencies

Pharmacy Service Deficiencies

Administration Deficiencies

Quality Care Deficiencies

Resident Rights Deficiencies

Resident Rights Deficiencies

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Train all employees on what to do in an emergency.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have a private telephone available for use.	Widespread	Potential for minimal harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145888	ALDEN NORTHMOOR REHAB & HCC	5831 NORTH NORTHWEST HIGHWAY
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
146122	ST PAUL'S HOME	1021 WEST E STREET
146122	ST PAUL'S HOME	1021 WEST E STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 842-5000
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CHICAGO	IL	60616	(312) 842-5000
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ROCKFORD	IL	61107	(815) 229-1999
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CHICAGO	IL	60631	(773) 775-8080
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JONESBORO	IL	62952	(618) 833-7093
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BELLEVILLE	IL	62220	(618) 233-2095
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BELLEVILLE	IL	62220	(618) 233-2095
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/05/2008

08/20/2008

08/05/2008

08/20/2008

08/19/2008

08/20/2008

07/17/2008

08/20/2008

07/29/2008

08/20/2008

05/19/2008

08/20/2008

05/19/2008

08/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146122	ST PAUL'S HOME	1021 WEST E STREET
146122	ST PAUL'S HOME	1021 WEST E STREET
146122	ST PAUL'S HOME	1021 WEST E STREET
146122	ST PAUL'S HOME	1021 WEST E STREET
146122	ST PAUL'S HOME	1021 WEST E STREET
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BELLEVILLE	IL	62220	(618) 233-2095
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BELLEVILLE	IL	62220	(618) 233-2095
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BELLEVILLE	IL	62220	(618) 233-2095
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BELLEVILLE	IL	62220	(618) 233-2095
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BELLEVILLE	IL	62220	(618) 233-2095
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/19/2008

08/20/2008

07/31/2008

08/20/2008

07/31/2008

08/20/2008

07/31/2008

08/20/2008

07/31/2008

08/20/2008

08/01/2008

08/19/2008

08/01/2008

08/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145966	SCHWAB REHABILITATION CTR SNU	1401 S. CALIFORNIA AVENUE
145639	CHICAGO RIDGE NURSING CENTER	10602 SOUTHWEST HIGHWAY
146086	TUSCOLA HEALTH CARE CENTER	1203 EGYPTIAN TRAIL
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
145211	BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	5400 WEST 87TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CICERO	IL	60804	(708) 863-0500
CHICAGO	IL	60608	(773) 522-2010
CHICAGO RIDGE	IL	60415	(708) 448-1540
TUSCOLA	IL	61953	(217) 253-4791
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200
BURBANK	IL	60459	(708) 423-1200

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/01/2008	08/19/2008
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07/24/2008	08/19/2008
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07/30/2008	08/18/2008
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08/04/2008	08/18/2008
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08/01/2008	08/17/2008
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08/01/2008	08/17/2008
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08/01/2008	08/17/2008
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08/01/2008	08/17/2008
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07/30/2008	08/15/2008
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Administration Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 922-2777
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

08/08/2008

08/15/2008

07/16/2008

08/15/2008

07/16/2008

08/15/2008

07/16/2008

08/15/2008

07/16/2008

08/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145893	MANORCARE OF PALOS HEIGHTS WEST	11860 SOUTHWEST HIGHWAY
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
14E506	RAINBOW BEACH CARE CENTER	7325 SOUTH EXCHANGE
145246	MANORCARE OF HINSDALE	600 WEST OGDEN AVENUE
145591	METHODIST HOME	1415 WEST FOSTER AVENUE
145739	LUTHERAN HOME FOR THE AGED	800 WEST OAKTON STREET
145323	CARRIER MILLS NURSING & REHAB CENTER	6789 US RT 45, P O BOX 68

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PALOS HEIGHTS	IL	60463	(708) 361-4555
CHICAGO	IL	60649	(773) 731-7300
CHICAGO	IL	60649	(773) 731-7300
HINSDALE	IL	60521	(630) 325-9630
CHICAGO	IL	60640	(773) 769-5500
ARLINGTON HTS	IL	60004	(847) 253-3710
CARRIER MILLS	IL	62917	(618) 994-2323

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/16/2008

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08/15/2008

07/31/2008

08/15/2008

07/30/2008

08/14/2008

07/31/2008

08/14/2008

07/16/2008

08/14/2008

07/30/2008

08/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ulcers) and help restore eating skills, if possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread	Potential for minimal harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145779	PARK VILLA NRSG & REHAB CENTER	12550 SOUTH RIDGELAND AVENUE
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
145732	HERITAGE MANOR-NORMAL	509 NORTH ADELAIDE
145779	PARK VILLA NRSG & REHAB CENTER	12550 SOUTH RIDGELAND AVENUE
145546	HERITAGE MANOR-MOUNT ZION	1225 WOODLAND DRIVE
145608	MANORCARE OF SOUTH HOLLAND	2145 EAST 170TH STREET
145608	MANORCARE OF SOUTH HOLLAND	2145 EAST 170TH STREET
145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PALOS HEIGHTS	IL	60463	(708) 597-9300
MARION	IL	62959	(618) 997-1365
NORMAL	IL	61761	(309) 452-7468
PALOS HEIGHTS	IL	60463	(708) 597-9300
MOUNT ZION	IL	62549	(217) 864-2356
SOUTH HOLLAND	IL	60473	(708) 895-3255
SOUTH HOLLAND	IL	60473	(708) 895-3255
GLENVIEW	IL	60025	(847) 729-9090
OREGON	IL	61061	(815) 732-7994
OREGON	IL	61061	(815) 732-7994

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/31/2008

08/13/2008

07/23/2008

08/13/2008

08/05/2008

08/12/2008

07/31/2008

08/12/2008

08/05/2008

08/10/2008

07/10/2008

08/10/2008

07/10/2008

08/10/2008

07/08/2008

08/08/2008

07/30/2008

08/08/2008

07/30/2008

08/08/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Widespread	Potential for minimal harm
Store, cook, and give out food in a safe and clean way.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
145786	LINCOLNWOOD PLACE	7000 NORTH MCCORMICK BLVD.
145786	LINCOLNWOOD PLACE	7000 NORTH MCCORMICK BLVD.
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OREGON	IL	61061	(815) 732-7994
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OREGON	IL	61061	(815) 732-7994
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WEST FRANKFORT	IL	62896	(618) 932-2109
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STREAMWOOD	IL	60107	(630) 837-5300
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LINCOLNWOOD	IL	60645	(847) 673-7166
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LINCOLNWOOD	IL	60645	(847) 673-7166
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CHICAGO	IL	60649	(773) 356-9300
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/30/2008

08/08/2008

07/30/2008

08/08/2008

08/06/2008

08/08/2008

07/17/2008

08/08/2008

07/16/2008

08/08/2008

07/16/2008

08/08/2008

07/25/2008

08/08/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Widespread	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
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146098	SHARON HEALTH CARE ELMS	3611 NORTH ROCHELLE
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14E684	ENFIELD REHAB & HCC	408 NORTH WILSON STREET
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145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE
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145597	PEKIN MANOR	1520 EL CAMINO DRIVE
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145597	PEKIN MANOR	1520 EL CAMINO DRIVE
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145597	PEKIN MANOR	1520 EL CAMINO DRIVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60649	(773) 356-9300
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PEORIA	IL	61604	(309) 688-4412
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ENFIELD	IL	62835	(618) 963-2331
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OAK LAWN	IL	60453	(708) 599-6700
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PEKIN	IL	61554	(309) 353-1099
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PEKIN	IL	61554	(309) 353-1099
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PEKIN	IL	61554	(309) 353-1099
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/25/2008

08/08/2008

07/29/2008

08/08/2008

07/23/2008

08/08/2008

07/17/2008

08/07/2008

06/11/2008

08/07/2008

06/11/2008

08/07/2008

06/11/2008

08/07/2008

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
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1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Potential for minimal harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that a doctor approves a resident's admission in writing and that each resident has a doctor.	Isolated	Minimal harm or potential for actual harm
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Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Pattern	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145597	PEKIN MANOR	1520 EL CAMINO DRIVE
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145597	PEKIN MANOR	1520 EL CAMINO DRIVE
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14E322	SHARON HEALTH CARE PINES	3614 NORTH ROCHELLE
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14E322	SHARON HEALTH CARE PINES	3614 NORTH ROCHELLE
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14E322	SHARON HEALTH CARE PINES	3614 NORTH ROCHELLE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEKIN	IL	61554	(309) 353-1099
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PEKIN	IL	61554	(309) 353-1099
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PEORIA	IL	61604	(309) 688-0350
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PEORIA	IL	61604	(309) 688-0350
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PEORIA	IL	61604	(309) 688-0350
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/11/2008

08/07/2008

07/02/2008

08/07/2008

07/08/2008

08/07/2008

07/08/2008

08/07/2008

07/08/2008

08/07/2008

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145612	SPRINGS AT CRYSTAL LAKE	1000 EAST BRIGHTON LANE
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145489	PIPER CITY REHAB & LIVING CENTER	600 MAPLE STREET
145489	PIPER CITY REHAB & LIVING CENTER	600 MAPLE STREET
145489	PIPER CITY REHAB & LIVING CENTER	600 MAPLE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CRYSTAL LAKE	IL	60012	(815) 477-6569
EVERGREEN PARK	IL	60805	(708) 907-7000
WATSEKA	IL	60970	(815) 432-5476
ELMWOOD PARK	IL	60707	(708) 452-9200
ELMWOOD PARK	IL	60707	(708) 452-9200
PIPER CITY	IL	60959	(815) 686-2277
PIPER CITY	IL	60959	(815) 686-2277
PIPER CITY	IL	60959	(815) 686-2277

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/17/2008

08/06/2008

07/17/2008

08/06/2008

07/17/2008

08/05/2008

07/30/2008

08/05/2008

07/30/2008

08/05/2008

07/15/2008

08/05/2008

07/15/2008

08/05/2008

07/15/2008

08/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Have a program to keep infection	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145752	ARBOR, THE	535 SOUTH ELM
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145752	ARBOR, THE	535 SOUTH ELM
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145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
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145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
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145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
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145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
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145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ITASCA	IL	60143	(630) 773-9416
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ITASCA	IL	60143	(630) 773-9416
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FOREST PARK	IL	60130	(708) 488-9850
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FOREST PARK	IL	60130	(708) 488-9850
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FOREST PARK	IL	60130	(708) 488-9850
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GLENVIEW	IL	60025	(847) 729-9090
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GLENVIEW	IL	60025	(847) 729-9090
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/30/2008

08/05/2008

05/30/2008

08/05/2008

07/25/2008

08/05/2008

07/25/2008

08/05/2008

07/25/2008

08/05/2008

07/08/2008

08/04/2008

07/08/2008

08/04/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.

harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure there is a program to prevent/deal with mice, insects, or other pests.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Let the appropriate people see and talk to each resident.

Widespread

Potential for minimal harm

post nurse staffing information.

Widespread

Potential for minimal harm

Make sure that residents are well nourished.

Widespread

Potential for minimal harm

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Widespread

Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145268	GLENVIEW TERRACE NURSING CTR	1511 GREENWOOD ROAD
145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST HIGHWAY
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145899	LEXINGTON OF ORLAND PARK	14601 SOUTH JOHN HUMPHREY DR
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145713	MOMENCE MEADOWS NURSING & REHAB	500 SOUTH WALNUT
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENVIEW	IL	60025	(847) 729-9090
CHICAGO RIDGE	IL	60415	(708) 425-1100
ORLAND PARK	IL	60462	(708) 349-8300
ORLAND PARK	IL	60462	(708) 349-8300
MOMENCE	IL	60954	(815) 472-2423
MOMENCE	IL	60954	(815) 472-2423
MOMENCE	IL	60954	(815) 472-2423
MARYVILLE	IL	62062	(618) 288-5999

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/08/2008

08/04/2008

07/23/2008

08/04/2008

07/11/2008

08/04/2008

07/11/2008

08/04/2008

07/09/2008

08/01/2008

07/09/2008

08/01/2008

07/09/2008

08/01/2008

07/15/2008

08/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide food in a way that meets a resident's needs.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145784	BRIAR PLACE	6800 WEST JOLIET
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
146122	ST PAUL'S HOME	1021 WEST E STREET
146122	ST PAUL'S HOME	1021 WEST E STREET
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

INDIAN HEAD PARK	IL	60525	(708) 246-8500
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MOUNT VERNON	IL	62864	(618) 242-1800
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BELLEVILLE	IL	62220	(618) 233-2095
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BELLEVILLE	IL	62220	(618) 233-2095
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MOUNT VERNON	IL	62864	(618) 242-1800
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/30/2008

08/01/2008

06/11/2008

07/31/2008

05/19/2008

07/31/2008

05/19/2008

07/31/2008

06/11/2008

07/30/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.

Keep accurate and appropriate medical records.

Pattern

Potential for minimal harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated

Minimal harm or potential for actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145840	TABOR HILLS HEALTH CARE FAC	1347 CRYSTAL COURT
145840	TABOR HILLS HEALTH CARE FAC	1347 CRYSTAL COURT
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NAPERVILLE	IL	60563	(630) 778-6677
NAPERVILLE	IL	60563	(630) 778-6677
ELMWOOD PARK	IL	60707	(708) 452-9200
ELMWOOD PARK	IL	60707	(708) 452-9200
ELMWOOD PARK	IL	60707	(708) 452-9200
ELMWOOD PARK	IL	60707	(708) 452-9200
ELMWOOD PARK	IL	60707	(708) 452-9200
ROCKFORD	IL	61103	(815) 877-5752
ROCKFORD	IL	61103	(815) 877-5752

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/21/2008

07/30/2008

07/21/2008

07/30/2008

07/09/2008

07/29/2008

07/09/2008

07/29/2008

07/09/2008

07/29/2008

07/09/2008

07/29/2008

07/09/2008

07/29/2008

07/11/2008

07/29/2008

07/24/2008

07/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Administration Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Mistreatment Deficiencies
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Health	Resident Rights Deficiencies
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Health	Quality Care Deficiencies
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Health	Mistreatment Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Write and use policies that forbid	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145638	LEXINGTON HLTH CR CTR-BLMNGDL	165 SOUTH BLOOMINGDALE ROAD
145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145862	HILLTOP CONVALESCENT CENTER	910 WEST POLK STREET
145619	ROSEWOOD CARE CENTER OF GALESBURG	1250 WEST CARL SANDBURG DRIVE
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145785	GRANGE NURSING HOME	901 NORTH TENTH STREET
145958	BETHANY HEALTH CARE & REHAB CT	3298 RESOURCE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 877-5752
BLOOMINGDALE	IL	60108	(630) 980-8700
CHARLESTON	IL	61920	(217) 345-7066
CHARLESTON	IL	61920	(217) 345-7066
GALESBURG	IL	61401	(309) 344-5400
LE ROY	IL	61752	(309) 962-5000
MASCOUTAH	IL	62258	(618) 566-2183
DEKALB	IL	60115	(815) 756-5526

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/15/2008

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07/17/2008

07/28/2008

07/02/2008

07/25/2008

06/25/2008

07/25/2008

07/10/2008

07/25/2008

07/16/2008

07/25/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Give professional services that	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PARKWAY

14E812

MOUNT VERNON HEALTH CARE CENTER

#5 DOCTORS PARK

145379

ALDEN VALLEY RIDGE REHAB & HCC

275 EAST ARMY TRAIL
ROAD

145379

ALDEN VALLEY RIDGE REHAB & HCC

275 EAST ARMY TRAIL
ROAD

145379

ALDEN VALLEY RIDGE REHAB & HCC

275 EAST ARMY TRAIL
ROAD

145379

ALDEN VALLEY RIDGE REHAB & HCC

275 EAST ARMY TRAIL
ROAD

145785

GRANGE NURSING HOME

901 NORTH TENTH
STREET

145785

GRANGE NURSING HOME

901 NORTH TENTH
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	IL	62864	(618) 242-1064
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BLOOMINGDALE	IL	60108	(630) 893-9616
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BLOOMINGDALE	IL	60108	(630) 893-9616
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BLOOMINGDALE	IL	60108	(630) 893-9616
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BLOOMINGDALE	IL	60108	(630) 893-9616
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MASCOUTAH	IL	62258	(618) 566-2183
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MASCOUTAH	IL	62258	(618) 566-2183
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/21/2008

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07/24/2008

07/15/2008

07/24/2008

07/10/2008

07/24/2008

07/10/2008

07/24/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146023	ARTHUR HOME, THE	423 EBERHARDT DRIVE
145031	HEARTLAND OF NORMAL	510 BROADWAY
145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD
145640	CHURCH CREEK	1250 WEST CENTRAL ROAD
145640	CHURCH CREEK	1250 WEST CENTRAL ROAD
146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ARTHUR	IL	61911	(217) 543-2103
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NORMAL	IL	61761	(309) 452-4406
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CHICAGO	IL	60608	(773) 847-8061
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ARLINGTON HTS	IL	60005	(847) 506-3223
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ARLINGTON HTS	IL	60005	(847) 506-3223
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LENA	IL	61048	(815) 369-4561
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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07/23/2008

07/18/2008

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07/23/2008

07/23/2008

07/23/2008

07/23/2008

07/03/2008

07/23/2008

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.

Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146114	LENA LIVING CENTER	1010 SOUTH LOGAN STREET
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LENA	IL	61048	(815) 369-4561
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GLEN CARBON	IL	62034	(618) 288-5014
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GLEN CARBON	IL	62034	(618) 288-5014
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RIGHTON PARK	IL	60471	(708) 747-6120
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RIGHTON PARK	IL	60471	(708) 747-6120
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RIGHTON PARK	IL	60471	(708) 747-6120
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RIGHTON PARK	IL	60471	(708) 747-6120
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/13/2008

07/22/2008

06/30/2008

07/22/2008

06/30/2008

07/22/2008

06/30/2008

07/22/2008

06/30/2008

07/22/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Make sure that a doctor approves a resident's admission in writing and that each resident has a doctor.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145584	PALM TERRACE OF MATTOON	1000 PALM
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145705	NATHAN HEALTH CARE CENTER	5050 SUMMIT AVENUE
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

RICHTON PARK	IL	60471	(708) 747-6120
RICHTON PARK	IL	60471	(708) 747-6120
MATTOON	IL	61938	(217) 234-7403
EAST SAINT LOUIS	IL	62205	(618) 874-3597
EAST SAINT LOUIS	IL	62205	(618) 874-3597
PEKIN	IL	61554	(309) 347-1110
MORTON	IL	61550	(309) 266-9741

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/30/2008

07/22/2008

06/30/2008

07/22/2008

07/08/2008

07/21/2008

06/26/2008

07/20/2008

06/26/2008

07/20/2008

07/02/2008

07/19/2008

07/02/2008

07/18/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145411	PRAIRIE ROSE HEALTH CARE CTR	900 SOUTH CHESTNUT
145411	PRAIRIE ROSE HEALTH CARE CTR	900 SOUTH CHESTNUT
145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORTON	IL	61550	(309) 266-9741
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PANA	IL	62557	(217) 562-3996
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PANA	IL	62557	(217) 562-3996
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JOLIET	IL	60433	(815) 727-5451
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PEORIA	IL	61614	(309) 691-2200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/02/2008

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07/18/2008

07/03/2008

07/18/2008

06/27/2008

07/18/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.		
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145648	CENTRAL NURSING & REHAB CENTER	2450 NORTH CENTRAL AVENUE
145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
145836	SHELBYVILLE REHAB & HCC	2116 SOUTH 3RD DACEY DRIVE
145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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CHICAGO	IL	60639	(773) 889-1333
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SHELBYVILLE	IL	62565	(217) 774-2128
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SHELBYVILLE	IL	62565	(217) 774-2128
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SHELBYVILLE	IL	62565	(217) 774-2128
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SHELBYVILLE	IL	62565	(217) 774-2128
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ROCK ISLAND	IL	61201	(309) 788-0458
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/03/2008

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06/17/2008

07/17/2008

06/17/2008

07/17/2008

06/17/2008

07/17/2008

06/17/2008

07/17/2008

06/25/2008

07/17/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Keep safe, clean and homelike surroundings.

Isolated

Minimal harm or potential for actual harm

Tell the resident completely about his or her health status.

Isolated

Minimal harm or potential for actual harm

Let the resident refuse treatment or refuse to take part in an experiment.

Isolated

Actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Give each resident care and services to get or keep the

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145950	ROCK ISLAND NURSING & REHB CENTER	2545 24TH STREET
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145538	BEECHER MANOR NRSG & REHAB CTR	1201 DIXIE HIGHWAY
145647	ROSEWOOD CARE CENTER OF PEORIA	1500 WEST NORTHMOOR ROAD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCK ISLAND	IL	61201	(309) 788-0458
CHICAGO	IL	60616	(312) 326-9101
JOLIET	IL	60435	(815) 744-5560
BEECHER	IL	60401	(708) 946-2600
PEORIA	IL	61614	(309) 691-2200
NILES	IL	60714	(847) 967-7000
NILES	IL	60714	(847) 967-7000
NILES	IL	60714	(847) 967-7000
NILES	IL	60714	(847) 967-7000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/25/2008

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06/04/2008

07/17/2008

06/12/2008

07/16/2008

06/19/2008

07/16/2008

06/04/2008

07/15/2008

06/19/2008

07/15/2008

06/19/2008

07/15/2008

06/19/2008

07/15/2008

06/19/2008

07/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Fire Safety

Building Construction Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Vertical Openings Deficiencies

Fire Safety

Exits and Egress Deficiencies

Fire Safety

Emergency Plans and Fire Drills Deficiencies

Fire Safety

Emergency Plans and Fire Drills Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
approved construction type or materials.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Widespread	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
protected exits that allow the resident to escape the building.	Pattern	Minimal harm or potential for actual harm
exits that are accessible at all times.	Pattern	Minimal harm or potential for actual harm
did not have a written emergency evacuation plan.	Widespread	Immediate jeopardy to resident health or safety
record of quarterly fire drills for each shift under varying conditions.	Widespread	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145696	NILES NSG & REHAB CTR	9777 GREENWOOD
14A050	WESTWOOD MANOR, THE	2444 WEST TOUHY AVENUE
1.40E+243	SHELTERING OAK	P O BOX 367
1.40E+243	SHELTERING OAK	P O BOX 367
145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
146115	NEW ATHENS HOME FOR THE AGED	203 SOUTH JOHNSON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NILES	IL	60714	(847) 967-7000
CHICAGO	IL	60645	(773) 274-7705
ISLAND LAKE	IL	60042	(847) 526-3636
ISLAND LAKE	IL	60042	(847) 526-3636
SHERMAN	IL	62684	(217) 744-2299
CLINTON	IL	61727	(217) 935-8500
CLINTON	IL	61727	(217) 935-8500
CLINTON	IL	61727	(217) 935-8500
NEW ATHENS	IL	62264	(618) 475-2550

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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06/17/2008

07/15/2008

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07/15/2008

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07/14/2008

07/03/2008

07/14/2008

07/03/2008

07/14/2008

07/03/2008

07/14/2008

06/24/2008

07/14/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Fire Safety

Fire Alarm Systems Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

an automatic smoke detection system in all hallways.	Widespread	Immediate jeopardy to resident health or safety
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146115	NEW ATHENS HOME FOR THE AGED	203 SOUTH JOHNSON STREET
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NEW ATHENS	IL	62264	(618) 475-2550
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BLOOMINGDALE	IL	60108	(630) 894-7400
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CHICAGO	IL	60621	(773) 224-5900
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LONG GROVE	IL	60047	(847) 419-1111
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LONG GROVE	IL	60047	(847) 419-1111
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LONG GROVE	IL	60047	(847) 419-1111
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/24/2008

07/14/2008

06/10/2008

07/12/2008

06/19/2008

07/11/2008

06/02/2008

07/11/2008

06/02/2008

07/11/2008

06/02/2008

07/11/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146122	ST PAUL'S HOME	1021 WEST E STREET
145286	HERITAGE MANOR-STAUNTON	215 WEST PENNSYLVANIA

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LONG GROVE	IL	60047	(847) 419-1111
LONG GROVE	IL	60047	(847) 419-1111
OTTAWA	IL	61350	(815) 433-0476
OTTAWA	IL	61350	(815) 433-0476
OTTAWA	IL	61350	(815) 433-0476
BELLEVILLE	IL	62220	(618) 233-2095
STAUNTON	IL	62088	(618) 635-5577

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/11/2008

07/11/2008

06/11/2008

07/11/2008

07/01/2008

07/11/2008

07/01/2008

07/11/2008

07/01/2008

07/11/2008

06/19/2008

07/11/2008

07/02/2008

07/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145652

VALLEY HI NURSING HOME

2406 HARTLAND
ROAD

145652

VALLEY HI NURSING HOME

2406 HARTLAND
ROAD

145832

RIDGEVIEW REHAB & NURSING CENTER

6450 NORTH RIDGE
AVENUE

145981

SWANSEA REHAB HEALTH CARE

1405 NORTH SECOND
STREET

145445

OAK HILL

623 HAMACHER
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WOODSTOCK	IL	60098	(815) 338-0312
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WOODSTOCK	IL	60098	(815) 338-0312
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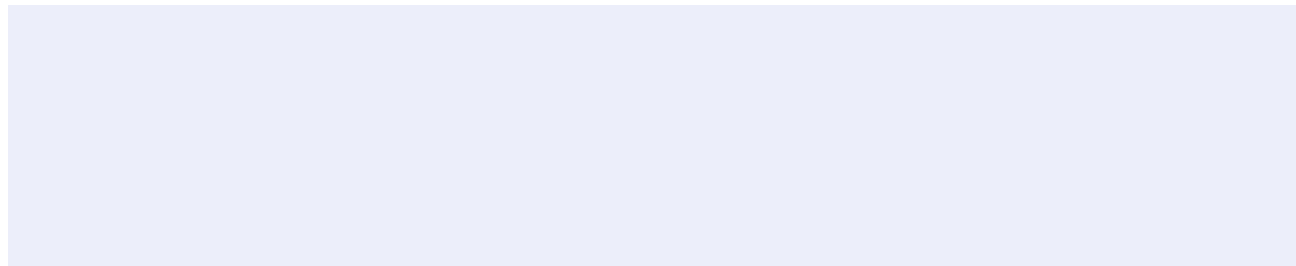
CHICAGO	IL	60626	(773) 743-8700
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SWANSEA	IL	62226	(618) 233-6625
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WATERLOO	IL	62298	(618) 939-3488
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



06/18/2008

07/10/2008



06/18/2008

07/10/2008

06/24/2008

07/10/2008



07/07/2008

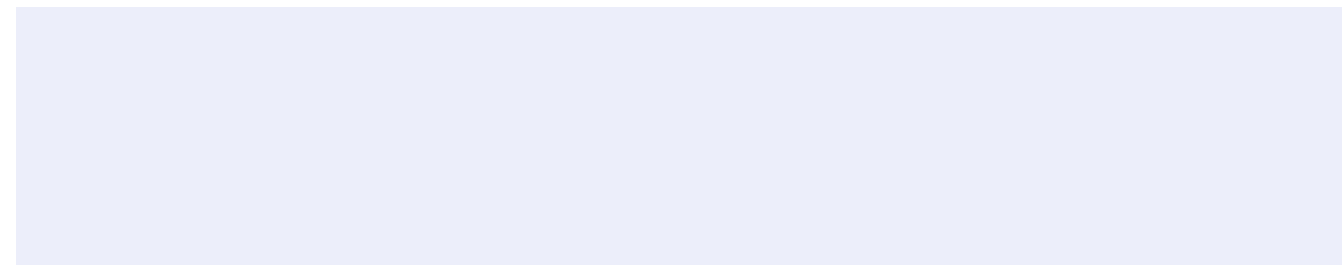
07/10/2008

06/19/2008

07/09/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



Health

Resident Rights Deficiencies

Health	Quality Care Deficiencies
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Health

Resident Assessment Deficiencies

Health	Resident Rights Deficiencies
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Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if:

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
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145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
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145972	PROVENA COR MARIAE CENTER	3330 MARIA LINDEN DRIVE
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145972	PROVENA COR MARIAE CENTER	3330 MARIA LINDEN DRIVE
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145972	PROVENA COR MARIAE CENTER	3330 MARIA LINDEN DRIVE
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145972	PROVENA COR MARIAE CENTER	3330 MARIA LINDEN
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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ROCKFORD	IL	61114	(815) 877-7416
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ROCKFORD	IL	61114	(815) 877-7416
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ROCKFORD	IL	61114	(815) 877-7416
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ROCKFORD	IL	61114	(815) 877-7416
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/18/2008

07/09/2008

06/18/2008

07/09/2008

06/30/2008

07/09/2008

06/30/2008

07/09/2008

06/30/2008

07/09/2008

06/30/2008

07/09/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Be administered in a way that leads to the highest possible level of well being for each resident.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Immediate jeopardy to resident health or safety

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		DRIVE
145972	PROVENA COR MARIAE CENTER	3330 MARIA LINDEN DRIVE
145972	PROVENA COR MARIAE CENTER	3330 MARIA LINDEN DRIVE
145584	PALM TERRACE OF MATTOON	1000 PALM
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61114	(815) 877-7416
ROCKFORD	IL	61114	(815) 877-7416
MATTOON	IL	61938	(217) 234-7403
CHICAGO	IL	60645	(773) 465-5000
CHICAGO	IL	60645	(773) 465-5000
HERRIN	IL	62948	(618) 942-2525
NILES	IL	60714	(847) 967-7000
AURORA	IL	60505	(630) 897-8714

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/30/2008

07/09/2008

06/30/2008

07/09/2008

07/08/2008

07/08/2008

06/18/2008

07/08/2008

06/18/2008

07/08/2008

06/05/2008

07/08/2008

06/19/2008

07/07/2008

07/01/2008

07/07/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Fire Safety

Automatic Sprinkler Systems Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
an approved automatic sprinkler system connected to the fire alarm system.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145395	REHAB & CARE CTR - JACKSON CO	1441 NORTH 14TH STREET
145395	REHAB & CARE CTR - JACKSON CO	1441 NORTH 14TH STREET
145126	ALDEN LINCOLN REHAB & H C CTR	504 WEST WELLINGTON AVENUE
145126	ALDEN LINCOLN REHAB & H C CTR	504 WEST WELLINGTON AVENUE
145596	SNYDER VILLAGE	1200 EAST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60505	(630) 897-8714
CHICAGO	IL	60621	(773) 487-1200
CHICAGO	IL	60621	(773) 487-1200
MURPHYSBORO	IL	62966	(618) 684-2136
MURPHYSBORO	IL	62966	(618) 684-2136
CHICAGO	IL	60657	(773) 281-6200
CHICAGO	IL	60657	(773) 281-6200
METAMORA	IL	61548	(309) 367-4300

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

07/01/2008

07/07/2008

06/11/2008

07/06/2008

06/11/2008

07/06/2008

06/05/2008

07/04/2008

06/05/2008

07/04/2008

06/23/2008

07/03/2008

06/23/2008

07/03/2008

07/02/2008

07/03/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated	Actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145596	SNYDER VILLAGE	1200 EAST PARTRIDGE
145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET
145631	NEWMAN REHABILITATION & HCC	418 SOUTH MEMORIAL PARK DRIVE
145798	COUNTRYSIDE NURSING & REHAB CTR	1635 EAST 154TH STREET
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

METAMORA	IL	61548	(309) 367-4300
WILLOWBROOK	IL	60521	(630) 323-6380
NEWMAN	IL	61942	(217) 837-2421
DOLTON	IL	60419	(708) 841-9550
EAST MOLINE	IL	61244	(309) 755-3466
EAST MOLINE	IL	61244	(309) 755-3466
EAST MOLINE	IL	61244	(309) 755-3466
EAST MOLINE	IL	61244	(309) 755-3466

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/19/2008

07/03/2008

05/15/2008

07/03/2008

06/19/2008

07/03/2008

06/18/2008

07/03/2008

06/18/2008

07/03/2008

06/18/2008

07/03/2008

06/18/2008

07/03/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

14A151

BOURBONNAIS TERRACE

133 MOHAWK DRIVE

145266

FONDULAC REHABILITATION & HCC

901 ILLINI DRIVE

145645

FOREST HILL HEALTH AND REHAB

4747 11TH STREET

145858

ELMWOOD NURSING & REHAB CENTER

152 WILMA DRIVE

145858

ELMWOOD NURSING & REHAB CENTER

152 WILMA DRIVE

145858

ELMWOOD NURSING & REHAB CENTER

152 WILMA DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOURBONNAIS	IL	60914	(815) 937-4790
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EAST PEORIA	IL	61611	(309) 694-6446
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EAST MOLINE	IL	61244	(309) 796-0922
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MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/20/2008

07/03/2008

06/30/2008

07/02/2008

07/01/2008

07/02/2008

04/24/2008

07/02/2008

04/24/2008

07/02/2008

04/24/2008

07/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Have enough nurses to care for every resident in a way that maximizes the resident's well

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
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145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
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145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
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145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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MARYVILLE	IL	62062	(618) 344-7750
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/24/2008

07/02/2008

05/28/2008

07/02/2008

05/28/2008

07/02/2008

05/28/2008

07/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

being.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145792	WOODBRIIDGE NURSING PAVILION	2242 NORTH KEDZIE
145792	WOODBRIIDGE NURSING PAVILION	2242 NORTH KEDZIE
145792	WOODBRIIDGE NURSING PAVILION	2242 NORTH KEDZIE
146014	HARVARD MEMORIAL HOSPITAL	901 SOUTH GRANT P O BOX 850

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 344-7750
MARYVILLE	IL	62062	(618) 344-7750
MARYVILLE	IL	62062	(618) 344-7750
MARYVILLE	IL	62062	(618) 344-7750
CHICAGO	IL	60616	(312) 922-2777
CHICAGO	IL	60647	(773) 486-7700
CHICAGO	IL	60647	(773) 486-7700
CHICAGO	IL	60647	(773) 486-7700
HARVARD	IL	60033	(815) 943-2967

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/28/2008

07/02/2008

05/28/2008

07/02/2008

05/28/2008

07/02/2008

06/04/2008

07/02/2008

06/18/2008

07/01/2008

06/03/2008

07/01/2008

06/03/2008

07/01/2008

06/03/2008

07/01/2008

06/25/2008

07/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.		
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide enough emergency electricity.	Widespread	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

O BOX 850

145295	RIVERSHORES CARE CENTER	578 WEST COMMERCIAL STREET
145379	ALDEN VALLEY RIDGE REHAB & HCC	275 EAST ARMY TRAIL ROAD
145610	BLOOMINGTON REHABILITATION & HCC	1925 SOUTH MAIN STREET
145610	BLOOMINGTON REHABILITATION & HCC	1925 SOUTH MAIN STREET
145610	BLOOMINGTON REHABILITATION & HCC	1925 SOUTH MAIN STREET
145610	BLOOMINGTON REHABILITATION & HCC	1925 SOUTH MAIN STREET
145639	CHICAGO RIDGE NURSING CENTER	10602 SOUTHWEST HIGHWAY
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARSEILLES	IL	61341	(815) 795-5121
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BLOOMINGDALE	IL	60108	(630) 893-9616
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BLOOMINGTON	IL	61701	(309) 829-4348
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BLOOMINGTON	IL	61701	(309) 829-4348
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BLOOMINGTON	IL	61701	(309) 829-4348
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BLOOMINGTON	IL	61701	(309) 829-4348
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CHICAGO RIDGE	IL	60415	(708) 448-1540
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AURORA	IL	60505	(630) 897-8714
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/04/2008

06/30/2008

06/18/2008

06/30/2008

06/12/2008

06/30/2008

06/12/2008

06/30/2008

06/12/2008

06/30/2008

06/12/2008

06/30/2008

06/10/2008

06/30/2008

06/16/2008

06/30/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145964	MCLEANSBORO REHABILITATION & HCC	405 WEST CARPENTER
1.40E+205	GREENWOOD CARE	1406 CHICAGO AVENUE
14E888	SHARON HEALTH CARE WILLOWS	3520 NORTH ROCHELLE
14E888	SHARON HEALTH CARE WILLOWS	3520 NORTH ROCHELLE
146039	EASTVIEW TERRACE	100 EASTVIEW PLACE
146039	EASTVIEW TERRACE	100 EASTVIEW PLACE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145070	COURTYARD HEALTHCARE CENTER	3601 SOUTH HARLEM AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MCLEANSBORO	IL	62859	(618) 643-3728
EVANSTON	IL	60202	(847) 328-6503
PEORIA	IL	61604	(309) 688-0451
PEORIA	IL	61604	(309) 688-0451
SULLIVAN	IL	61951	(217) 728-7367
SULLIVAN	IL	61951	(217) 728-7367
WOODSTOCK	IL	60098	(815) 338-1700
AURORA	IL	60505	(630) 897-8714
BERWYN	IL	60402	(708) 749-4160

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/27/2008

06/30/2008

06/25/2008

06/30/2008

06/13/2008

06/30/2008

06/13/2008

06/30/2008

06/26/2008

06/29/2008

06/26/2008

06/29/2008

04/29/2008

06/28/2008

06/16/2008

06/28/2008

03/14/2008

06/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Have a program to keep infection from spreading.	Pattern	Potential for minimal harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea,	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145190	HEARTLAND OF CHAMPAIGN	309 EAST SPRINGFIELD
145382	LEE MANOR	1301 LEE STREET
145382	LEE MANOR	1301 LEE STREET
145475	ST ANN'S HEALTHCARE CENTER	770 STATE STREET
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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CHAMPAIGN	IL	61820	(217) 352-5135
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DES PLAINES	IL	60018	(847) 635-4000
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DES PLAINES	IL	60018	(847) 635-4000
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CHESTER	IL	62233	(618) 826-2314
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SPRINGFIELD	IL	62702	(217) 787-9600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/14/2008

06/27/2008

03/14/2008

06/27/2008

06/13/2008

06/27/2008

06/20/2008

06/27/2008

06/02/2008

06/27/2008

06/02/2008

06/27/2008

06/26/2008

06/27/2008

06/19/2008

06/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

post nurse staffing information.

Widespread

Potential for minimal harm

Keep accurate and appropriate medical records.

Widespread

Potential for minimal harm

Properly mark drugs and other similar products.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145681	PROVIDENCE PALOS HEIGHTS	13259 SOUTH CENTRAL AVENUE
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PALOS HEIGHTS	IL	60463	(708) 597-1000
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NILES	IL	60714	(847) 967-7000
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JONESBORO	IL	62952	(618) 833-7093
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JONESBORO	IL	62952	(618) 833-7093
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JONESBORO	IL	62952	(618) 833-7093
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OAK LAWN	IL	60453	(708) 636-7000
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OAK LAWN	IL	60453	(708) 636-7000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/26/2008

06/26/2008

06/26/2008

06/26/2008

05/29/2008

06/26/2008

05/29/2008

06/26/2008

06/16/2008

06/26/2008

04/17/2008

06/26/2008

04/17/2008

06/26/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

without a catheter is not given a catheter, unless it is necessary.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Send and promptly deliver unopened mail to residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or	Pattern	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
146086	TUSCOLA HEALTH CARE CENTER	1203 EGYPTIAN TRAIL
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
145475	ST ANN'S HEALTHCARE CENTER	770 STATE STREET
145475	ST ANN'S HEALTHCARE CENTER	770 STATE STREET
145475	ST ANN'S HEALTHCARE CENTER	770 STATE STREET
145971	ROSEWOOD CARE CENTER NORTHBROOK	4101 LAKE COOK ROAD
145364	CHAMPAIGN COUNTY NURSING HOME	500 SOUTH ART BARTELL DRIVE
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK LAWN	IL	60453	(708) 636-7000
TUSCOLA	IL	61953	(217) 253-4791
JACKSONVILLE	IL	62650	(217) 243-6405
CHESTER	IL	62233	(618) 826-2314
CHESTER	IL	62233	(618) 826-2314
CHESTER	IL	62233	(618) 826-2314
NORTHBROOK	IL	60062	(847) 562-1770
URBANA	IL	61802	(217) 384-3784
WESTMONT	IL	60559	(630) 960-2026

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/17/2008

06/26/2008

06/26/2008

06/26/2008

06/10/2008

06/26/2008

06/05/2008

06/25/2008

06/05/2008

06/25/2008

06/05/2008

06/25/2008

06/12/2008

06/25/2008

01/16/2008

06/24/2008

06/19/2008

06/24/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Environmental Deficiencies

Fire Safety

Fire Alarm Systems Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

theft of personal property.

Be administered in a way that leads to the highest possible level of well being for each resident.

Widespread

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

a fire alarm system that can be heard throughout the facility.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that each resident gets help to keep vision and hearing.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Provide services to meet the needs and preferences of each resident.

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
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145478	NOKOMIS REHAB & HEALTH CARE CENTER	505 STEVENS STREET
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145631	NEWMAN REHABILITATION & HCC	418 SOUTH MEMORIAL PARK DRIVE
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145631	NEWMAN REHABILITATION & HCC	418 SOUTH MEMORIAL PARK DRIVE
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145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
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145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
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145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NOKOMIS	IL	62075	(217) 563-7725
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NOKOMIS	IL	62075	(217) 563-7725
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NEWMAN	IL	61942	(217) 837-2421
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NEWMAN	IL	61942	(217) 837-2421
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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WOODSTOCK	IL	60098	(815) 338-1700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/19/2008

06/24/2008

06/19/2008

06/24/2008

04/25/2008

06/24/2008

04/25/2008

06/24/2008

02/06/2008

06/24/2008

05/02/2008

06/24/2008

04/07/2008

06/23/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Have a program to keep infection from spreading.

Isolated

Immediate jeopardy to resident health or safety

Choose a doctor to be the medical director.

Widespread

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Isolated

Minimal harm or potential for actual harm

1) Make sure that residents who take drugs are not given too

Pattern

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145785	GRANGE NURSING HOME	901 NORTH TENTH STREET
145466	TWIN LAKES REHAB & HEALTH CARE	310 EADS AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60616	(312) 922-2777
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CHICAGO	IL	60616	(312) 922-2777
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MASCOUTAH	IL	62258	(618) 566-2183
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PARIS	IL	61944	(217) 465-5395
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/07/2008

06/23/2008

06/03/2008

06/23/2008

03/07/2008

06/23/2008

06/18/2008

06/23/2008

05/30/2008

06/22/2008

05/30/2008

06/22/2008

06/09/2008

06/22/2008

06/20/2008

06/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Properly mark drugs and other similar products.	Pattern	Immediate jeopardy to resident health or safety
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Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Offer other nutritional food to each resident who will not eat the food served.	Widespread	Potential for minimal harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145582	ALDEN ESTATES OF NAPERVILLE	1525 SOUTH OXFORD LANE
145601	AVISTON COUNTRYSIDE MANOR	450 WEST 1ST STREET
145937	FAIRVIEW NURSING PLAZA	321 ARNOLD AVENUE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NAPERVILLE	IL	60565	(630) 983-0300
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AVISTON	IL	62216	(618) 228-7615
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ROCKFORD	IL	61108	(815) 397-5531
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TINLEY PARK	IL	60477	(708) 798-2272
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TINLEY PARK	IL	60477	(708) 798-2272
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ENERGY	IL	62933	(618) 942-7014
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/20/2008

06/20/2008

05/21/2008

06/20/2008

06/03/2008

06/20/2008

06/19/2008

06/20/2008

06/19/2008

06/20/2008

05/27/2008

06/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

hours a day, 7 days a week.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
14A074	ARBOUR HEALTH CARE CENTER	1512 WEST FARGO
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN
145736	ALDEN TOWN MANOR REHAB & HCC	6120 WEST OGDEN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ENERGY	IL	62933	(618) 942-7014
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CHICAGO	IL	60626	(773) 465-7751
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NILES	IL	60714	(847) 967-7000
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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CICERO	IL	60804	(708) 863-0500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/27/2008

06/20/2008

06/12/2008

06/20/2008

06/19/2008

06/19/2008

02/06/2008

06/19/2008

02/06/2008

06/19/2008

05/02/2008

06/19/2008

05/02/2008

06/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Fire Safety

Smoking Regulations Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
posted "No-smoking" signs in areas where smoking is not permitted or did not provide ashtrays where smoking was allowed.	Widespread	Immediate jeopardy to resident health or safety
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Let the resident or the resident's	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145927	WINDMILL NURSING PAVILION	16000 SOUTH WABASH
146032	FAIRVIEW NURSING CENTER	602 EAST JACKSON
145405	WESTMONT NURSING AND REHAB CENTER	6501 SOUTH CASS
145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST HIGHWAY
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ELGIN	IL	60121	(847) 742-8822
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SOUTH HOLLAND	IL	60473	(708) 339-0600
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DU QUOIN	IL	62832	(618) 542-3441
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WESTMONT	IL	60559	(630) 960-2026
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CHICAGO RIDGE	IL	60415	(708) 425-1100
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/08/2008

06/19/2008

06/02/2008

06/19/2008

06/05/2008

06/19/2008

05/29/2008

06/18/2008

06/03/2008

06/18/2008

06/03/2008

06/18/2008

06/03/2008

06/18/2008

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

representative look at all records.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern	Potential for minimal harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14E888	SHARON HEALTH CARE WILLOWS	3520 NORTH ROCHELLE
145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES
145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61604	(309) 688-0451
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JOLIET	IL	60435	(815) 725-0443
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JOLIET	IL	60435	(815) 725-0443
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/29/2008

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05/20/2008

06/16/2008

05/20/2008

06/16/2008

05/20/2008

06/16/2008

05/20/2008

06/16/2008

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

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Administration Deficiencies

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Environmental Deficiencies

Health

Pharmacy Service Deficiencies

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Administration Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Keep each resident's personal and medical records private and confidential.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that nurse aides show they have the skills to be able to care for residents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Immediate jeopardy to resident health or safety

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Quickly tell the resident's doctor the results of lab tests.

Isolated

Minimal harm or potential for actual harm

Give professional services that

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145417	UNITED METHODIST VILLAGE, THE	1616 CEDAR
145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
145613	ATRIUM HC & REHAB CTR OF CAHOKIA	3354 JEROME LANE
14E841	DECATUR MANOR HEALTHCARE	1016 WEST PERSHING ROAD
145868	ARLINGTON REHAB & LIVING CTR	1666 CHECKER ROAD
145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145324	RESURRECTION NSG & REHAB CTR	1001 NORTH GREENWOOD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LAWRENCEVILLE	IL	62439	(618) 943-3347
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CAHOKIA	IL	62206	(618) 332-0114
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CAHOKIA	IL	62206	(618) 337-9400
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DECATUR	IL	62526	(217) 875-0833
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LONG GROVE	IL	60047	(847) 419-1111
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CHICAGO	IL	60660	(773) 769-2230
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PARK RIDGE	IL	60068	(847) 692-5600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/16/2008

06/16/2008

05/28/2008

06/16/2008

06/16/2008

06/16/2008

05/22/2008

06/16/2008

05/27/2008

06/15/2008

04/04/2008

06/14/2008

05/14/2008

06/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern	Potential for minimal harm
Keep all essential equipment working safely.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AVENUE

145324

RESURRECTION NSG & REHAB CTR

1001 NORTH
GREENWOOD
AVENUE

145364

CHAMPAIGN COUNTY NURSING HOME

500 SOUTH ART
BARTELL DRIVE

145364

CHAMPAIGN COUNTY NURSING HOME

500 SOUTH ART
BARTELL DRIVE

145364

CHAMPAIGN COUNTY NURSING HOME

500 SOUTH ART
BARTELL DRIVE

145555

EDWARDSVILLE NURSING & REHABILITATION
CENTER

401 ST MARY DRIVE

145555

EDWARDSVILLE NURSING & REHABILITATION

401 ST MARY DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PARK RIDGE	IL	60068	(847) 692-5600
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URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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URBANA	IL	61802	(217) 384-3784
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EDWARDSVILLE	IL	62025	(618) 692-1330
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EDWARDSVILLE	IL	62025	(618) 692-1330
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/14/2008

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06/13/2008

04/17/2008

06/13/2008

04/17/2008

06/13/2008

06/02/2008

06/13/2008

06/02/2008

06/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Isolated

Minimal harm or potential for actual harm

Let the resident refuse treatment or refuse to take part in an experiment.

Isolated

Actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Keep medical records for the

Pattern

Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

	CENTER	
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145135	BURGIN MANOR OF OLNEY, INC.	900 928 EAST SCOTT
145135	BURGIN MANOR OF OLNEY, INC.	900 928 EAST SCOTT
145275	TIMBERCREEK REHAB & HEALTHCARE CENTER	2220 STATE STREET
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145021	HEARTLAND OF MACOMB	8 DOCTORS LANE
145582	ALDEN ESTATES OF NAPERVILLE	1525 SOUTH OXFORD LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 964-2200
OLNEY	IL	62450	(618) 395-1000
OLNEY	IL	62450	(618) 395-1000
PEKIN	IL	61554	(309) 347-1110
BURNHAM	IL	60633	(708) 862-1260
ROCKFORD	IL	61103	(815) 964-2200
MACOMB	IL	61455	(309) 833-5555
NAPERVILLE	IL	60565	(630) 983-0300

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/19/2008

06/13/2008

05/22/2008

06/12/2008

05/22/2008

06/12/2008

05/29/2008

06/12/2008

05/15/2008

06/12/2008

05/19/2008

06/12/2008

05/21/2008

06/11/2008

05/20/2008

06/11/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

length of time that is required.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE
145070	COURTYARD HEATLHCARE CENTER	3601 SOUTH HARLEM AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	IL	62864	(618) 242-1800
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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BERWYN	IL	60402	(708) 749-4160
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/30/2008

06/11/2008

03/14/2008

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03/14/2008

06/10/2008

03/14/2008

06/10/2008

03/14/2008

06/10/2008

03/14/2008

06/10/2008

03/14/2008

06/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Let each resident choose a personal doctor.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and	Widespread	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145338	MANORCARE OF WESTMONT	512 EAST OGDEN AVENUE
145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
145694	ROSEWOOD CARE CENTER OF JOLIET	3401 HENNEPIN DRIVE
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145696	NILES NSG & REHAB CTR	9777 GREENWOOD
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
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WESTMONT	IL	60559	(630) 323-4400
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JOLIET	IL	60435	(815) 436-5900
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JOLIET	IL	60435	(815) 436-5900
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NILES	IL	60714	(847) 967-7000
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NILES	IL	60714	(847) 967-7000
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NILES	IL	60714	(847) 967-7000
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CHICAGO	IL	60652	(773) 434-8787
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/27/2008

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05/30/2008

06/10/2008

05/29/2008

06/10/2008

05/29/2008

06/10/2008

05/29/2008

06/10/2008

06/09/2008

06/10/2008

Health

Nutrition and Dietary Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

running the nursing home; or 2)
hire a properly licensed
administrator.

Prepare food that is nutritional,
appetizing, tasty, attractive, well-
cooked, and at the right
temperature.

Pattern

Potential for minimal harm

Make sure that nurse aides show
they have the skills to be able to
care for residents.

Isolated

Minimal harm or potential for actual
harm

Provide services to meet the
needs and preferences of each
resident.

Isolated

Minimal harm or potential for actual
harm

Give professional services that
meet a professional standard of
quality.

Isolated

Minimal harm or potential for actual
harm

Make sure that the nursing home
area is free of dangers that cause
accidents.

Pattern

Immediate jeopardy to resident health or
safety

Be administered in a way that
leads to the highest possible level
of well being for each resident.

Widespread

Immediate jeopardy to resident health or
safety

Train all employees on what to do
in an emergency.

Widespread

Immediate jeopardy to resident health or
safety

Provide services to meet the
needs and preferences of each

Pattern

Minimal harm or potential for actual
harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145983	RENAISSANCE AT 87TH STREET,THE	2940 WEST 87TH STREET
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
145651	ROSEWOOD CARE CENTER OF ALTON	3490 HUMBERT ROAD
145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145795	TOWER HILL HEALTHCARE CENTER	759 KANE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60652	(773) 434-8787
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WILMINGTON	IL	60481	(815) 476-2200
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WILMINGTON	IL	60481	(815) 476-2200
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MOUNT VERNON	IL	62864	(618) 242-1800
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ALTON	IL	62002	(618) 465-2626
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SOUTH HOLLAND	IL	60473	(708) 596-5500
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SOUTH ELGIN	IL	60177	(847) 697-3310
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

06/09/2008

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05/28/2008

06/08/2008

05/19/2008

06/06/2008

05/08/2008

06/06/2008

05/12/2008

06/06/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145795	TOWER HILL HEALTHCARE CENTER	759 KANE STREET
1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
145087	MANORCARE OF OAK LAWN WEST	6300 WEST 95TH STREET
145216	LAKE FOREST HOSPITAL SNU	660 NORTH WESTMORELAND ROAD
145216	LAKE FOREST HOSPITAL SNU	660 NORTH WESTMORELAND ROAD
145216	LAKE FOREST HOSPITAL SNU	660 NORTH WESTMORELAND

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SOUTH ELGIN	IL	60177	(847) 697-3310
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CRESTWOOD	IL	60445	(708) 597-5251
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CRESTWOOD	IL	60445	(708) 597-5251
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OAK LAWN	IL	60453	(708) 599-8800
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LAKE FOREST	IL	60045	(847) 234-5600
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LAKE FOREST	IL	60045	(847) 234-5600
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LAKE FOREST	IL	60045	(847) 234-5600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/12/2008

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06/05/2008

05/06/2008

06/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
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Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145906

DIXON HEALTHCARE & REHAB CENTER

800 DIVISION STREET

145906

DIXON HEALTHCARE & REHAB CENTER

800 DIVISION STREET

145906

DIXON HEALTHCARE & REHAB CENTER

800 DIVISION STREET

145906

DIXON HEALTHCARE & REHAB CENTER

800 DIVISION STREET

145906

DIXON HEALTHCARE & REHAB CENTER

800 DIVISION STREET

146121

BENTON REHAB & HCC

1409 NORTH MAIN
STREET, PO BOX 847

14E848

DECATUR REHAB & HEALTH CARE CENTER

136 SOUTH DIPPER
LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DIXON	IL	61021	(815) 284-3393
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DIXON	IL	61021	(815) 284-3393
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DIXON	IL	61021	(815) 284-3393
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DIXON	IL	61021	(815) 284-3393
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DIXON	IL	61021	(815) 284-3393
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BENTON	IL	62812	(618) 435-2712
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DECATUR	IL	62522	(217) 428-7767
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/16/2008

06/04/2008

05/16/2008

06/04/2008

05/16/2008

06/04/2008

05/16/2008

06/04/2008

05/16/2008

06/04/2008

05/08/2008

06/04/2008

05/14/2008

06/04/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
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Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
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Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
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Have enough outside airflow.	Isolated	Minimal harm or potential for actual harm
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Make sure each resident has the right to choose activities,	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145684	MANORCARE OF HOMEWOOD	940 MAPLE AVENUE
145700	LEXINGTON OF CHICAGO RIDGE	10300 SOUTHWEST HIGHWAY
145768	LUTHERAN HOME, THE	6901 NORTH GALENA ROAD
146029	FRANCISCAN VILLAGE	1270 FRANCISCAN DRIVE
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET
145619	ROSEWOOD CARE CENTER OF GALESBURG	1250 WEST CARL SANDBURG DRIVE
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD
145384	EDEN VILLAGE CARE CENTER	400 SOUTH STATION ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HOMEWOOD	IL	60430	(708) 799-0244
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CHICAGO RIDGE	IL	60415	(708) 425-1100
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PEORIA	IL	61614	(309) 683-1264
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LEMONT	IL	60439	(630) 243-3406
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JACKSONVILLE	IL	62650	(217) 243-6451
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GALESBURG	IL	61401	(309) 344-5400
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GLEN CARBON	IL	62034	(618) 288-5014
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GLEN CARBON	IL	62034	(618) 288-5014
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/05/2008

06/03/2008

03/26/2008

06/03/2008

05/12/2008

06/03/2008

05/14/2008

06/03/2008

05/23/2008

06/02/2008

05/07/2008

06/02/2008

04/17/2008

05/31/2008

04/17/2008

05/31/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

schedules and health care according to his or her interests, assessment, and plan of care.

Make sure that the nursing home area is free of dangers that cause accidents.

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Immediate jeopardy to resident health or safety

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		ROAD
145333	WEST SUBURBAN NURSING & REHAB CENTER	311 EDGEWATER DRIVE
145413	ASTA CARE CENTER OF TOLUCA	101 EAST VIA GHIGLIERI
145597	PEKIN MANOR	1520 EL CAMINO DRIVE
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGDALE	IL	60108	(630) 894-7400
TOLUCA	IL	61369	(815) 452-2367
PEKIN	IL	61554	(309) 353-1099
MARYVILLE	IL	62062	(618) 288-5999
MARYVILLE	IL	62062	(618) 288-5999
MARYVILLE	IL	62062	(618) 288-5999
MARYVILLE	IL	62062	(618) 288-5999
MARYVILLE	IL	62062	(618) 288-5999

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/30/2008

05/30/2008

05/13/2008

05/30/2008

05/01/2008

05/30/2008

05/16/2008

05/30/2008

05/16/2008

05/30/2008

05/16/2008

05/30/2008

05/16/2008

05/30/2008

05/16/2008

05/30/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
146060	FAITH CARE CENTER	100 FAITH DRIVE
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145508	HIGHLAND HEALTH CARE CENTER	1450 26TH STREET
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
1.40E+161	SACRED HEART HOME	1550 SOUTH ALBANY
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
HIGHLAND	IL	62249	(618) 654-4600
HIGHLAND	IL	62249	(618) 654-2368
HIGHLAND	IL	62249	(618) 654-2368
CHICAGO	IL	60653	(312) 326-2000
CHICAGO	IL	60653	(312) 326-2000
CHICAGO	IL	60653	(312) 326-2000
CHICAGO	IL	60623	(773) 277-6868
GLENWOOD	IL	60425	(708) 758-6200

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/22/2008

05/30/2008

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05/28/2008

05/12/2008

05/28/2008

03/17/2008

05/28/2008

05/12/2008

05/28/2008

05/12/2008

05/28/2008

05/14/2008

05/28/2008

05/16/2008

05/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COTTAGE GROVE

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145914	SOUTHPOINT NURSING & REHAB CENTER	1010 WEST 95TH STREET
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14E848	DECATUR REHAB & HEALTH CARE CENTER	136 SOUTH DIPPER LANE
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145370	SULLIVAN REHAB & HLTH CARE CTR	11 HAWTHORNE STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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CHICAGO	IL	60643	(773) 298-1177
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DECATUR	IL	62522	(217) 428-7767
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SULLIVAN	IL	61951	(217) 728-4327
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/16/2008

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04/24/2008

05/27/2008

05/14/2008

05/25/2008

05/16/2008

05/23/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
post nurse staffing information.	Widespread	Potential for minimal harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145370	SULLIVAN REHAB & HLTH CARE CTR	11 HAWTHORNE STREET
145380	LUTHERAN CARE CENTER	702 WEST CUMBERLAND
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SULLIVAN	IL	61951	(217) 728-4327
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ALTAMONT	IL	62411	(618) 483-6136
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CHESTER	IL	62233	(618) 826-3210
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JACKSONVILLE	IL	62650	(217) 245-4174
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JACKSONVILLE	IL	62650	(217) 245-4174
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JACKSONVILLE	IL	62650	(217) 245-4174
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JACKSONVILLE	IL	62650	(217) 245-4174
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/16/2008

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05/23/2008

04/17/2008

05/23/2008

04/17/2008

05/23/2008

04/17/2008

05/23/2008

05/01/2008

05/23/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145928	NORTH CHURCH NURSING & REHAB	1021 NORTH CHURCH STREET
146088	HELIA HEALTHCARE OF BENTON	1310 MARK FRANKLIN LOUIS STREET
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
14E812	MOUNT VERNON HEALTH CARE CENTER	#5 DOCTORS PARK
145004	MANORCARE OF ELGIN	180 SOUTH STATE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JACKSONVILLE	IL	62650	(217) 245-4174
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BENTON	IL	62812	(618) 439-3500
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JACKSONVILLE	IL	62650	(217) 243-6405
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JACKSONVILLE	IL	62650	(217) 243-6405
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JACKSONVILLE	IL	62650	(217) 243-6405
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MOUNT VERNON	IL	62864	(618) 242-1064
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ELGIN	IL	60123	(847) 742-3110
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/01/2008

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05/12/2008

05/23/2008

05/12/2008

05/23/2008

05/05/2008

05/23/2008

05/01/2008

05/22/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the	Pattern	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

145004	MANORCARE OF ELGIN	180 SOUTH STATE STREET
145004	MANORCARE OF ELGIN	180 SOUTH STATE STREET
145004	MANORCARE OF ELGIN	180 SOUTH STATE STREET
145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
14E390	BAYSIDE TERRACE	1100 SOUTH LEWIS AVENUE
145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
145650	PALOS HILLS HEALTHCARE	10426 SOUTH ROBERTS
146037	PLEASANT MEADOWS CHR VILLAGE	P O BOX 375 400 W WASHINGTON

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ELGIN	IL	60123	(847) 742-3110
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ELGIN	IL	60123	(847) 742-3110
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ELGIN	IL	60123	(847) 742-3110
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SAVOY	IL	61874	(217) 402-9700
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WAUKEGAN	IL	60085	(847) 244-9099
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PALOS HILLS	IL	60465	(708) 598-3460
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PALOS HILLS	IL	60465	(708) 598-3460
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CHRISMAN	IL	61924	(217) 269-2396
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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05/22/2008

04/28/2008

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04/28/2008

05/21/2008

04/28/2008

05/21/2008

03/31/2008

05/21/2008

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146037	PLEASANT MEADOWS CHR VILLAGE	P O BOX 375 400 W WASHINGTON
146037	PLEASANT MEADOWS CHR VILLAGE	P O BOX 375 400 W WASHINGTON
146037	PLEASANT MEADOWS CHR VILLAGE	P O BOX 375 400 W WASHINGTON
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHRISMAN	IL	61924	(217) 269-2396
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CHRISMAN	IL	61924	(217) 269-2396
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CHRISMAN	IL	61924	(217) 269-2396
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ROCKFORD	IL	61107	(815) 229-1999
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ROCKFORD	IL	61107	(815) 229-1999
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MORTON	IL	61550	(309) 266-5331
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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05/16/2008

05/20/2008

05/16/2008

05/20/2008

03/20/2008

05/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Pharmacy Service Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145686	MORTON TERRACE CARE CENTER	191 EAST QUEENWOOD ROAD
146068	SUNNY ACRES NURSING HOME	19130 SUNNY ACRES ROAD
1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
145307	GROVE OF LA GRANGE PARK	701 NORTH LAGRANGE ROAD
145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORTON	IL	61550	(309) 266-5331
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PETERSBURG	IL	62675	(217) 632-2334
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CRESTWOOD	IL	60445	(708) 597-5251
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LA GRANGE PARK	IL	60526	(708) 354-7300
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WILMINGTON	IL	60481	(815) 476-2200
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OAK PARK	IL	60302	(708) 848-5966
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/02/2008

05/20/2008

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05/20/2008

05/02/2008

05/19/2008

04/28/2008

05/19/2008

04/23/2008

05/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is safe, easy to use, clean and comfortable.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Pattern

Potential for minimal harm

Make sure that the nursing home area is free of dangers that cause

Isolated

Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146111	GOLDEN GOOD SHEPHERD HOME	101 PRAIRIE MILLS ROAD
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GOLDEN	IL	62339	(217) 696-4421
ROCKFORD	IL	61107	(815) 229-1999
CHICAGO	IL	60608	(773) 847-8061
PEORIA	IL	61614	(309) 693-8777
PEORIA	IL	61614	(309) 693-8777
JOLIET	IL	60435	(815) 725-3400
JOLIET	IL	60435	(815) 725-3400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/02/2008

05/19/2008

05/16/2008

05/18/2008

04/22/2008

05/18/2008

04/02/2008

05/17/2008

04/10/2008

05/17/2008

04/15/2008

05/16/2008

04/15/2008

05/16/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145029	PROVENA VILLA FRANCISCAN	210 NORTH SPRINGFIELD AVENUE
145308	MAPLEWOOD CARE	50 NORTH JANE
145308	MAPLEWOOD CARE	50 NORTH JANE
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145602	VILLAGE AT VICTORY LAKES, THE	1055 EAST GRAND AVENUE
145602	VILLAGE AT VICTORY LAKES, THE	1055 EAST GRAND AVENUE
145614	CHATEAU NRSG & REHAB CENTER	7050 MADISON STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 725-3400
ELGIN	IL	60123	(847) 697-3750
ELGIN	IL	60123	(847) 697-3750
LIBERTYVILLE	IL	60048	(847) 816-3200
LINDENHURST	IL	60046	(847) 356-5900
LINDENHURST	IL	60046	(847) 356-5900
WILLOWBROOK	IL	60521	(630) 323-6380

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/15/2008

05/16/2008

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05/16/2008

05/02/2008

05/16/2008

04/16/2008

05/16/2008

05/05/2008

05/16/2008

05/05/2008

05/16/2008

04/29/2008

05/16/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Widespread	Potential for minimal harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145221	FAIRVIEW CARE CENTER OF JOLIET	222 NORTH HAMMES
145312	NORTHWOODS CARE CENTRE	2250 PEARL STREET
145597	PEKIN MANOR	1520 EL CAMINO DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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BURNHAM	IL	60633	(708) 862-1260
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ROCKFORD	IL	61103	(815) 964-2200
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JOLIET	IL	60435	(815) 725-0443
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BELVIDERE	IL	61008	(815) 544-0358
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PEKIN	IL	61554	(309) 353-1099
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/30/2008

05/16/2008

04/30/2008

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04/30/2008

05/16/2008

05/16/2008

05/16/2008

05/15/2008

05/16/2008

05/01/2008

05/16/2008

05/01/2008

05/15/2008

05/12/2008

05/15/2008

05/01/2008

05/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Hire a qualified activities director.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Properly mark drugs and other similar products.	Pattern	Potential for minimal harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145600	HEARTLAND OF CANTON	2081 NORTH MAIN STREET
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145769	FRIENDSHIP HOME	826 NORTH HIGH
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146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
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145600	HEARTLAND OF CANTON	2081 NORTH MAIN STREET
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145600	HEARTLAND OF CANTON	2081 NORTH MAIN STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CANTON	IL	61520	(309) 647-6135
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CARLINVILLE	IL	62626	(217) 854-9606
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HERRIN	IL	62948	(618) 942-7391
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CANTON	IL	61520	(309) 647-6135
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CANTON	IL	61520	(309) 647-6135
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/14/2008

05/15/2008

04/30/2008

05/15/2008

04/29/2008

05/15/2008

04/14/2008

05/14/2008

04/14/2008

05/14/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

resident's family or representative; or 3) check and update the care plan.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
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146084	PLEASANT VIEW REHAB & HCC	500 NORTH JACKSON STREET
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145394	HERITAGE MANOR-LASALLE	1445 CHARTRES STREET
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145394	HERITAGE MANOR-LASALLE	1445 CHARTRES STREET
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145394	HERITAGE MANOR-LASALLE	1445 CHARTRES STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 344-7750
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MORRISON	IL	61270	(815) 772-7288
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LA SALLE	IL	61301	(815) 223-4700
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LA SALLE	IL	61301	(815) 223-4700
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LA SALLE	IL	61301	(815) 223-4700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/24/2008

05/14/2008

04/22/2008

05/13/2008

04/23/2008

05/12/2008

04/23/2008

05/12/2008

04/23/2008

05/12/2008

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Pattern

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Immediate jeopardy to resident health or safety

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Isolated

Immediate jeopardy to resident health or safety

Have a program to keep infection from spreading.

Pattern

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145769	FRIENDSHIP HOME	826 NORTH HIGH
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145856	ALL FAITH PAVILION	3500 SOUTH GILES AVENUE
145850	CEDAR POINTE REHAB & NURSING	5825 WEST CERMAK ROAD
145197	CONCORD NURSING & REHAB CENTER	9401 SOUTH RIDGELAND AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARLINVILLE	IL	62626	(217) 854-9606
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GRANITE CITY	IL	62040	(618) 931-3900
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CHICAGO	IL	60653	(312) 326-2000
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CHICAGO	IL	60653	(312) 326-2000
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CICERO	IL	60804	(708) 656-9120
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OAK LAWN	IL	60453	(708) 599-6700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/30/2008

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05/12/2008

03/07/2008

05/12/2008

03/17/2008

05/12/2008

04/03/2008

05/10/2008

04/16/2008

05/09/2008

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

Keep safe, clean and homelike surroundings.

Pattern

Potential for minimal harm

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Isolated

Minimal harm or potential for actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145420	BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	111 EAST WASHINGTON
145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE

145593	MANORCARE OF LIBERTYVILLE	1500 SOUTH MILWAUKEE AVENUE
145597	PEKIN MANOR	1520 EL CAMINO DRIVE

145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BENSENVILLE	IL	60106	(630) 766-5800
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LIBERTYVILLE	IL	60048	(847) 816-3200
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LIBERTYVILLE	IL	60048	(847) 816-3200
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PEKIN	IL	61554	(309) 353-1099
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BELLEVILLE	IL	62226	(618) 235-6600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/14/2008

05/09/2008

04/16/2008

05/09/2008

04/16/2008

05/09/2008

05/01/2008

05/09/2008

04/03/2008

05/09/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD
145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145828	AVENUE CARE NURSING & REHAB CTR	4505 SOUTH DREXEL
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145858	ELMWOOD NURSING & REHAB CENTER	152 WILMA DRIVE
145893	MANORCARE OF PALOS HEIGHTS WEST	11860 SOUTHWEST HIGHWAY
145893	MANORCARE OF PALOS HEIGHTS WEST	11860 SOUTHWEST HIGHWAY
146097	EL PASO HEALTH CARE CENTER	850 EAST SECOND STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SCHAUMBURG	IL	60193	(847) 352-5500
OAK PARK	IL	60302	(708) 848-5966
CHICAGO	IL	60653	(773) 285-0550
MARYVILLE	IL	62062	(618) 344-7750
MARYVILLE	IL	62062	(618) 344-7750
MARYVILLE	IL	62062	(618) 344-7750
PALOS HEIGHTS	IL	60463	(708) 361-4555
PALOS HEIGHTS	IL	60463	(708) 361-4555
EL PASO	IL	61738	(309) 527-2700

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/25/2008

05/09/2008

04/08/2008

05/09/2008

04/23/2008

05/09/2008

04/24/2008

05/09/2008

04/24/2008

05/09/2008

04/24/2008

05/09/2008

04/28/2008

05/09/2008

04/28/2008

05/09/2008

04/30/2008

05/09/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Quality Care Deficiencies
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Health	Mistreatment Deficiencies
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Health	Administration Deficiencies
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Health	Mistreatment Deficiencies
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Health	Environmental Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

suctioning, respiratory care, foot care, and prostheses.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Widespread	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Actual harm
Follow all laws and professional standards.	Pattern	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

STREET

146097	EL PASO HEALTH CARE CENTER	850 EAST SECOND STREET
146115	NEW ATHENS HOME FOR THE AGED	203 SOUTH JOHNSON STREET
145433	PROVENA PINE VIEW CARE CENTER	611 ALLEN LANE
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
145497	THREE SPRINGS LODGE NURSING H	161 THREE SPRINGS ROAD
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145674	LEROY MANOR	509 SOUTH BUCK

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EL PASO	IL	61738	(309) 527-2700
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NEW ATHENS	IL	62264	(618) 475-2550
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ST CHARLES	IL	60174	(630) 377-2211
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CHESTER	IL	62233	(618) 826-3210
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CHESTER	IL	62233	(618) 826-3210
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LE ROY	IL	61752	(309) 962-5000
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LE ROY	IL	61752	(309) 962-5000
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LE ROY	IL	61752	(309) 962-5000
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/30/2008

05/09/2008

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05/09/2008

04/25/2008

05/07/2008

05/06/2008

05/07/2008

05/06/2008

05/07/2008

02/15/2008

05/07/2008

03/14/2008

05/07/2008

03/14/2008

05/07/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145674	LEROY MANOR	509 SOUTH BUCK ROAD, PO BOX 149
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145970	WINDSOR PARK NURSING & LIVING CENTER	2649 EAST 75TH ST
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
146011	ROBINGS MANOR REHAB & HEALTH CARE	502 NORTH MAIN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LE ROY	IL	61752	(309) 962-5000
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LE ROY	IL	61752	(309) 962-5000
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CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60649	(773) 356-9300
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CHICAGO	IL	60621	(773) 487-1200
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CHICAGO	IL	60621	(773) 487-1200
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BRIGHTON	IL	62012	(618) 372-3232
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/16/2008

05/07/2008

04/11/2008

05/07/2008

04/11/2008

05/07/2008

04/15/2008

05/06/2008

04/15/2008

05/06/2008

05/05/2008

05/06/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
14E847	SPRINGFIELD CARE CENTER	525 SO MARTIN LUTHER KING DR
146041	EAST MOLINE NURSING & REHAB	430 SOUTH 30TH AVENUE
145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
145910	CALHOUN NURSING & REHAB CENTER	#1 MYRTLE LANE
145910	CALHOUN NURSING & REHAB CENTER	#1 MYRTLE LANE
145680	ROSEWOOD CARE CENTER OF MOLINE	7300 34TH AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62703	(217) 789-1680
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SPRINGFIELD	IL	62703	(217) 789-1680
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EAST MOLINE	IL	61244	(309) 755-3466
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LEMONT	IL	60439	(630) 243-0400
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LEMONT	IL	60439	(630) 243-0400
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HARDIN	IL	62047	(618) 576-2278
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HARDIN	IL	62047	(618) 576-2278
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MOLINE	IL	61265	(309) 792-5940
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

05/06/2008

05/06/2008

05/06/2008

05/06/2008

04/24/2008

05/05/2008

04/04/2008

05/04/2008

04/04/2008

05/04/2008

04/18/2008

05/04/2008

04/18/2008

05/04/2008

04/28/2008

05/03/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Potential for minimal harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145680	ROSEWOOD CARE CENTER OF MOLINE	7300 34TH AVENUE
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145006	AURORA REHAB & LIVING CENTER	1601 NORTH FARNSWORTH AVENUE
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145437	COLONIAL HALL CARE CENTER	515 BUREAU VALLEY PARKWAY
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145437	COLONIAL HALL CARE CENTER	515 BUREAU VALLEY
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOLINE	IL	61265	(309) 792-5940
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AURORA	IL	60505	(630) 898-1180
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PRINCETON	IL	61356	(815) 875-3347
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PRINCETON	IL	61356	(815) 875-3347
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/28/2008

05/03/2008

04/10/2008

05/02/2008

04/03/2008

05/02/2008

04/03/2008

05/02/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

harm

1) Hire only people who have no
legal history of abusing,
neglecting or mistreating
residents; or 2) report and
investigate any acts or reports of
abuse, neglect or mistreatment of
residents.

Isolated

Minimal harm or potential for actual
harm

Give each resident care and
services to get or keep the
highest quality of life possible.

Isolated

Minimal harm or potential for actual
harm

Immediately tell the resident,
doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Isolated

Minimal harm or potential for actual
harm

Make sure that the nursing home

Isolated

Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PARKWAY

145437

COLONIAL HALL CARE CENTER

515 BUREAU VALLEY
PARKWAY

145438

COLLINSVILLE REHABILITATION & HEALTH
CARE CENTER

614 NORTH SUMMIT

145199

MANORCARE OF ARLINGTON HEIGHTS

715 WEST CENTRAL
ROAD

145199

MANORCARE OF ARLINGTON HEIGHTS

715 WEST CENTRAL
ROAD

145222

WOODSTOCK RESIDENCE

309 MCHENRY
AVENUE

145222

WOODSTOCK RESIDENCE

309 MCHENRY

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PRINCETON	IL	61356	(815) 875-3347
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COLLINSVILLE	IL	62234	(618) 344-8476
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ARLINGTON HTS	IL	60005	(847) 392-2020
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ARLINGTON HTS	IL	60005	(847) 392-2020
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WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/03/2008

05/02/2008

02/08/2008

05/02/2008

04/02/2008

05/01/2008

04/02/2008

05/01/2008

04/07/2008

05/01/2008

04/07/2008

05/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Keep each resident free from	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145222	WOODSTOCK RESIDENCE	309 MCHENRY AVENUE
145244	LAKE SHORE HLTHCARE &REHAB CTR	7200 NORTH SHERIDAN ROAD
145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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WOODSTOCK	IL	60098	(815) 338-1700
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CHICAGO	IL	60626	(773) 973-7200
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ELMWOOD PARK	IL	60707	(708) 452-9200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/07/2008

05/01/2008

04/07/2008

05/01/2008

04/07/2008

05/01/2008

04/07/2008

05/01/2008

04/07/2008

05/01/2008

04/07/2008

05/01/2008

04/29/2008

05/01/2008

04/10/2008

05/01/2008

04/03/2008

05/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

drugs that restrain them, unless needed for medical treatment.		
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Immediate jeopardy to resident health or safety
Follow all laws and professional standards.	Pattern	Actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Potential for minimal harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145419	ELMWOOD NURSING	7733 WEST GRAND AVENUE
145655	V I P MANOR	393 EDWARDSVILLE ROAD
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET

145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ELMWOOD PARK	IL	60707	(708) 452-9200
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WOOD RIVER	IL	62095	(618) 259-4111
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CAMP POINT	IL	62320	(217) 593-7734
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CAMP POINT	IL	62320	(217) 593-7734
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/03/2008

05/01/2008

04/30/2008

05/01/2008

04/10/2008

05/01/2008

04/10/2008

05/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Make sure that residents are safe from serious medication errors.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145939	WATERFRONT TERRACE	7750 SOUTH SHORE DRIVE
145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD
146036	SHAWNEE CHRISTIAN NURSING CTR	1901 13TH STREET
14E341	ROCHELLE GARDENS CARE CENTER	1021 CARON ROAD
145219	BURGESS SQUARE HEALTHCARE CTR	5801 SOUTH CASS AVENUE
145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD
145625	CALIFORNIA GARDENS N & REHAB C	2829 SOUTH CALIFORNIA BLVD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60660	(773) 769-2230
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CHICAGO	IL	60660	(773) 769-2230
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CHICAGO	IL	60649	(773) 731-4200
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CHICAGO	IL	60608	(773) 847-8061
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HERRIN	IL	62948	(618) 942-7391
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ROCHELLE	IL	61068	(815) 562-4047
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WESTMONT	IL	60559	(630) 971-2645
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CHICAGO	IL	60608	(773) 847-8061
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CHICAGO	IL	60608	(773) 847-8061
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/04/2008

04/30/2008

04/04/2008

04/30/2008

04/11/2008

04/30/2008

04/22/2008

04/28/2008

04/02/2008

04/28/2008

04/23/2008

04/28/2008

03/31/2008

04/25/2008

04/22/2008

04/25/2008

04/22/2008

04/25/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE
146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE
146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CARBONDALE	IL	62901	(618) 529-5355
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CARBONDALE	IL	62901	(618) 529-5355
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CARBONDALE	IL	62901	(618) 529-5355
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OTTAWA	IL	61350	(815) 433-0476
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OTTAWA	IL	61350	(815) 433-0476
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OTTAWA	IL	61350	(815) 433-0476
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/09/2008

04/25/2008

04/09/2008

04/25/2008

04/09/2008

04/25/2008

04/08/2008

04/25/2008

04/08/2008

04/25/2008

04/08/2008

04/25/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146116	LA SALLE COUNTY NURSING HOME	1380 NORTH 27TH ROAD
145518	MAR KA NURSING HOME	201 SOUTH 10TH STREET
145668	LINCOLN HOME, THE	150 NORTH 27TH STREET
145584	PALM TERRACE OF MATTOON	1000 PALM
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OTTAWA	IL	61350	(815) 433-0476
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MASCOUTAH	IL	62258	(618) 566-8000
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BELLEVILLE	IL	62226	(618) 235-6600
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MATTOON	IL	61938	(217) 234-7403
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/08/2008

04/25/2008

04/08/2008

04/24/2008

04/10/2008

04/24/2008

04/22/2008

04/23/2008

04/04/2008

04/23/2008

04/04/2008

04/23/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WASHINGTON

146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146066	ALPINE FIRESIDE HEALTH CENTER	3650 NORTH ALPINE ROAD
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145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
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145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
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145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
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145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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LOVES PARK	IL	61111	(815) 877-7408
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JOLIET	IL	60435	(815) 744-5560
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OREGON	IL	61061	(815) 732-7994
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OREGON	IL	61061	(815) 732-7994
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OREGON	IL	61061	(815) 732-7994
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/04/2008

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04/02/2008

04/22/2008

04/04/2008

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04/04/2008

04/22/2008

04/04/2008

04/22/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145655	V I P MANOR	393 EDWARDSVILLE ROAD
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE
145424	GLENSHIRE NURSING & REHAB CTRE	22660 SOUTH CICERO AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WOOD RIVER	IL	62095	(618) 259-4111
HARVEY	IL	60426	(708) 333-9550
HARVEY	IL	60426	(708) 333-9550
HARVEY	IL	60426	(708) 333-9550
HARVEY	IL	60426	(708) 333-9550
RIGHTON PARK	IL	60471	(708) 747-6120
RIGHTON PARK	IL	60471	(708) 747-6120
RIGHTON PARK	IL	60471	(708) 747-6120

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/04/2008

04/21/2008

04/04/2008

04/21/2008

04/04/2008

04/21/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are well nourished.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145482	SHERIDAN SHORES CR & REHAB CTR	5838 NORTH SHERIDAN ROAD
145918	LAWRENCE COMMUNITY HLTHCR CTR	900 EAST CORPORATION
146066	ALPINE FIRESIDE HEALTH CENTER	3650 NORTH ALPINE ROAD
146066	ALPINE FIRESIDE HEALTH CENTER	3650 NORTH ALPINE ROAD
145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
145027	HEARTLAND OF MOLINE	833 SIXTEENTH AVENUE
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60660	(773) 769-2230
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BRIDGEPORT	IL	62417	(618) 945-2091
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LOVES PARK	IL	61111	(815) 877-7408
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LOVES PARK	IL	61111	(815) 877-7408
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CHICAGO	IL	60625	(773) 271-5600
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MOLINE	IL	61265	(309) 764-6744
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/04/2008

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04/03/2008

04/21/2008

03/20/2008

04/20/2008

04/14/2008

04/18/2008

04/02/2008

04/18/2008

04/02/2008

04/18/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.

Make sure that residents are well nourished.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.	Isolated	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Get doctor orders for the resident's immediate care when admitted.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
145910	CALHOUN NURSING & REHAB CENTER	#1 MYRTLE LANE
146019	WABASH CHRISTIAN RETIREMENT	COLLEGE BOULEVARD
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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HARDIN	IL	62047	(618) 576-2278
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CARMI	IL	62821	(618) 382-4644
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CHICAGO HEIGHTS	IL	60411	(708) 481-4444
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BELLEVILLE	IL	62223	(618) 397-8400
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BELLEVILLE	IL	62223	(618) 397-8400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/18/2008

03/20/2008

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04/02/2008

04/18/2008

03/18/2008

04/17/2008

03/26/2008

04/17/2008

03/26/2008

04/17/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
Let each resident choose a personal doctor.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		STREET
145507	CLARK MANOR CNV CENTER	7433 NORTH CLARK STREET
145507	CLARK MANOR CNV CENTER	7433 NORTH CLARK STREET
145173	HEATHER HEALTH CARE CENTER	15600 SOUTH HONORE STREET
1.40E+274	HAMILTON MEMORIAL NURSING CTR	611 SOUTH MARSHALL
145308	MAPLEWOOD CARE	50 NORTH JANE
145308	MAPLEWOOD CARE	50 NORTH JANE
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60626	(773) 338-8778
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CHICAGO	IL	60626	(773) 338-8778
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HARVEY	IL	60426	(708) 333-9550
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MCLEANSBORO	IL	62859	(618) 643-2325
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ELGIN	IL	60123	(847) 697-3750
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ELGIN	IL	60123	(847) 697-3750
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PAXTON	IL	60957	(217) 379-4896
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PAXTON	IL	60957	(217) 379-4896
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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03/31/2008

04/16/2008

03/31/2008

04/16/2008

03/31/2008

04/15/2008

03/31/2008

04/15/2008

03/20/2008

04/15/2008

03/20/2008

04/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that covers all questions for areas that are listed in official regulations.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Potential for minimal harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146005	ASTA CARE CENTER - FORD COUNTY	1240 NORTH MARKET STREET
146019	WABASH CHRISTIAN RETIREMENT	COLLEGE BOULEVARD
145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145239	SAINT CLARE HOME	5533 NORTH GALENA ROAD
145239	SAINT CLARE HOME	5533 NORTH GALENA

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PAXTON	IL	60957	(217) 379-4896
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CARMI	IL	62821	(618) 382-4644
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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PEORIA HEIGHTS	IL	61614	(309) 682-5428
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2008

04/15/2008

03/21/2008

04/14/2008

03/21/2008

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03/21/2008

04/14/2008

03/21/2008

04/14/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Immediate jeopardy to resident health or

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145371	ASTA CARE CENTER OF BLOOMINGTN	1509 NORTH CALHOUN STREET
145863	MARION REHAB & NURSING CENTER	1301 EAST DEYOUNG
145623	WALNUT GROVE VILLAGE	1095 TWILIGHT DRIVE
145965	MCKINLEY COURT	500 WEST MCKINLEY AVENUE
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145220	PINE CREST HEALTH CARE	3300 WEST 175TH STREET
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD
145248	MORTON VILLA CARE CENTER	190 EAST QUEENWOOD ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BLOOMINGTON	IL	61701	(309) 827-6046
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MARION	IL	62959	(618) 997-1365
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MORRIS	IL	60450	(815) 942-5108
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DECATUR	IL	62526	(217) 875-0020
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HAZEL CREST	IL	60429	(708) 335-2400
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HAZEL CREST	IL	60429	(708) 335-2400
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MORTON	IL	61550	(309) 266-9741
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MORTON	IL	61550	(309) 266-9741
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/20/2008

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04/13/2008

04/11/2008

04/12/2008

02/05/2008

04/11/2008

02/05/2008

04/11/2008

03/20/2008

04/11/2008

03/20/2008

04/11/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Provide services to meet the needs and preferences of each resident.

Try to resolve each resident's complaints quickly.

Give each resident care and services to get or keep the highest quality of life possible.

Make sure that the nursing home area is free of dangers that cause accidents.

Provide services to meet the needs and preferences of each

safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

QUEENWOOD ROAD

145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE
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145618	SALEM VILLAGE NURSING & REHAB	1314 ROWELL AVENUE
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145657	PROVIDENCE DOWNERS GROVE	3450 SARATOGA AVENUE
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145680	ROSEWOOD CARE CENTER OF MOLINE	7300 34TH AVENUE
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145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
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145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
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145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60433	(815) 727-5451
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JOLIET	IL	60433	(815) 727-5451
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DOWNERS GROVE	IL	60515	(630) 969-2900
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MOLINE	IL	61265	(309) 792-5940
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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ROCKFORD	IL	61103	(815) 964-2200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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03/25/2008

04/11/2008

03/25/2008

04/11/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145908	AMBERWOOD CARE CENTER	2313 NORTH ROCKTON AVENUE
145947	PLAZA NURSING AND REHAB CTR	3249 WEST 147TH STREET
146117	CASEY HEALTHCARE CENTER	100 N.E. 15TH COURT
145655	V I P MANOR	393 EDWARDSVILLE ROAD
145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD
145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD
145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD
145678	LEXINGTON OF SCHAUMBURG	675 SOUTH ROSELLE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61103	(815) 964-2200
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MIDLOTHIAN	IL	60445	(708) 389-3141
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CASEY	IL	62420	(217) 932-5217
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WOOD RIVER	IL	62095	(618) 259-4111
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SCHAUMBURG	IL	60193	(847) 352-5500
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SCHAUMBURG	IL	60193	(847) 352-5500
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SCHAUMBURG	IL	60193	(847) 352-5500
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SCHAUMBURG	IL	60193	(847) 352-5500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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04/10/2008

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03/20/2008

04/10/2008

03/20/2008

04/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

actions that can be measured.

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Properly mark drugs and other similar products.	Widespread	Minimal harm or potential for actual harm
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Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

1.40E+96

BATAVIA REHABILITATION & HEALTH CARE
CENTER

520 FABYAN
PARKWAY

1.40E+96

BATAVIA REHABILITATION & HEALTH CARE
CENTER

520 FABYAN
PARKWAY

145142

ALDEN ALMA NELSON MANOR

550 SOUTH MULFORD
AVENUE

145142

ALDEN ALMA NELSON MANOR

550 SOUTH MULFORD
AVENUE

145316

EMBASSY HEALTH CARE CENTER

555 WEST KAHLER

145316

EMBASSY HEALTH CARE CENTER

555 WEST KAHLER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BATAVIA	IL	60510	(630) 879-5266
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BATAVIA	IL	60510	(630) 879-5266
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ROCKFORD	IL	61108	(815) 484-1002
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ROCKFORD	IL	61108	(815) 484-1002
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WILMINGTON	IL	60481	(815) 476-2200
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WILMINGTON	IL	60481	(815) 476-2200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/19/2008

04/10/2008

03/19/2008

04/10/2008

03/26/2008

04/09/2008

03/26/2008

04/09/2008

03/17/2008

04/09/2008

03/17/2008

04/09/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Get services outside the nursing home that meet professional standards.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145316	EMBASSY HEALTH CARE CENTER	555 WEST KAHLER
145337	BRONZEVILLE PARK NSG & LVG CTR	3400 SOUTH INDIANA
145427	ELDERCARE OF ALTON	3523 WICKENHAUSER
146021	NATURE TRAIL HEALTH CARE CENTER	1001 SOUTH 34TH STREET
146021	NATURE TRAIL HEALTH CARE CENTER	1001 SOUTH 34TH STREET
145278	STERLING PAVILION	105 EAST 23RD STREET
145888	ALDEN NORTHMOOR REHAB & HCC	5831 NORTH NORTHWEST HIGHWAY
145905	JONESBORO REHABILITATION & HCC	955 STATE ROUTE 127

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WILMINGTON	IL	60481	(815) 476-2200
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CHICAGO	IL	60616	(312) 842-5000
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ALTON	IL	62002	(618) 465-8887
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MOUNT VERNON	IL	62864	(618) 242-5700
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MOUNT VERNON	IL	62864	(618) 242-5700
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STERLING	IL	61081	(815) 626-4264
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CHICAGO	IL	60631	(773) 775-8080
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JONESBORO	IL	62952	(618) 833-7093
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/01/2008

04/09/2008

03/21/2008

04/09/2008

03/17/2008

04/08/2008

03/13/2008

04/08/2008

03/13/2008

04/08/2008

03/24/2008

04/07/2008

03/25/2008

04/07/2008

03/18/2008

04/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

to prevent new bed (pressure) sores or heal existing bed sores.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Check and update (if needed) each resident's assessment every 3 months.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145027	HEARTLAND OF MOLINE	833 SIXTEENTH AVENUE
145180	RIVIERA CARE CENTER	490 WEST 16TH PLACE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
145259	ALDEN PARK STRATHMOOR	5668 STRATHMOOR DRIVE
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
1.40E+148	COLUMBUS MANOR RES CARE HOME	5107 21 WEST JACKSON BOULEVARD
145211	BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	5400 WEST 87TH STREET
145257	CRYSTAL PINES REHAB & HCC	335 NORTH ILLINOIS AVENUE
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MOLINE	IL	61265	(309) 764-6744
CHICAGO HEIGHTS	IL	60411	(708) 481-4444
ROCKFORD	IL	61107	(815) 229-5200
ROCKFORD	IL	61107	(815) 229-5200
CHICAGO	IL	60644	(773) 378-5490
CHICAGO	IL	60644	(773) 378-5490
BURBANK	IL	60459	(708) 423-1200
CRYSTAL LAKE	IL	60014	(815) 459-7791
EAST PEORIA	IL	61611	(309) 694-9865

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

04/02/2008

04/04/2008

03/18/2008

04/04/2008

03/04/2008

04/04/2008

03/04/2008

04/04/2008

03/14/2008

04/03/2008

03/14/2008

04/03/2008

03/07/2008

04/01/2008

03/07/2008

04/01/2008

03/25/2008

04/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Let each resident choose whether to manage his or her own money or deposit it with the nursing home.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

DRIVE

145524

HEARTLAND OF RIVERVIEW

500 CENTENNIAL
DRIVE

145886

ALEDO REHAB & HEALTH CARE CENTER

304 S.W. 12TH
STREET

145886

ALEDO REHAB & HEALTH CARE CENTER

304 S.W. 12TH
STREET

145363

MANORCARE OF OAK LAWN EAST

9401 SOUTH
KOSTNER AVENUE

145660

WESTCHESTER HEALTH & REHABILITATION

2901 SOUTH WOLF
ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST PEORIA	IL	61611	(309) 694-9865
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ALEDO	IL	61231	(309) 582-5376
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ALEDO	IL	61231	(309) 582-5376
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OAK LAWN	IL	60453	(708) 423-7882
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WESTCHESTER	IL	60154	(708) 531-1441
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/25/2008

04/01/2008

03/13/2008

03/31/2008

03/13/2008

03/31/2008

03/04/2008

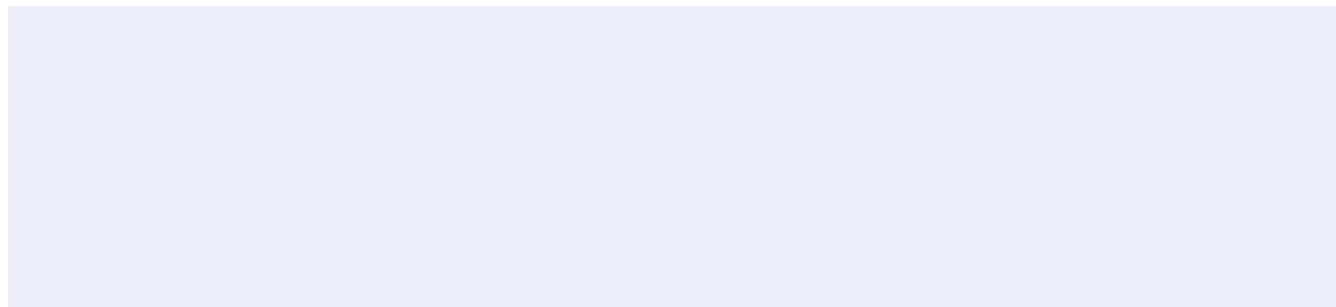
03/28/2008

03/17/2008

03/28/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency



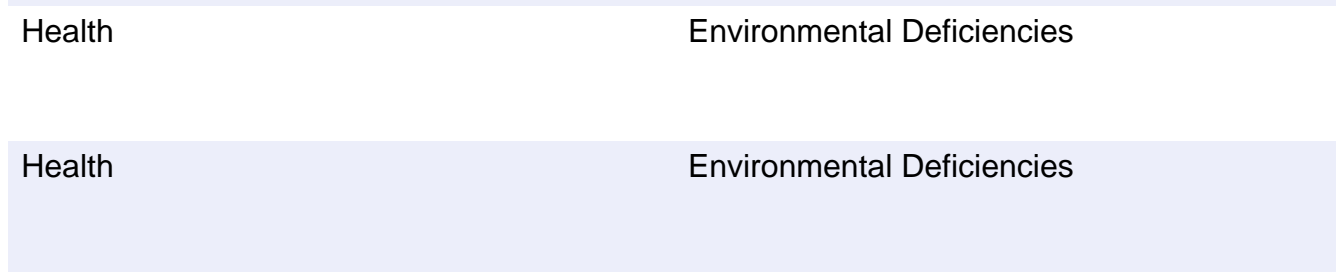
Health

Environmental Deficiencies



Health

Resident Rights Deficiencies



Health

Environmental Deficiencies



Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145853	CENTRAL BAPTIST VILLAGE	4747 NORTH CANFIELD AVENUE
146019	WABASH CHRISTIAN RETIREMENT	COLLEGE BOULEVARD
145406	RANDOLPH COUNTY CARE CENTER	312 WEST BELMONT
145406	RANDOLPH COUNTY CARE CENTER	312 WEST BELMONT
145406	RANDOLPH COUNTY CARE CENTER	312 WEST BELMONT
145689	MANORCARE OF ELK GROVE VILLAGE	1920 NERGE ROAD
145689	MANORCARE OF ELK GROVE VILLAGE	1920 NERGE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORRIDGE	IL	60656	(708) 583-8500
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CARMI	IL	62821	(618) 382-4644
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SPARTA	IL	62286	(618) 443-4351
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SPARTA	IL	62286	(618) 443-4351
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SPARTA	IL	62286	(618) 443-4351
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ELK GROVE VILLAGE	IL	60007	(847) 301-0550
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ELK GROVE VILLAGE	IL	60007	(847) 301-0550
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/21/2008

03/28/2008

03/20/2008

03/28/2008

03/10/2008

03/27/2008

03/10/2008

03/27/2008

03/10/2008

03/27/2008

02/01/2008

03/27/2008

02/01/2008

03/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.

Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
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Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Actual harm
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Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Minimal harm or potential for actual harm
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1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
145721	VILLA HEALTH CARE EAST	100 MARIAN PARKWAY PO BOX 109
145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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GLENWOOD	IL	60425	(708) 758-6200
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/27/2008

03/27/2008

03/04/2008

03/27/2008

03/04/2008

03/27/2008

03/04/2008

03/27/2008

03/04/2008

03/27/2008

03/13/2008

03/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Let the resident refuse treatment	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COTTAGE GROVE

145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145758	GLENWOOD HEALTHCARE & REHAB.	19330 SOUTH COTTAGE GROVE
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145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
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145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
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145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
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145818	ASTA CARE CENTER OF ROCKFORD	707 WEST RIVERSIDE BOULEVARD
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145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GLENWOOD	IL	60425	(708) 758-6200
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GLENWOOD	IL	60425	(708) 758-6200
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CAHOKIA	IL	62206	(618) 332-0114
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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ROCKFORD	IL	61103	(815) 877-5752
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FOREST PARK	IL	60130	(708) 488-9850
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/13/2008

03/27/2008

03/13/2008

03/27/2008

03/13/2008

03/26/2008

03/13/2008

03/25/2008

03/13/2008

03/25/2008

03/13/2008

03/25/2008

03/14/2008

03/25/2008

Quality Care Deficiencies

Environmental Deficiencies

Environmental Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Quality Care Deficiencies

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

or refuse to take part in an experiment.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145969	BERKSHIRE NURSING & REHAB CENTER	8200 WEST ROOSEVELT ROAD
146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK AVENUE
145243	NORTH LOGAN HEALTHCARE CENTER	801 NORTH LOGAN AVENUE
145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FOREST PARK	IL	60130	(708) 488-9850
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HERRIN	IL	62948	(618) 942-2525
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DANVILLE	IL	61832	(217) 443-3106
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QUINCY	IL	62301	(217) 224-3780
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JERSEYVILLE	IL	62052	(618) 498-6441
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/14/2008

03/25/2008

03/19/2008

03/24/2008

03/20/2008

03/21/2008

02/13/2008

03/21/2008

03/06/2008

03/21/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET
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145733	JERSEYVILLE MANOR	1251 NORTH STATE STREET
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146115	NEW ATHENS HOME FOR THE AGED	203 SOUTH JOHNSON STREET
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145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
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145039	HEARTLAND OF PEORIA	5600 GLEN ELM DRIVE
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145308	MAPLEWOOD CARE	50 NORTH JANE
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JERSEYVILLE	IL	62052	(618) 498-6441
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JERSEYVILLE	IL	62052	(618) 498-6441
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NEW ATHENS	IL	62264	(618) 475-2550
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PEORIA	IL	61614	(309) 693-8777
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PEORIA	IL	61614	(309) 693-8777
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ELGIN	IL	60123	(847) 697-3750
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/06/2008

03/21/2008

03/06/2008

03/21/2008

03/07/2008

03/21/2008

02/20/2008

03/20/2008

02/20/2008

03/20/2008

03/05/2008

03/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.		
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145913	EXCEPTIONAL CARE, LLC	5701 WEST 79TH STREET
145426	OTTAWA PAVILION	800 EAST CENTER STREET
145426	OTTAWA PAVILION	800 EAST CENTER STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BURBANK	IL	60459	(708) 499-5400
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BURBANK	IL	60459	(708) 499-5400
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BURBANK	IL	60459	(708) 499-5400
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BURBANK	IL	60459	(708) 499-5400
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BURBANK	IL	60459	(708) 499-5400
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BURBANK	IL	60459	(708) 499-5400
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OTTAWA	IL	61350	(815) 434-7144
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OTTAWA	IL	61350	(815) 434-7144
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/22/2008

03/20/2008

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02/22/2008

03/20/2008

02/22/2008

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03/05/2008

03/19/2008

03/05/2008

03/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Provide clean bed and bath linens that are in good condition.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145752	ARBOR, THE	535 SOUTH ELM
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145967	MCALLISTER NURSING & REHAB	18300 S. LAVERGNE AVE
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ITASCA	IL	60143	(630) 773-9416
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TINLEY PARK	IL	60477	(708) 798-2272
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TINLEY PARK	IL	60477	(708) 798-2272
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TINLEY PARK	IL	60477	(708) 798-2272
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TINLEY PARK	IL	60477	(708) 798-2272
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COLLINSVILLE	IL	62234	(618) 344-8476
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/20/2008

03/19/2008

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03/10/2008

03/18/2008

03/10/2008

03/18/2008

03/10/2008

03/18/2008

02/08/2008

03/17/2008

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Protect residents from mistreatment, neglect, and/or theft of personal property.

Isolated

Actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145438	COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	614 NORTH SUMMIT
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF ROAD
145660	WESTCHESTER HEALTH & REHABILITATION	2901 SOUTH WOLF

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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COLLINSVILLE	IL	62234	(618) 344-8476
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WESTCHESTER	IL	60154	(708) 531-1441
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WESTCHESTER	IL	60154	(708) 531-1441
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WESTCHESTER	IL	60154	(708) 531-1441
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/08/2008

03/17/2008

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03/17/2008

02/08/2008

03/17/2008

01/11/2008

03/17/2008

01/11/2008

03/17/2008

01/11/2008

03/17/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.		
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
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145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
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145417	UNITED METHODIST VILLAGE, THE	1616 CEDAR
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145417	UNITED METHODIST VILLAGE, THE	1616 CEDAR
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145753	DANVILLE CARE CENTER	1701 NORTH BOWMAN
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145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
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146108	MANOR COURT OF PEORIA	6900 NORTH STALWORTH
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145563	PROVENA ST ANNE CENTER	4405 HIGHCREST
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WATSEKA	IL	60970	(815) 432-5476
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WATSEKA	IL	60970	(815) 432-5476
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LAWRENCEVILLE	IL	62439	(618) 943-3347
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LAWRENCEVILLE	IL	62439	(618) 943-3347
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DANVILLE	IL	61832	(217) 443-2955
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PLAINFIELD	IL	60544	(815) 436-3400
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PEORIA	IL	61615	(309) 693-1400
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ROCKFORD	IL	61107	(815) 229-1999
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/12/2008

03/14/2008

03/12/2008

03/14/2008

02/27/2008

03/14/2008

02/27/2008

03/14/2008

02/28/2008

03/14/2008

02/29/2008

03/14/2008

02/29/2008

03/14/2008

03/12/2008

03/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Immediate jeopardy to resident health or safety

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Give professional services that follow each resident's written care plan.

Isolated

Minimal harm or potential for actual harm

Properly care for residents

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145697	KNOX COUNTY NURSING HOME	800 NORTH MARKET STREET
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145563	PROVENA ST ANNE CENTER	4405 HIGHCREST ROAD
145752	ARBOR, THE	535 SOUTH ELM
145691	HALLMARK HOUSE NURSING CENTER	2501 ALLENTOWN

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCKFORD	IL	61107	(815) 229-1999
ROCKFORD	IL	61107	(815) 229-1999
KNOXVILLE	IL	61448	(309) 289-2338
ROCKFORD	IL	61107	(815) 229-1999
ROCKFORD	IL	61107	(815) 229-1999
ITASCA	IL	60143	(630) 773-9416
PEKIN	IL	61554	(309) 347-3121

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

03/12/2008

03/13/2008

03/13/2008

03/13/2008

02/14/2008

03/12/2008

02/14/2008

03/12/2008

02/20/2008

03/12/2008

03/06/2008

03/10/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		ROAD
145761	LAKEWOOD NRSG & REHAB CENTER	14718 S EASTERN AVENUE
1.40E+178	CRESTWOOD TERRACE	13301 SOUTH CENTRAL AVENUE
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145702	FAIR OAKS REHAB & HEALTHCARE	1515 BLACKHAWK BOULEVARD
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET
145273	JACKSONVILLE CNV CENTER	1517 WEST WALNUT STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PLAINFIELD	IL	60544	(815) 436-3400
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CRESTWOOD	IL	60445	(708) 597-5251
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SOUTH BELOIT	IL	61080	(815) 389-3911
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SOUTH BELOIT	IL	61080	(815) 389-3911
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SOUTH BELOIT	IL	61080	(815) 389-3911
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JACKSONVILLE	IL	62650	(217) 243-6451
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JACKSONVILLE	IL	62650	(217) 243-6451
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/29/2008

03/10/2008

02/26/2008

03/10/2008

02/14/2008

03/08/2008

02/14/2008

03/08/2008

02/14/2008

03/08/2008

02/25/2008

03/07/2008

02/25/2008

03/07/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Choose a doctor to be the medical director.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146038	PRAIRIE CITY REHAB & H C	825 E MAIN STREET, RR #2, BOX 97
146038	PRAIRIE CITY REHAB & H C	825 E MAIN STREET, RR #2, BOX 97
1.40E+179	CLAYBERG, THE	625 EAST MONROE STREET
145336	WARREN BARR PAVILION	66 WEST OAK STREET
145476	OREGON HEALTHCARE CENTER	811 SOUTH 10TH STREET
145991	COMMUNITY CARE	4314 SOUTH WABASH AVENUE
1.40E+108	KANKAKEE TERRACE	100 BELLE AIRE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PRAIRIE CITY	IL	61470	(309) 775-3313
PRAIRIE CITY	IL	61470	(309) 775-3313
CUBA	IL	61427	(309) 785-5012
CHICAGO	IL	60610	(312) 705-5100
OREGON	IL	61061	(815) 732-7994
CHICAGO	IL	60653	(773) 538-8300
BOURBONNAIS	IL	60914	(815) 939-0910

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/20/2008

03/07/2008

02/20/2008

03/07/2008

02/27/2008

03/07/2008

02/20/2008

03/06/2008

02/11/2008

03/06/2008

02/15/2008

03/06/2008

02/04/2008

03/06/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+108	KANKAKEE TERRACE	100 BELLE AIRE
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
145688	ALDEN PRINCETON REHAB & HCC	255 WEST 69TH STREET
146024	ASTORIA GARDENS & REHAB CENTER	1008 EAST

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOURBONNAIS	IL	60914	(815) 939-0910
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CHICAGO	IL	60621	(773) 224-5900
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CHICAGO	IL	60621	(773) 224-5900
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CHICAGO	IL	60621	(773) 224-5900
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ASTORIA	IL	61501	(309) 329-1333
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/04/2008

03/06/2008

02/14/2008

03/05/2008

02/14/2008

03/05/2008

02/14/2008

03/05/2008

01/30/2008

03/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

that covers all questions for areas that are listed in official regulations.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BROADWAY

146114

LENA LIVING CENTER

1010 SOUTH LOGAN
STREET

146114

LENA LIVING CENTER

1010 SOUTH LOGAN
STREET

146114

LENA LIVING CENTER

1010 SOUTH LOGAN
STREET

146114

LENA LIVING CENTER

1010 SOUTH LOGAN
STREET

14E888

SHARON HEALTH CARE WILLOWS

3520 NORTH
ROCHELLE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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LENA	IL	61048	(815) 369-4561
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PEORIA	IL	61604	(309) 688-0451
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/20/2008

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02/20/2008

03/05/2008

02/22/2008

03/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.

harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Minimal harm or potential for actual harm

Provide needed housekeeping and maintenance.

Pattern

Potential for minimal harm

Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

14E888	SHARON HEALTH CARE WILLOWS	3520 NORTH ROCHELLE
145664	WESTSIDE REHAB & CARE CENTER	601 NORTH COLUMBIA
146024	ASTORIA GARDENS & REHAB CENTER	1008 EAST BROADWAY
146058	EVANSTON NURSING & REHAB CTR	1300 OAK AVENUE
145213	WYNSCAPE	2180 MANCHESTER ROAD
145213	WYNSCAPE	2180 MANCHESTER ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61604	(309) 688-0451
WEST FRANKFORT	IL	62896	(618) 932-2109
ASTORIA	IL	61501	(309) 329-1333
EVANSTON	IL	60201	(847) 869-1300
WHEATON	IL	60187	(630) 665-4330
WHEATON	IL	60187	(630) 665-4330

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/22/2008

03/05/2008

01/08/2008

03/04/2008

01/30/2008

03/04/2008

02/11/2008

03/04/2008

02/04/2008

03/03/2008

02/04/2008

03/03/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
146075	GRANITE NURSING & REHABILITATION	3500 CENTURY DRIVE
145038	HEARTLAND OF DECATUR	444 WEST HARRISON STREET
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145343	AMBASSADOR NURSING & REHAB CENTER	4900 NORTH BERNARD
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GRANITE CITY	IL	62040	(618) 877-2700
GRANITE CITY	IL	62040	(618) 877-2700
GRANITE CITY	IL	62040	(618) 877-2700
GRANITE CITY	IL	62040	(618) 877-2700
DECATUR	IL	62526	(217) 877-7333
ZION	IL	60099	(847) 746-3736
CHICAGO	IL	60625	(773) 583-7130
JOLIET	IL	60435	(815) 744-5560

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/30/2008

03/01/2008

01/30/2008

03/01/2008

01/30/2008

03/01/2008

02/29/2008

03/01/2008

02/07/2008

02/29/2008

02/04/2008

02/29/2008

02/11/2008

02/29/2008

02/05/2008

02/29/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
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145394	HERITAGE MANOR-LASALLE	1445 CHARTRES STREET
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145470	HOOPESTON COM MEMORIAL N H	701 EAST ORANGE STREET
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145473	COUNTRYSIDE CARE CENTRE	2330 WEST GALENA BOULEVARD
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145665	SHERIDAN HEALTH CARE CENTER	2534 ELIM AVENUE
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146092	HERRIN REHAB & NURSING CENTER	1900 NORTH PARK
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

JOLIET	IL	60435	(815) 744-5560
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LA SALLE	IL	61301	(815) 223-4700
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HOOPESTON	IL	60942	(217) 283-5531
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AURORA	IL	60506	(630) 896-4686
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ZION	IL	60099	(847) 746-8435
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HERRIN	IL	62948	(618) 942-2525
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/05/2008

02/29/2008

02/05/2008

02/29/2008

02/26/2008

02/29/2008

02/19/2008

02/29/2008

02/15/2008

02/29/2008

01/29/2008

02/29/2008

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

accidents.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
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Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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Have licensed, certified, or registered staff to give needed services.	Widespread	Minimal harm or potential for actual harm
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Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Have a program to keep infection	Isolated	Minimal harm or potential for actual
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145936	HIGHLAND PARK NURSING & REHAB	50 PLEASANT AVENUE
14E322	SHARON HEALTH CARE PINES	3614 NORTH ROCHELLE
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145406	RANDOLPH COUNTY CARE CENTER	312 WEST BELMONT
145567	CARE CENTER OF ABINGDON	801 WEST MARTIN STREET
145646	ROSEWOOD CARE CENTER OF EAST PEORIA	900 CENTENNIAL DRIVE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST MOLINE	IL	61244	(309) 796-0922
HIGHWOOD	IL	60040	(847) 432-9142
PEORIA	IL	61604	(309) 688-0350
ZION	IL	60099	(847) 746-3736
SPARTA	IL	62286	(618) 443-4351
ABINGDON	IL	61410	(309) 462-2356
EAST PEORIA	IL	61611	(309) 699-5400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/27/2008

02/28/2008

02/15/2008

02/28/2008

02/13/2008

02/28/2008

01/28/2008

02/27/2008

02/05/2008

02/27/2008

02/27/2008

02/27/2008

02/06/2008

02/27/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1.40E+179	CLAYBERG, THE	625 EAST MONROE STREET
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CUBA	IL	61427	(309) 785-5012
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GRANITE CITY	IL	62040	(618) 931-3900
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GRANITE CITY	IL	62040	(618) 931-3900
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GRANITE CITY	IL	62040	(618) 931-3900
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GRANITE CITY	IL	62040	(618) 931-3900
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/27/2008

02/27/2008

01/24/2008

02/26/2008

01/24/2008

02/26/2008

01/24/2008

02/26/2008

01/24/2008

02/26/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Immediate jeopardy to resident health or safety
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Isolated	Actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
145764	RENAISSANCE PARK SOUTH	10935 SOUTH HALSTED STREET
145767	ST PAUL'S HOUSE & HLTH CR CTR	3800 NORTH CALIFORNIA AVENUE
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145938	PARKSHORE ESTATES NURSING & REHAB	6125 SOUTH KENWOOD
145289	HELIA HEALTHCARE OF BELLEVILLE	40 NORTH 64TH STREET
145440	NEIGHBORS REHABILITATION CENTER, LLC	811 WEST 2ND, PO BOX 585

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

GRANITE CITY	IL	62040	(618) 931-3900
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CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60618	(773) 478-4222
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CHICAGO	IL	60637	(773) 752-6000
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CHICAGO	IL	60637	(773) 752-6000
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CHICAGO	IL	60637	(773) 752-6000
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BELLEVILLE	IL	62223	(618) 397-8400
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BYRON	IL	61010	(815) 234-2511
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/24/2008

02/26/2008

02/05/2008

02/22/2008

01/08/2008

02/22/2008

01/18/2008

02/22/2008

01/18/2008

02/22/2008

01/18/2008

02/22/2008

02/05/2008

02/20/2008

02/05/2008

02/20/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Potential for minimal harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that residents are well nourished.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145714	OAK PARK HEALTHCARE CENTER	625 NORTH HARLEM
145944	PROVENA MCAULEY MANOR	400 WEST SULLIVAN ROAD
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
146001	INTERNATIONAL NURSING & REHAB CENTER	4815 SOUTH WESTERN AVE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145450	ALDEN LAKELAND REHAB & HCC	820 WEST LAWRENCE
145610	BLOOMINGTON REHABILITATION & HCC	1925 SOUTH MAIN STREET
145718	CRESTWOOD CARE CENTRE	14255 SOUTH CICERO AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

OAK PARK	IL	60302	(708) 848-5966
AURORA	IL	60506	(630) 859-3700
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60609	(773) 927-4200
CHICAGO	IL	60640	(773) 769-2570
CHICAGO	IL	60640	(773) 769-2570
BLOOMINGTON	IL	61701	(309) 829-4348
CRESTWOOD	IL	60445	(708) 371-0400

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/31/2008

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01/31/2008

02/20/2008

01/28/2008

02/20/2008

01/28/2008

02/20/2008

01/24/2008

02/19/2008

01/24/2008

02/19/2008

01/29/2008

02/19/2008

01/31/2008

02/19/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

and self respect.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
146011	ROBINGS MANOR REHAB & HEALTH CARE	502 NORTH MAIN
146024	ASTORIA GARDENS & REHAB CENTER	1008 EAST BROADWAY
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
1.40E+246	CARE CENTER OF JACKSONVILLE	1320 TENDICK, P O BOX 1115
145581	CAHOKIA NURSING & REHAB CENTER	2 ANNABLE COURT
145847	STEARNS NURSING & REHAB CENTER	3900 STEARNS AVENUE
146054	RIDGWAY REHAB AND NURSING CENTER	901 WEST RACE STREET
145414	SHABBONA HEALTHCARE CENTER	WEST COMANCHE ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

FREEPORT	IL	61032	(815) 232-6181
BRIGHTON	IL	62012	(618) 372-3232
ASTORIA	IL	61501	(309) 329-1333
JACKSONVILLE	IL	62650	(217) 243-6405
JACKSONVILLE	IL	62650	(217) 243-6405
CAHOKIA	IL	62206	(618) 332-0114
GRANITE CITY	IL	62040	(618) 931-3900
RIDGWAY	IL	62979	(618) 272-8831
SHABBONA	IL	60550	(815) 824-2194

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/01/2008

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02/19/2008

01/30/2008

02/19/2008

01/29/2008

02/19/2008

01/29/2008

02/19/2008

01/23/2008

02/18/2008

01/24/2008

02/18/2008

02/06/2008

02/16/2008

01/17/2008

02/15/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Environmental Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Environmental Deficiencies
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Health	Quality Care Deficiencies
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

quality.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
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145429	ALDEN WENTWORTH REHAB & HCC	201 WEST 69TH STREET
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145696	NILES NSG & REHAB CTR	9777 GREENWOOD
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145696	NILES NSG & REHAB CTR	9777 GREENWOOD
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145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
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145901	LEMONT NURSING & REHAB CENTER	12450 WALKER ROAD
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145248	MORTON VILLA CARE CENTER	190 EAST
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60621	(773) 487-1200
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CHICAGO	IL	60621	(773) 487-1200
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NILES	IL	60714	(847) 967-7000
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NILES	IL	60714	(847) 967-7000
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ELGIN	IL	60121	(847) 742-8822
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LEMONT	IL	60439	(630) 243-0400
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MORTON	IL	61550	(309) 266-9741
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/25/2008

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02/15/2008

02/15/2008

01/29/2008

02/15/2008

01/18/2008

02/15/2008

01/23/2008

02/13/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

grooming and hygiene.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give professional services that meet a professional standard of quality.

Pattern

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Pattern

Potential for minimal harm

Give residents proper treatment

Isolated

Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

QUEENWOOD ROAD

145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON STREET
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145439	CHAMPAIGN URBANA REG REHAB CENTER	302 WEST BURWASH
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145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
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145457	ST VINCENT'S HOME	1440 NORTH 10TH STREET
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145730	CONTINENTAL NURSING & REHAB CENTER	5336 NORTH WESTERN AVENUE
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146070	TWIN WILLOWS NURSING CENTER	1600 NORTH BROADWAY, PO BOX 370
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146070	TWIN WILLOWS NURSING CENTER	1600 NORTH BROADWAY, PO BOX 370
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146070	TWIN WILLOWS NURSING CENTER	1600 NORTH BROADWAY, PO BOX 370
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MORRISON	IL	61270	(815) 772-4003
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SAVOY	IL	61874	(217) 402-9700
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QUINCY	IL	62301	(217) 224-3780
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QUINCY	IL	62301	(217) 224-3780
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CHICAGO	IL	60625	(773) 271-5600
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SALEM	IL	62881	(618) 548-0542
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SALEM	IL	62881	(618) 548-0542
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SALEM	IL	62881	(618) 548-0542
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

02/13/2008

02/13/2008

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01/08/2008

02/13/2008

01/24/2008

02/13/2008

01/14/2008

02/13/2008

01/14/2008

02/13/2008

01/14/2008

02/13/2008

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

to prevent new bed (pressure) sores or heal existing bed sores.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep all essential equipment working safely.	Widespread	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

		370
145211	BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	5400 WEST 87TH STREET
145426	OTTAWA PAVILION	800 EAST CENTER STREET
145935	PROVENA ST JOSEPH CENTER	659 EAST JEFFERSON STREET
146010	ASTA CARE CENTER OF PONTIAC	300 WEST LOWELL
146010	ASTA CARE CENTER OF PONTIAC	300 WEST LOWELL
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145524	HEARTLAND OF RIVERVIEW	500 CENTENNIAL DRIVE
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BURBANK	IL	60459	(708) 423-1200
OTTAWA	IL	61350	(815) 434-7144
FREEPORT	IL	61032	(815) 232-6181
PONTIAC	IL	61764	(815) 842-1181
PONTIAC	IL	61764	(815) 842-1181
JOLIET	IL	60435	(815) 744-5560
EAST PEORIA	IL	61611	(309) 694-9865
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/22/2008

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02/08/2008

01/31/2008

02/08/2008

01/31/2008

02/08/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
146076	MANOR COURT OF CLINTON	1 PARK LANE WEST
145817	FRIENDSHIP HOUSE OF CENTRALIA	1000 MARTIN LUTHER KING DRIVE
145982	MANORCARE OF NORTHBROOK	3300 MILWAUKEE AVE.
145160	CAPITOL CARE CENTER	555 WEST CARPENTER
145726	TIMBER POINT HEALTHCARE CENTER	205 EAST SPRING STREET
145372	DEERBROOK CARE CENTRE	306 NORTH LARKIN AVENUE
145394	HERITAGE MANOR-LASALLE	1445 CHARTRES STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

EAST MOLINE	IL	61244	(309) 796-0922
CLINTON	IL	61727	(217) 935-8500
CENTRALIA	IL	62801	(618) 532-3642
NORTHBROOK	IL	60062	(847) 795-9700
SPRINGFIELD	IL	62702	(217) 525-1880
CAMP POINT	IL	62320	(217) 593-7734
JOLIET	IL	60435	(815) 744-5560
LA SALLE	IL	61301	(815) 223-4700

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/31/2008

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01/23/2008

02/07/2008

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02/07/2008

02/05/2008

02/06/2008

01/25/2008

02/06/2008

01/15/2008

02/05/2008

02/05/2008

02/05/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

possible quality of life.

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
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Try to resolve each resident's complaints quickly.	Pattern	Potential for minimal harm
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Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
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Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
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Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
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Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
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Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145632	ST AGNES HC AND REHAB CENTER	1725 SOUTH WABASH
145420	BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	111 EAST WASHINGTON
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60616	(312) 922-2777
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CHICAGO	IL	60616	(312) 922-2777
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BENSENVILLE	IL	60106	(630) 766-5800
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ROCK FALLS	IL	61071	(815) 625-8510
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ROCK FALLS	IL	61071	(815) 625-8510
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ROCK FALLS	IL	61071	(815) 625-8510
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

actions that can be measured.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145988	TRANSITIONS NURSING AND REHABILITATION CENTER	1000 DIXON AVENUE
145058	HERITAGE MANOR-CHILLICOTHE	1028 HILLCREST DRIVE
145557	ALDEN ESTATES OF BARRINGTON	1420 SOUTH BARRINGTON ROAD
145645	FOREST HILL HEALTH AND REHAB	4747 11TH STREET
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145740	ASTA CARE CENTER OF ELGIN	134 NORTH MCLEAN BOULEVARD
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE
145806	WARREN PARK HEALTH & LIVING CTR	6700 NORTH DAMEN AVENUE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROCK FALLS	IL	61071	(815) 625-8510
CHILLICOTHE	IL	61523	(309) 274-2194
BARRINGTON	IL	60010	(847) 382-6664
EAST MOLINE	IL	61244	(309) 796-0922
MARYVILLE	IL	62062	(618) 288-5999
ELGIN	IL	60121	(847) 742-8822
CHICAGO	IL	60645	(773) 465-5000
CHICAGO	IL	60645	(773) 465-5000

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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01/18/2008

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02/01/2008

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01/10/2008

02/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

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Quality Care Deficiencies

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Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

regulations.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145961	BEL-WOOD NURSING HOME	6701 WEST PLANK ROAD
146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON

146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST WASHINGTON
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146026	LEWIS MEMORIAL CHRISTIAN VLG	3400 WEST
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEORIA	IL	61604	(309) 697-4541
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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SPRINGFIELD	IL	62702	(217) 787-9600
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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02/01/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WASHINGTON

145160

CAPITOL CARE CENTER

555 WEST
CARPENTER

145222

WOODSTOCK RESIDENCE

309 MCHENRY
AVENUE

145640

CHURCH CREEK

1250 WEST CENTRAL
ROAD

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

145721

VILLA HEALTH CARE EAST

100 MARIAN
PARKWAY PO BOX
109

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

SPRINGFIELD	IL	62702	(217) 525-1880
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WOODSTOCK	IL	60098	(815) 338-1700
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ARLINGTON HTS	IL	60005	(847) 506-3223
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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SHERMAN	IL	62684	(217) 744-2299
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/22/2008

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01/31/2008

01/04/2008

01/31/2008

01/11/2008

01/31/2008

01/11/2008

01/31/2008

01/11/2008

01/31/2008

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Environmental Deficiencies

Health

Resident Assessment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

medical problems to help each resident achieve the highest possible quality of life.

harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated

Minimal harm or potential for actual harm

Provide services to meet the needs and preferences of each resident.

Isolated

Minimal harm or potential for actual harm

Give each resident enough fluids to keep them healthy and prevent dehydration.

Pattern

Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145894	FOX RIVER PAVILION	400 EAST NEW YORK STREET
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145921	HITZ MEMORIAL HOME	201 BELLE STREET, P O BOX 79
145978	SHAWNEE ROSE CARE CENTER	1000 WEST SLOAN STREET
145978	SHAWNEE ROSE CARE CENTER	1000 WEST SLOAN STREET
145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

AURORA	IL	60505	(630) 897-8714
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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ALHAMBRA	IL	62001	(618) 488-2355
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HARRISBURG	IL	62946	(618) 252-0351
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HARRISBURG	IL	62946	(618) 252-0351
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WHEATON	IL	60187	(630) 668-2500
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/07/2008

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01/30/2008

01/09/2008

01/30/2008

01/10/2008

01/29/2008

01/10/2008

01/29/2008

01/10/2008

01/29/2008

01/02/2008

01/28/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

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Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep all essential equipment working safely.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145715	WHEATON CARE CENTER	1325 MANCHESTER ROAD
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
146087	SOUTHVIEW MANOR	3311 S. MICHIGAN AVE.
145274	FOUR SEASONS LIVING CENTER	303 NORTH JACKSON STREET
145629	PRAIRIE MANOR NRSG & REHAB CTR	345 DIXIE HIGHWAY
145629	PRAIRIE MANOR NRSG & REHAB CTR	345 DIXIE HIGHWAY
145754	SNOW VALLEY NRSG & REHAB CTR	5000 LINCOLN AVENUE
145771	RIVER BLUFF NURSING HOME	4401 NORTH MAIN STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

WHEATON	IL	60187	(630) 668-2500
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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CHICAGO	IL	60616	(312) 326-9101
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MORRISON	IL	61270	(815) 772-4003
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CHICAGO HEIGHTS	IL	60411	(708) 754-7601
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CHICAGO HEIGHTS	IL	60411	(708) 754-7601
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LISLE	IL	60532	(630) 852-5100
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ROCKFORD	IL	61103	(815) 877-8061
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/02/2008

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01/04/2008

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01/04/2008

01/27/2008

01/23/2008

01/25/2008

01/03/2008

01/25/2008

01/03/2008

01/25/2008

01/11/2008

01/25/2008

01/03/2008

01/25/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Quality Care Deficiencies

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Resident Rights Deficiencies

Health

Quality Care Deficiencies

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Environmental Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

146046	BURNSIDES COMMUNITY HEALTH CTR	410 NORTH SECOND STREET
14E390	BAYSIDE TERRACE	1100 SOUTH LEWIS AVENUE
145370	SULLIVAN REHAB & HLTH CARE CTR	11 HAWTHORNE STREET
145671	PROVIDENCE SOUTH HOLLAND	16300 WAUSAU STREET
145701	LEXINGTON OF STREAMWOOD	815 EAST IRVING PARK ROAD
145813	METROPOLIS NURSING & REHAB CENTER	2299 METROPOLIS STREET
145942	OAK LAWN RESPIRATORY & REHAB	9525 SOUTH MAYFIELD
146079	HELIA HEALTHCARE OF CARBONDALE	500 SOUTH LEWIS LANE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARSHALL	IL	62441	(217) 826-2358
WAUKEGAN	IL	60085	(847) 244-9099
SULLIVAN	IL	61951	(217) 728-4327
SOUTH HOLLAND	IL	60473	(708) 596-5500
STREAMWOOD	IL	60107	(630) 837-5300
METROPOLIS	IL	62960	(618) 524-2634
OAK LAWN	IL	60453	(708) 636-7000
CARBONDALE	IL	62901	(618) 529-5355

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/16/2008

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01/15/2008

01/25/2008

01/09/2008

01/24/2008

01/17/2008

01/24/2008

01/03/2008

01/24/2008

01/23/2008

01/24/2008

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01/24/2008

01/24/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

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Quality Care Deficiencies

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Quality Care Deficiencies

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Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

LANE

1.40E+307

NORTH AURORA CARE CENTER

310 BANBURY ROAD

145811

BELLA VISTA CARE CENTER

1629 GARDNER LANE

145434

CLARIDGE HEALTHCARE CENTER

700 JENKISSON

145645

FOREST HILL HEALTH AND REHAB

4747 11TH STREET

145645

FOREST HILL HEALTH AND REHAB

4747 11TH STREET

145858

ELMWOOD NURSING & REHAB CENTER

152 WILMA DRIVE

1.40E+246

CARE CENTER OF JACKSONVILLE

1320 TENDICK, P O

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

NORTH AURORA	IL	60542	(630) 892-7627
PEORIA HEIGHTS	IL	61614	(309) 685-1545
LAKE BLUFF	IL	60044	(847) 295-3900
EAST MOLINE	IL	61244	(309) 796-0922
EAST MOLINE	IL	61244	(309) 796-0922
MARYVILLE	IL	62062	(618) 344-7750
JACKSONVILLE	IL	62650	(217) 243-6405

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/11/2008

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01/21/2008

01/04/2008

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01/08/2008

01/18/2008

01/08/2008

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01/16/2008

01/17/2008

01/04/2008

01/17/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Potential for minimal harm
Give or get special rehabilitation	Isolated	Minimal harm or potential for actual

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

BOX 1115
1520 EL CAMINO
DRIVE

145597

PEKIN MANOR

145737

LEXINGTON OF LAGRANGE

4735 WILLOW
SPRINGS ROAD

145928

NORTH CHURCH NURSING & REHAB

1021 NORTH CHURCH
STREET

145928

NORTH CHURCH NURSING & REHAB

1021 NORTH CHURCH
STREET

145928

NORTH CHURCH NURSING & REHAB

1021 NORTH CHURCH
STREET

145645

FOREST HILL HEALTH AND REHAB

4747 11TH STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

PEKIN	IL	61554	(309) 353-1099
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LA GRANGE	IL	60525	(630) 327-5814
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JACKSONVILLE	IL	62650	(217) 245-4174
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JACKSONVILLE	IL	62650	(217) 245-4174
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JACKSONVILLE	IL	62650	(217) 245-4174
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EAST MOLINE	IL	61244	(309) 796-0922
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/14/2008

01/14/2008

01/03/2008

01/14/2008

01/10/2008

01/11/2008

01/10/2008

01/11/2008

01/10/2008

01/11/2008

01/08/2008

01/09/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

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Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

if in the patient's plan of care.

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

harm

Minimal harm or potential for actual harm

Make sure that the nursing home area is free of dangers that cause accidents.

Isolated

Minimal harm or potential for actual harm

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Isolated

Actual harm

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated

Minimal harm or potential for actual harm

Keep safe, clean and homelike

Pattern

Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145728	MANOR COURT OF MARYVILLE	OFF STATE ROUTE 162
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE
145735	BURNHAM HEALTHCARE	14500 SOUTH MANISTEE

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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MARYVILLE	IL	62062	(618) 288-5999
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BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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BURNHAM	IL	60633	(708) 862-1260
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/09/2008

01/09/2008

01/09/2008

01/09/2008

01/09/2008

01/09/2008

01/03/2008

01/07/2008

01/03/2008

01/07/2008

01/03/2008

01/06/2008

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Resident Rights Deficiencies

Health

Nutrition and Dietary Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

surroundings.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
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1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
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Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
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Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
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Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
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Keep all essential equipment working safely.	Isolated	Minimal harm or potential for actual harm
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145613	ATRIUM HC & REHAB CTR OF CAHOKIA	3354 JEROME LANE
145613	ATRIUM HC & REHAB CTR OF CAHOKIA	3354 JEROME LANE
145253	HELIA HEALTHCARE OF ZION	1805 27TH STREET
145389	WATSEKA REHAB & HLTH CARE CTR	715 EAST RAYMOND ROAD
145486	SPRING VALLEY NURSING	1300 NORTH GREENWOOD STREET
145685	MOUNT VERNON COUNTRYSIDE MANOR	606 EAST IL HWY 15
145734	EVERGREEN HEALTH CARE CENTER	10124 SOUTH KEDZIE
145757	CARBONDALE REHAB & NURSING CENTER	120 NORTH TOWER

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CAHOKIA	IL	62206	(618) 337-9400
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CAHOKIA	IL	62206	(618) 337-9400
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ZION	IL	60099	(847) 746-3736
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WATSEKA	IL	60970	(815) 432-5476
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SPRING VALLEY	IL	61362	(815) 664-4708
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MOUNT VERNON	IL	62864	(618) 242-1800
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EVERGREEN PARK	IL	60805	(708) 907-7000
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CARBONDALE	IL	62901	(618) 549-3355
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

01/03/2008

01/04/2008

01/03/2008

01/03/2008

08/12/2009

01/01/1900

03/18/2010

01/01/1900

06/05/2009

01/01/1900

04/30/2008

01/01/1900

05/13/2008

01/01/1900

06/30/2009

01/01/1900

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Nutrition and Dietary Deficiencies

Health

Resident Rights Deficiencies

Health

Environmental Deficiencies

Health

Resident Rights Deficiencies

Health

Administration Deficiencies

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Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the attending doctor orders special diets.	Widespread	Potential for minimal harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern	Potential for minimal harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Pattern	Potential for minimal harm

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

ROAD

145764

RENAISSANCE PARK SOUTH

10935 SOUTH
HALSTED STREET

145764

RENAISSANCE PARK SOUTH

10935 SOUTH
HALSTED STREET

145919

ROCKFORD NURSING & REHAB CENTER

1920 NORTH MAIN
STREET

145919

ROCKFORD NURSING & REHAB CENTER

1920 NORTH MAIN
STREET

145919

ROCKFORD NURSING & REHAB CENTER

1920 NORTH MAIN
STREET

145919

ROCKFORD NURSING & REHAB CENTER

1920 NORTH MAIN
STREET

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

CHICAGO	IL	60628	(773) 928-2000
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CHICAGO	IL	60628	(773) 928-2000
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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ROCKFORD	IL	61103	(815) 316-1400
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/03/2008

01/01/1900

09/03/2008

01/01/1900

07/22/2010

01/01/1900

07/22/2010

01/01/1900

07/22/2010

01/01/1900

07/22/2010

01/01/1900

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Administration Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

area is safe, easy to use, clean and comfortable.

Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

145923	MANORCARE OF HIGHLAND PARK	2773 SKOKIE VALLEY ROAD
145930	GOOD SAMARITAN - PONTIAC	14335 US HIGHWAY 66
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519
146045	HELIA HEALTHCARE OF ENERGY	210 EAST COLLEGE, PO BOX 519

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

HIGHLAND PARK	IL	60035	(847) 266-9266
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PONTIAC	IL	61764	(815) 844-5121
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ENERGY	IL	62933	(618) 942-7014
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ENERGY	IL	62933	(618) 942-7014
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Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

09/30/2010

01/01/1900

07/18/2008

01/01/1900

12/09/2010

01/01/1900

12/09/2010

01/01/1900

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Health

Quality Care Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

Health

Environmental Deficiencies

Sage R&D

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Potential for minimal harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Potential for minimal harm
Provide clean bed and bath linens that are in good condition.	Pattern	Potential for minimal harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm